

NISSAN

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November 18, 2005

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 05V-474

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

DEPARTMENT OF DEFENSE

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11-21-05

05V-474

Subject: 2004-2006 Quest 2nd/3rd Row Seat Safety Recall Campaigns Update #1

Attention – Dealer Principals, Sales, Parts and Service Managers

***** Campaign Update *****

Repair instructions and related parts and claim information are now available to repair vehicles.

***** Recall Campaign Bulletins *****

Recall Campaign Bulletins NTB05-103 and NTB05-104 are now available on ASIST. The bulletins contain the instructions required to complete both the 2nd row seat and the 3rd row seat striker campaign repairs, along with related parts and claims information. The bulletins are also available on NNAnet.com under My Documents in the Parts/Campaigns and Service/Campaigns categories.

***** Parts Availability *****

An initial supply of parts required to complete the campaign repairs is now available. Shipments will begin this week and continue over the next 2 weeks.

The parts will remain on parts sales restriction until after the initial shipments are completed. You will receive additional parts ordering information at that time.

***** Owner Notification *****

Nissan expects to start mailing Owner Notification letters on November 28, 2005. All VINs will be included in Service Comm at that time.

If you have any additional questions related to this campaign, please contact your Dealer Parts and Service Manager (DPSM).

Nissan Parts and Service Operations
11/16/2005



RECALL CAMPAIGN BULLETIN

Reference:

NTB05-103

Date:

November 16, 2005

VOLUNTARY RECALL CAMPAIGN SECOND-ROW SEAT

CAMPAIGN I.D. # / NHTSA #: R0504 / 05V-474

APPLIED VEHICLE: 2004-06 Quest (V42)

APPLIED VINS: Vehicles built within: 5N1BV28U*4N053000-371468

Vehicles built within: 5N1BV28U*5N051000-140146

Vehicles built within: 5N1BV28U*6N051009-107594

NOTE: Use Service Comm to confirm campaign eligibility.

INTRODUCTION

Nissan has determined that some 2004-2006 model year Nissan Quest vehicles may have a defect which relates to motor vehicle safety. The seat adjustment mechanism located at the rear of the second row seat contains exposed moving metal components. If the second row seat is adjusted in an unusual manner (for example, when standing outside the vehicle), there is a possibility that a finger may be pinched in the moving seat adjustment mechanism. To prevent this condition from occurring, Nissan is conducting a Voluntary Safety Recall Campaign to add additional components to the rear of the second row seats, and if necessary, replace the second row seat inboard seat adjustment handle with a new one free of charge.

IDENTIFICATION NUMBER

Nissan has assigned identification number R0504 to this campaign. This number must appear on all communications and documentation of any nature dealing with this Campaign.

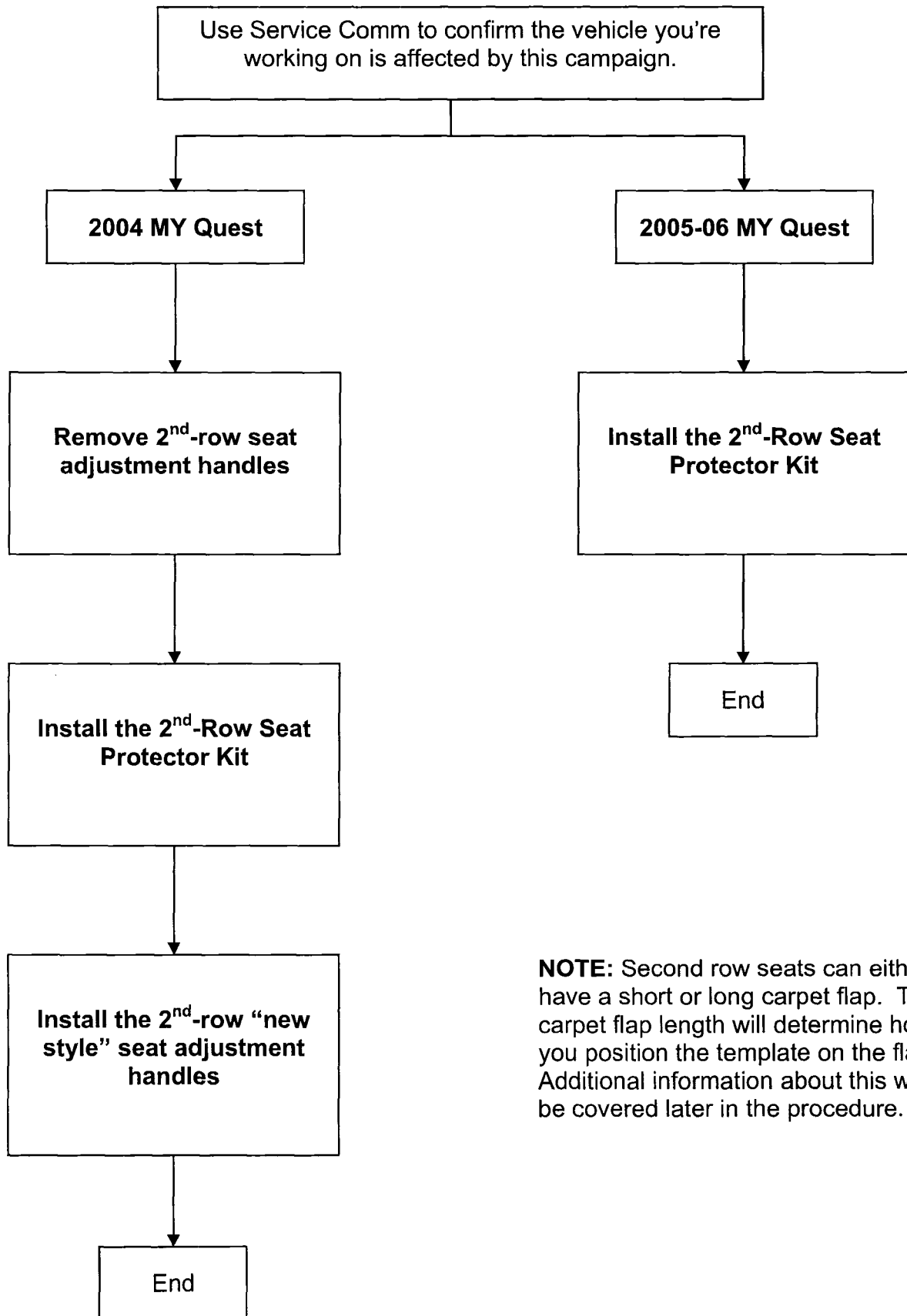
NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 123,000.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to delivery under a sale or lease. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Repair Overview



NOTE: Second row seats can either have a short or long carpet flap. The carpet flap length will determine how you position the template on the flap. Additional information about this will be covered later in the procedure.

SERVICE PROCEDURE

Install the Quest 2nd-Row Seat Protector Kit (see Figure 1) as follows:

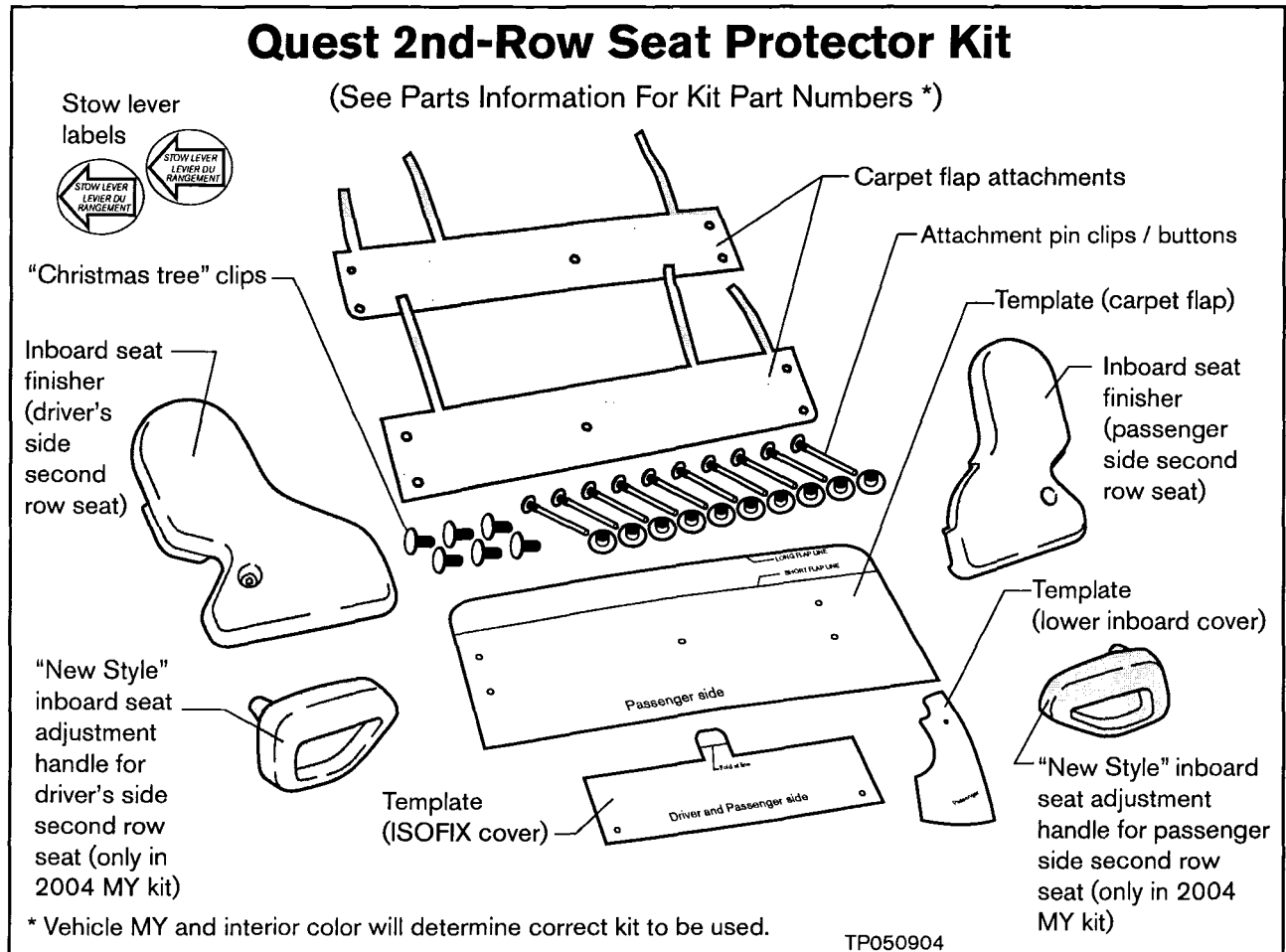


Figure 1

The following tools will be needed to perform this procedure:

- #2 phillips screwdriver
- Needle nose pliers or "hook" type tool
- Marking pen
- 4.7mm (3/16") drill bit and drill stop / rubber sleeve
- Drill motor
- Protective tape (duct tape)
- Ruler/measuring tape
- Pointed awl tool
- Nut driver with deep-well socket (for seating pin clips/buttons)
- Diagonal/side cutters
- File

CAUTION: Use suitable covers to protect upholstery, carpet, trim, etc. when performing this procedure.

NOTE: This procedure shows you how to install the kit on the 2nd-row passenger side seat. Use this same procedure to install the kit on the 2nd-row driver's side seat also.

1. Remove the inboard seat finisher as follows:

Vehicles with “old style” (see Figure 2) seat adjustment handles:

- a. With the seat in the normal seating position, remove the mounting screw from the inboard seat finisher. Then release the finisher from the attachment points (see Figure 2A).
 - b. Carefully remove the inboard seat finisher (see Figure 2B).
 - c. Use needle nose pliers or a “hook” type tool to remove the retainer clip from the seat adjustment handle (see Figure 2C).
 - d. Carefully pull the adjustment handle off of the splined seat adjustment shaft (see Figure 2C).
- Write “NG” on the old parts and discard them.

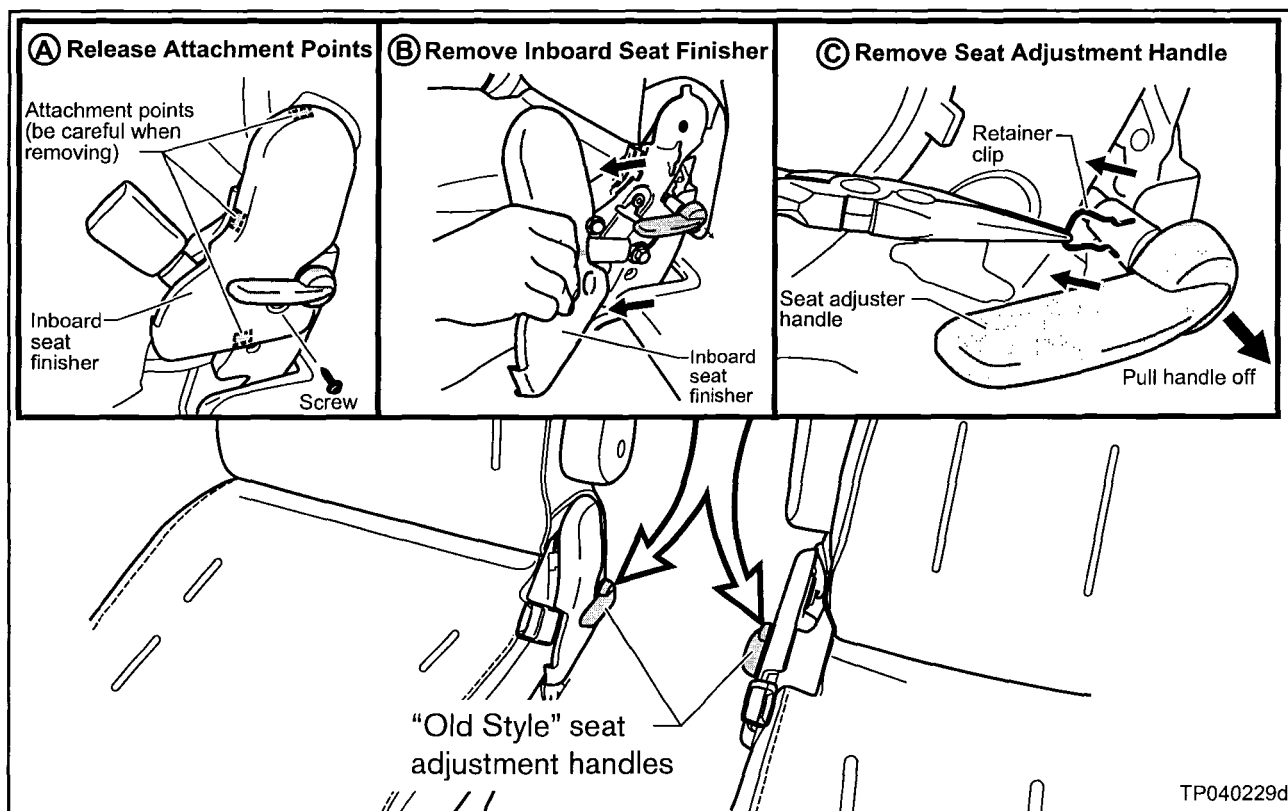


Figure 2

Vehicles with “new style” (see Figure 3a) seat adjustment handles:

NOTE: You do NOT have to remove the “new style” seat adjustment handle.

- a. Move the seat adjustment handle UP and remove the screw from the inboard seat finisher (see Figure 3a).
- b. Release the finisher from the attachment points and then carefully remove the finisher (see Figure 3b).
 - Write **“NG”** on the old finisher and discard it.

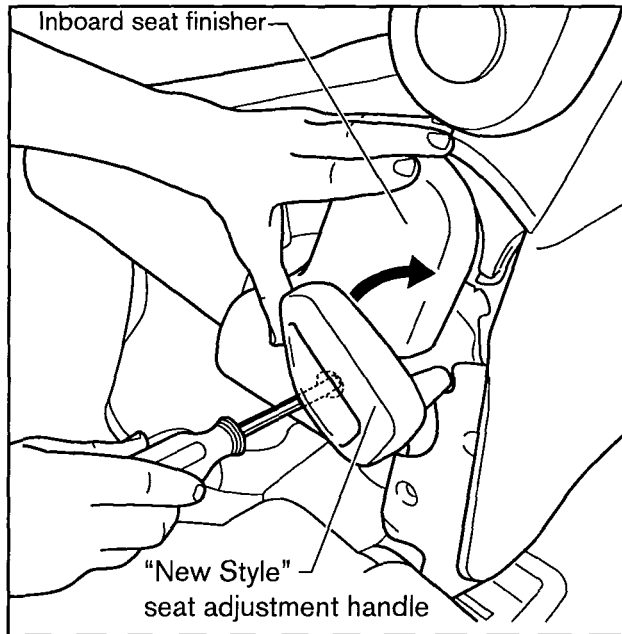


Figure 3a

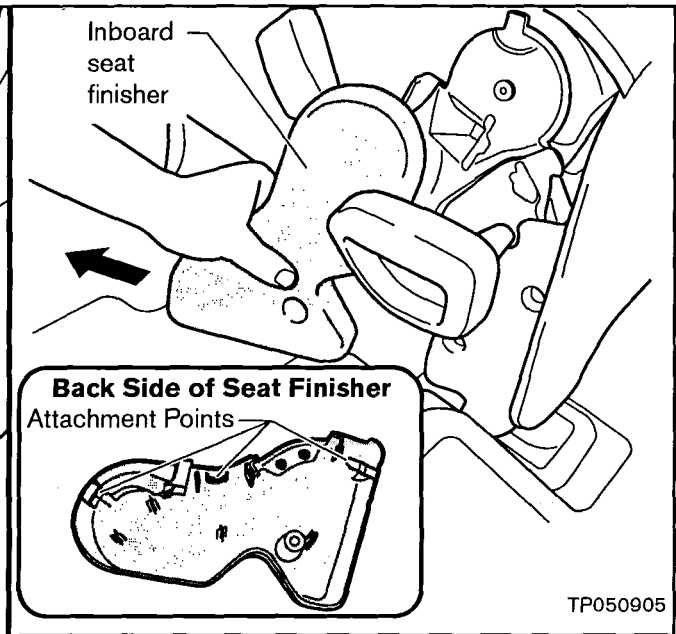


Figure 3b

2. Use the outboard handle to tilt the seat forward into the “convenient entry” position (see Figure 4).

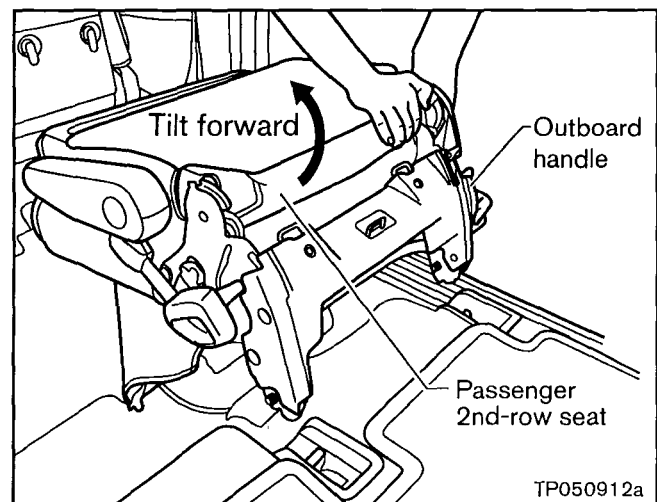


Figure 4

3. Drill a hole in the lower inboard cover as follows:

- a. Use the template from the kit to mark a hole on the lower inboard cover (see Figure 5).

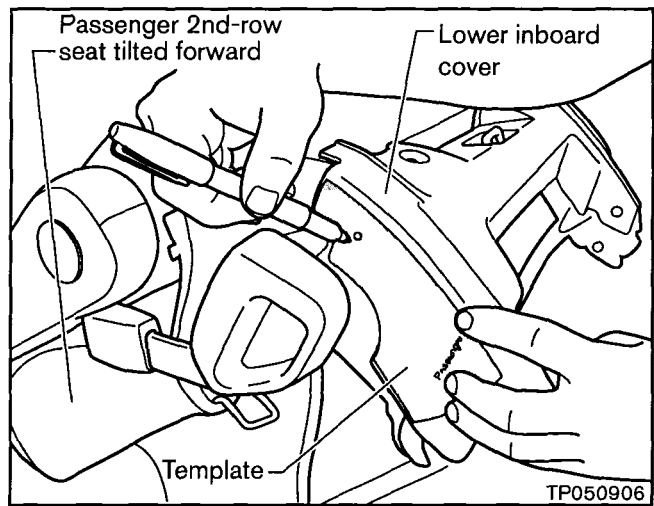


Figure 5

- b. Carefully drill a 4.7mm (3/16") hole in the lower inboard cover (see Figure 6).

CAUTION: Don't drill too deep.

- To prevent this, install a piece of rubber tubing (or equiv. drill stop) over the drill bit so that only 10mm (13/32") of the bit is exposed. See Figure 6.
- Place a piece of protective tape (duct tape, etc.) over the seat adjustment handle to prevent damage while drilling.

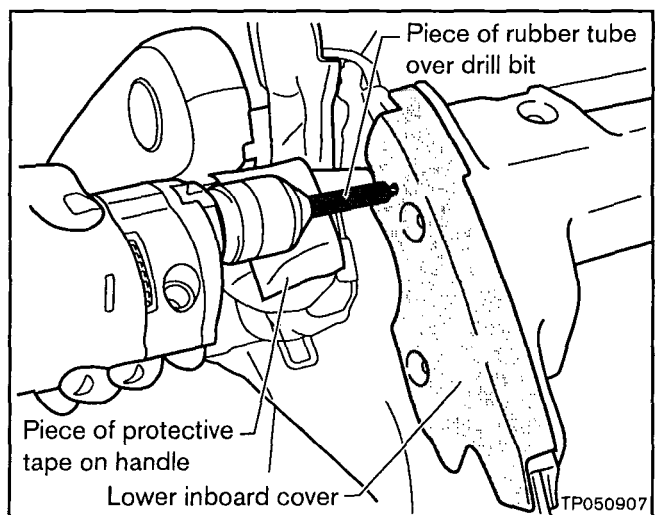


Figure 6

4. Drill two holes in the "ISOFIX" cover as follows:

- a. Fold the tab on the ISOFIX cover template as shown in Figure 7a.
- b. Insert the folded tab under the center striker (see Figure 7b).

NOTE: If needed, use tape to help hold the template tab under the center striker.

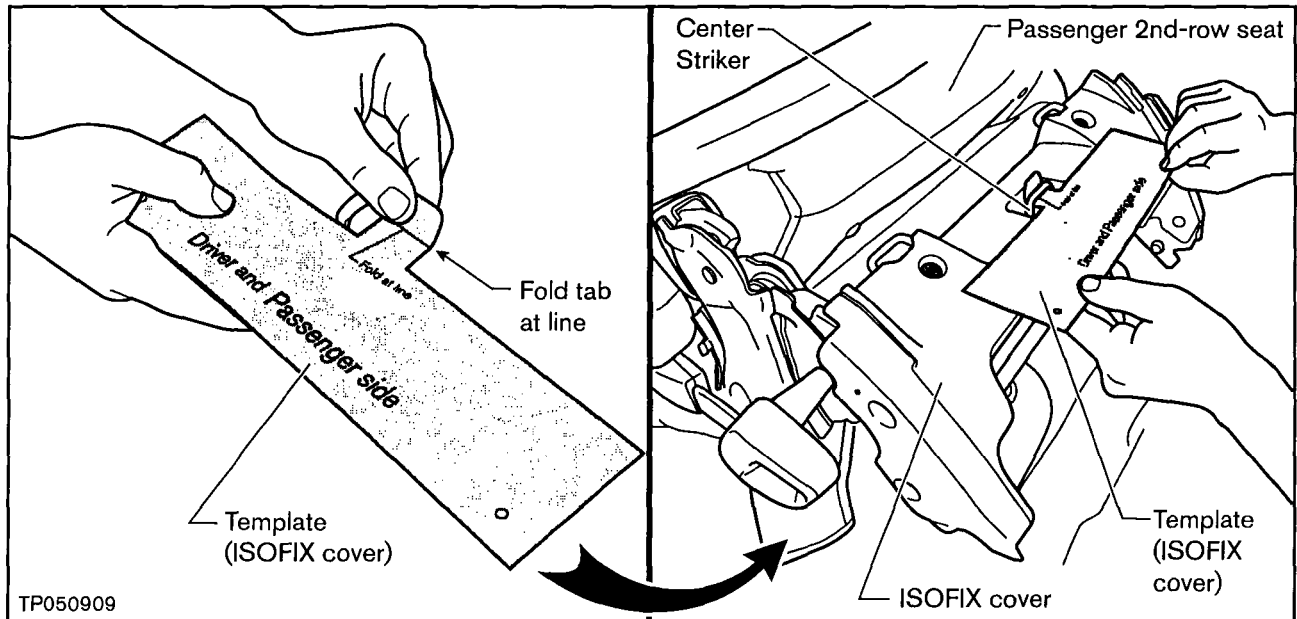


Figure 7a

Figure 7b

- c. Mark the holes on the ISOFIX cover (see Figure 8).

NOTE: If needed, use tape to help hold the template to the ISOFIX cover.

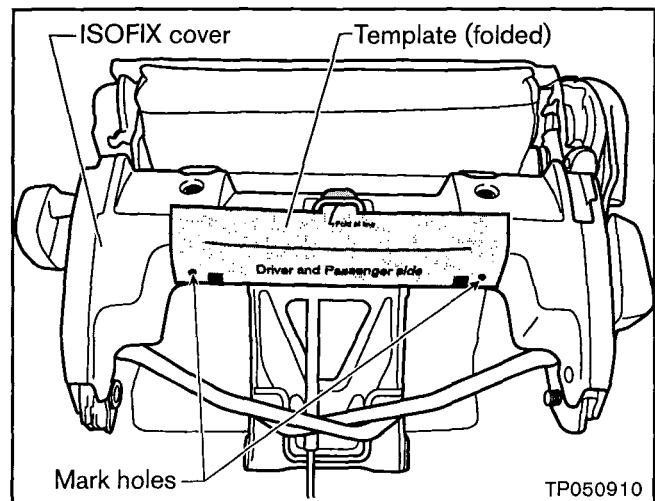


Figure 8

- d. Carefully drill two 4.7mm (3/16") holes in the ISOFIX cover (see Figure 9).

CAUTION: Don't drill too deep.

- To prevent this, install a piece of rubber tubing (or equiv. drill stop) over the drill bit so that only 10mm (13/32") of the bit is exposed. See Figure 9.

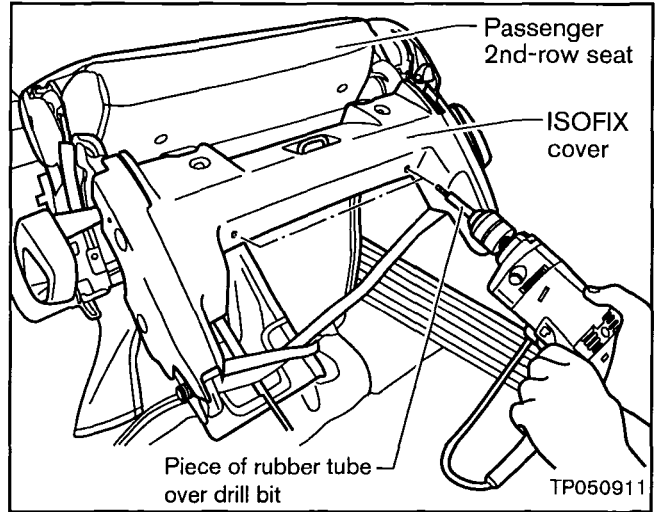


Figure 9

5. Tilt the seat back into its normal "fixed" position (see Figure 10).

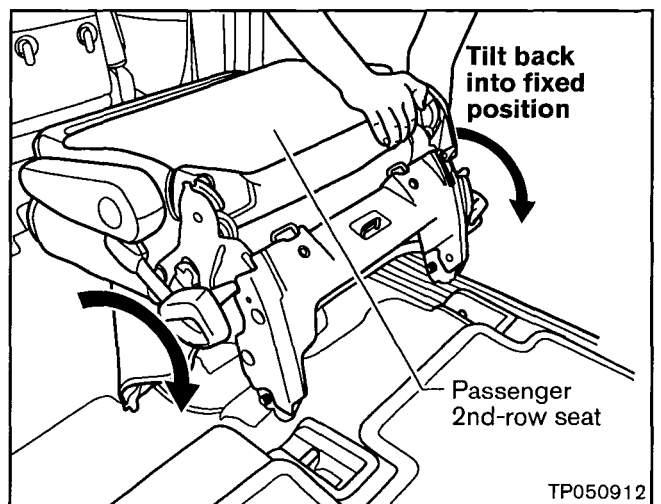


Figure 10

6. Install the carpet flap attachment as follows:

a. Measure the carpet flap width and mark the holes with the carpet flap template.

NOTE: There are two different widths: 250mm (9 ²⁷/₃₂") and 200mm (7 ⁷/₈").

- If the carpet flap is **250mm (9 ²⁷/₃₂")**, place the "Long Flap Line" of the carpet flap template along the carpet flap edge. Then mark the holes as shown in Figure 11a.
- If the carpet flap is **200mm (7 ⁷/₈")**, fold the carpet flap template as shown and place the "Short Flap Line" along the carpet flap edge. Then mark the holes as shown in Figure 11b.

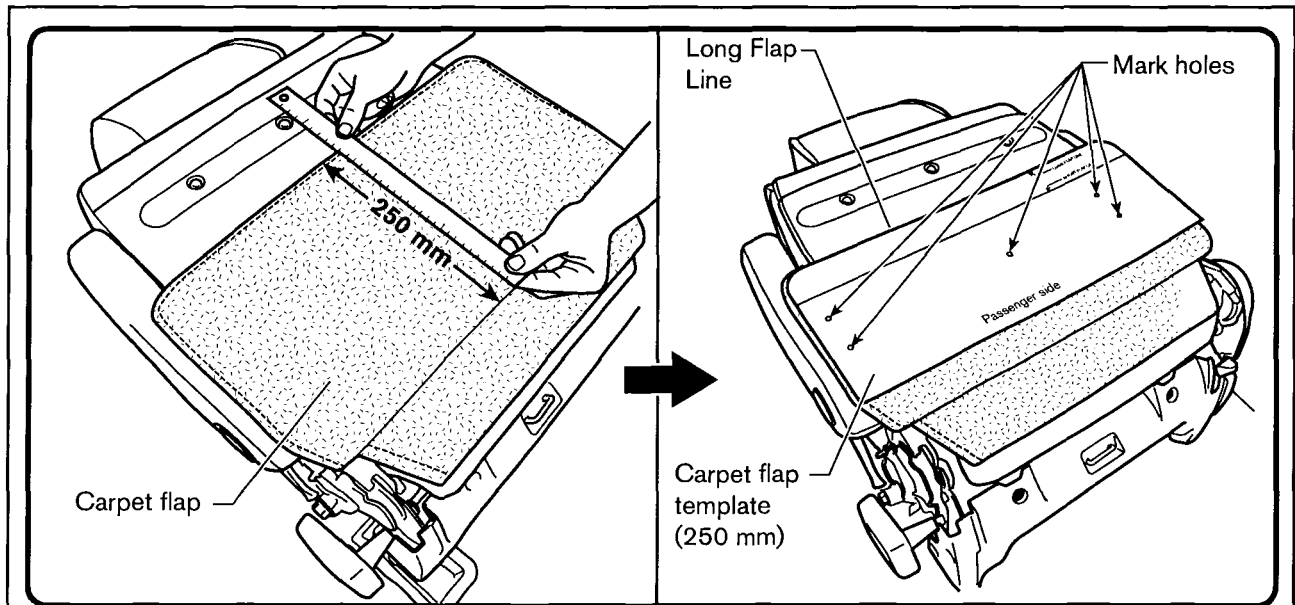


Figure 11a

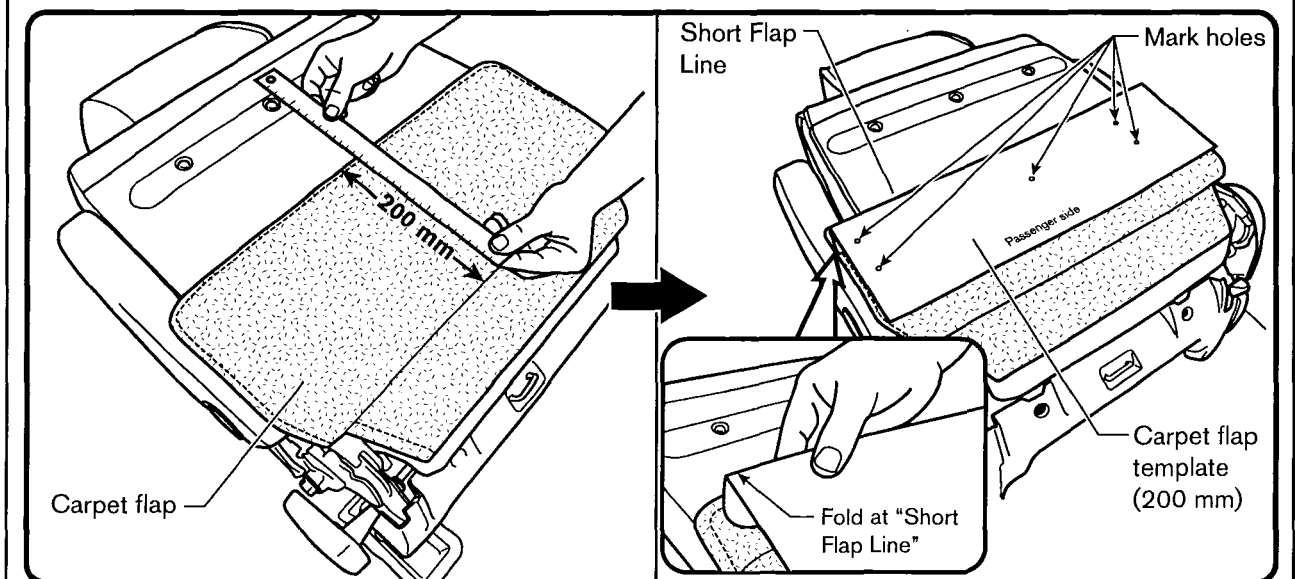


Figure 11b

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- b. Place a clean piece of wood under the carpet flap. Then use a pointed awl tool to carefully push holes through the marked locations (see Figure 12).

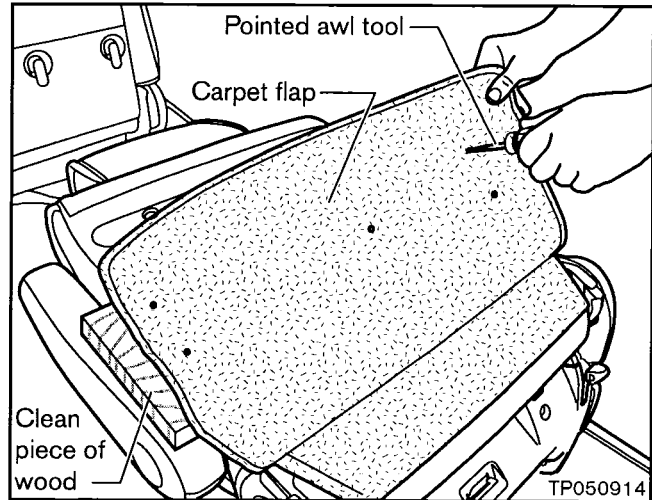


Figure 12

- c. Insert an attachment pin clip through each hole that you made with the pointed awl tool (see Figure 13). The pin clips should be inserted from the back side of the carpet flap.

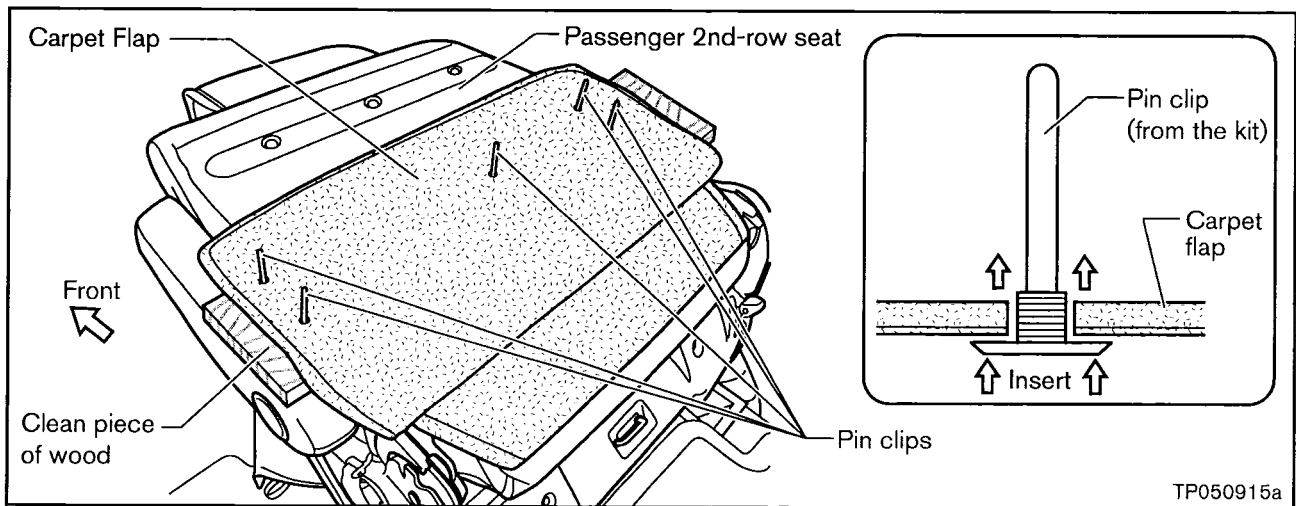


Figure 13

d. Take a look at the carpet flap attachments and determine if the outboard lower corners need to be trimmed.

- If the attachments have two rounded corners as shown in Figure 14, no trimming is required. Install the attachments as is. Go to step f.
- If the attachments have one rounded corner as shown in Figure 15, they will have to be trimmed. Go to step e.

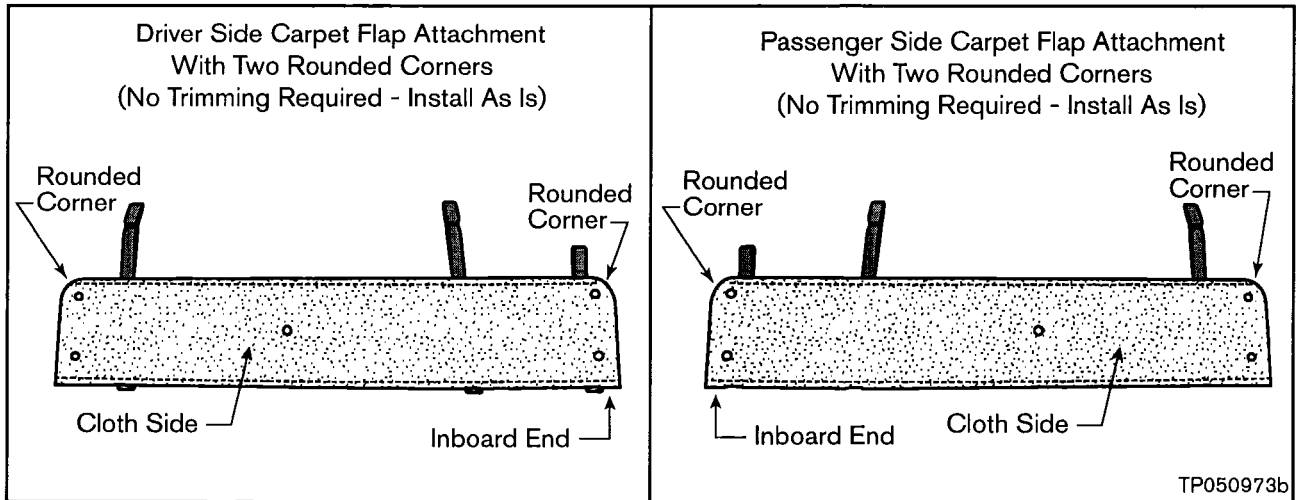


Figure 14

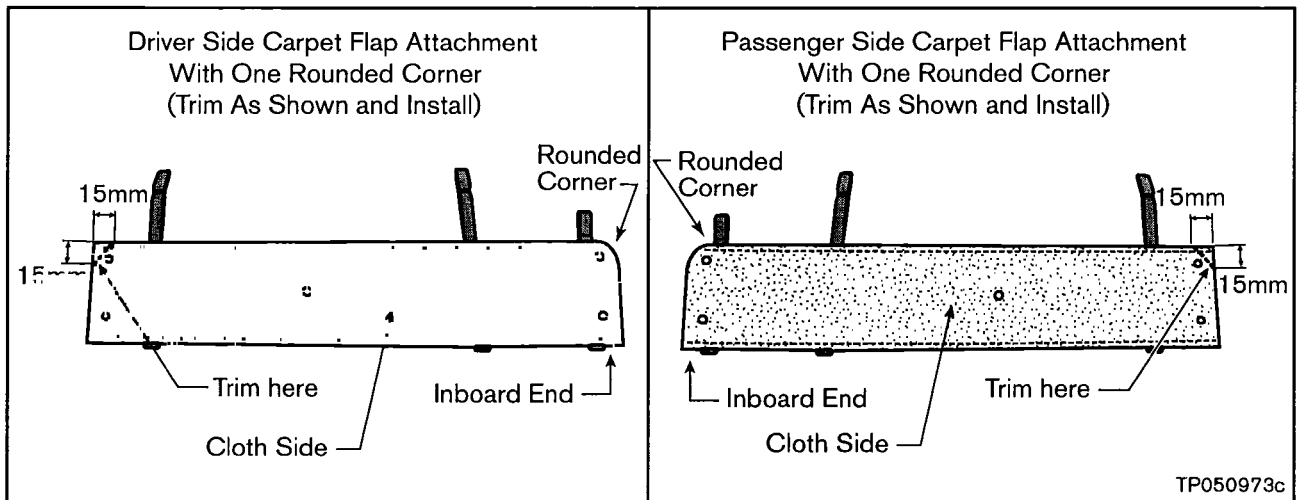


Figure 15

e. Cut the outboard lower corner of each carpet flap attachment as shown in Figure 15.

- Measure 15mm (19/32") in from the corner of the carpet flap attachment and place a mark at each location (see Figure 15).
- Use a pair of tin snips or heavy-duty scissors to cut the attachment

- f. Install the carpet flap attachment over the pin clips, making sure:
- The cloth side of the attachment faces UP.
 - The straps are routed under the attachment and towards the front of the vehicle.
 - The inboard strap is routed between the two inboard pin clips.

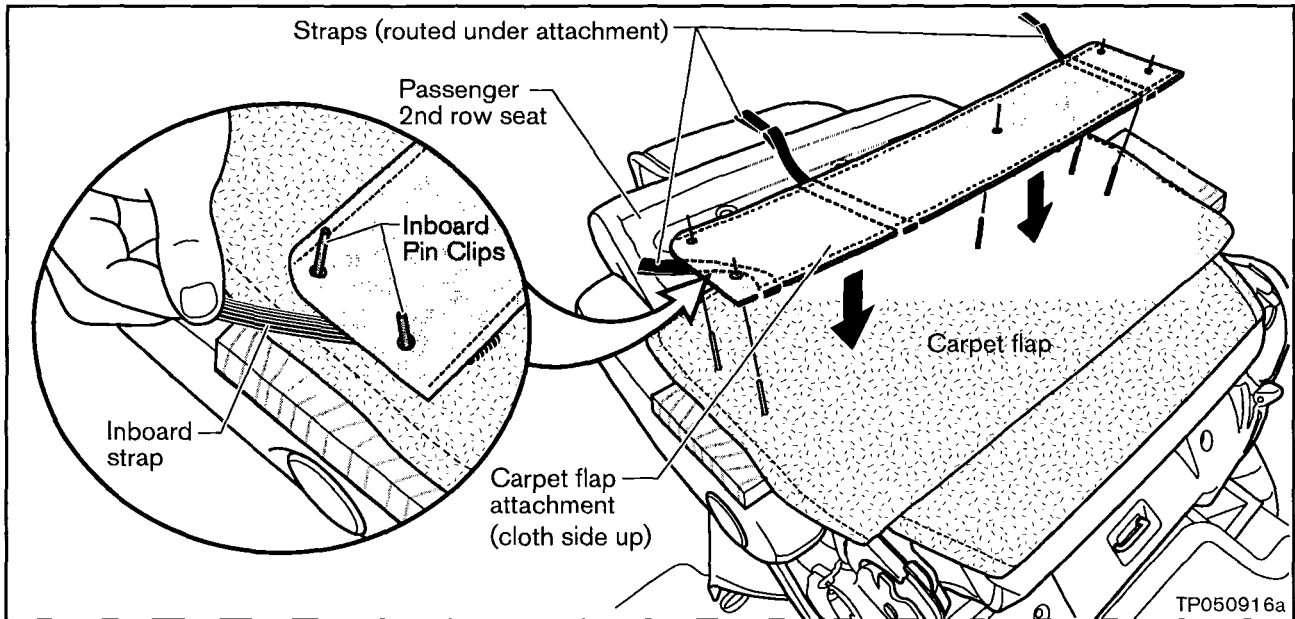


Figure 16

- g. Install the pin clip buttons, making sure they are fully seated and snapped into place.
- Use a nut driver with a deep-well socket to help "seat" the buttons.

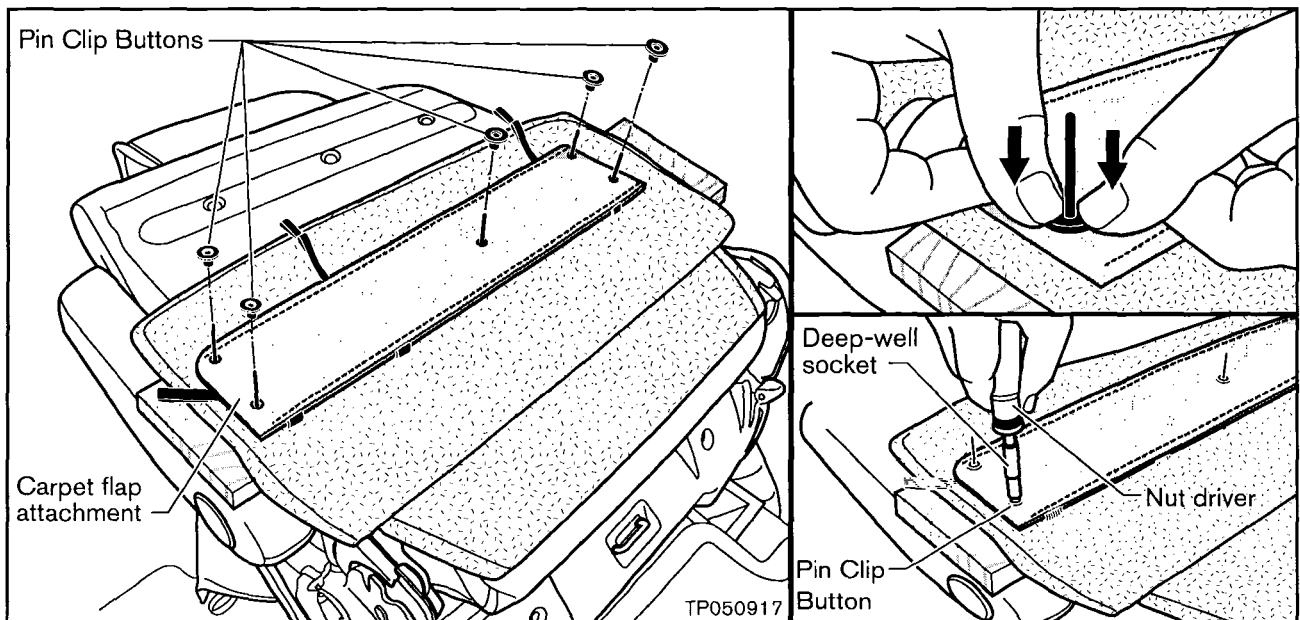


Figure 17

- h. Cut off the excess portion of the pin clips (see Figure 18).

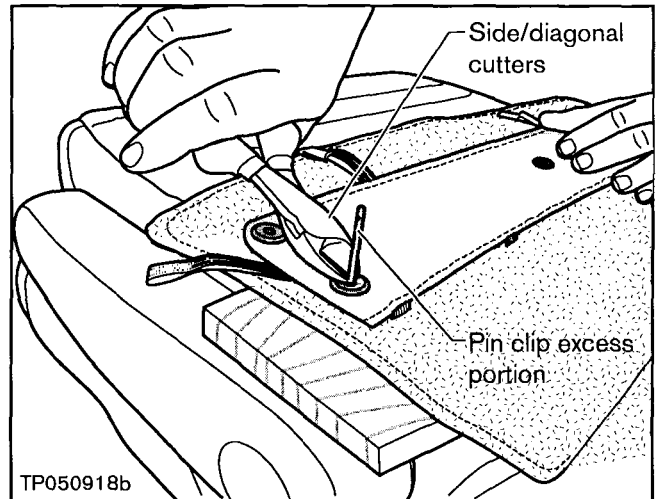


Figure 18

- i. Use a file to remove any sharp edges from the pin clips (see Figure 19).

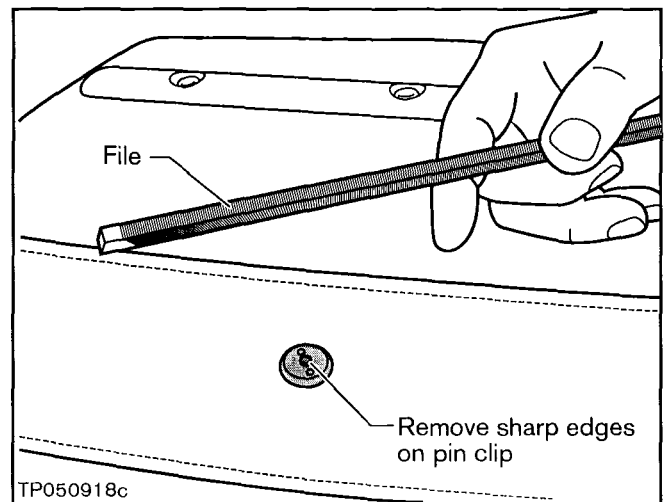


Figure 19

j. With the seat back in the UP position, install the new inboard seat finisher, making sure:

- The attachment points are fully secured.
- The rubber cover is properly positioned (see Figures 20a, 20b, and 20c below).

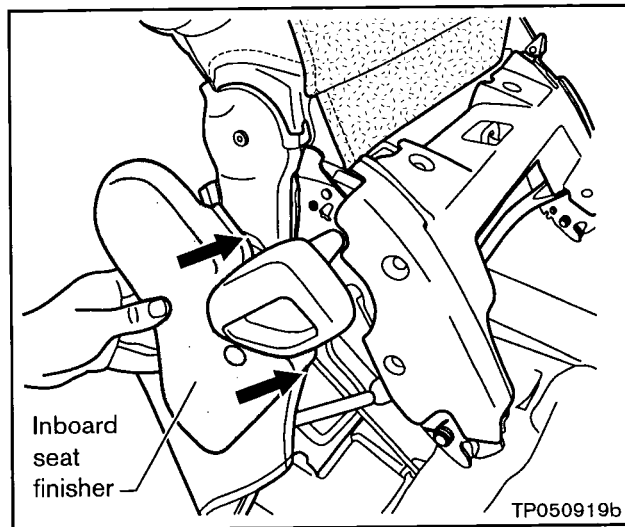


Figure 20

OK

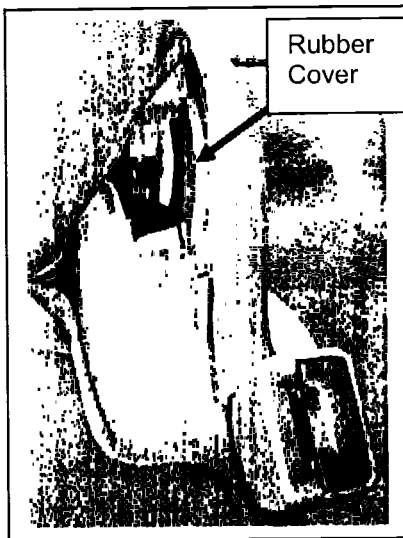


Figure 20a

NG

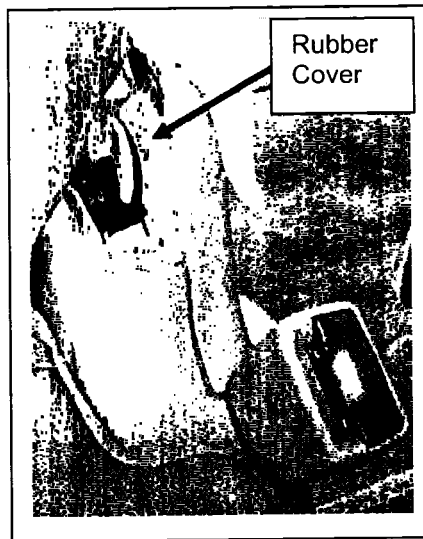


Figure 20b

NG



Figure 20c

- k. For vehicles that you removed the “old style” seat adjustment handle, install the “new style” seat adjustment handle provided in the kit. To install, just align the handle correctly and push it onto the shaft until it clicks in place.

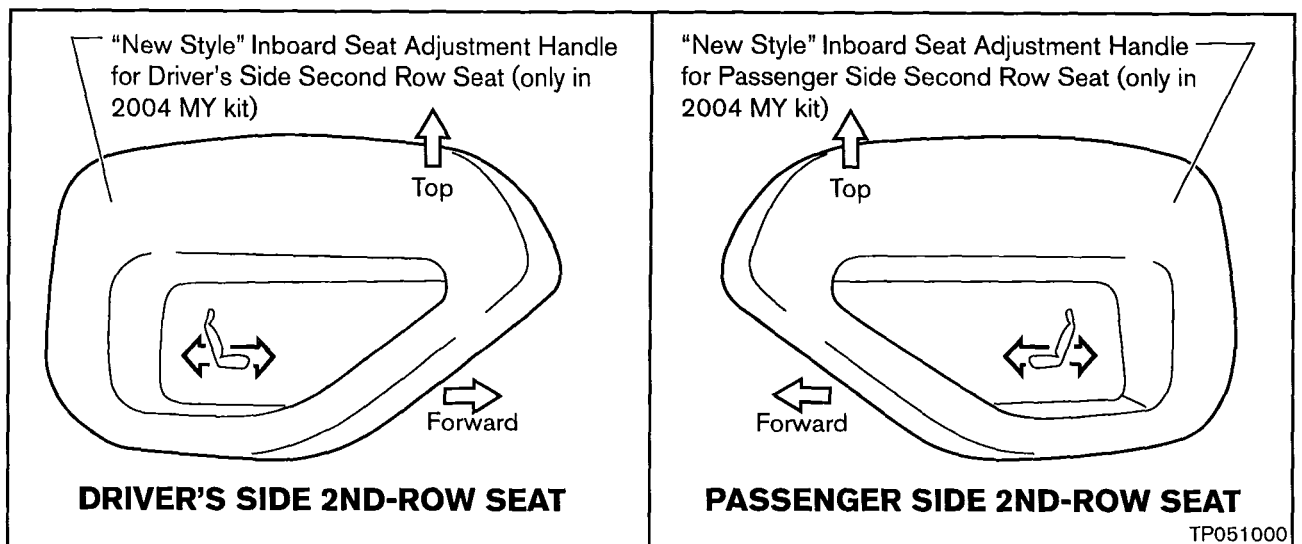


Figure 21

- l. Secure the carpet flap attachment straps to the inboard side cover and the ISOFIX cover with the short “Christmas tree” clips (see Figure 22).

- The “Christmas tree” clips are inserted into the holes that you drilled.

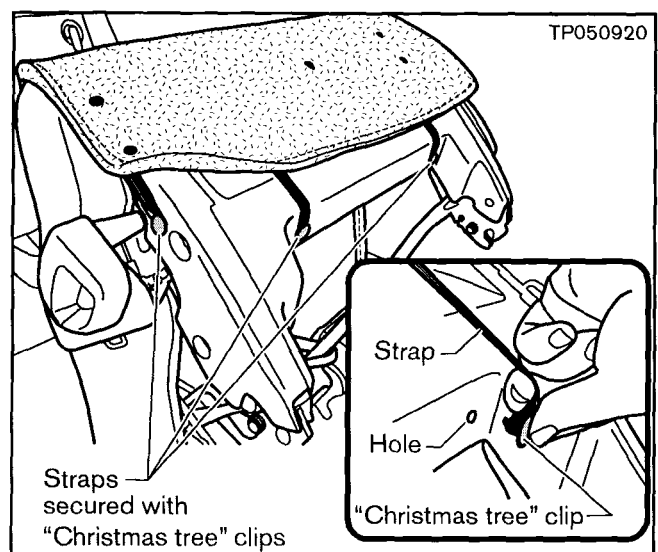


Figure 22

7. Install the “stow lever” label (from the kit) to the seat as shown in Figure 23.

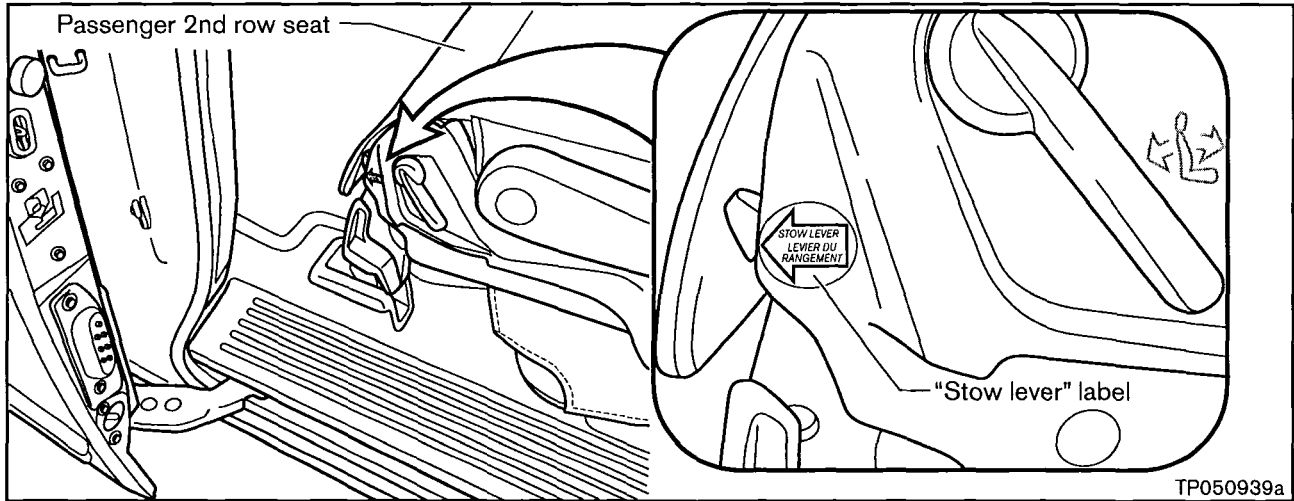


Figure 23

8. You're finished with the passenger side. Now use this same procedure to install the kit on the driver's side 2nd-row seat.
9. Make sure both 2nd-row seats are latched into their normal riding positions.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QTY
Seat Protector Kit (2004 Quest, Gray Color Interior)	88007-ZF10A	1
Seat Protector Kit (2004 Quest, Beige Color Interior)	88007-ZF10B	1
Seat Protector Kit (2004 Quest, Rouge Color Interior)	88007-ZF10C	1
Seat Protector Kit (2005-06 Quest, Gray Color Interior)	88007-ZF00A	1
Seat Protector Kit (2005-06 Quest, Beige Color Interior)	88007-ZF00B	1
Seat Protector Kit (2005-06 Quest, Rouge Color Interior)	88007-ZF00C	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: R0504

DESCRIPTION	OP CODE	FRT
Install 2 nd Row Seat Protector Kit (Both Sides)	R05040	0.8 hrs

OWNER'S LETTER

Dear Nissan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2004-2006 model year Nissan Quest vehicles.

Reason for Recall

The seat adjustment mechanism located at the rear of the second row seat contains exposed moving metal components. If the second row seat is adjusted in an unusual manner (for example, when standing outside the vehicle), there is a possibility that a finger may be pinched in the moving seat adjustment mechanism.

What Nissan Will Do

Your Nissan dealer will add additional components to the rear of the second row seats, and if necessary, replace the second row seat inboard seat adjustment handle with a new one. This free service should take about two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If you have additional questions you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is (800) 647-7261.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

