



**July 14, 2005**

**TO: All Coachmen RV Company Dealers**

**RE: Safety Recall 05V-294/Intellic**

**Dear Coachmen Dealer:**

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**Coachmen RV Company and Intellic have decided that a defect which relates to motor vehicle safety exists in 2006 Sportscoach Elite, Sportscoach Encore and Cross Country motorhomes manufactured between April 12, 2005 and June 6, 2005.**

**Coachmen purchases 50 amp transfer switches from Intellic and installs them in our rear diesel line of motorhomes. Coachmen has learned that between April 4, 2005 and May 29, 2005 Intellic substituted the material used for the wire lugs in their transfer switches, changing from nickel plated to copper lugs. The copper lugs are softer than the nickel plated and do not retain the torque of the screw that clamps the wire connector. When the torque is relaxed, the lugs can become loose resulting in excessive heat within the connected wire that could result in a fire.**

**Owners of suspect units will be notified in a letter instructing them to contact their Coachmen dealer to schedule an appointment to have their unit repaired. A copy of this letter is attached for your reference.**

**Please find attached repair instructions and information relating to the preparation and submission of claims for reimbursement.**

**Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact your Regional Service Manager at 1-888-516-3569.**

**Sincerely,**

**COACHMEN RECREATIONAL VEHICLE COMPANY**

**Attachments**

July 14, 2005

To: All Coachmen RV Company Dealers

Re: Safety Recall 05V-294/Intellic

Your immediate and prompt attention is required to address a potential concern involving the Intellitec Generator/Shoreline Transfer Switch on certain 2005-6 rear diesel motor homes.

**Concern**

Our supplier, Intellitec, made a change to the transfer switch assembly that may allow the loosening of the relay wire connections resulting in a high resistance condition, which may cause excessive heat, smoldering, and/or fire in the relay wiring.

**Inspection**

Immediately inspect the listed units attached with this letter for the Intellitec transfer switch and the presence of any copper wire connector lugs on the assembly. All wire connector lugs must be of a silver, tin-plated color. If the transfer is of the ESCO brand, it is not involved in this service advisory.

**Action**

If any copper wire connector lugs are present, the transfer switch must be replaced and the motorhome must not be sold or leave the dealership until the replacement occurs. In cases where the motorhome is retailed, contact the owner immediately and schedule an appointment for the inspection and, if necessary, subsequent transfer switch replacement.

**Transfer Switch Locations**

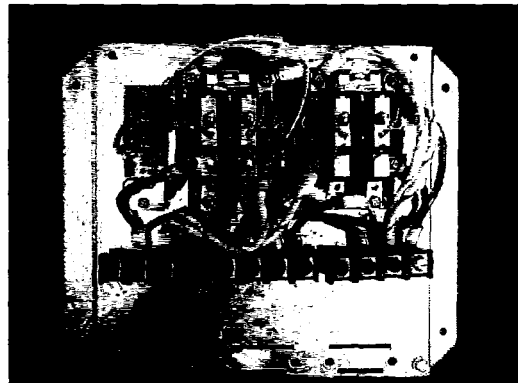
354/370/372 Cross Country/SE 376 Cross Country/SE	Bed Assembly, far right access panel Hallway cabinet upper access panel above distribution panel.
401/402/403TS Sportscoach	Under center bottom drawer in bedroom bureau.
380/40TS Sportscoach	Lower access panel at DS rear corner of rear wall cabinet.
2006 370/372/376 Cross Country	Exterior ODS rear compartment.

## **Service Procedure**

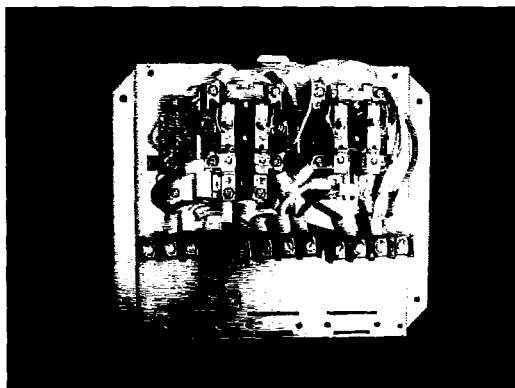
- Disconnect Shore Line Power and set circuit breakers on the generator to the off position.
- Locate and remove access panel to transfer switch assembly. On 2006 model, open the compartment door for access.
- Remove the two cover fasteners and lift off the transfer switch cover (Figure 1).
- Visually inspect wire connector lugs.
- If copper colored (Figure 2):
  - Order part number 946996 through CRV Service Parts.
  - Replace the transfer switch assembly following manufacturer's installation instructions on the cover. You will want to properly label the wire harnesses and install them according to the diagram on the cover.
  - Reinstall access panel.
- If silver colored (Figure 3), reinstall cover and access panel.
- Using the claim completion instructions with this letter, complete and submit a warranty claim in accordance with Coachmen Service Policy and Procedures.



(Figure 1) Intellitec Cover



(Figure 2) Relay showing copper lugs



(Figure 3) Relay with proper lugs

### Claim Filing Procedure

- 1) Complete all information required on a Coachmen warranty claim.
- 2) Use program code. RE
- 3) Use condition code. 100
- 4) Use the following flat rate codes:
  - 70131 Inspection .3
  - 70132 Replace transfer switch .7
- 5) Claim materials under the parts section of the claim

Submit the completed claim to Coachmen RV Company electronically through Coach-Link