

Campaign Service

BULLETIN

IMPORTANT SERVICE INFORMATION FOR:

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:
SB06-11-S002

ISSUE DATE:
MARCH 2006

GROUP:
BODY

REAR SIDE DOOR CLOSURE PRODUCT SAFETY RECALL 05V-494



SUV

CAMPAIGN IDENTIFICATION NUMBER

Number 05V-494 has been assigned to this recall campaign by the National Highway Traffic Safety Administration (NHTSA). This number will appear on all communications and documentation of any nature dealing with the campaign.

AFFECTED VEHICLES

2003 Isuzu Ascender (US)

Involved are certain 2003 model year Isuzu Ascender (US) vehicles. Refer to the attached VIN listing and validate vehicle's VIN through Isuzu Communication System (ICS) Vehicle Inquiry or IsuzuONE.com Vehicle Inquiry.

Involved in this campaign are certain 2003 model year Isuzu Ascender (US) long wheelbase vehicles that have ever been registered in the following **corrosion areas**: Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Labrador, New Brunswick, Newfoundland, Nova Scotia, Ontario, or Quebec.

SERVICE INFORMATION

Condition:

The manufacturer General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2003 Isuzu Ascender (US) vehicles that have ever been registered in the above mentioned corrosion areas. The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unnoticed, it may open while the vehicle is in motion. If the occupant is unbelted, they may fall out of the vehicle and personal injury could occur.

Correction:

Dealers are to install a seal to prevent water intrusion into the latch. The latch is also to be inspected and replaced, if necessary.

DEALER RESPONSIBILITY

Isuzu dealers are required to service all eligible vehicles at no charge to the owner, regardless of mileage, age of vehicle or ownership.

Whenever a vehicle subject to this campaign is in a dealer's vehicle inventory, or arrives at the dealership for service, the dealer must take the necessary steps to ensure that this campaign correction has been made before selling or releasing the vehicle.

Each Isuzu dealer will be supplied a copy of the AIMI Campaign Report (AWS-123-1A) listing affected vehicles assigned to that dealership. The report contains VIN and detailed owner information obtained from state motor vehicle registration records. The use of such motor vehicle registration data for any other purpose is a violation of the law in several states. Accordingly, dealers are urged to limit the use of this listing to the follow-up necessary to complete this campaign.

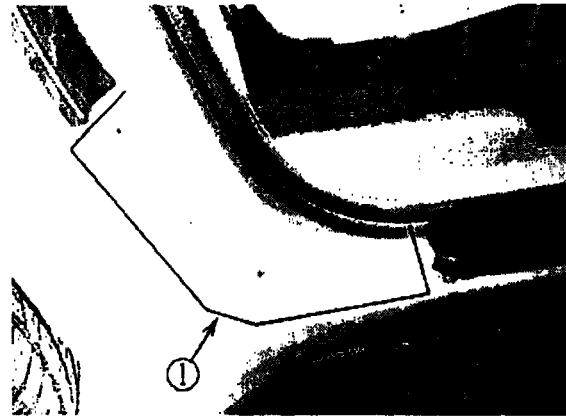
The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

OWNER NOTIFICATION

Isuzu Motors America, Inc. will send a notification letter to owners of affected vehicles already retailed (see enclosed copy). Dealers should follow up with vehicle owners by sending a Campaign Reminder Notice (AIMI SVCF-1052) to all vehicle owners listed in the AIMI Campaign Report (AWS-123-1A). Dealers may obtain these postcards from their Regional Office.

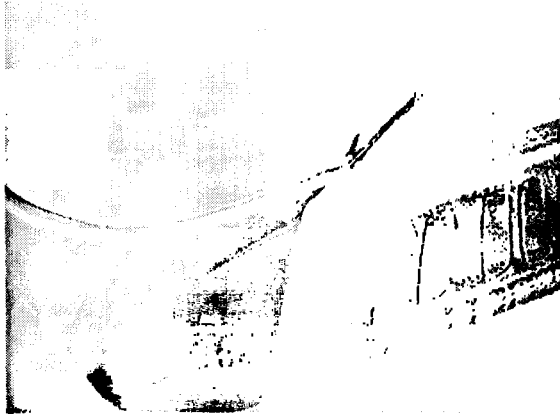
SERVICE PROCEDURE

1. Ensure that the rear rocker panel in the tape contact area (1) is clean and dry. Use a non-oil based cleaner, preferably isopropyl alcohol.



SB06-11-S002

2. With the door closed, trace the contour of the door using a china marker or grease pencil. Hold the taper of the marker to the door as shown.

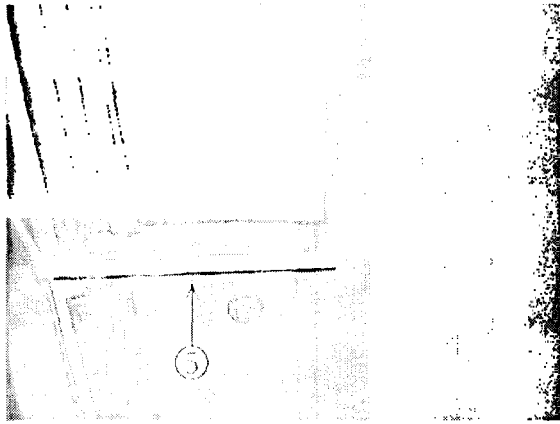


3. Using the line from the china marker (4) as a guide and starting at the sill plate, install the seal along the rear rocker panel with seal bulb (2) toward the door. Flatten the bulb and align it to the china marker line pressing lightly.



4. Close the door and check for the gasket pushing out between the door and the body.
5. If the gasket is pushing out, realign the gasket in that area.

6. Trim the gasket so that it does not extend higher than the rocker panel (5) as necessary.



7. When the gasket is located, open the door and firmly press the gasket into place. A roller tool may be helpful in seating the gasket.
8. Check the door latch for proper operation:
 - a. Open the rear door.
 - b. Open the rear side closure.
 - c. Listen for two audible clicks while rotating the fork bolt from the full open to the fully latched position.
9. If two distinct audible clicks are NOT heard:
 - a. Replace the latch assembly. Refer to the Service Manual for additional information.
 - b. Proceed to Step 11.

10. If two distinct audible clicks are heard:
 - a. Ensure that the fork bolt is in the fully latched position.
 - b. Blow out the latch in the area of the detent with compressed air.

11. Lubricate both sides of the detent pivot by spraying with Superlube for one second, and then cycle the latch open and closed several times to work the lubrication into the pivot.

12. Repeat Steps 1 through 11 for the rear door on the other side.

APPLYING THE CAMPAIGN LABEL

Affix the campaign label P/N 2-90028-700-0 adjacent to the manufacturer's identification label located inside the driver's door. Using a ballpoint pen, fill in the label with campaign number 05V-494, Isuzu dealer code and repair date.

ISUZU
CAMPAIGN NUMBER

DEALER CODE: _____
REPAIR DATE: _____
<small>P/N 2-90028-700-0</small>

PARTS INFORMATION

Part Number	Description	Quantity Required
8-15822-427-0	Weatherstrip, RR/S/D Lwr -	2
8-15110-509-0	Lock, RR/ S/D (Incls Actuator) (LH)	1 If Req'd.
8-15110-510-0	Lock, RR S/D (Incls Actuator) (RH)	1 if Req'd.

SB06-11-S002

WARRANTY CLAIM INFORMATION

Use the following labor operation:

Operation	Operation No.	Task	Special Instr.	Time	Additional Instr.	Failed P/N	Trouble Code
Install Seals (Both Doors)	11V1437	Install		0.3		8-15822-427-0	07
			PLUS:	0.3	Replace One Door Lock Assembly		
			PLUS:	0.5	Replace Both Door Lock Assemblies		

NOTE:

- Labor Time includes administrative time allowance.*
- Information released on paper and electronic format prior to bulletin release cannot be updated. For the most current and up to date information refer to **IsuzuONE.com***
- Always refer to the Isuzu Service Policy Procedure Manual for specific details on warranty coverage and policies.*

VIN LIST

32100001	32100125	32100249	32100451	32100586	32100777
32100007	32100128	32100268	32100454	32100600	32100787
32100008	32100130	32100272	32100455	32100604	32100788
32100009	32100152	32100284	32100457	32100614	32100799
32100014	32100154	32100286	32100466	32100618	32100803
32100017	32100157	32100289	32100467	32100622	32100806
32100019	32100159	32100304	32100471	32100624	32100835
32100020	32100160	32100305	32100482	32100627	32100842
32100024	32100161	32100309	32100483	32100638	32100853
32100027	32100177	32100318	32100496	32100640	32100861
32100030	32100178	32100319	32100497	32100645	32100865
32100043	32100179	32100321	32100502	32100646	32100875
32100044	32100182	32100333	32100505	32100647	32100884
32100047	32100198	32100343	32100507	32100660	32100919
32100055	32100205	32100351	32100509	32100664	32100920
32100061	32100209	32100353	32100512	32100693	32100922
32100062	32100211	32100356	32100521	32100705	32100924
32100066	32100212	32100391	32100530	32100706	32100961
32100067	32100213	32100413	32100532	32100719	32100964
32100086	32100218	32100418	32100534	32100730	32100968
32100096	32100224	32100424	32100539	32100738	32100992
32100106	32100226	32100428	32100544	32100740	32100994
32100108	32100234	32100429	32100548	32100745	32101006
32100112	32100239	32100431	32100558	32100752	32101016
32100120	32100241	32100442	32100565	32100758	32101024
32100123	32100243	32100444	32100581	32100759	32101040
32100124	32100244	32100447	32100582	32100764	32101043

SB06-11-S002

32101047	32101347	32101554	32101607	32101658	32101706
32101052	32101367	32101557	32101608	32101660	32101707
32101074	32101369	32101559	32101611	32101662	32101708
32101079	32101383	32101560	32101612	32101665	32101709
32101084	32101384	32101562	32101613	32101667	32101710
32101085	32101390	32101563	32101617	32101668	32101712
32101099	32101391	32101564	32101618	32101670	32101713
32101116	32101395	32101565	32101620	32101671	32101714
32101118	32101429	32101566	32101622	32101672	32101717
32101120	32101439	32101567	32101623	32101675	32101718
32101133	32101441	32101570	32101624	32101676	32101719
32101154	32101442	32101571	32101627	32101677	32101720
32101160	32101455	32101572	32101628	32101678	32101721
32101167	32101457	32101575	32101629	32101680	32101722
32101183	32101461	32101577	32101630	32101681	32101723
32101189	32101464	32101578	32101633	32101682	32101724
32101215	32101466	32101580	32101635	32101683	32101725
32101233	32101467	32101582	32101636	32101686	32101726
32101236	32101469	32101583	32101637	32101689	32101727
32101264	32101480	32101584	32101642	32101690	32101728
32101266	32101481	32101586	32101645	32101691	32101730
32101294	32101484	32101587	32101646	32101694	32101731
32101296	32101503	32101588	32101647	32101697	32101732
32101301	32101511	32101589	32101648	32101699	32101735
32101306	32101515	32101591	32101649	32101700	32101737
32101313	32101520	32101592	32101650	32101701	32101739
32101317	32101526	32101595	32101653	32101703	32101740
32101336	32101527	32101599	32101656	32101704	32101741
32101345	32101547	32101601	32101657	32101705	32101742

SB06-11-S002

32101743	32101780	32101825	32101859	32101898	36100013
32101745	32101781	32101826	32101860	32101899	36100014
32101746	32101782	32101827	32101861	32101901	36100016
32101747	32101784	32101828	32101862	32101902	36100017
32101748	32101785	32101829	32101863	32101903	36100019
32101750	32101786	32101830	32101864	32101904	36100020
32101751	32101787	32101831	32101866	32101906	36100021
32101752	32101790	32101832	32101867	32101908	36100026
32101753	32101791	32101833	32101870	32101909	36100030
32101754	32101792	32101835	32101871	32101910	36100035
32101755	32101796	32101836	32101873	32101911	36100036
32101756	32101798	32101837	32101875	32101912	36100042
32101757	32101799	32101838	32101876	32101913	36100048
32101759	32101800	32101839	32101877	32101914	36100052
32101760	32101801	32101840	32101878	32101916	36100056
32101762	32101802	32101841	32101879	32101917	36100057
32101763	32101803	32101842	32101880	32101918	36100062
32101764	32101805	32101843	32101881	32101920	36100064
32101766	32101807	32101844	32101883	32101921	36100066
32101767	32101808	32101845	32101885	32101922	36100072
32101769	32101810	32101846	32101886	32101923	36100081
32101770	32101814	32101847	32101887	32101924	36100091
32101772	32101817	32101848	32101888	32101925	36100093
32101773	32101819	32101849	32101889	36100002	36100096
32101774	32101820	32101850	32101890	36100003	36100097
32101775	32101821	32101851	32101891	36100004	36100102
32101777	32101822	32101854	32101892	36100006	36100103
32101778	32101823	32101856	32101893	36100008	36100104
32101779	32101824	32101858	32101895	36100009	36100106

36100108	36100216	36100296	36100382	36100460	36100564
36100110	36100219	36100302	36100384	36100462	36100571
36100113	36100222	36100305	36100387	36100473	36100573
36100123	36100224	36100307	36100389	36100475	36100583
36100124	36100225	36100312	36100392	36100478	36100590
36100125	36100227	36100315	36100393	36100479	36100591
36100126	36100232	36100318	36100396	36100482	36100596
36100127	36100234	36100320	36100401	36100495	36100597
36100145	36100237	36100327	36100404	36100496	36100604
36100150	36100238	36100328	36100406	36100497	36100624
36100155	36100239	36100330	36100408	36100502	36100629
36100156	36100240	36100332	36100410	36100504	36100633
36100158	36100246	36100336	36100417	36100508	36100637
36100161	36100248	36100337	36100419	36100512	36100640
36100163	36100254	36100338	36100422	36100519	36100641
36100164	36100255	36100342	36100432	36100520	36100642
36100166	36100256	36100343	36100433	36100521	36100648
36100171	36100264	36100345	36100434	36100525	36100651
36100173	36100265	36100347	36100436	36100527	36100659
36100175	36100266	36100348	36100438	36100530	36100660
36100178	36100272	36100350	36100439	36100533	36100662
36100179	36100274	36100354	36100440	36100540	36100665
36100188	36100278	36100358	36100441	36100541	36100669
36100191	36100285	36100361	36100442	36100543	36100676
36100200	36100287	36100362	36100445	36100544	36100679
36100203	36100290	36100366	36100448	36100553	36100688
36100206	36100292	36100368	36100453	36100557	36100689
36100208	36100294	36100370	36100454	36100558	36100690
36100214	36100295	36100378	36100457	36100561	36100696

SB06-11-S002

36100698	36100812	36100954	36101098	36101218	36101322
36100699	36100815	36100955	36101115	36101222	36101324
36100700	36100816	36100971	36101120	36101225	36101328
36100702	36100817	36100977	36101124	36101227	36101331
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36100727	36100834	36100989	36101131	36101233	36101345
36100729	36100836	36101012	36101133	36101236	36101351
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36100766	36100855	36101021	36101157	36101254	36101362
36100770	36100859	36101024	36101160	36101255	36101367
36100771	36100861	36101026	36101161	36101256	36101376
36100773	36100862	36101035	36101170	36101261	36101383
36100783	36100868	36101037	36101171	36101264	36101384
36100791	36100870	36101042	36101172	36101267	36101385
36100792	36100877	36101051	36101173	36101269	36101386
36100793	36100888	36101054	36101179	36101270	36101387
36100795	36100890	36101061	36101186	36101272	36101400
36100796	36100896	36101063	36101191	36101273	36101405
36100798	36100898	36101067	36101193	36101275	36101410
36100800	36100899	36101074	36101194	36101276	36101415
36100803	36100928	36101075	36101198	36101282	36101419
36100805	36100935	36101085	36101203	36101283	36101420
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36100809	36100947	36101094	36101208	36101309	36101426
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SB06-11-S002

36101436	36101537
36101437	36101545
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36101466	
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36101504	
36101522	
36101534	
36101536	

March 13, 2006

Dear Isuzu Ascender Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION

The manufacturer General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2003 Ascender vehicles that have ever been registered in corrosion areas. The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unnoticed, it may open while the vehicle is in motion. If the occupant is unbelted, they may fall out of the vehicle and personal injury could occur.

WHAT WE WILL DO

To correct this condition, your Isuzu dealer will install a seal to prevent water intrusion into the latch. The latch will also be inspected and replaced if necessary. This service will be performed for you at **no charge**.

WHAT YOU SHOULD DO

To limit any possible inconvenience, we recommend that you contact your Isuzu dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin SB06-11-S002. Isuzu estimates that the repair will take between approximately 20 and 55 minutes to perform. However, additional time may be necessary depending on how appointment are scheduled and processed at your dealership. To locate the nearest Isuzu dealer, visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our National Owner Relations Department at the number listed below.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, Inc.
13340 183rd Street
Cerritos, CA 90702
1-800-255-6727.

If, after contacting your Isuzu dealer or the National Office with any problems, you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-800-424-9153 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

REIMBURSEMENT

The enclosed form explains what reimbursement is available and how to request reimbursement if you have previously paid for repairs for the recall condition.

We regret any inconvenience this action may cause you; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
Isuzu Motors America, Inc.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

SB06-11-S002