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OFFICE OF
DEFECTS INVESTIGATION

September 2005

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT
NHTSA Recall Campaign # 05V-383

Dear Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2006 Jayco F36W Talon Fifth wheels.

Jayco has become aware that the pin box that was installed at the time of manufacturing was rated lower than the gross vehicle weight rating requirements.

The remedy includes removing the incorrect pin box and installing the properly rated one. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Jayco to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

**NHTSA Recall Campaign # 05V-383
September 2005**

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Jayco encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. When the customer makes the appointment the customer will need to give you the **"Recall Claim Form"** that they received in their letter. This is the authorization to perform the recall. In addition, this is the **"Claim Form"** that you must submit to Jayco for payment. The customer must sign the claim form as an indication that the recall was performed. Jayco will no longer accept recall claims via the TRADEROUTE system.

FILING A CLAIM

**Job Operation Number: 9901060
Time: See Instruction Sheets**

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 1-800-283-8267.

Thank you for your assistance.

Sincerely,

Jayco, Inc.
After Market Services

Enclosures



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

September 2005

«Name»
«Address»
«City», «St» «Zip»
«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

NHTSA Recall Campaign # 05V-383

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2006 Jayco F36W Talon Fifth wheels.

Jayco has become aware that the pin box that was installed at the time of manufacturing was rated lower than the gross vehicle weight rating requirements.

The remedy includes removing the incorrect pin box and installing the properly rated one. If you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

NHTSA Recall Campaign # 05V-383
September 2005

Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home

Sincerely,

Jayco, Inc.
After Market Services



RECALL CAMPAIGN

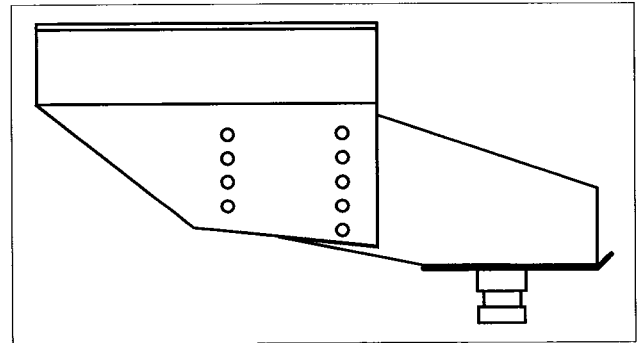
05V-383 / 05-250

Parts Kits Must be Ordered for Each Unit from Jayco.

Subject:	Talon Pin Box Rating
Units Affected:	2006 Talon F36W (AW) <ul style="list-style-type: none">• 61AW0050-0091, 0093-0101, 0103, 0106-0114, 0117, 0119-0122
Action Required:	Replace original pin box sleeve with correctly rated pin box sleeve (18,000 lb.)
Job Operation Code:	9901060
Series Code:	N/A
Flat Rate Time:	0.5 hrs
Kit Part Number:	0700014
Parts Kit Includes:	1-Pin Box Sleeve 1-Instruction Sheet
Tools Required:	Dial or Digital torque wrench, 3/4" wrench, 3/4" socket
Additional Requirements:	Black paint

Instructions

1. Loosen the ½" bolts on the pin box that connects the long pin box sleeve to the frame plates.
2. Support the long pin box sleeve.
3. Remove the ½" bolts that hold the pin box sleeve to the frame plates.
4. Remove the long pin box sleeve.
5. Install the new medium pin box sleeve.
6. Reinstall the ½" bolts, lock washers, and nuts.
7. Torque the bolts to 60-70 ft/lbs.
8. Throw old pin box sleeve away.



N NOTE: Verify the clearance for the turn radius prior to customer pickup.

**Jayco Service / Parts
Recall Order Form
Fax (877) 222-1234**



**2006 Talon F36W (AW)
Pin Box Rating
Recall #05V-383 / 9901060**

Dealer Name:	Recall Account: 2292000	Date:
Dealer Account Number:	Phone:	Fax:
Ship To:	P.O. #:	
	Date Shipped	
Attn:	Ship Via	

0905TalonPinBoxRating.cdr

**Each unit's serial number MUST be recorded
when ordering this recall kit.**

Quantity Ordered	Quantity Shipped	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C
1		<input type="text"/>	0700014	EA	N/C

**THESE PARTS CAN ONLY BE
ORDERED USING THIS FORM.
YOU CAN NOT ORDER THIS THROUGH EMPART.**

September 2005

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT
Transport Canada Recall Campaign # 05-250

Dear Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Minister of Transportation.

DEFECT INVOLVED

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2006 Jayco F36W Talon Fifth wheels.

Jayco has become aware that the pin box that was installed at the time of manufacturing was rated lower than the gross vehicle weight rating requirements.

The remedy includes removing the incorrect pin box and installing the properly rated one. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Jayco to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

**Transport Canada Recall Campaign # 05-250
September 2005**

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice and we would encourage you to follow up with a telephone call.

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. When the customer makes the appointment the customer will need to give you the **"Recall Claim Form"** that they received in their letter. This is the authorization to perform the recall. In addition, this is the **"Claim Form"** that you must submit to Jayco for payment. The customer must sign the claim form as an indication that the recall was performed. Jayco will no longer accept recall claims via the TRADEROUTE system.

FILING A CLAIM

**Job Operation Number: 9901060
Time: See Instruction Sheets**

If you have any questions regarding this recall or instructions, please contact us on your dealer service line.

Thank you for your assistance.

Sincerely,

Jayco, Inc.
After Market Services

Enclosures



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

September 2005

«Name»
«Address»
«City», «St» «Zip»
«Country»

**VEHICLE SAFETY DEFECT SERVICE BULLETIN
Transport Canada Recall Campaign # 05-250**

Unit Serial Number: «Serial»

Dear Jayco Owner:

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This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your fifth wheel to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact the Jayco Customer Service Department at (574)-825-0608

**Transport Canada Recall Campaign # 05-250
September 2005**

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Head, Recalls System Analysis and Evaluation, Road Safety and Motor Vehicle Regulation, Transport Canada, 2780 Sheffield Road, Ottawa, Ontario K1B 3V9 or call (613)-993-9542.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco trailer.

Sincerely,

Jayco, Inc.
After Market Services

Enclosures