


TOYOTA CUSTOMER SERVICES

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Date: 10/17/2005
 Action
 Retain
 Information

INTEROFFICE MEMORANDUM

TO: ALL REGION/PRIVATE DISTRIBUTOR GENERAL MANAGERS/
VICE PRESIDENTS

FROM: DAVE ZELLERS, 
VICE PRESIDENT, PRODUCT QUALITY & SERVICE SUPPORT

SUBJECT: SPECIAL SERVICE CAMPAIGN (SSC) – 50S
(2005 AND EARLY 2006 MODEL YEAR SCION tC MOONROOF WIND
DEFLECTOR LAMINATE INSTALLATION)

Toyota will initiate a Special Service Campaign to apply a protective laminate to the Wind Deflector on certain 2005 and early 2006 model year Scion tC vehicles.

The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury.

The following vital information is provided to inform you and your staff of the owner notification phase of the campaign and your degree of involvement.

1. Dealer Letter Mailing Date

The attached Dealer Letter will be sent to all Toyota dealers in late October, 2005.

Please note that due to the situation in the Gulf Coast area, Dealers that are within the affected US Postal Service "no mail" zones will have their Dealer packages sent to the Private Distributor office for distribution at the appropriate time.

2. Owner Notification Mailing Date

The owner notification will commence in late October, 2005.

Please note that due to the situation in the Gulf Coast area, owner letters that are in the affected US Postal Service "no mail" zones will be held until normal operations can resume.

Please note that not all vehicles in the VIN range are affected by this SSC. If a dealer is contacted by an owner of an involved vehicle, who has not yet received a notification, please instruct them to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the repairs as outlined in the attached Technical Instructions.

3. Number of Vehicles Involved

There are approximately 72,000 Scion tC (2005 and early 2006 model year) vehicles involved in the U.S.

4. Region/District Summary Reports

We have enclosed the following SSC 50S Summary Reports in the Region/Private Distributor (PD) Service Manager/Customer Service Operations Manager/Director of Service package:

- Region/PD Summary Report that provides an overview of the entire Region/PD for this SSC.
- A District Summary Report that indicates the number of involved vehicles per dealership in each district for this campaign.

5. Vehicles in Dealer Stock

As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary inspections/replacements have been performed.

6. Parts Ordering

The necessary parts can be ordered through the dealer's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number	Part Description	Qty.
63847-21020	Protective Laminate Kit	1

7. Reimbursement Procedures

Please refer to the Reimbursement Procedures found in the attached Dealer Letter.

8. Reimbursement for Wind Deflector Shattering Prior to the launch of this SSC

As required by Federal Regulation, Toyota will reimburse customers for repair/replacement costs associated with the Wind Deflector shattering for this condition prior to the launch of the campaign. Customers requesting reimbursement are requested to mail a copy of their repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Scion Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

They must include their name, address, and telephone number(s) in the request. It will take approximately 4 to 6 weeks to review their request. Please note that reimbursement does not cover damage resulting from direct abuse, vandalism or reasons which are not directly related to this issue.

9. Repairs of Shattered Wind Deflectors

If the Wind Deflector Glass is shattered when the customer's vehicle arrives at the dealership for their appointment, as it will not be possible to affix the laminate, Toyota will replace the Wind Deflector Glass on a one-time basis at no charge, provided the Wind Deflector was not shattered from direct abuse, vandalism or reasons which are not directly related to this issue.

In these rare cases, the dealership should utilize the special optional operation codes provided for this contingency. These operation codes should **rarely be used** and TMS Warranty will be monitoring its usage. Unnecessarily replaced Wind Deflectors will result in the claim being debited.

10. Special Message from Scion

A DVD has been included in each Region Package as well as the Dealer Package addressed to the Dealer Principal. Please review this very important message from Don Esmond, Senior Vice-President, Automotive Operations, and Mark Templin, Vice-President, Scion, about customer handling and dealer preparations for this first campaign on the Scion tC. Dealership personnel can also view this message on Dealer Daily by going to the following link.

<http://tis.toyota.com/videot/SSC/tc50sdd.wmv>

Please review this entire Special Service Campaign package with the appropriate associates so that they may provide the necessary support to your dealers and maximize our combined customer satisfaction efforts.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A, INC.



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

TO: ALL TOYOTA DEALER PRINCIPALS,
SERVICE MANAGERS, PARTS MANAGERS

SUBJECT: SPECIAL SERVICE CAMPAIGN (SSC) – 50S
(2005 AND EARLY 2006 MODEL YEAR SCION tC MOONROOF WIND DEFLECTOR
LAMINATE INSTALLATION)

Toyota will initiate a Special Service Campaign to apply a protective laminate to the Wind Deflector on certain 2005 and early 2006 model year Scion tC vehicles.

The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury.

The following vital information is provided to inform you and your staff of the owner notification phase of the campaign and your degree of involvement.

1. **Owner Notification Letter Mailing Date**

The owner notification will commence in late October, 2005.

Please note that not all vehicles in the VIN range are affected by this SSC. If a dealer is contacted by an owner of an involved vehicle, who has not yet received a notification, please instruct them to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the repairs as outlined in the attached Technical Instructions.

2. **Vehicles in Dealer Stock**

As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary inspections/replacements have been performed.

3. **Dealer/Owner Lists**

Affected vehicle VIN lists (VIN only due to changes in Privacy Laws) for the SSC 50S campaign have been distributed to each dealership's Service and Parts Managers. These lists are based upon the dealership's Primary Marketing Area (PMA) or selling dealership where applicable. Based upon our records, a dealership which does not have an affected vehicle in their PMA will receive a report indicating so.

4. Number and Identification of Involved Vehicles

There are approximately 72,000 Scion tC (2005 and early 2006 model year) vehicles involved in the U.S.

Model	Year	VIN Range	
		VDS	Ranges
Scion tC	2005	DE167	0001012 – 0063405
		DE177	0001011 – 0063402
	2006	DE167	0061793 – 0072437
		DE177	0063406 – 0072439

Please note that not all vehicles in the VIN range are affected by this SSC. If a dealer is contacted by an owner of an involved vehicle, who has not yet received a notification, please instruct them to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the inspection and repair as outlined in the attached Technical Instructions.

5. Parts Ordering

The necessary parts can be ordered through the dealer's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number	Part Description	Qty.
63847-21020	Protective Laminate Kit	1

A UIO by state matrix is listed below to inform dealers of the number of vehicles in their area.

STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO
AK	31	GA	1,716	ME	141	NJ	2,832	SD	29
AL	645	IA	209	MI	825	NM	366	TN	750
AR	306	ID	143	MN	530	NV	795	TX	5,036
AZ	1,698	IL	2,510	MO	963	NY	3,788	UT	383
CA	15,340	IN	660	MS	161	OH	2,079	VA	2,680
CO	789	KS	420	MT	36	OK	399	VT	81
CT	975	KY	614	NC	1,582	OR	680	WA	1,409
DC	86	LA	906	ND	62	PA	2,915	WI	737
DE	225	MA	1,848	NE	171	RI	262	WV	289
FL	7,465	MD	2,126	NH	344	SC	616	WY	10

6. Repair Procedures

Refer to the attached Technical Instructions.

7. Reimbursement Procedures

Submit Special Service Campaign claims following the procedures described in the Toyota Warranty Policy and Procedures Manual.

The operation code to be used for this campaign is:

SSC #	Op. Code	Description	Flat Rate Hour
50S	5511K1	Apply the Protective Laminate Kit to the Wind Deflector	1.1 Hr/Veh

NOTE: The above flat rate time(s) include 0.1 hour in each campaign for administrative cost per unit for the dealership.

8. Reimbursement for Wind Deflector Shattering Prior to the launch of this SSC

As required by Federal Regulation, Toyota will reimburse customers for repair/replacement costs associated with the Wind Deflector shattering for this condition prior to the launch of the campaign. Customers requesting reimbursement are requested to mail a copy of their repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Scion Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

They must include their name, address, and telephone number(s) in the request. It will take approximately 4 to 6 weeks to review their request. Please note that reimbursement does not cover damage resulting from direct abuse, vandalism or reasons which are not directly related to this issue.

9. Repairs of Shattered Wind Deflectors

If the Wind Deflector Glass is shattered when the customer's vehicle arrives at the dealership for their appointment, as it will not be possible to affix the laminate, Toyota will replace the Wind Deflector Glass on a one-time basis at no charge, provided the Wind Deflector was not shattered from direct abuse, vandalism or reasons which are not directly related to this issue.

SSC #	Op. Code	Description (See Operation code 5511K1 above, before using the following. Improper usage will result in a claim debit)	Flat Rate Hour
50S	5511K2	Replace the wind deflector	0.5 Hr/Veh
	5511K4	Replace the wind deflector and clean up the broken glass	2.5 Hr/Veh
	Very early production (first three months) may also need the motor gear to be replaced. If this is necessary, utilize one of the following operation codes. A TSB will be released shortly.		
	5511K3	Replace the wind deflector and the motor gear	0.9 Hr/Veh
	5511K5	Replace the wind deflector and the motor gear, and clean up the broken glass	2.9 Hr/Veh

NOTE:

- The operation codes above are to be used only in rare cases of Wind Deflector Replacement; otherwise, use Operation Code **5511K1**.
- The above flat rate time(s) include 0.1 hour in each campaign for administrative cost per unit for the dealership. This operation code should *rarely be used* and TMS Warranty will be monitoring its usage. Unnecessarily replaced Wind Deflectors will result in the claim being debited.

Due to the extremely low expected replacement rate, the Wind Deflector will be placed on Manual Allocation Control. The orders will be automatically reviewed and released. Dealers will be contacted by the Compliance Department as necessary. If there are **special** circumstances where you are having difficulty receiving parts, dealer associates may contact 310-468-5516 to research the Wind Deflector order. The associate should have the following information ready to expedite research of the order status:

- Dealer Information (Dealer Code, Contact Name, Telephone Number)
- Order Reference Number
- Customer Name and Vehicle 17-digit VIN

10. Special Message from Scion

A DVD has been included in each Dealer Package addressed to the Dealer Principal. Please review this very important message from Scion about customer handling and dealer preparations for this first campaign on the Scion tC. You can also view this message on Dealer Daily by going to the following link. <http://tis.toyota.com/videot/SSC/tc50sdd.wmv>

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Special Service Campaign.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.



**Special Service Campaign 50S
2005 and Early 2006 Model Year Scion tC Moonroof Wind Deflector Laminate Installation**

Q1: What is the condition?

A1: The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector glass may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury.

Q2: What is the cause of this condition?

A2: Although the Wind Deflector meets all required Safety Standards, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector glass may shatter and separate from the frame.

Q3: Are there any warnings that this condition will occur?

A3: No, there are no specific warnings that this condition will occur.

Q4: Which and how many vehicles are involved?

A4: There are approximately 72,000 2005 and early 2006 model year Scion vehicles involved in the U.S.

Q5: What is the production period of the affected vehicles?

A5: The affected Scion vehicles were produced from March, 2004 through July, 2005.

Q6: Are there any other Scion, Toyota or Lexus vehicles involved?

A6: No, this specific condition only affects certain 2005 and early 2006 model year Scion tC vehicles.

Q7: How many incidents of this condition have been reported?

A7: There have been three cases of this condition reported in the affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been no reported cases of accidents in the affected vehicles which may relate to this condition.

Q9: Have there been any injuries related to the alleged accidents?

A9: There have been no reported cases of injuries related to this condition reported in the affected vehicles.

Q10: What is Scion going to do?

A10: Any Scion or Toyota dealer will install a protective laminate to the Wind Deflector to prevent pieces of glass from separating from the Wind Deflector Frame at **NO CHARGE** to the vehicle owners.

Q11: How long will the repair take?

A11: The installation of the protective laminate will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q12: What should an owner do if they experience the condition or have immediate concerns about the current safety of their vehicle?

A12: Owners are requested to contact their local Scion or Toyota dealer for diagnosis and repair. Owners may also reduce the likelihood of this occurring on their vehicle by not opening the moonroof until the Special Service Campaign repair has been performed.

**Special Service Campaign 50S
2005 and Early 2006 Model Year Scion tC Moonroof Wind Deflector Laminate Installation
Safety Recall Notice**

Dear Scion Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 and early 2006 model year Scion tC vehicles.

What is the problem?

The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury. You may reduce the likelihood of this occurring on your vehicle by not opening the moonroof until the Special Service Campaign repair has been performed.

What will Toyota do?

Any Scion or Toyota dealer will install a protective laminate to the Wind Deflector to prevent pieces of glass from separating from the Wind Deflector Frame at **NO CHARGE** to you.

What should you do?

Please contact your authorized Scion or Toyota dealer to make an appointment to install the protective laminate, as soon as possible. The repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Scion or Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the installation. If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-548-1851 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the repair of the Wind Deflector for this specific condition?

If you have previously paid for the repair of the Wind Deflector for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.
Scion Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request. Please note that reimbursement does not cover damage resulting from direct abuse, vandalism or reason which Toyota determines is not a direct result of this issue.

If you believe that the dealer or Scion has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion,
A Marque of Toyota Motor Sales, U.S.A., Inc.

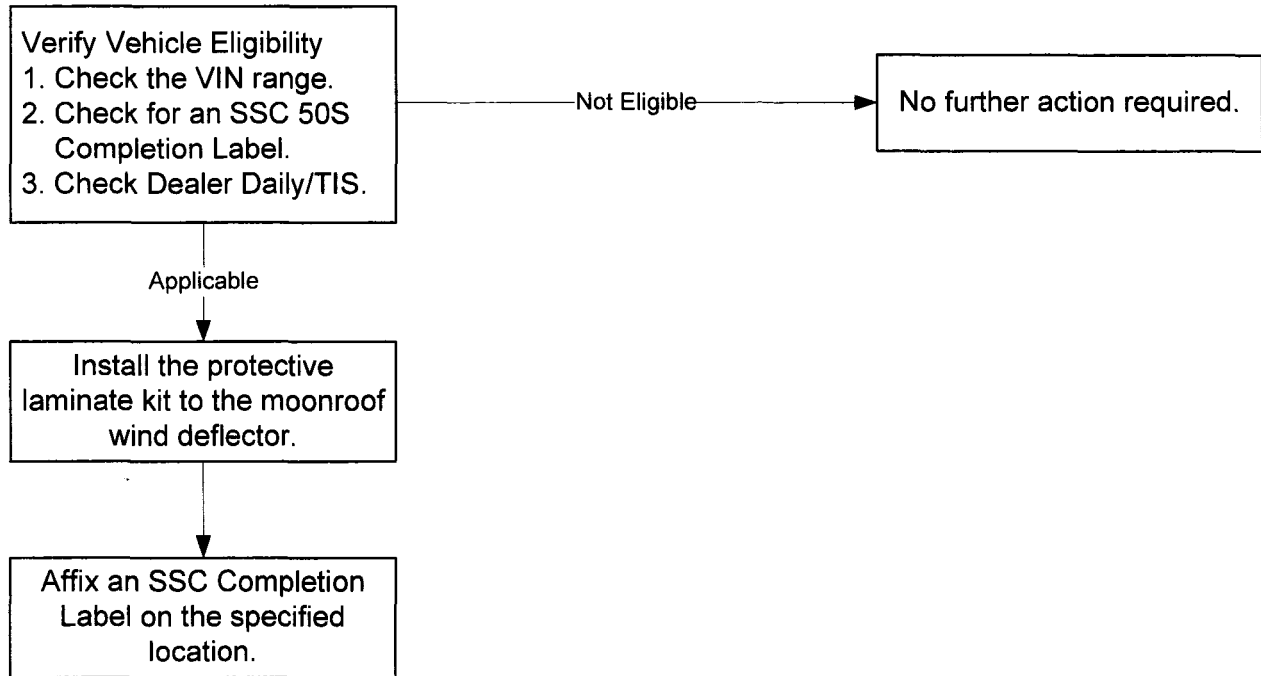
TECHNICAL INSTRUCTIONS

FOR

SPECIAL SERVICE CAMPAIGN 50S

2005 AND EARLY 2006 MODEL YEAR SCION tC
MOONROOF WIND DEFLECTOR LAMINATE INSTALLATION

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

Model	Year	VIN Range	
		VDS	Ranges
Scion tC	2005	DE167	0001012 – 0063405
		DE177	0001011 – 0063402
	2006	DE167	0061793 – 0072437
		DE177	0063406 – 0072439

III. PREPARATION

A. PARTS

Part Number	Part Description	Quantity.
63847-21020	Protective Laminate Kit*	1

* Squeegee and cleaner pads are included in the kit.

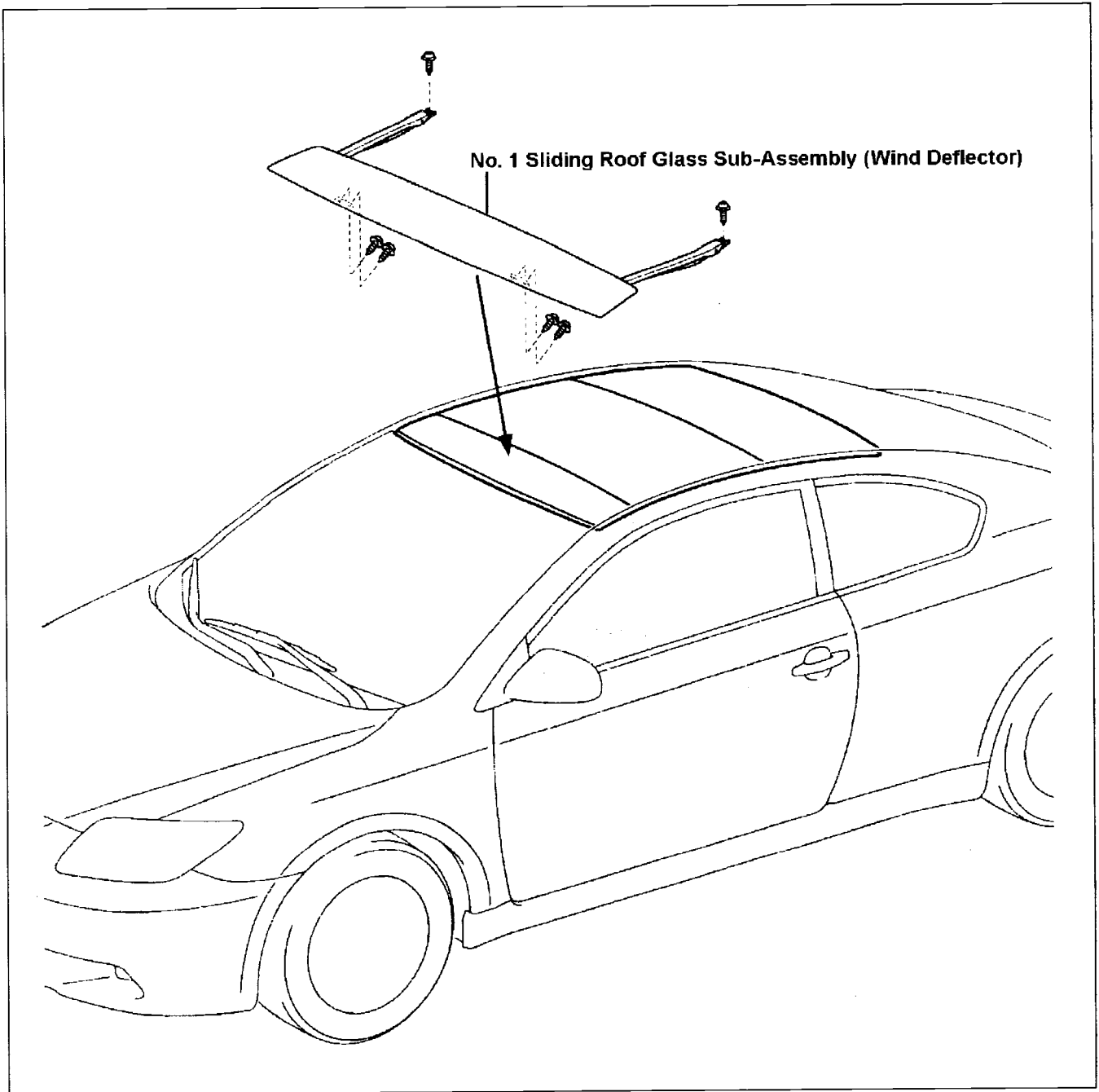
B. TOOLS

- Standard hand tools

C. MATERIALS

- Isopropyl alcohol

IV. COMPONENTS

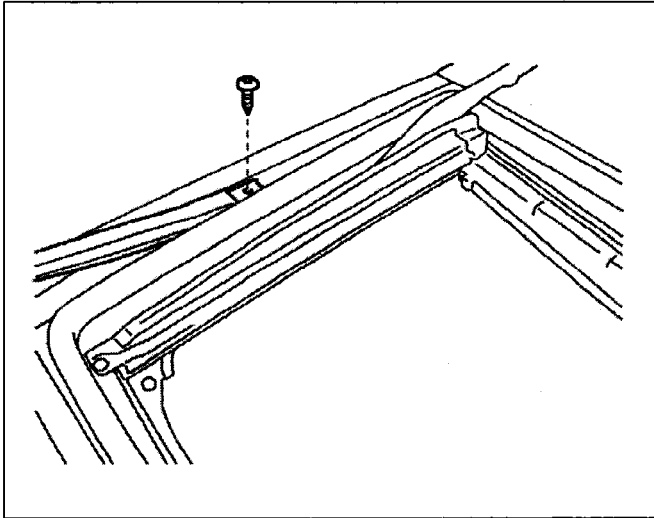


V. BACKGROUND

The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury.

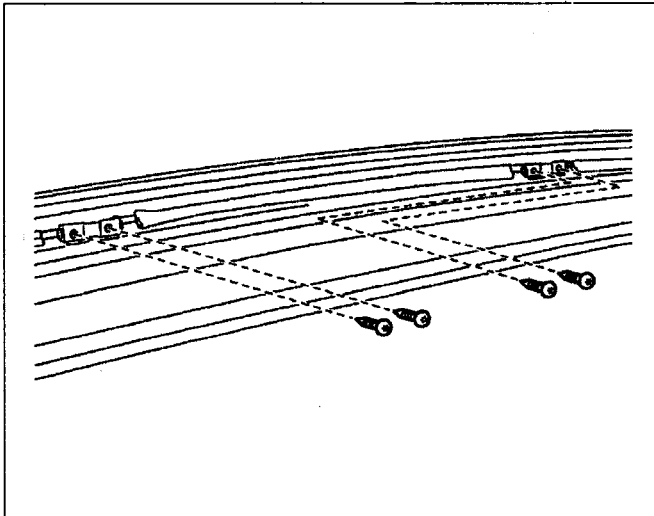
VI. WORK PROCEDURE

A. INSTALL THE PROTECTIVE LAMINATE KIT

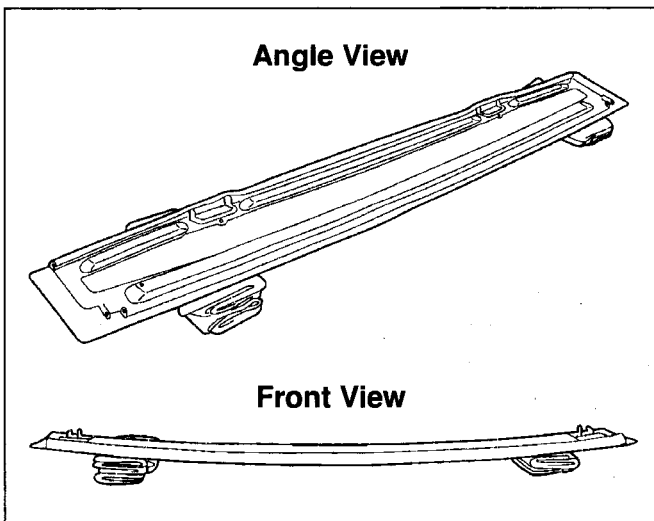


1. REMOVE THE WIND DEFLECTOR ASSEMBLY

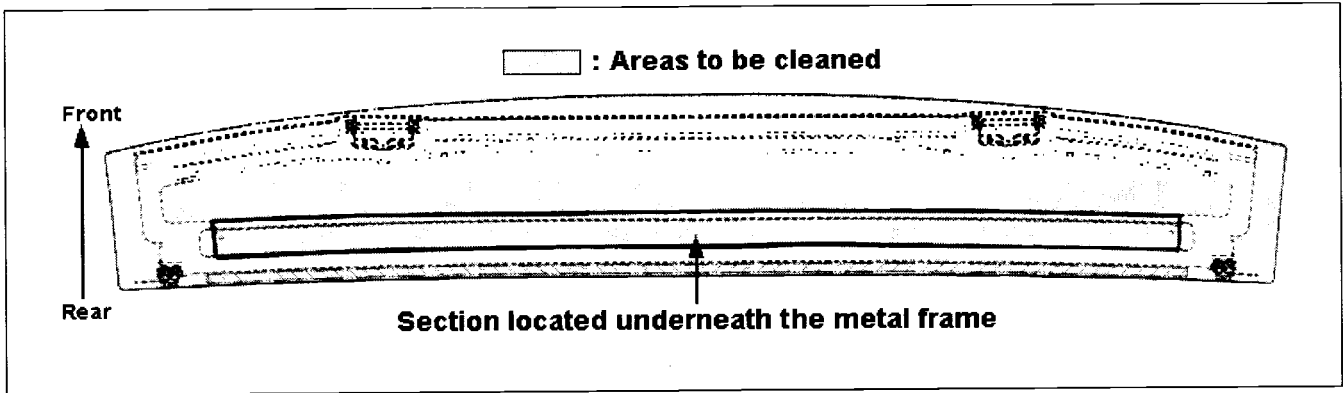
- (a) Fully open the moonroof.
- (b) Remove the 2 Torx bolts, one from each of the wind deflector support brackets.



- (c) Remove the 4 Torx bolts from the two wind deflector hinge points.
- (d) Remove the wind deflector.



- (e) Lay the wind deflector with the top side facing down on a padded work surface as shown in the illustrations. This will cushion, support, and protect the wind deflector from being damaged.

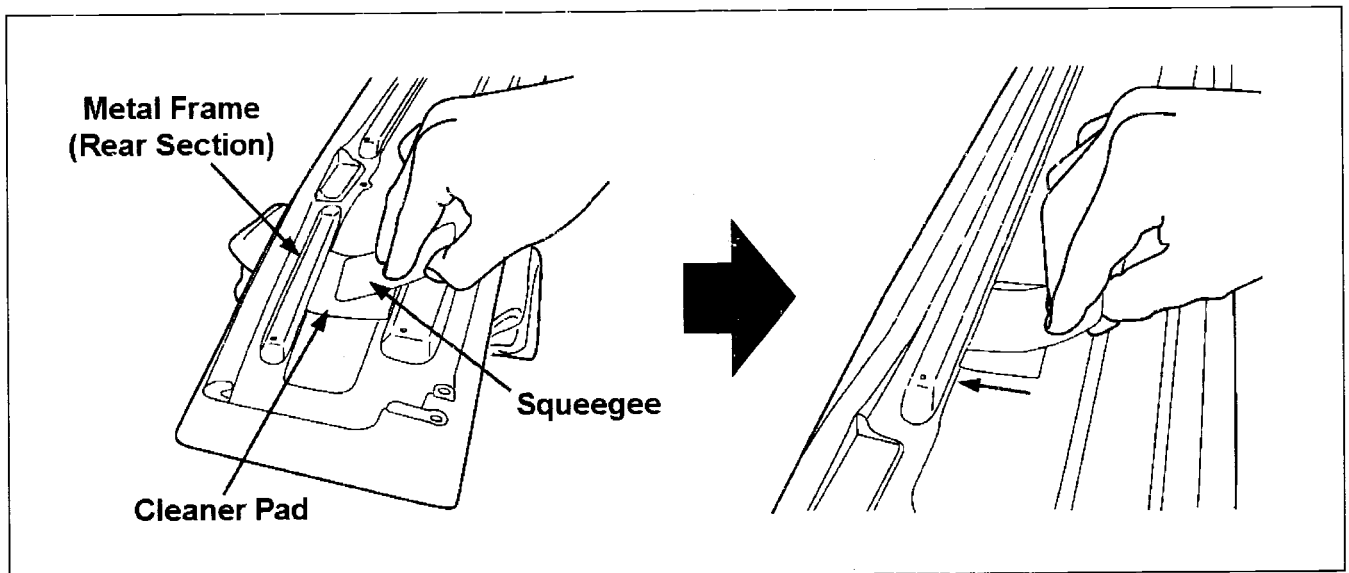


2. CLEAN THE WIND DEFLECTOR GLASS

- (a) Clean all surfaces of the glass highlighted in the illustration above with isopropyl alcohol to remove any dirt, oil, or grease.

NOTE:

- **DO NOT use brake cleaner!**
- **There is a portion of glass underneath the rear section of the metal frame that requires cleaning.**

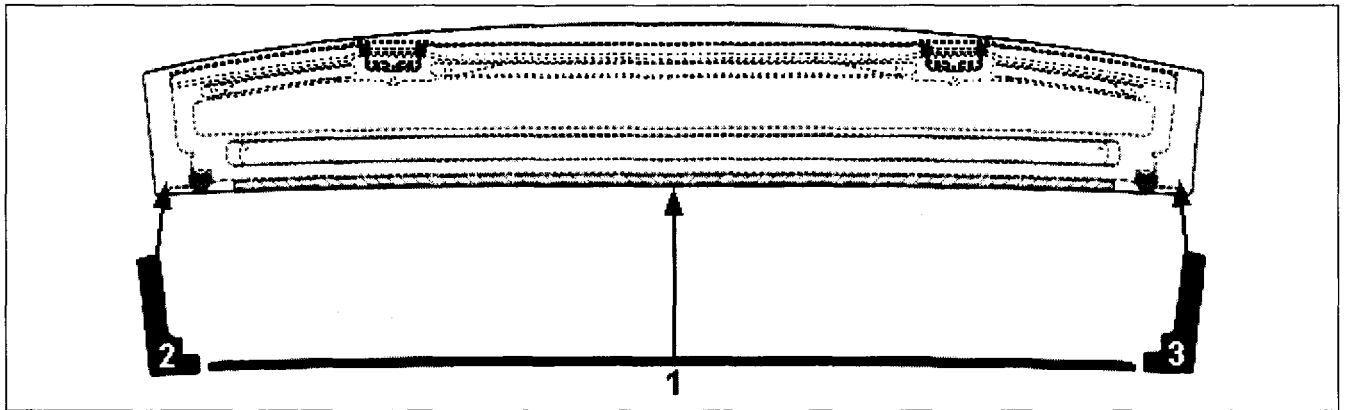


- (b) To clean the portion of glass underneath the rear section of the metal frame, use the squeegee to push a cleaner pad soaked with isopropyl alcohol into the hard to reach area as shown in the illustrations above.

NOTE:

- **DO NOT use brake cleaner!**
- **The squeegee and cleaner pads are included in the Protective Laminate Kit.**

- (c) After cleaning, allow the surface to dry completely, this may take approximately 2 to 5 minutes.



3. APPLY THE PROTECTIVE LAMINATE

- (a) Test fit tape pieces No. 1, 2 & 3 to ensure a good fit.

NOTE:

The numbers used in the illustration and in the step above are for reference only; the actual tape pieces DO NOT have numbers on them.

- (b) Starting with piece No. 1, peel the backing from the tape and gently lay it into place on the glass. Once the tape is in the proper position, carefully apply light pressure to remove any wrinkles or air bubbles.

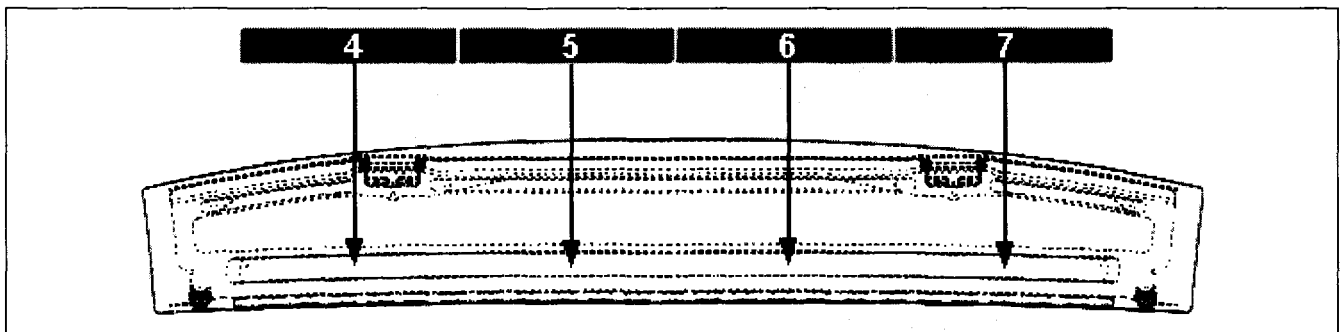
NOTE:

- If you make a mistake while positioning the tape, remove or adjust it quickly, because in a short time it will become difficult to do so.
- DO NOT apply any pressure on the tape until it is in the proper position!

- (c) When all wrinkles and air bubbles have been removed, carefully reapply pressure to make sure the tape is firmly attached, and its edges fully applied to the glass.
 (d) Repeat the procedure for pieces No. 2 & 3.

NOTE:

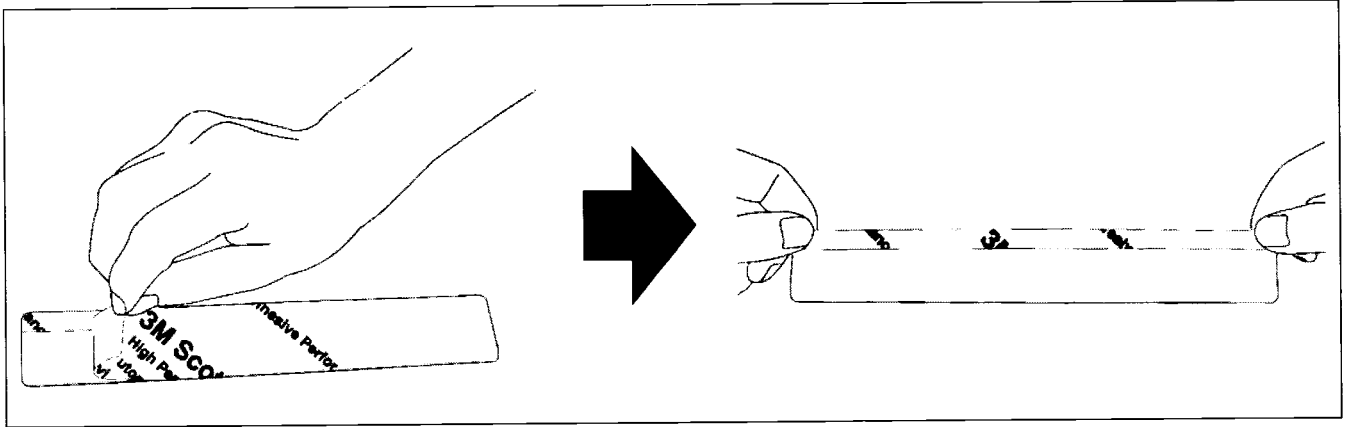
A gap between pieces No. 1 & 2 and between pieces No. 1 & 3 is normal.



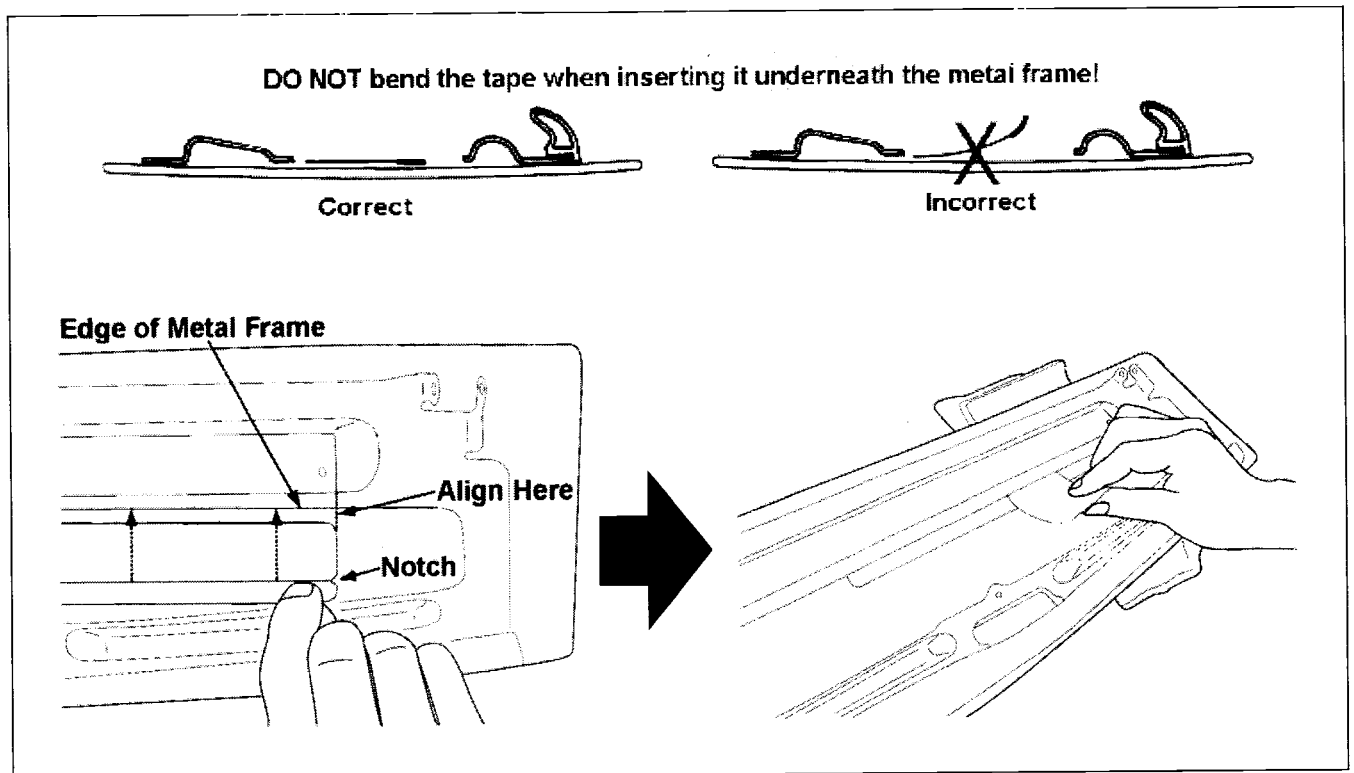
- (e) Test fit tape pieces No. 4, 5, 6 and 7 to ensure a good fit.

NOTE:

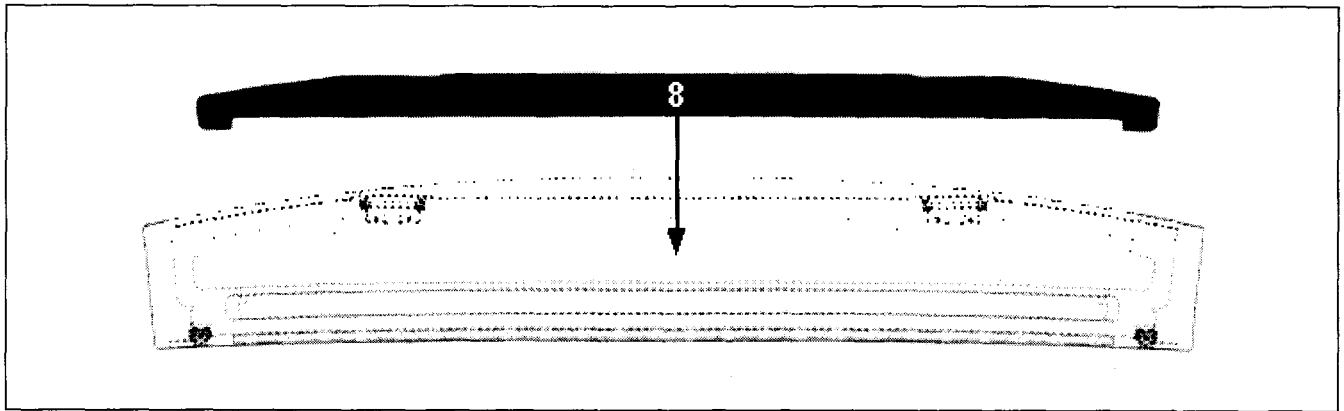
The numbers used in the illustration and in the step above are for reference only; the actual tape pieces DO NOT have numbers on them.



- (f) Starting with piece No. 4, peel the larger section of backing from the tape.
- (g) Hold both edges of the tape (as shown in the illustration above) and insert it underneath the rear portion of the metal frame (as shown in the illustrations below).



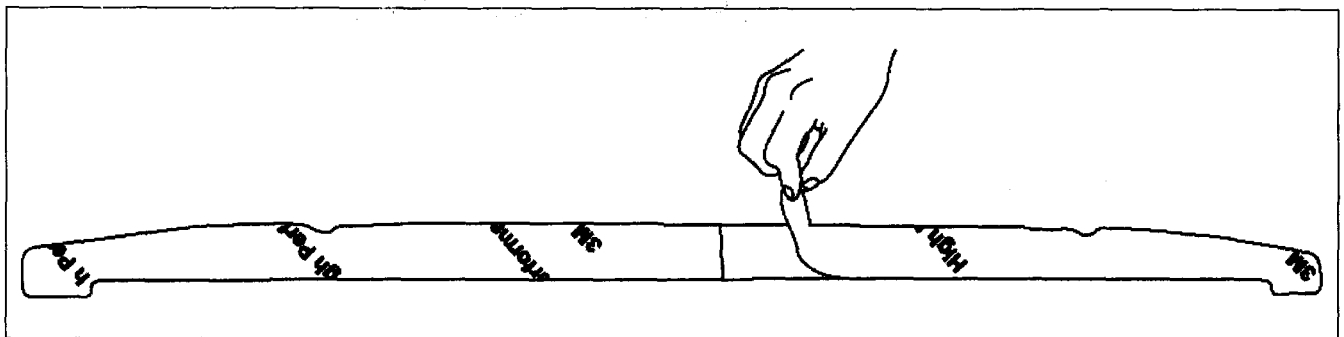
- (h) Slowly slide the tape back and forth until the notches on the sides of the tape line up with the edge of the metal frame.
- (i) After the tape has been positioned properly, apply light pressure with the squeegee to set it in place.
- (j) Peel the remaining section of backing from the tape, and apply light pressure to set it in place.
- (k) Repeat the procedure for pieces No. 5, 6 and 7.
- (l) Once all tape pieces are installed, carefully apply light pressure to remove any wrinkles or air bubbles.
- (m) When all wrinkles or air bubbles have been removed, carefully reapply pressure to make sure the tape is firmly attached, and its edges fully applied to the glass.



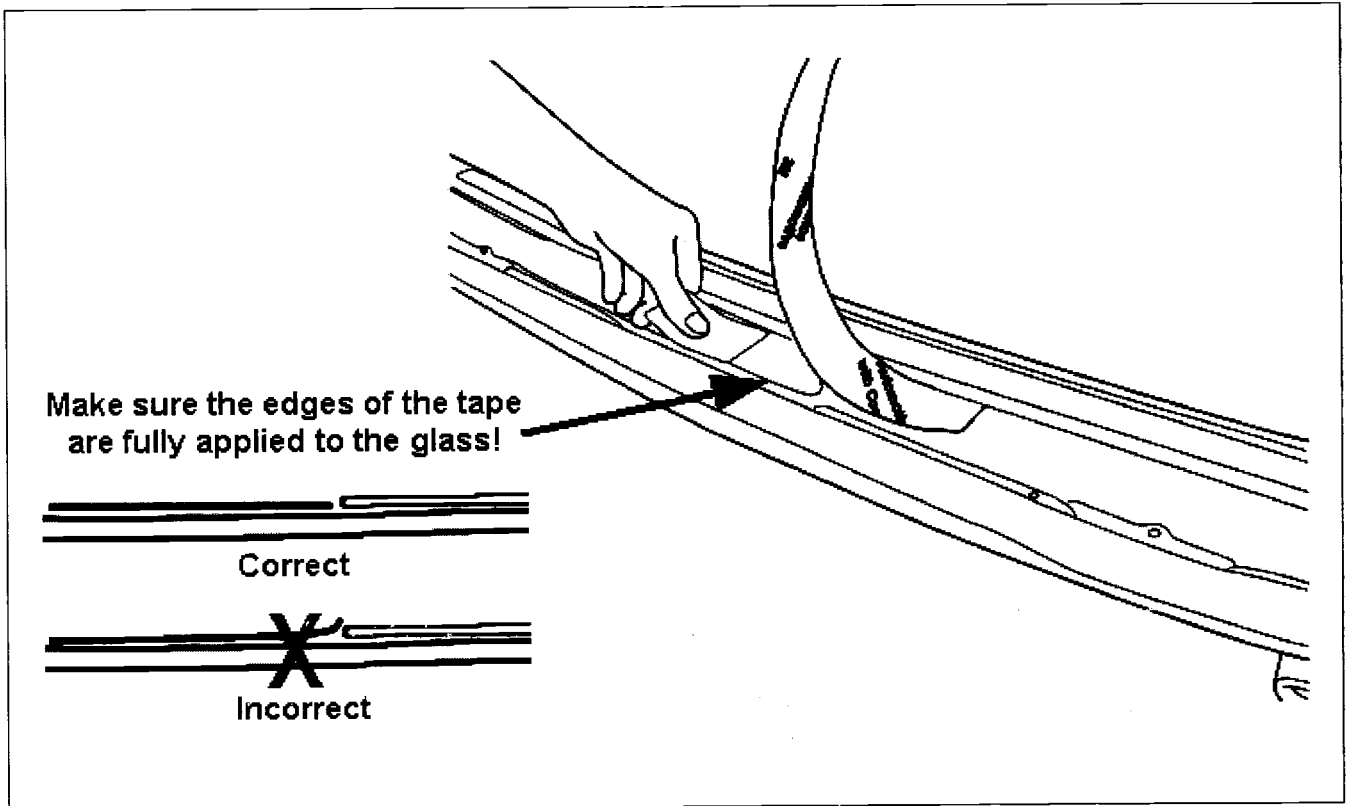
(n) Test fit tape piece No. 8 to ensure a good fit.

NOTE:

- The number used in the illustration and in the step above is for reference only; the actual tape piece **DOES NOT** have a number on it.
- Pay close attention when installing this tape piece, the length of the tape makes it is easy to misalign it.



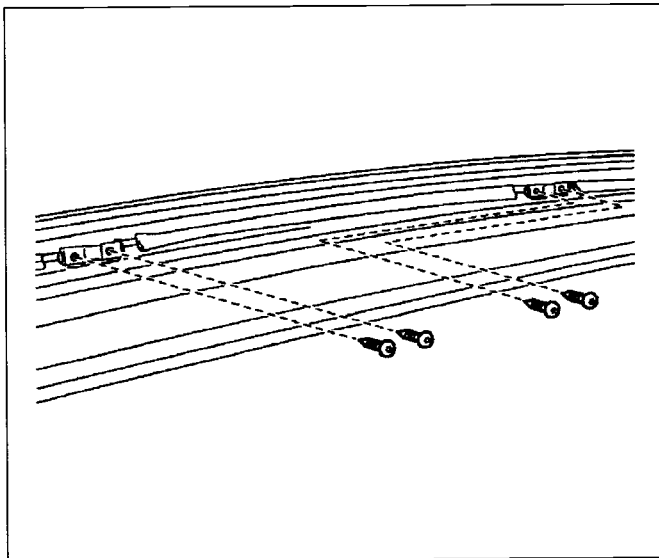
(o) Peel the middle section of backing from the tape and lightly stick it to the glass surface.



- (p) Peel the backing off one of the end sections from the tape and apply it while smoothing out any wrinkles or bubbles as you go along. Make sure the edges of the tape are fully applied to the glass. Repeat this step for the other end section.
- (q) When all wrinkles or air bubbles have been removed, reapply pressure to make sure the tape is firmly attached, and its edges fully applied to the glass.

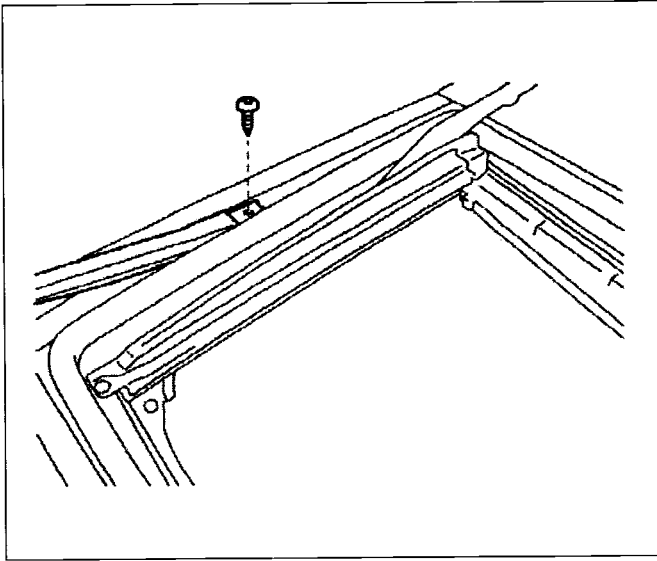
NOTE:

Tape pieces No. 4, 5, 6, 7 and No. 8 will partially overlap each other at the edges. Therefore, please apply sufficient pressure to remove all bubbles and wrinkles to ensure a good installation.



4. REINSTALL THE WIND DEFLECTOR ASSEMBLY

- (a) Reinstall the wind deflector.
- (b) Reinstall the 4 Torx bolts to the two wind deflector hinge points.



- (c) Reinstall the 2 Torx bolts, one to each of the wind deflector support brackets.
- (d) Check that the wind deflector opens and closes properly.

VII. SSC COMPLETION LABEL INSTALLATION

After completing the repair and before returning the vehicle to the owner, an SSC completion label must be affixed to the left front door hinge post, near the check strap.

(a) The label is to be filled out as follows:

- Write in SSC 50S.
- Write in date of repair.
- Write in your dealer code.

SSC	Date
DEALER CODE NO.	
00410 01917	

(b) Additional SSC completion labels, in sheets of 50 (P/N 00410-01917), may be ordered through the non-parts system on a 1450 order form or through the TDN system.