

**GM SERVICE AND PARTS OPERATIONS
DCS1486
URGENT - DISTRIBUTE IMMEDIATELY**

Date: November 22, 2005

Subject: 05091 - Noncompliance Recall
Tire and Loading Information Label Incorrect

05100 - Customer Satisfaction Program
Tire and Loading Information Label Incorrect

Models: 2006 Chevrolet Malibu

To: All Chevrolet Dealers

Attention: Service Manager, Parts Manager and
Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Noncompliance Recall 05091 and Customer Satisfaction Program 05100 today. The total number of vehicles involved is 2,447 and 7,016 respectively. All of these vehicles have been identified as having the same label concern; however, some of them are subject to a new federal regulation which became effective on September 1, 2005. Consequently, a separate noncompliance recall had to be issued in conjunction with the customer satisfaction field action. Please see the attached bulletins for details.

Mailing Information

Customer notification letter mailing will begin on November 29, 2005.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on November 23, 2005.

Service Information System (SI)

Bulletins 05091 and 05100 are currently available.

Campaign Initiation Detail Report (CIDR)

The CIDRs will be available in GM DealerWorld on November 22, 2005.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE DOCUMENT

(See attached file: 05091 bulletin.pdf)

(See attached file: 05100 bulletin.pdf)

END OF MESSAGE

GM SERVICE AND PARTS OPERATIONS



Recall Bulletin



FMVSS NONCOMPLIANCE RECALL

SUBJECT: TIRE AND LOADING INFORMATION LABEL INCORRECT

MODELS: 2006 CHEVROLET MALIBU

Since the service procedure in this bulletin can be performed quickly and easily (label installation), and to reduce the inconvenience to the customer, every effort should be made to immediately install the label in the service drive so that the customer does not need to leave their vehicle at the dealership.

CONDITION

General Motors has decided that certain 2006 Chevrolet Malibu vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Wheels. These vehicles have a Tire and Loading Information Label that incorrectly lists a 15" spare tire and wheel assembly. These vehicles are equipped with a 16" spare tire. A 15" spare tire cannot be installed on the front of the vehicle because of interference with the brakes.

CORRECTION

Dealers are to install a corrected label. Since this label can easily be installed by the customer, and to reduce their inconvenience, corrected labels and application instructions will be mailed to customers of record. Dealers will receive labels for installation on the vehicles in inventory. **This recall will expire January 31, 2006.**

VEHICLES INVOLVED

Involved are **certain** 2006 Chevrolet Malibu vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2006	Chevrolet	Malibu	6F120477	6F125917

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For dealers with involved vehicles, a Campaign Initiation Detail Report (CIDR) containing the complete vehicle identification number, customer name and address data has been prepared and will be loaded to the GM DealerWorld (US) Recall Information. Dealers will not have a report available if they have no involved vehicles currently assigned.

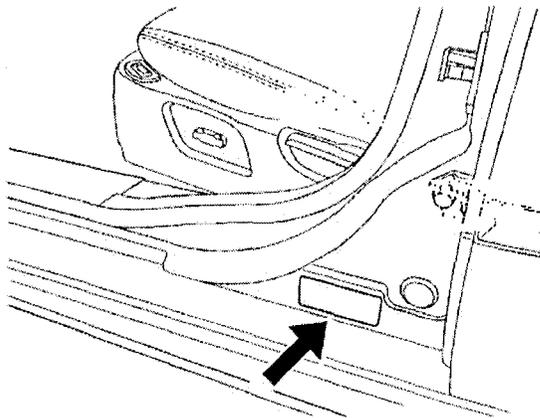
The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

Labels required to complete this program on vehicles that are in dealer inventory are being provided to dealers at no charge.

SERVICE PROCEDURE

1. Open the driver's door.



1714894

2. Ensure that the old label and surrounding area is clean and dry. Use a non-oil based cleaner, preferably isopropyl alcohol.
3. Remove the backing from the new label.
4. Carefully align the new label over the current label.
5. Apply and smooth the new label from the center out.
6. Close the door.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Install Tire and Loading Information Label	N/A	N/A	N/A	MA-96	V1422	0.2

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repared per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary
Technician
Certification**

November 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 2006 Chevrolet Malibu vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Wheels. These vehicles have a Tire and Loading Information Label that incorrectly lists a 15" spare tire and wheel assembly. These vehicles are equipped with a 16" spare tire. A 15" spare tire cannot be installed on the front of the vehicle because of interference with the brakes.

What Will Be Done: A new label will be installed over the existing label. Since the new label can be easily installed, and to reduce your inconvenience, the label and installation instructions are being sent with this letter. If you desire, however, you may take the label to your dealer for installation. This service will be performed for you at **no charge until January 31, 2006.**

How Long Will The Repair Take? It is likely that your dealer will need your vehicle longer than the actual installation time of approximately 15 minutes because of service scheduling requirements.

Contacting Your Dealer: If you would like the label installed for you, we recommend that you contact your dealer as soon as possible to schedule an appointment for this installation. Remember to bring the enclosed label with you at the time of your appointment. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Recall Information Online: More information about this recall, including answers to frequently asked questions, can be found at the Owner Center at My GMLink. This free online service offers vehicle and ownership related information along with tools tailored to your specific vehicle. To join, visit www.gm.com/recall, and enter your vehicle's 17-character vehicle identification number (VIN), shown on the enclosed customer reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
05091