



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

August 2005

***IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT***

NHTSA Recall Campaign # 05V-354

**Dear Jayco/Starcraft Dealer:**

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**DEFECT INVOLVED**

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 & 2005 Jayco Greyhawk, and Ambient Motor Homes.

Jayco has become aware that the cable ties, that attach the main wiring harness to the frame rails, may break and cause the wire harness to drop onto the exhaust system which may result in the cable melting and creating an electrical short and/or fire.

The remedy includes inspection and attachment of new cable ties. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

**DEALER CAMPAIGN RESPONSIBILITY**

**We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Jayco to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.**

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

**NHTSA Recall Campaign # 05V-354  
August 2005**

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Jayco encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.**

**Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.**

**OWNER NOTIFICATION**

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. When the customer makes the appointment the customer will need to give you the **"Recall Claim Form"** that they received in their letter. This is the authorization to perform the recall. In addition, this is the **"Claim Form"** that you must submit to Jayco for payment. The customer must sign the claim form as an indication that the recall was performed. Jayco will no longer accept recall claims via the TRADEROUTE system.

**FILING A CLAIM**

**Job Operation Number: 9901059**

**Time:** See Instruction Sheets

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 1-800-283-8267.

Thank you for your assistance.

Sincerely,

Jayco, Inc.  
After Market Services

Enclosures



# RECALL CAMPAIGN

05V-354 / 05-231

Parts Kits Must be Ordered for Each Unit from Jayco.

<b>Subject:</b>	Wire harness cable ties
<b>Units Affected:</b>	2004 & 2005 Jayco "MJ" Greyhawk Motorhomes <ul style="list-style-type: none"><li>• 46MJ0050 - 46MJ0246</li><li>• 56MJ0051 - 56MJ0082</li></ul> 2004 & 2005 Starcraft "M1" Ambient Motorhomes <ul style="list-style-type: none"><li>• 46M10051 - 46M10097</li><li>• 56M10051 - 56M10060</li></ul>
<b>Action Required:</b>	Install heavy duty UV rated cable ties to support main wire harness.
<b>Job Operation Code:</b>	9901059
<b>Series Code:</b>	RC024 Install cable ties RC025 Repair/Replace components
<b>Flat Rate Time:</b>	RC024 1.0 hrs RC05 ST* (Requires prior authorization and pictures)
<b>Kit Part Number:</b>	0700008
<b>Parts Kit Includes:</b>	15 - Cable ties 15 - Cable ties
<b>Tools Required:</b>	Side cutters, floor jack, jack stands
<b>Additional Requirements:</b>	N/A

## Instructions

**N** NOTE: Properly block wheels, apply parking brake, and support the vehicle before starting repairs.

1. Raise unit and locate the Jayco main wire harness routed along the chassis frame rail.
2. Inspect the split loom cover and wires to see if there has been any chafing or distortion caused by heat from the exhaust system. If there is not any damage, continue to Step 3, if there is damage continue to Step 4.
3. Cable tie the Jayco wire harness to the chassis frame rail every 16" – 18" or where there is a hole in the chassis rail. Do not drill holes in chassis frame rail (See all figures below).

**N** NOTE: Do not use the button cable ties on any larger hole than a 3/8". Regular cable ties must be used in any hole larger than 3/8" or around any post.

**N** NOTE: All replacement wiring must have insulation ratings of at least 125°Celsius/176° Fahrenheit. If the proper crimp tool is used, heat shrink butt splices (or non-insulated butt splices with separately installed shrink tube insulation) may be used to repair wires ranging in size from 18 to 4 gauge. Damaged wires, 2 gauge and larger, must be completely replaced. Contact Jayco customer service for assistance, if needed, with replacing this larger sized cable.

4. Remove the damaged split loom cover and/or damaged wire. Then replace with a new piece of split loom cover and/or new wiring. Use electrical tape to secure the new split loom cover to the original wire harness.

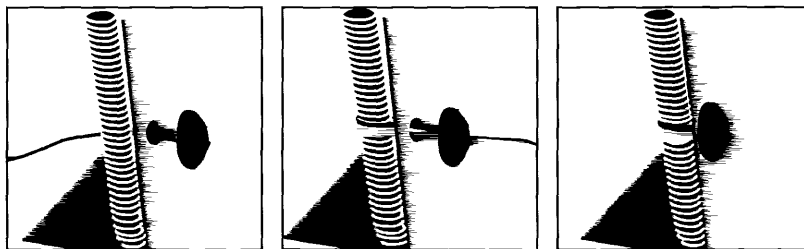


Fig. 1

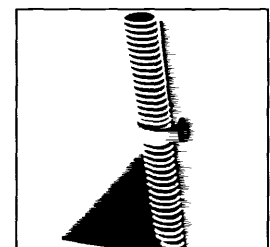


Fig. 2

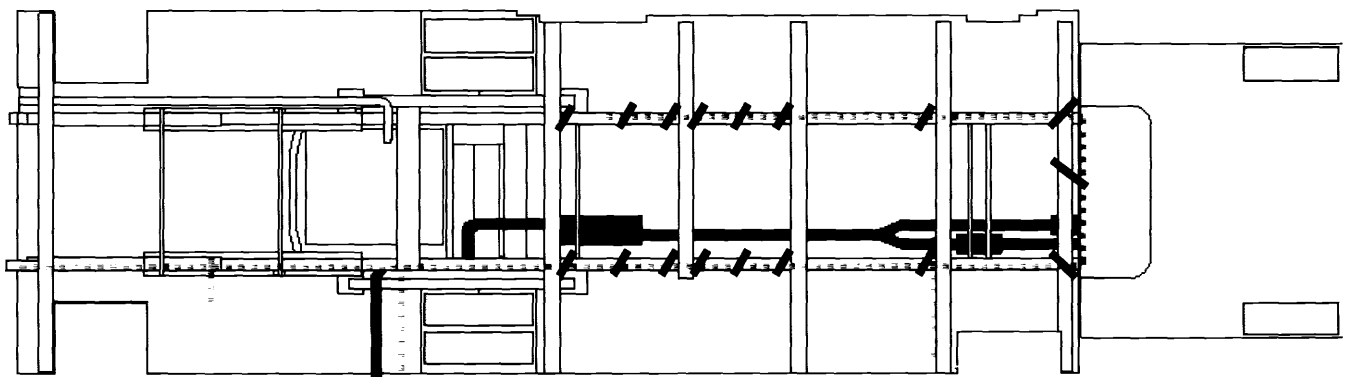


Fig. 3

**Jayco Service / Parts  
Recall Order Form  
Fax (800) 825-7876**



**Greyhawk & Ambient  
Class C Motorhome  
Wire Harness Cable Ties  
Recall #9901059**

Dealer Name:	Recall Account: 2292000	Date:
Dealer Account Number:	Phone:	Fax:
Ship To:	P.O. #:	
	Date Shipped	
Attn:	Ship Via	

MJF0805ClassCWireHarnessCableTies.cdr

**Each unit's serial number MUST be recorded  
when ordering this recall kit.**

Quantity Ordered	Quantity Shipped	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C
1		<input type="text"/>	0700008	EA	N/C

**THESE PARTS CAN ONLY BE  
ORDERED USING THIS FORM.  
YOU CAN NOT ORDER THIS THROUGH EMPART.**



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**August 2005**

VEHICLE SAFETY DEFECT SERVICE BULLETIN

***NHTSA Recall Campaign # 05V-354***

Unit Serial Number: <<Stria

**Dear Jayco Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 & 2005 Jayco Greyhawk Motor Homes.

Jayco has become aware that the cable ties, that attach the main wiring harness to the frame rails, may break and cause the wire harness to drop onto the exhaust system which may result in the cable melting and creating an electrical short and/or fire.

The remedy includes inspection and attachment of new cable ties. If you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

## ***NHTSA Recall Campaign # 05V-354***

**August 2005**

Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home

Sincerely,

Jayco, Inc.  
After Market Services



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**August 2005**

VEHICLE SAFETY DEFECT SERVICE BULLETIN

***NHTSA Recall Campaign # 05V-354***

**Dear Starcraft Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 & 2005 Starcraft Ambient Motor Homes.

Jayco has become aware that the cable ties, that attach the main wiring harness to the frame rails, may break and cause the wire harness to drop into the exhaust system which may result in the cable melting and creating an electrical short and/or fire.

The remedy includes inspection and attachment of new cable ties. If you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

## ***NHTSA Recall Campaign # 05V-354***

**August 2005**

Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home.

Sincerely,

Jayco, Inc.  
After Market Services