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July 18, 2005

- TO:** All U.S. Ford and Lincoln Mercury Dealers
- SUBJECT:** Safety Recall 05S34: Supplement #2
Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Equipped with 6.0L Diesel
Fuel Injector Control Module Wiring Harness Repair
- REF:** Safety Recall 05S34: Supplement #1 Dated July 5, 2005
Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Equipped with 6.0L Diesel
Fuel Injector Control Module Wiring Harness Repair
- REF:** Safety Recall 05S34 Dated June 9, 2005
Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Equipped with 6.0L Diesel
Fuel Injector Control Module Wiring Harness Repair
- REF:** Customer Satisfaction Program 05B29
Certain 2004 Model Year F250/350/450/550 and Excursion Vehicles
Equipped with 6.0L Diesel
Charge Air Cooler Duct Replacement
- REF:** Voluntary Emission Recall 05E15
Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Equipped with 6.0L Diesel Engines
Exhaust Pressure Sensor Replacement, On-Board Diagnostic System and Engine
Control Module Recalibrations

New! REASON FOR THIS SUPPLEMENT

This bulletin is being re-issued to re-assign the labor operation for the Customer Assurance Test Drive to Safety Recall 05S34.

Previous bulletin revisions remain valid:

- *Add an additional labor operation for FICM wire harness inspection; add a reference for Voluntary Emission Recall 05E15; and revise the Attachment III, IV, and V technical information.*

AFFECTED VEHICLES

- Attachment III addresses certain 2004 model year E350/450 vehicles built from December 9, 2003 through May 28, 2004 for Injection Control Pressure (ICP) sensor connectors.
- Attachment IV addresses certain 2004 model year F250/350/450/550 and Excursion built from 9/29/03 through 11/30/03 for Fuel Injector Control Module (FICM) wire harness concerns.
- Attachment V addresses certain 2004 model year F250/350/450/550 and Excursion built from 12/1/03 through 5/31/04 for Fuel Injector Control Module (FICM) wire harness concerns and Injection Control Pressure (ICP) sensor connectors.

In addition, visit <https://web.fsavinlists.dealerconnection.com> for a list of vehicles assigned to your dealership. This information will be available on June 11, 2005. Affected vehicles are identified in OASIS:

REASON FOR THIS SAFETY RECALL

Some of the affected vehicles may have been equipped with Fuel Injector Control Module (FICM) wire harnesses that were built with variability in the harness length. This condition may cause the FICM wire harness to chafe on engine bolts. Some of the affected vehicles may have also been built with improperly crimped Injection Control Pressure (ICP) sensor connectors that could result in intermittent pressure signals. If either condition were to occur, the operator may experience hesitation/surge while driving, and/or stall while driving. The vehicle may or may not restart after stall. An engine stall while driving may increase the possibility of a crash.

SERVICE ACTION

At no charge to the vehicle owner, dealers will inspect the FICM wire harness for chafing, and perform repairs. Also, if applicable, dealers will replace the ICP sensor connector. This must be performed on all of the affected vehicles in your new inventory as well as vehicles that have been delivered to customers. All repair procedures are outlined in the Technical Instructions (Attachments III, IV, and V).

NEW! CUSTOMER VEHICLES AFFECTED BY OTHER FIELD SERVICE ACTIONS

Please Note: It is possible that a vehicle affected by this program may also be affected by other programs such as Customer Satisfaction Program 05B29. For customer convenience, we will be sending affected owners a combined owner mailing which, depending on application, build date, and assembly plant, may include 05B29 together with 05S34. In addition, if the customer's vehicle is affected by Customer Satisfaction Program 04B24 launched earlier this year, a reminder will be included in the owner letter. The owner letter sample, however, will reflect only program 05S34.

PLEASE CONSULT OASIS TO BE SURE YOU ARE ADMINISTERING THE CORRECT PROGRAM(S) AND, IF POSSIBLE, COMPLETE ALL OPEN PROGRAMS IN ONE CUSTOMER VISIT.

CUSTOMER ASSURANCE TEST DRIVE

A special allowance for a test drive is provided for customer owned vehicles after all open Field Service Actions have been completed. The test drive is to identify whether the vehicle has any other engine performance issues. See Attachment II for claiming instructions. Consult OASIS to assure that all open programs have been completed.

To address any customer vehicles that are out of warranty and exhibit engine performance issues after the completion of all open programs, please follow the guidelines in the Warranty & Policy Manual.

New! NOTE: THIS TEST DRIVE CAN ONLY BE CLAIMED ONCE; IT SHOULD BE PERFORMED AFTER ALL OPEN FIELD SERVICE ACTIONS HAVE BEEN COMPLETED, AND CLAIMED ON PROGRAM 05S34.

TECHNICIAN REQUIREMENTS

The repairs required under this program can be performed by any technician trained in electrical, driveability, or diesel repairs. Therefore, a diesel certified technician is not required to perform the repairs specified under this program. However, if any additional engine performance issues are noted after completion of the repairs specified in this program and the Customer Assurance Test Drive, the vehicle should be turned over to a diesel certified technician for normal diagnosis and repair.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

- Attachment I: **New!** Administrative Information
- Attachment II: **New!** Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information - E350/450
- Attachment IV: Technical Information - F250/350/450/550 and Excursion (9/29/03-11/30/03)
- Attachment V: Technical Information - F250/350/450/550 and Excursion (12/1/03-5/31/04)
- Attachment VI: Questions and Answers
- Customer Notification Letters

QUESTIONS?

- Claims Information.....1-800-423-8851
- Special Service Support Center
 - Parts (Dealer Only).....1-800-207-2444
 - Technical and All Other (Dealer Only).....1-800-325-5621

Sincerely,



Frank M. Ligon

Safety Recall 05S34-S2
Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

OASIS ACTIVATED? Yes. OASIS was activated June 9, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by June 11, 2005. Owner names and addresses will be available by August 12, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

- If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might **prevent the repair of the covered condition**, call the Special Service Support Center.
- If you encounter aftermarket equipment or modifications to the vehicle which would cause the technician to expend additional labor time to complete the repair, actual time (MT05S34) may be used. (See Claims "Preparation and Submission"). No approval is required.

Safety Recall 05S34-S2

Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- ***This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.***
- Refund Claiming Information (Submit on separate repair line.)
 - Program Code: 05S34
 - Misc. Expense: ADMIN
 - Misc. Expense: REFUND
 - Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

Ford Motor Company will pay for a rental vehicle up to \$50/day, except for fuel and insurance which will be at the owner's expense. Enter the word "RENTAL", the number of days the vehicle was used, and the dollar amount in the Miscellaneous Expense area of the claim form.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked.
- **New!** Claims for the "59B01A" labor operation for the Customer Assurance Test Drive should be claimed using program code 59B01.
- The use of actual time (MT05S34) must comply with warranty and policy guidelines as outlined in the Warranty and Policy Manual. "Actual time" repairs require technician time stamps on the repair order. (See "Time Recording Procedure" in Section 1, page 14 of the Warranty and Policy Manual.)
- Refer to ACESII manual for claims preparation and submission information.

Safety Recall 05S34-S2

Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
<u>E-SERIES</u> Install ICP Connector Kit	05S34B	1.5 Hours
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number (9/29/03-11/30/03)	05S34C	0.2 Hour
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number, Chafing, and Install FICM Repair Kit (9/29/03-11/30/03)	05S34D	1.0 Hour
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number, Chafing and Replace Harness (9/29/03-11/30/03)	05S34E	1.1 Hours
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number, Chafing, Install FICM Repair Kit, and Install ICP Connector Kit (12/1/03-5/31/04)	05S34F	1.3 Hours
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number, Chafing and Replace Harness and Install ICP Connector Kit (12/1/03-5/31/04)	05S34J	1.4 Hours
<u>F-SUPER DUTY AND EXCURSION</u> Inspect FICM Wire Harness for Part Number and Install ICP Connector Kit (12/1/03-5/31/04)	05S34H	0.6 Hour
<u>New!</u> *Customer Assurance Test Drive (May only be claimed once per vehicle)	59B01A	0.3 Hour

New! *NOTE: This test drive is to verify that there are no other engine related concerns with the vehicle before returning it to the customer. Some vehicles affected by Safety Recall 05S34 are also affected by Customer Satisfaction Program 05B29. Therefore the post-repair test drive labor operation and labor time may only be claimed after completing all field service actions.

THIS TEST DRIVE CAN ONLY BE CLAIMED ONCE, AND SHOULD BE PERFORMED AFTER SAFETY RECALL 05S34 AND CUSTOMER SATISFACTION PROGRAM 05B29 (IF APPLICABLE) HAVE BEEN COMPLETED.

Safety Recall 05S34-S2

Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

New! CLAIMS PREPARATION AND SUBMISSION – CUSTOMER ASSURANCE TEST DRIVE

- Verify eligibility in OASIS. If eligible, "59B01" will display under "Outstanding Field Service Actions".
- Program Code: 59B01
- Submit on a Recall Type Form
- Can only be claimed one time per vehicle and only if all open field service actions are completed.
- Labor only, no parts or miscellaneous expense cost.

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this recall. Order your parts requirements through normal order processing channels.

Part Number	Description	Quantity
5C3Z-12224-A	ICP Connector Kit	1
4C3Z-14A099-A	FICM Repair Kit	1
4C3Z-9C891-B	FICM Wire Harness*	As Necessary

*It is expected that less than 2% of FICM wire harnesses will need replacement.

Parts Support Center

We are introducing several new methods to contact the Parts Support Center for questions or for ordering assistance regarding recall parts:

- E-mail: Ford@Renkim.com
- FAX: 1-888-374-8040
- Phone number: 1-800-207-2444

When contacting the Parts Support Center please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA # 05S34
- Part number and QTY being requested or question / concern regarding part

The DOR/COR for 05S34 parts ordered through the Part Support Center is 50354.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

**CERTAIN
2004 MODEL YEAR
E-SERIES
VEHICLES**

**EQUIPPED WITH A
6.0L DIESEL ENGINE**

**SENSOR CONNECTOR
REPLACEMENT**



OVERVIEW

This program involves replacing the injector control pressure (ICP) sensor connector assembly. The harness connector is replaced utilizing the Rotunda Wire Splice Tool Kit 164-R5903.

NOTE: The ICP sensor is located in the right (passenger side) valve cover near the front of the engine. For access to replace the ICP sensor harness connector, the generator must be removed. On vehicles with dual generators, the upper generator must be removed for access.

GENERATOR REMOVAL

1. Disconnect the dual batteries.
2. Position the cowl harness aside as follows. See Figure 1.
 - a) Remove the bolt and position the manifold absolute pressure (MAP) sensor aside.
 - b) Remove the ground strap bolt.
 - c) Remove the power steering reservoir bolts and position the reservoir aside.
 - d) Remove the cowl panel harness retaining bolts and position the harness aside.

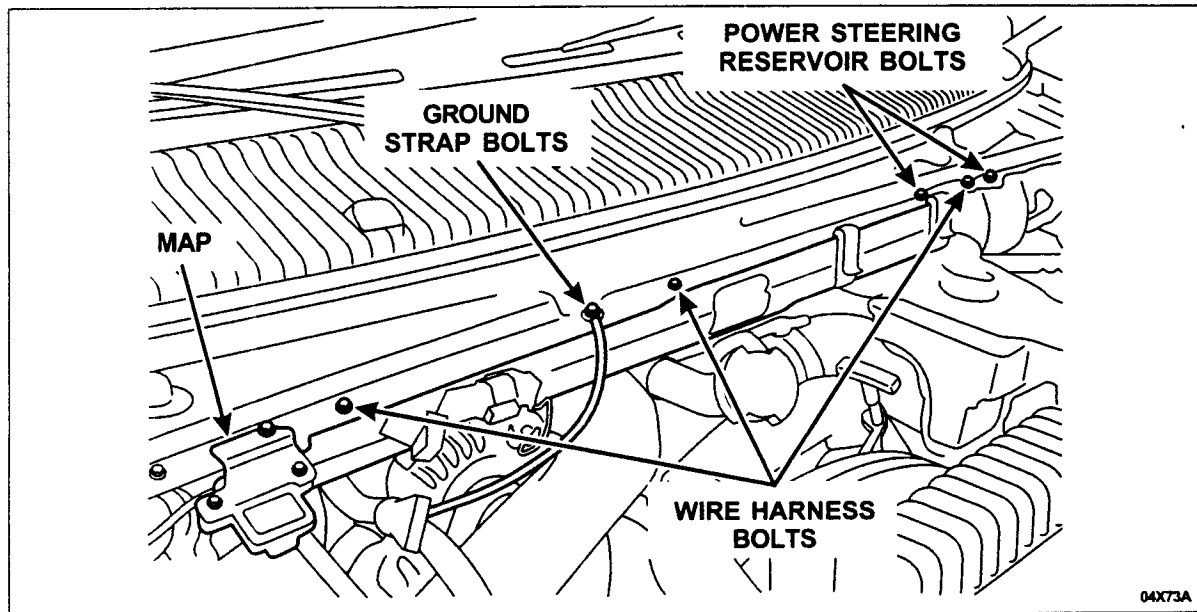


FIGURE 1



3. Remove the charge air cooler (CAC) tube bracket by removing the left- and right-side stud nuts and the bracket screws. See Figure 2.

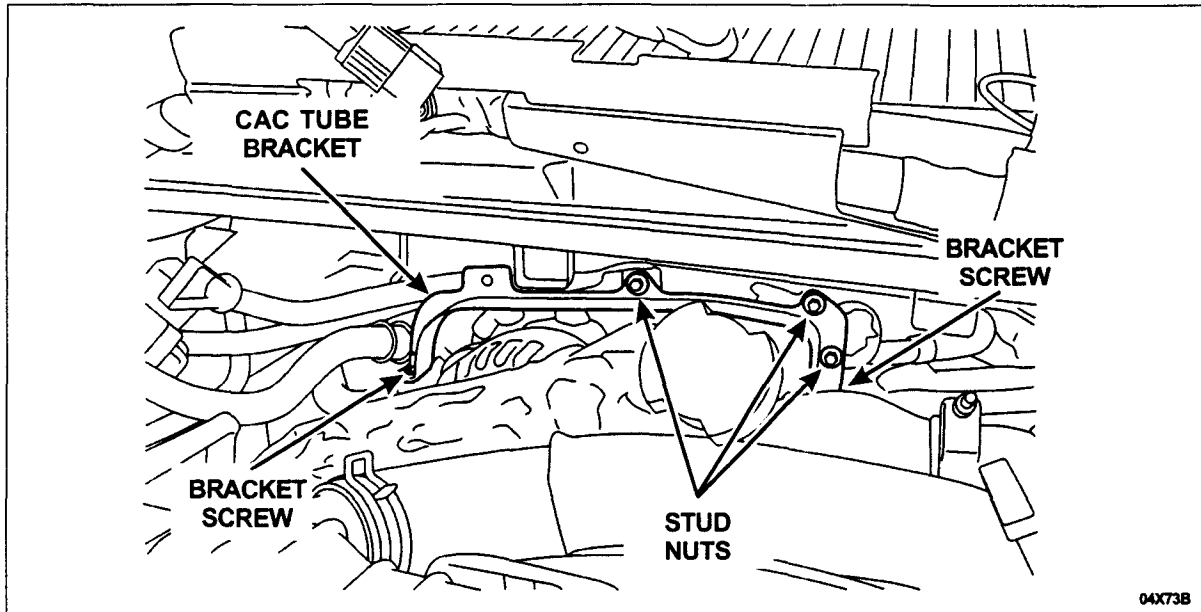


FIGURE 2

4. Remove the CAC tube.
5. Rotate the accessory drive belt tensioner clockwise and remove the drive belt from the generator pulley.
6. Remove the transmission fluid level indicator tube bracket nut from the generator and position the tube aside.



7. Remove the generator as follows. See Figure 3.
 - a) Position the rubber cover aside and disconnect the B+ electrical connector.
 - b) Disconnect the generator electrical connector.
 - c) Remove the generator mounting bolts (two [2] stud bolts and the one [1] hex-head bolt).
 - d) Remove the generator from the vehicle.
8. Proceed to Sensor Connector Replacement in this Attachment III.

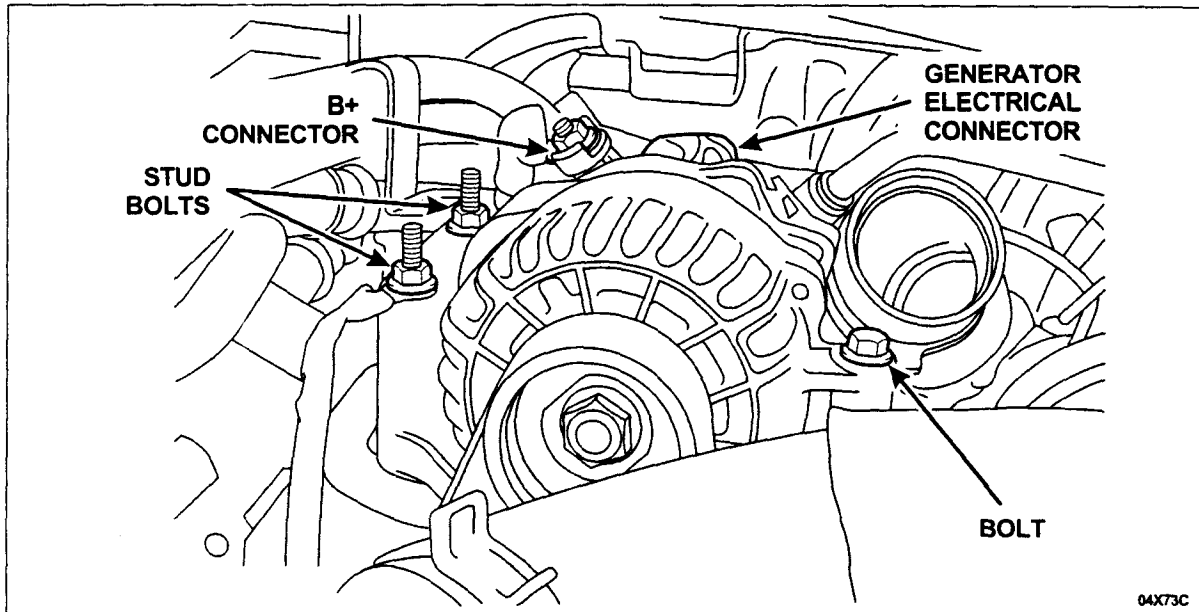


FIGURE 3



SENSOR CONNECTOR REPLACEMENT

NOTE: All splices are to be made using tools provided in the Rotunda Wire Splice Tool Kit 164-R5903.
The repair kit contains the connector and pigtail, butt splice connectors and heat shrink tubing.

1. Disconnect the ICP sensor. See Figure 4.

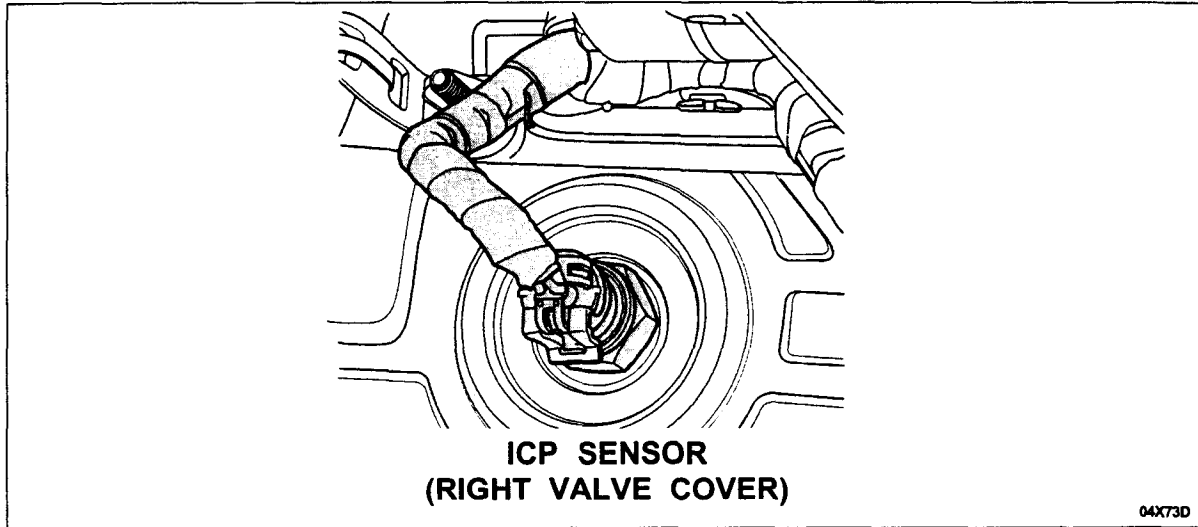


FIGURE 4

2. Remove the tape from the vehicle harness back to the original take-out location.



- CAUTION:** The replacement connector has only one (1) color wire, so location identification is crucial for a proper repair.
Identify each wire leading to the connector (Vref, Ground and Signal). Note the locations of each wire relative to the connector face view provided. Place the identification tags at least a few inches away from the connector. See Figure 5.
- Cut the wires about 25 mm (1 inch) behind the connector on the vehicle harness **MAKING SURE TO LEAVE THE IDENTIFYING TAGS ON THE HARNESS** and retain the old connector for reference. See Figure 5.

NEW

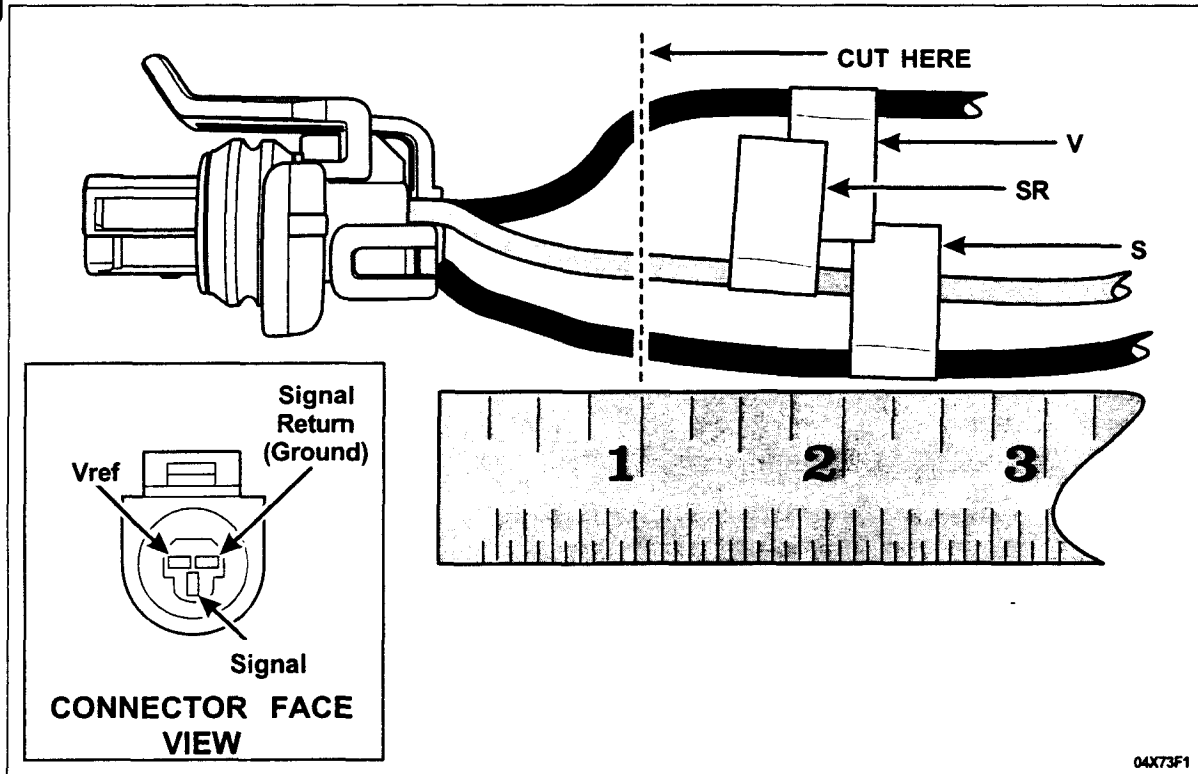


FIGURE 5

- Strip about 7 mm (1/4 inch) of insulation from the wires on the **new** pigtail.
- Using the crimp tool provided in the Rotunda Tool Kit, install the butt splice connectors provided in the service kit onto the replacement connector pigtail.
- Strip about 7 mm (1/4 inch) of insulation from the wires on the vehicle harness.
- Position the heat shrink over the wires on the **new** connector.
- Matching the wires on the pigtail to the identifying tags on the vehicle harness, crimp the **new** butt connectors to the vehicle harness. Lightly tug on the wires to make sure you have a good, tight splice.



10. Position the heat shrink tubing over the butt splice connectors, then using the provided Flameless Heat Gun and deflector, heat the tubes on the vehicle harness until they shrink and adhesive flows from the ends, indicating a water-tight seal.
11. Fold the repaired harness to mirror the original harness length and tape the harness.
12. Install a length of convolute over the spliced section of harness and secure with tape.
13. Apply electrical grease to the face of the connector, forcing a small amount into all three (3) terminals.
- NEW** 14. NOTE: The *new* connector is equipped with a *new* weather seal. Before connecting the ICP sensor, make sure the original weather seal is not stuck on the sensor. If the original weather seal is left in place, it will impair connector attachment.

Connect the connector to the ICP sensor.
15. Reinstall the generator. Refer to the procedure provided in this Attachment III.

GENERATOR INSTALLATION

1. NOTE: Be sure to install the engine-to-body ground strap under the front stud bolt.
Position the generator and install the mounting bolts. Tighten all to 47 Nm (35 lb-ft).
2. Connect the generator electrical connector, the B+ electrical connector and reposition the rubber boot cover.
3. Install the drive belt.
4. NOTE: Using Motorcraft Metal Brake Parts Cleaner PM-4, thoroughly clean the CAC outlet port and turbocharger inlet port of any oil residue or dirt that would interfere with an air-tight seal.
Install the CAC tube. Tighten the clamps to 12 Nm (9 lb-ft).
5. Install the CAC tube bracket.
 - Tighten the stud bolts to 25 Nm (18 lb-ft).
 - Tighten the screws to 2 Nm (18 lb-in).
6. Position and install the cowl wire harness as follows:
 - Tighten the wire harness bolts to 2 Nm (18 lb-in).
 - Position the power steering reservoir and install the bolts. Tighten to 8 Nm (71 lb-in).
 - Install the ground strap and tighten the bolt to 8 Nm (71 lb-in).
 - Install the MAP sensor and tighten the bolts to 5 Nm (44 lb-in).
7. Connect the battery terminals.
8. Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to releasing the vehicle back to the owner.
9. Proceed to Road Test Procedure in this Attachment III.



NEW ROAD TEST PROCEDURE

Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to performing the Road Test Procedure.

Test drive the vehicle to make sure no drivability concerns exist prior to returning the vehicle to the owner.

NOTE: To address any customer concerns for vehicles that are out of warranty and exhibit engine performance issues after the road test, please follow the guidelines in the Warranty and Policy Manual.



**CERTAIN
2004 MODEL YEAR
F-SERIES**

**AND
EXCURSION
VEHICLES**

**BUILT FROM
9-29-03 through 11-30-03
EQUIPPED WITH A
6.0L DIESEL ENGINE**

**FICM HARNESS
INSPECTION**



OVERVIEW

This program involves inspecting the fuel injector harness, at the fuel injection control module (FICM), for chafing caused by the harness rubbing against the intake manifold or rocker cover assembly bolt heads. If only a light amount of chafing has occurred (tape is worn through, the silver shielding and possibly the wire insulation are visible), install protective shields to prevent further damage. If more extensive chafing has occurred (copper wire strands are visible), the harness must be replaced.

INSPECTION

1. If necessary, disconnect the hot-side charge air cooler (CAC) duct (passenger side of the vehicle) from the turbocharger outlet duct cuff.
2. Inspect the FICM harness for a part number tag. If present, it will be located between two (2) of the fuel injector harness takeouts. See Figure 1.

NEW NOTE: The part number on the tag shows the International® part number for the FICM harness. It differs from Ford Motor Company part numbers. The International® part number is a string of numbers that should end in C97. C97 will be larger than the other numbers on the harness tag.

- If no tag is present, continue with this inspection.
- If the tag is present but the part number ends in anything but C97, continue with this inspection.
- If the tag is present and the part number ends in C97, no FICM harness service is required. Reinstall the CAC duct and proceed to Road Test Procedure in this Attachment IV.

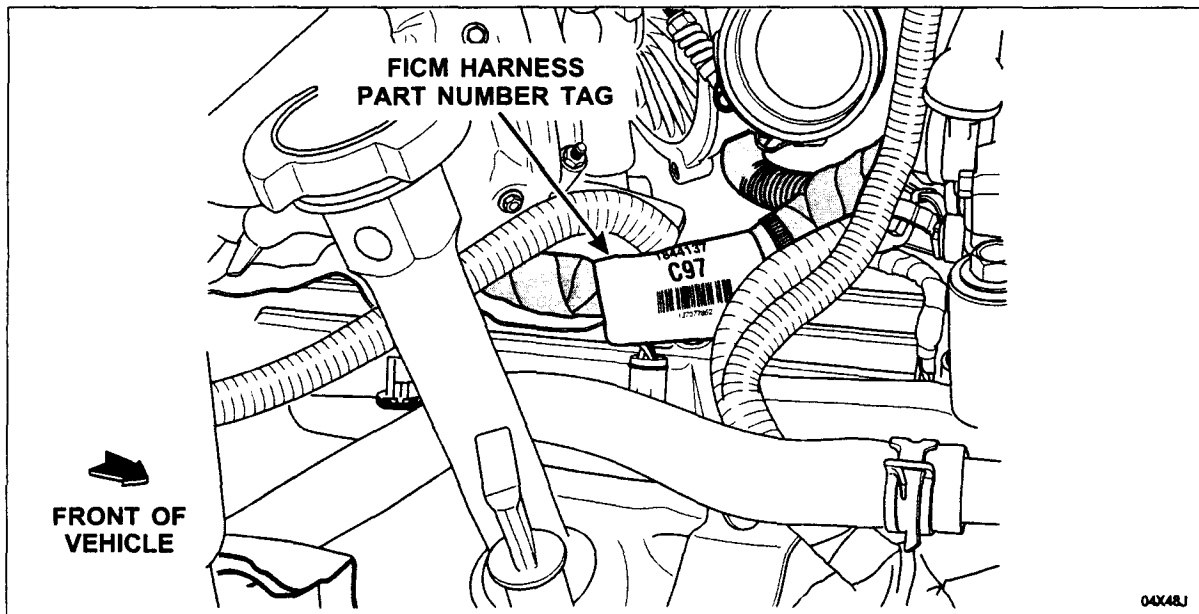


FIGURE 1



3. Remove the air filter cartridge, the outlet tube and the clean air tube. See Figure 2.
4. Disconnect and clamp off the small hose from the passenger side of the degas bottle and plug hole in the bottle. See Figure 2.
5. Remove the two (2) bolts and position the degas bottle aside. See Figure 2.
6. Remove the turbocharger intake tube. See Figure 2.

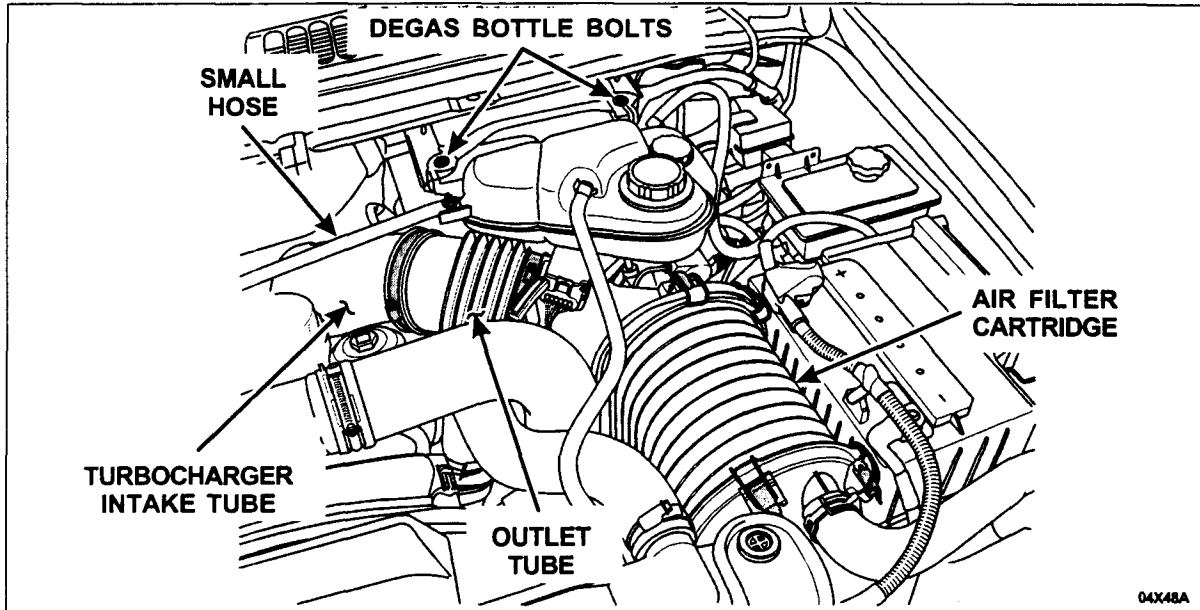


FIGURE 2



7. Remove the four (4) FICM retaining bolts, then disconnect the three (3) harness connectors from the FICM and remove the FICM. See Figure 3.

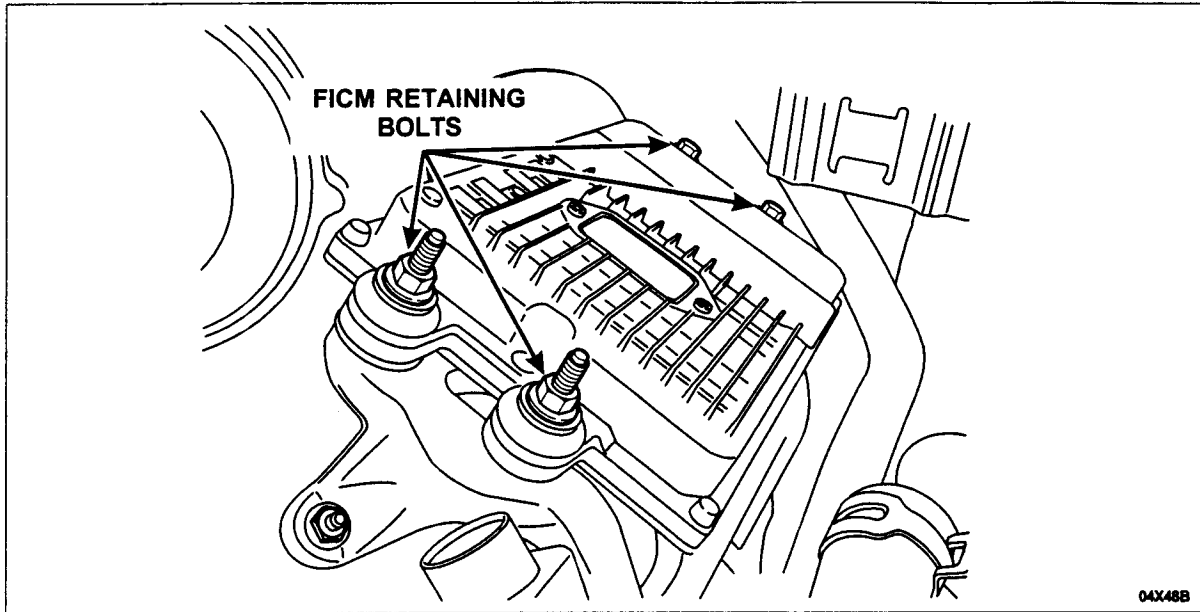


FIGURE 3

8. Disconnect the two (2) rear fuel injector connectors and roll the FICM harness over to view the underside of the two (2) injector harness take-outs leading to the FICM.



9. Inspect the underside of the injector harness in the two (2) areas noted in the illustration. See Figure 4.

NOTE: The harness is constructed of a bundle of insulated copper wires wrapped in a grounded silver-colored shield (much like heavy gauge aluminum foil), then covered with a wrapping of black vinyl tape.

- If the harness is either NOT chafed or only lightly chafed but the copper wire strands ARE NOT visible (outer vinyl tape and possibly the silver-colored shield is worn through), the Harness Protection Kit 4C3Z-14A099-A must be installed. Proceed to FICM Harness Protection Kit Installation in this Attachment IV.
- If extensive chafing has occurred which has exposed the copper strands, the harness must be replaced. Do not attempt to repair a chafed harness if these conditions are found. Proceed to FICM Harness Replacement in this Attachment IV.

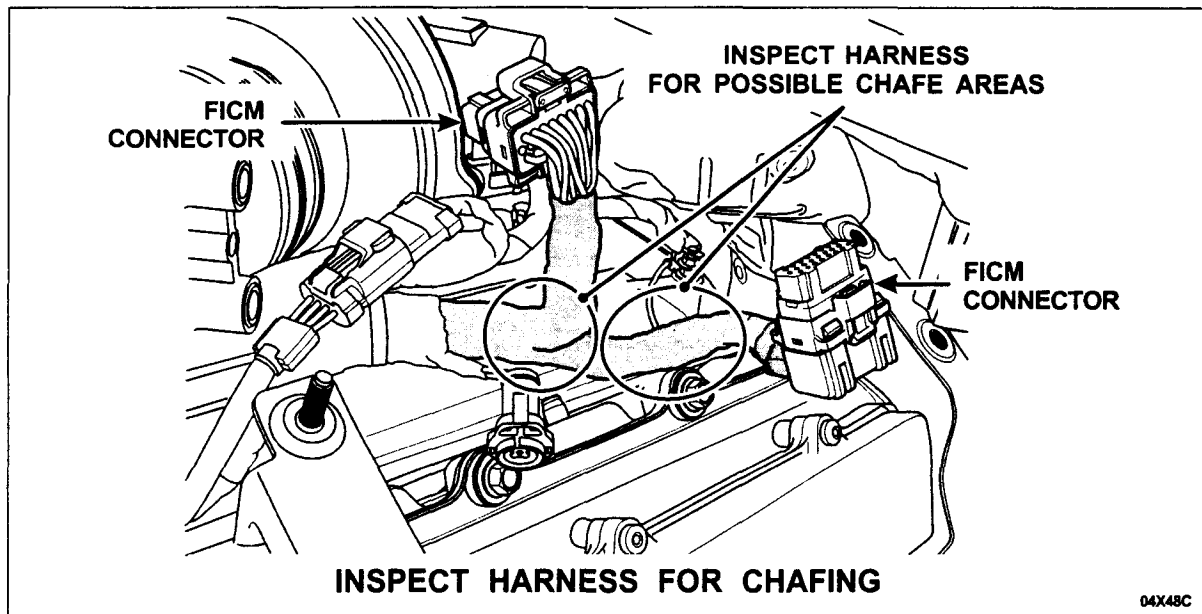


FIGURE 4



FICM HARNESS PROTECTION KIT INSTALLATION

NOTE: Based on when the vehicle being serviced was built, it may have some of the protection kit components, such as harness connector covers, already installed from the factory. Also, the kit includes additional parts such as rubber caps used to protect the harness from contact with studs and extra convolute that **does not** require installation. The kit was designed by International® for other service issues.

Install only the kit components necessary to fulfill the requirements of this recall.

1. Install the harness connector covers onto **both** FICM injector harness connectors by carefully bending the wires coming out of the connector and snapping the cover in place. See Figure 5.

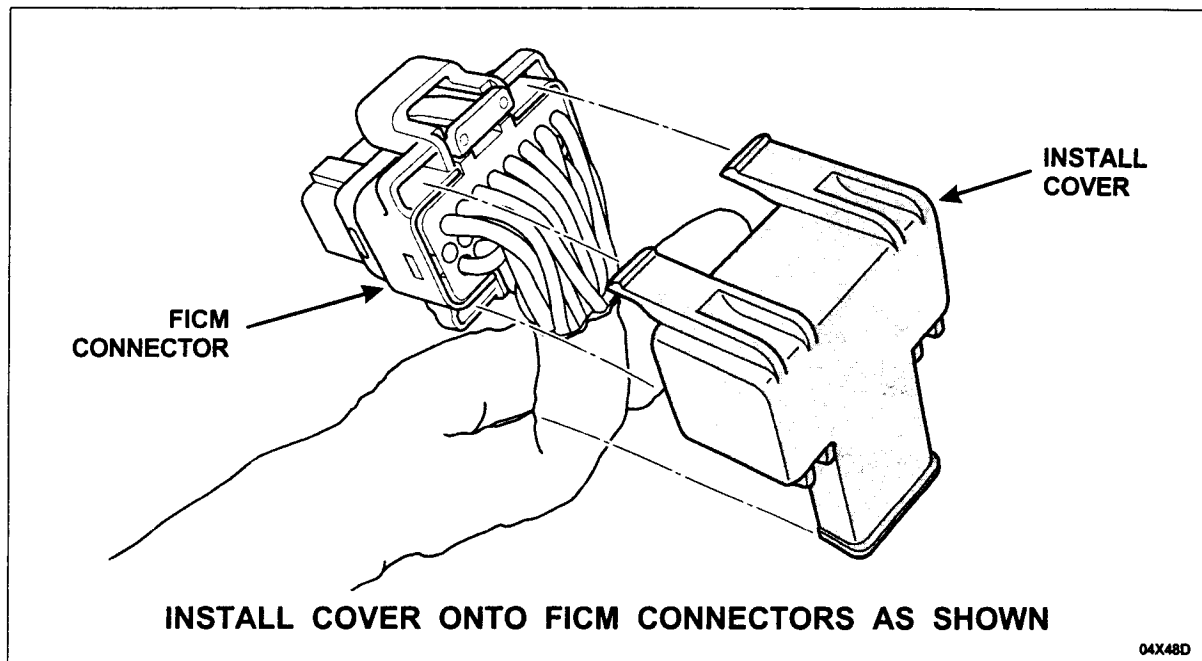


FIGURE 5



2. Position and install the plastic TEE over the forward harness take-out with the narrowed end toward the rear of the vehicle. Do not latch the TEE closed at this time. See Figure 6.
3. Cut two (2) pieces of 11/16" convolute: one (1) approximately 75 mm (3 inches) long, the other about 37 mm (1.5 inches) long. See Figure 6.
4. Position the 75 mm (3 inches) section of convolute over the harness takeout from the plastic TEE to the FICM connector. See Figure 6.
5. Position the 37 mm (1.5 inches) section of convolute between the two (2) harness take-outs. See Figure 6.
6. Close the TEE around the harness and over the convolute, making sure that all four (4) latches are engaged. See Figure 6.
7. Using the supplied tape, secure the plastic TEE, both sections of convolute and the connector covers. See Figure 6.

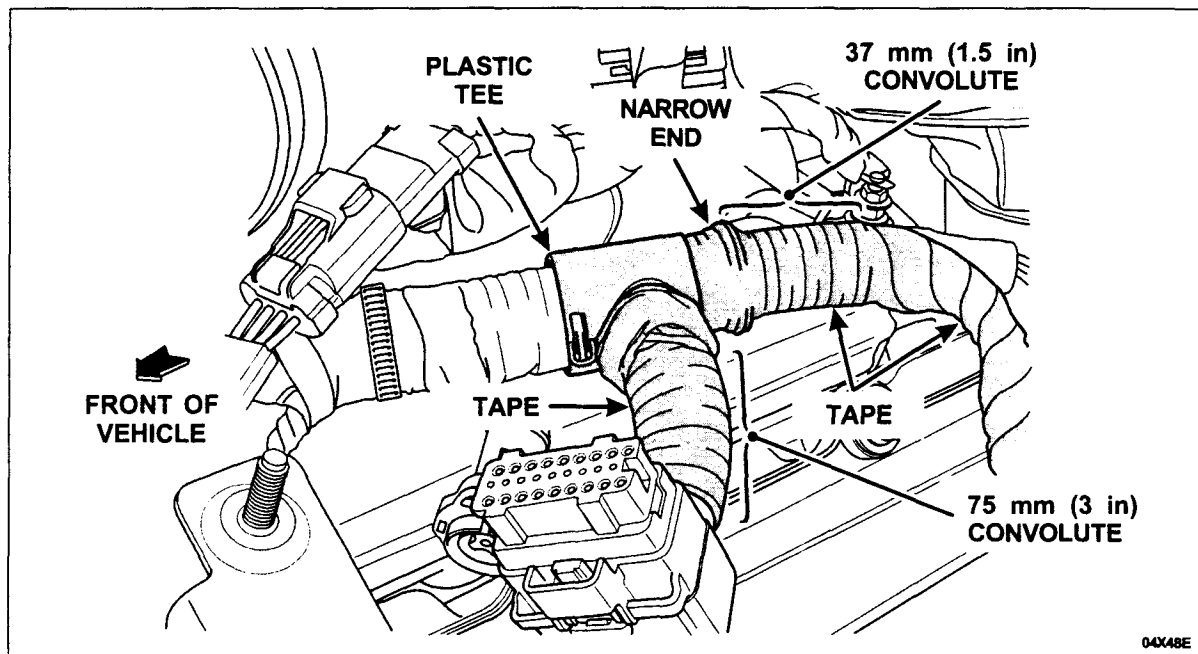


FIGURE 6

8. Connect the injector connectors.
9. Position the FICM and connect all three (3) FICM connectors.
10. Install the FICM retainer bolts. Tighten the bolts to 13 Nm (10 lb-ft).
11. Install the turbocharger intake tube. Tighten the clamp to 4 Nm (35 lb-in). Tighten the nuts to 13 Nm (10 lb-ft).
12. Install the air filter cartridge, the outlet tube and clean air tube. Tighten the clamps to 4 Nm (35 lb-in).



13. Reposition the degas bottle and install the two (2) retaining bolts. Tighten the bolts to 10 Nm (89 lb-in).
14. Remove the plug and the clamp, and reconnect the hose to the degas bottle.
15. Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to releasing the vehicle back to the owner.
16. Proceed to Road Test Procedure in this Attachment IV.

FICM HARNESS REPLACEMENT

NOTE: FICM Harness Replacement must only be performed if copper strands have been exposed caused by chafing of the wires inside the harness.

REMOVAL

1. **CAUTION: While removing the ground stud nut, hold the stud/intake manifold bolt from turning. If the stud/bolt is not held, the intake manifold bolt may loosen causing the ground wire to twist and eventually break.**

Disengage the engine harness from the stud located at the rear of the intake manifold on the driver side of the vehicle, then remove the ground wire from the stud.

2. Disconnect the remaining two (2) fuel injectors on the driver side along with three (3) wire harness locators (two [2] located along the fuel injector manifold assembly and one located under the turbocharger). See Figure 7.

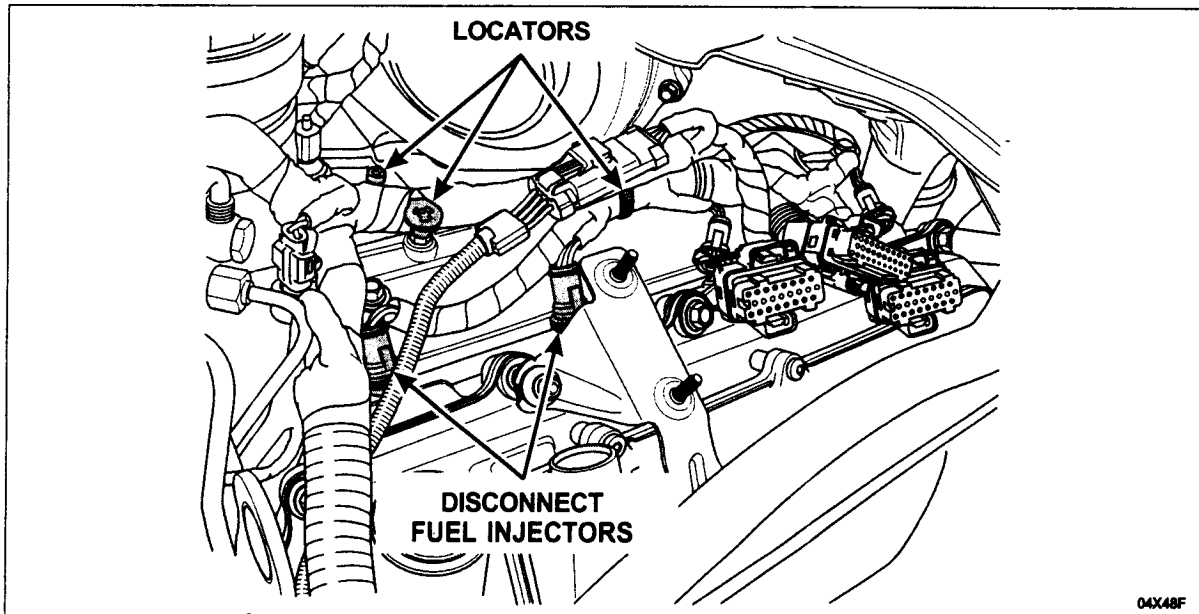


FIGURE 7



3. Remove the charge air cooler (CAC) hot air inlet duct (passenger side of the engine compartment) and the engine oil fill tube from the passenger side valve cover.
4. Disconnect the four (4) passenger-side injector connectors and the one (1) retainer located behind the alternator. Remove the harness from the vehicle by carefully pulling it from under the turbocharger towards the driver side of the vehicle. See Figure 8.

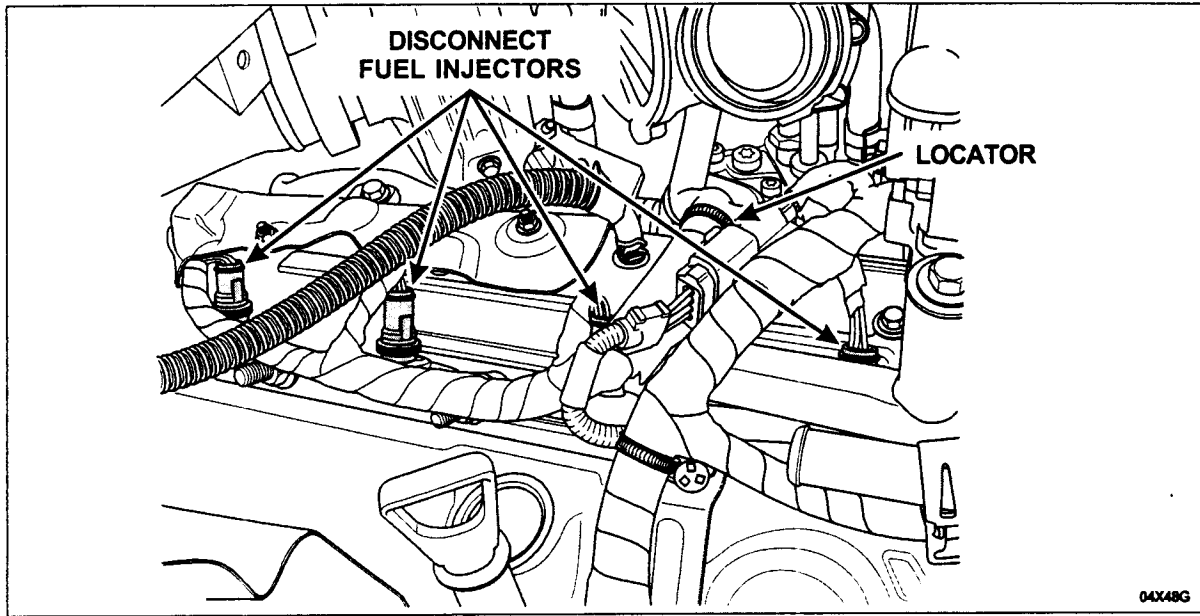


FIGURE 8

INSTALLATION

1. Route the *new* harness under the turbocharger and secure the retainer behind the alternator.
2. Connect the four (4) injector connectors on the passenger side of the engine.
3. Position the harness along the driver side of the engine and connect the four (4) injector connectors.
4. Secure the three (3) wire harness retainers (two [2] located along the fuel injector manifold assembly and one [1] located under the turbocharger).
5. Connect the ground wire at the intake manifold and reattach the engine harness to the stud. Hold the stud to prevent the ground wire from rotating and twisting.
6. Position the FICM and connect all three (3) FICM connectors.
7. Install the FICM retainer bolts. Tighten the bolts to 13 Nm (10 lb-ft).
8. Install the turbocharger intake tube. Tighten the clamp to 4 Nm (35 lb-in). Tighten the nuts to 13 Nm (10 lb-ft).



9. Install the air filter cartridge, the outlet tube and clean air tube. Tighten the clamps to 4 Nm (35 lb-in).
10. Reposition the degas bottle and install the two (2) retaining bolts. Tighten the bolts to 10 Nm (89 lb-in).
11. Remove the plug and the clamp, then reconnect the hose to the degas bottle.
12. Reinstall the oil fill tube to the passenger side valve cover and hand tighten.
13. NOTE: Using Motorcraft Metal Brake Parts Cleaner PM-4, thoroughly clean the CAC outlet port and turbocharger inlet port of any oil residue or dirt that would interfere with an air-tight seal.
Reinstall the CAC duct and tighten the Marmon clamps to 12 Nm (9 lb-ft).
14. Proceed to Road Test Procedure in this Attachment IV.

NEW ROAD TEST PROCEDURE

Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to performing the Road Test Procedure.

Test drive the vehicle to make sure no drivability concerns exist prior to returning the vehicle to the owner.

NOTE: To address any customer concerns for vehicles that are out of warranty and exhibit engine performance issues after the road test, please follow the guidelines in the Warranty and Policy Manual.



**CERTAIN
2004 MODEL YEAR
F-SERIES**

**AND
EXCURSION
VEHICLES**

**BUILT FROM
12-1-03 through 5-31-04**

**EQUIPPED WITH A
6.0L DIESEL ENGINE**

**FICM HARNESS INSPECTION
AND
SENSOR CONNECTOR
REPLACEMENT**



OVERVIEW

This program involves inspecting the fuel injector harness, at the fuel injection control module (FICM), for chafing caused by the harness rubbing against the intake manifold or rocker cover assembly bolt heads. If only a light amount of chafing has occurred (tape is worn through, the silver shielding and possibly the wire insulation are visible), install protective shields to prevent further damage. If more extensive chafing has occurred (copper wire strands are visible), the harness must be replaced. This program also involves replacing the injector control pressure (ICP) sensor connector assembly. The harness connector is replaced utilizing the Rotunda Wire Splice Tool Kit 164-R5903.

NOTE: The ICP sensor is located in the right (passenger side) valve cover near the front of the engine.

INSPECTION

1. If necessary, disconnect the hot-side charge air cooler (CAC) duct (passenger side of the vehicle) from the turbocharger outlet duct cuff.
2. Inspect the FICM harness for a part number tag. If present, it will be located between two (2) of the fuel injector harness takeouts. See Figure 1.

NEW NOTE: The part number on the tag shows the International[®] part number for the FICM harness. It differs from Ford Motor Company part numbers. The International[®] part number is a string of numbers that should end in **C97**. C97 will be larger than the other numbers on the harness tag.

- If no tag is present, continue with this inspection.
- If the tag is present but the part number ends in anything but C97, continue with this inspection.
- If the tag is present and the part number ends in C97, the only FICM harness service required is replacement of the ICP sensor connector. Proceed to Sensor Connector Replacement in this Attachment V.

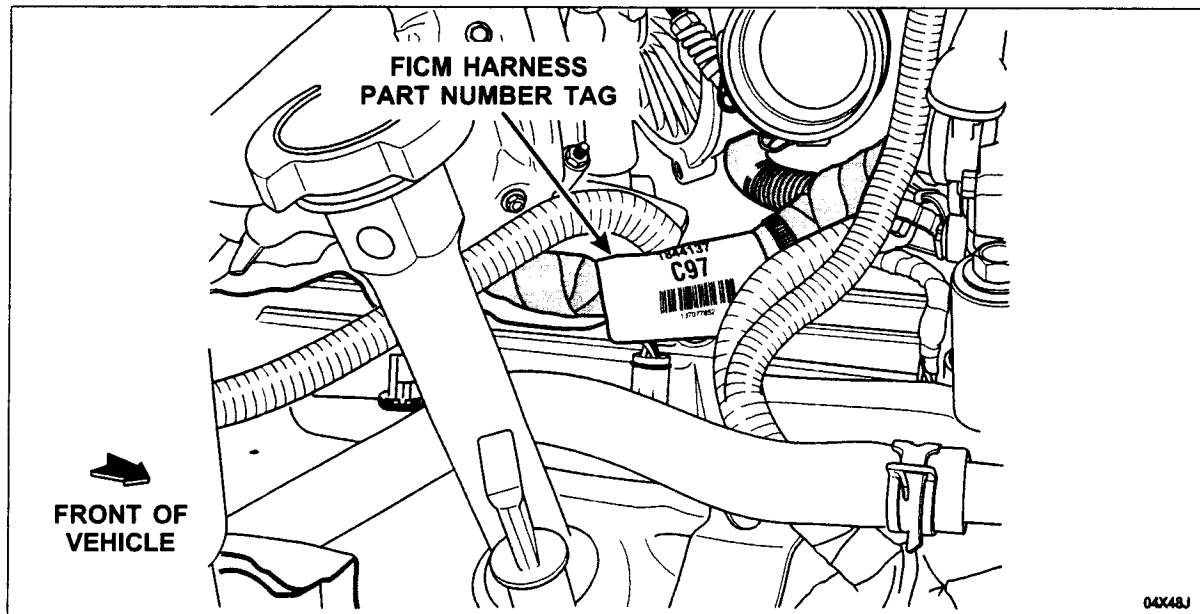


FIGURE 1



3. Remove the air filter cartridge, the outlet tube and the clean air tube. See Figure 2.
4. Disconnect and clamp off the small hose from the passenger side of the degas bottle and plug hole in the bottle. See Figure 2.
5. Remove the two (2) bolts and position the degas bottle aside. See Figure 2.
6. Remove the turbocharger intake tube. See Figure 2.

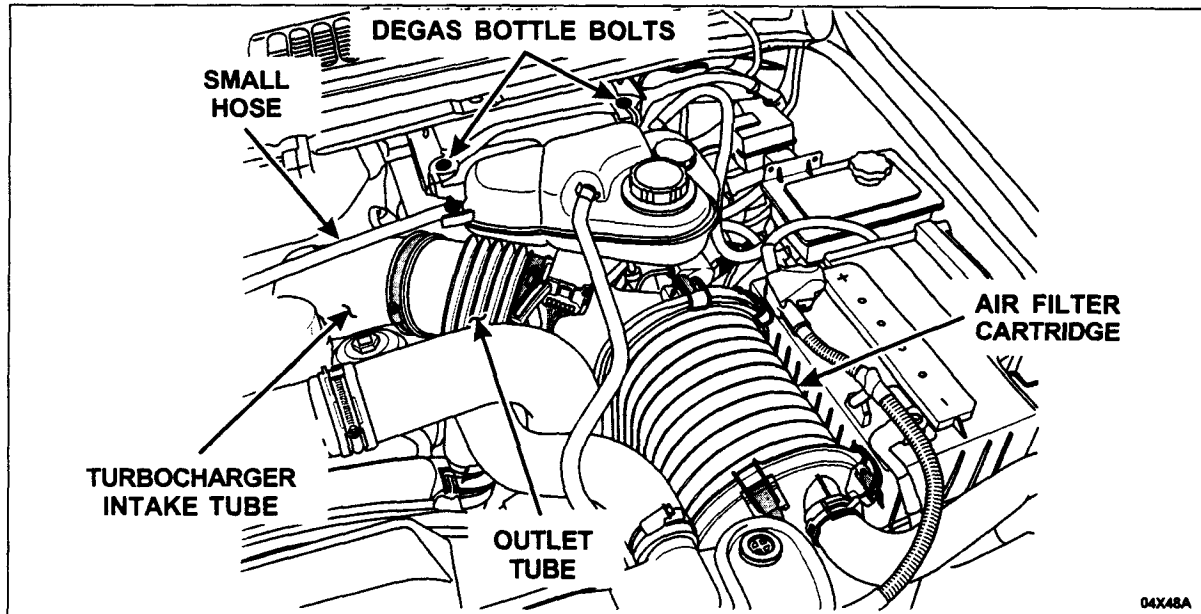


FIGURE 2



7. Remove the four (4) FICM retaining bolts, then disconnect the three (3) harness connectors from the FICM and remove the FICM. See Figure 3.

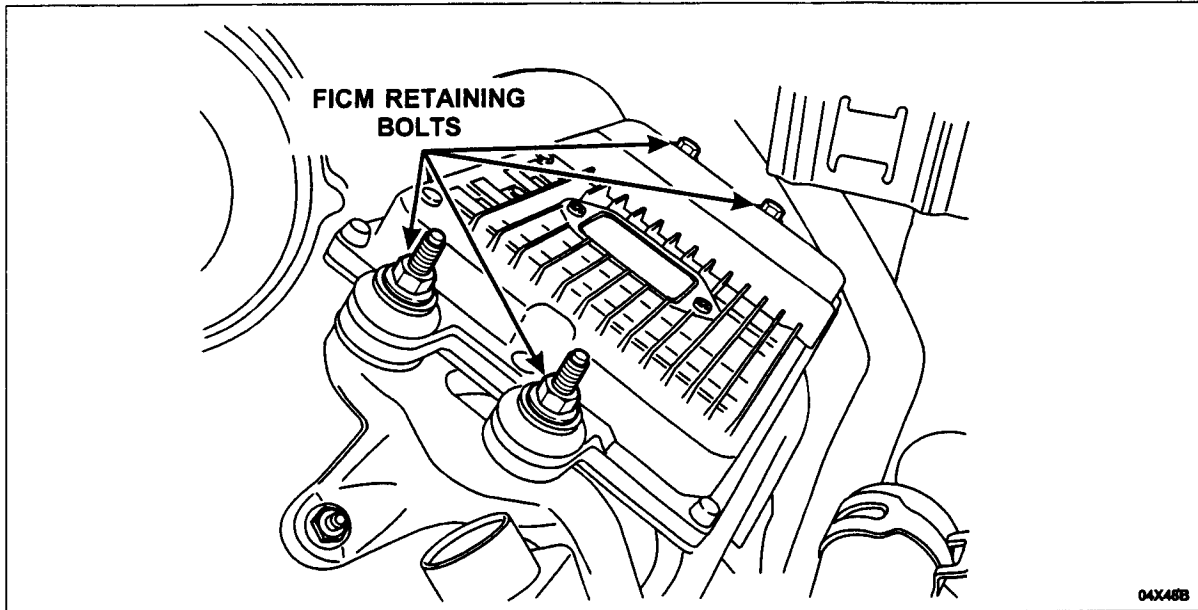


FIGURE 3

8. Disconnect the two (2) rear fuel injector connectors and roll the FICM harness over to view the underside of the two (2) injector harness take-outs leading to the FICM.



9. Inspect the underside of the injector harness in the two (2) areas noted in the illustration. See Figure 4.

NOTE: The harness is constructed of a bundle of insulated copper wires wrapped in a grounded silver-colored shield (much like heavy gauge aluminum foil), then covered with a wrapping of black vinyl tape.

- If the harness is either NOT chafed or only lightly chafed but the copper wire strands ARE NOT visible (outer vinyl tape and possibly the silver-colored shield is worn through), the Harness Protection Kit 4C3Z-14A099-A must be installed. Proceed to FICM Harness Protection Kit Installation in this Attachment V.
- If extensive chafing has occurred which has exposed the copper strands, the harness must be replaced. Do not attempt to repair a chafed harness if these conditions are found. Proceed to FICM Harness Replacement in this Attachment V.

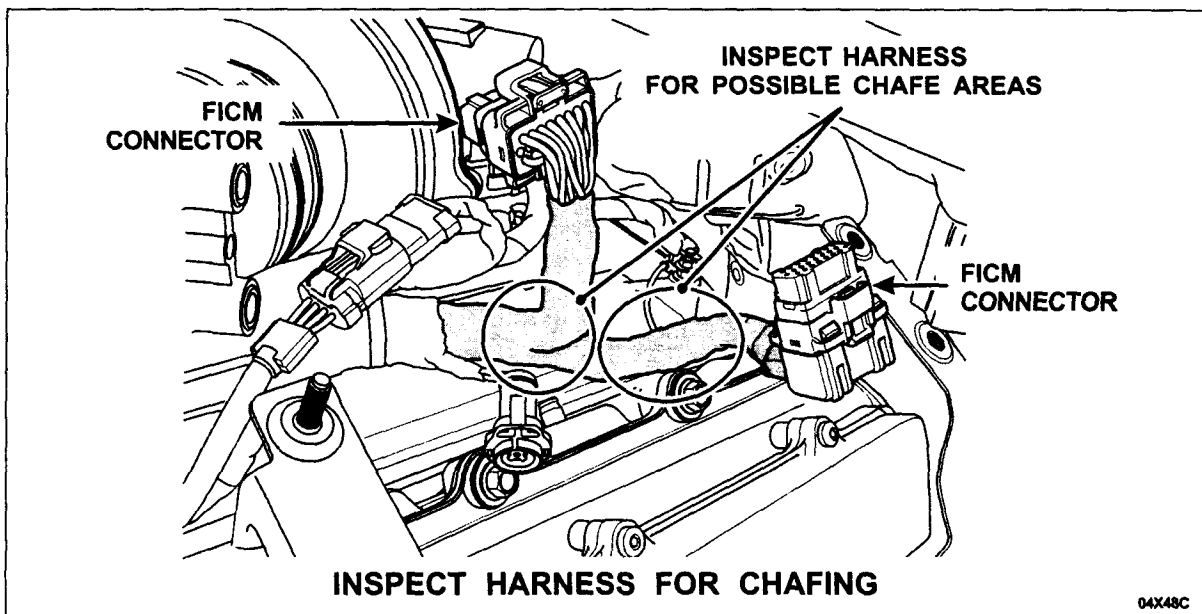


FIGURE 4



FICM HARNESS PROTECTION KIT INSTALLATION

NOTE: Based on when the vehicle being serviced was built, it may have some of the protection kit components, such as harness connector covers, already installed from the factory. Also, the kit includes additional parts such as rubber caps used to protect the harness from contact with studs and extra convolute that **does not** require installation. The kit was designed by International® for other service issues.

Install only the kit components necessary to fulfill the requirements of this recall.

1. Install the harness connector covers onto **both** FICM injector harness connectors by carefully bending the wires coming out of the connector and snapping the cover in place. See Figure 5.

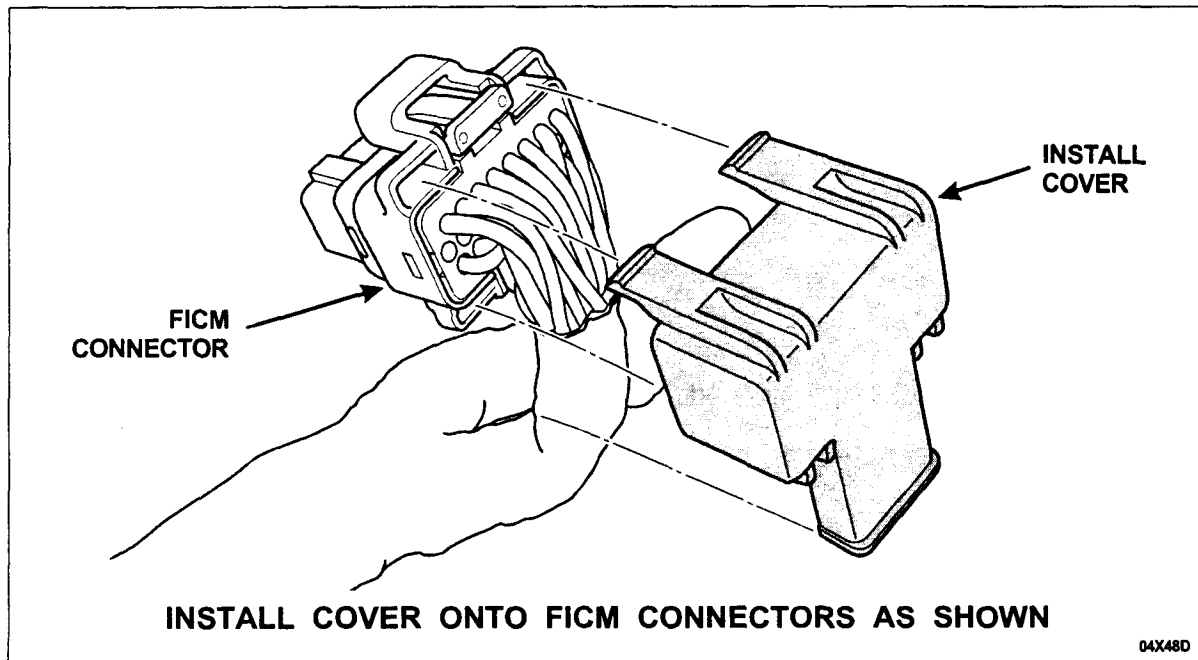


FIGURE 5



2. Position and install the plastic TEE over the forward harness take-out with the narrowed end toward the rear of the vehicle. Do not latch the TEE closed at this time. See Figure 6.
3. Cut two (2) pieces of 11/16" convolute: one approximately 75 mm (3 inches) long, the other about 37 mm (1.5 inches) long. See Figure 6.
4. Position the 75 mm (3 inches) section of convolute over the harness takeout from the plastic TEE to the FICM connector. See Figure 6.
5. Position the 37 mm (1.5 inches) section of convolute between the two (2) harness take-outs. See Figure 6.
6. Close the TEE around the harness and over the convolute, making sure that all 4 latches are engaged. See Figure 6.
7. Using the supplied tape, secure the plastic TEE, both sections of convolute and the connector covers. See Figure 6.

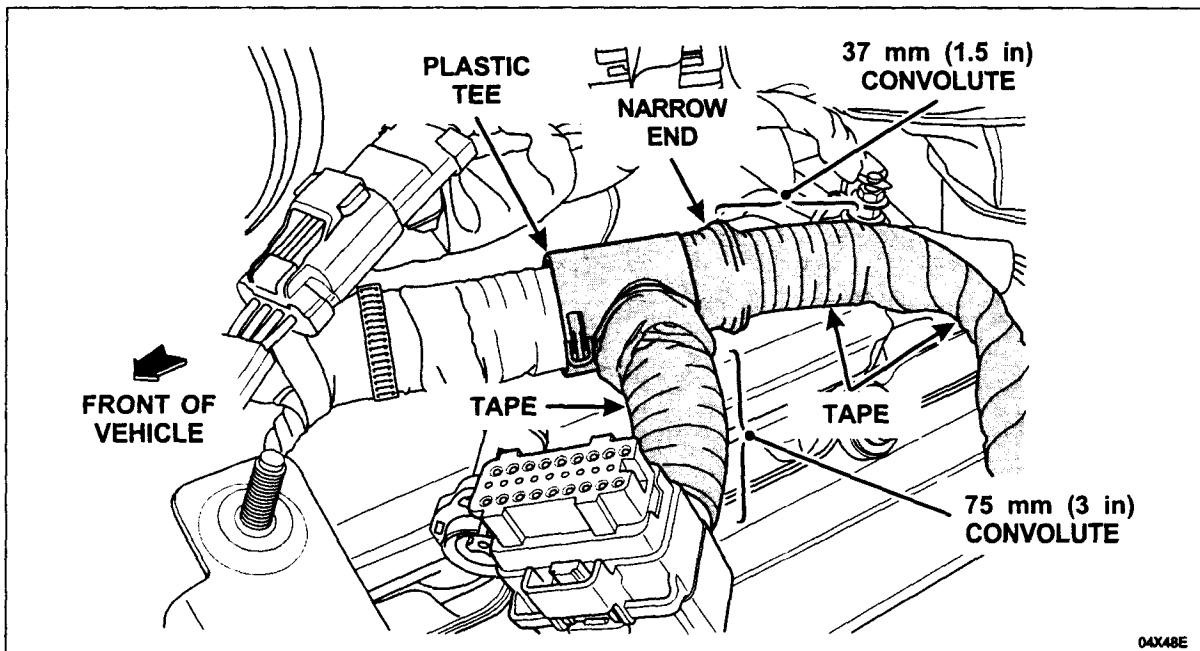


FIGURE 6

8. Connect the injector connectors.
9. Position the FICM and connect all three (3) FICM connectors.
10. Install the FICM retainer bolts. Tighten the bolts to 13 Nm (10 lb-ft).
11. Proceed to Sensor Connector Replacement in this Attachment V.



FICM HARNESS REPLACEMENT

NOTE: FICM Harness Replacement must only be performed if copper strands have been exposed caused by chafing of the wires inside the harness.

REMOVAL

1. **CAUTION:** While removing the ground stud nut, hold the stud/intake manifold bolt from turning. If the stud/bolt is not held, the intake manifold bolt may loosen causing the ground wire to twist and eventually break.

Disengage the engine harness from the stud located at the rear of the intake manifold on the driver side of the vehicle, then remove the ground wire from the stud.

2. Disconnect the remaining two (2) fuel injectors on the driver side along with three (3) wire harness locators (two [2] located along the fuel injector manifold assembly and one [1] located under the turbocharger). See Figure 7.

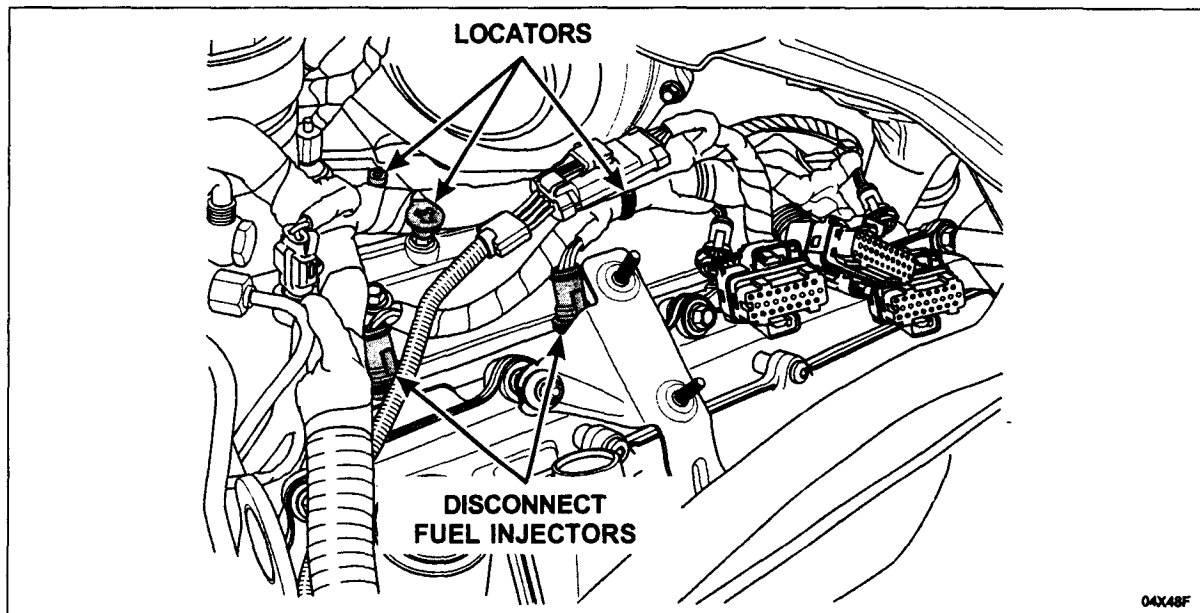


FIGURE 7

3. Remove the charge air cooler (CAC) hot air inlet duct (passenger side of the engine compartment) and the engine oil fill tube from the passenger side valve cover.



4. Disconnect the four (4) passenger-side injector connectors and the one (1) retainer located behind the alternator. Remove the harness from the vehicle by carefully pulling it from under the turbocharger towards the driver side of the vehicle. See Figure 8.

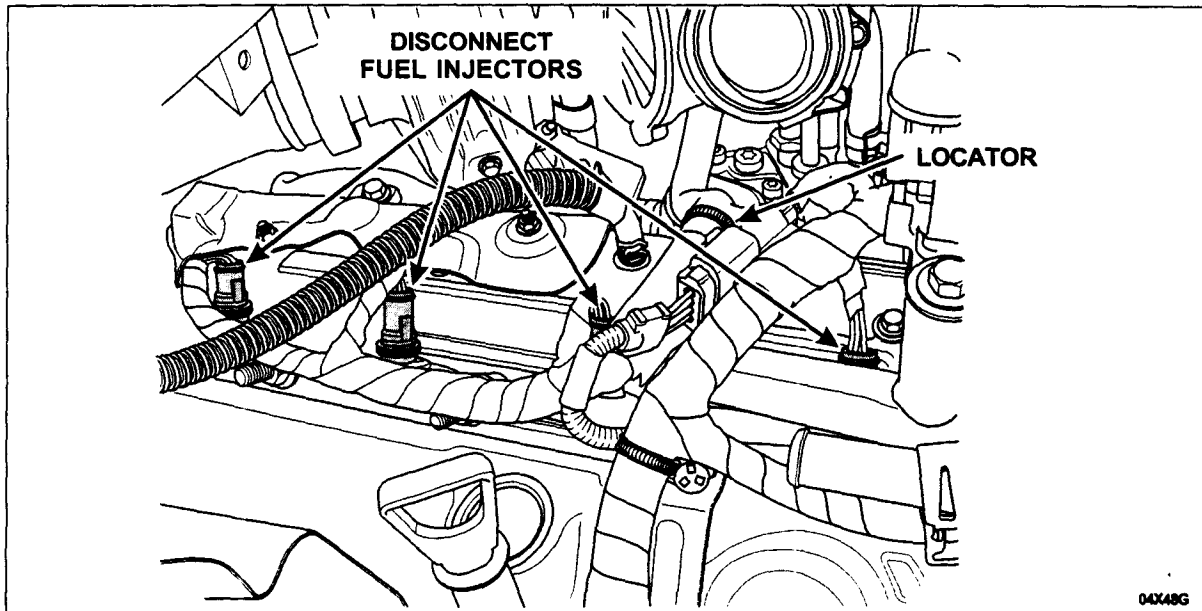


FIGURE 8

INSTALLATION

1. Route the *new* harness under the turbocharger and secure the retainer behind the alternator.
2. Connect the four (4) injector connectors on the passenger side of the engine.
3. Position the harness along the driver side of the engine and connect the four (4) injector connectors.
4. Secure the three (3) wire harness retainers (two (2) located along the fuel injector manifold assembly and one (1) located under the turbocharger).
5. Connect the ground wire at the intake manifold and reattach the engine harness to the stud. Hold the stud to prevent the ground wire from rotating and twisting.
6. Position the FICM and connect all three (3) FICM connectors.
7. Install the FICM retainer bolts. Tighten the bolts to 13 Nm (10 lb-ft).
8. Proceed to Sensor Connector Replacement in this Attachment V.



SENSOR CONNECTOR REPLACEMENT

NOTE: All splices are to be made using tools provided in the Rotunda Wire Splice Tool Kit 164-R5903. The repair kits contain the connector and pigtail, butt splice connector and heat shrink tubing.

1. Remove the CAC duct (hot air inlet duct) from the passenger side of the engine compartment, then disconnect the ICP sensor. See Figure 9.

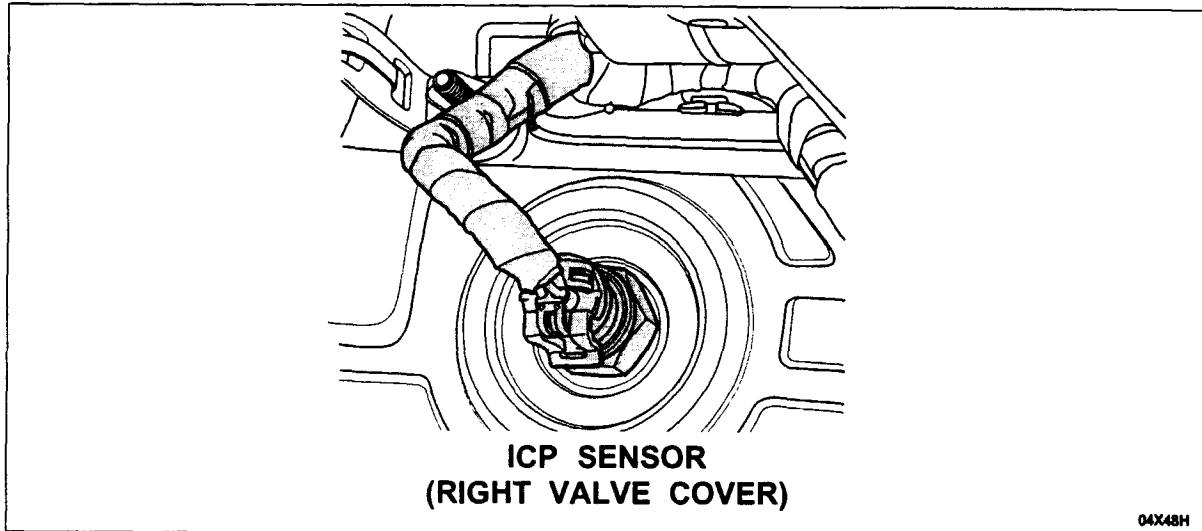


FIGURE 9

2. Remove the tape from the vehicle harness back to the original take-out location.



3. **CAUTION:** The replacement connector has only one color wire, so location identification is crucial for a proper repair.

Identify each wire leading to the connector (Vref, Ground and Signal). Note the locations of each wire relative to the connector face view provided. Place the identification tags at least a few inches away from the connector. See Figure 10.

4. Cut the wires about 25 mm (1 inch) behind the connector on the vehicle harness **MAKING SURE TO LEAVE THE IDENTIFYING TAGS ON THE HARNESS** and discard the old connector. See Figure 10.

NEW

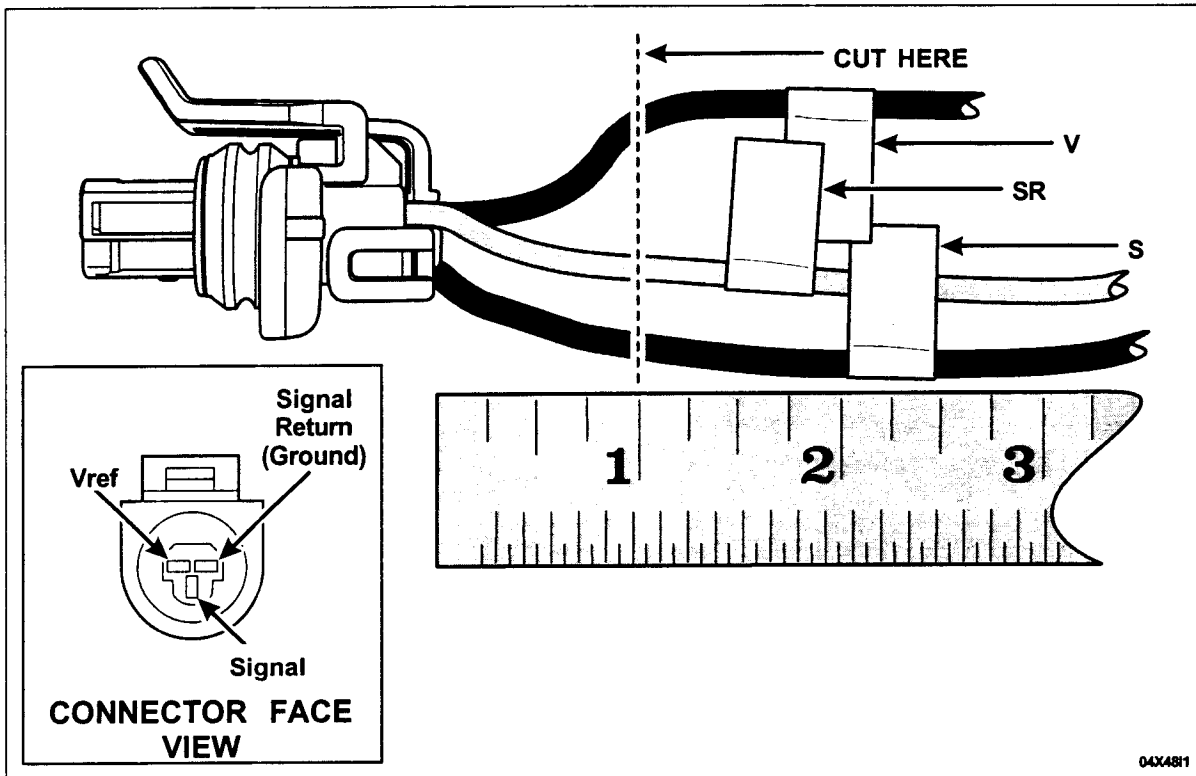


FIGURE 10

5. Strip about 7 mm (1/4 inch) of insulation from the wires on the **new** pigtail.
6. Using the crimp tool provided in the Rotunda Tool Kit, install the butt connectors provided in the service kit onto the replacement connector pigtail.
7. Strip about 7 mm (1/4 inch) of insulation from the wires on the vehicle harness.
8. Position the heat shrink over the wires on the **new** connector.
9. Matching the wires on the pigtail to the identifying tags on the vehicle harness, crimp the **new** butt connectors to the vehicle harness. Lightly tug on the wires to make sure you have a good, tight splice.
10. Position the heat shrink tubing over the butt splice connectors, then using the provided Flameless Heat Gun and deflector, heat the tubes on the vehicle harness until they shrink and adhesive flows from the ends, indicating a water-tight seal.



11. Fold the repaired harness to mirror the original length and tape the harness.
12. Install a length of convolute over the spliced section of harness and secure with tape.
13. Apply electrical grease to the face of the connector, forcing a small amount into all three (3) terminals.

NEW

14. NOTE: The **new** connector is equipped with a **new** weather seal. Before connecting the ICP sensor, verify the original weather seal is not stuck on the sensor. Remove it if it is. If left in place, it will impair connector attachment.

Connect the connector to the ICP sensor.

NEW

15. NOTE: If **NO** FICM harness repairs were performed, proceed to Step 20.

Install the turbocharger intake tube. Tighten the clamp to 4 Nm (35 lb-in). Tighten the nuts to 13 Nm (10 lb-ft).

16. Install the air filter cartridge, the outlet tube and clean air tube. Tighten the clamps to 4 Nm (35 lb-in).
17. Reposition the degas bottle and install the two (2) retaining bolts. Tighten the bolts to 10 Nm (89 lb-in).
18. Remove the plug and the clamp, then reconnect the hose to the degas bottle.
19. Reinstall the oil fill tube to the passenger side valve cover and hand tighten (only if the FICM harness was replaced).
20. NOTE: Using Motorcraft Metal Brake Parts Cleaner PM-4, thoroughly clean the CAC outlet port and turbocharger inlet port of any oil residue or dirt that would interfere with an air-tight seal.
Reinstall the CAC tube and tighten the Marmon clamps to 12 Nm (9 lb-ft).
21. Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to releasing the vehicle back to the owner.
22. Proceed to Road Test Procedure in this Attachment V.

NEW ROAD TEST PROCEDURE

Check OASIS to verify there are no other Field Service Actions applicable to this vehicle prior to performing the Road Test Procedure.

Test drive the vehicle to make sure no drivability concerns exist prior to returning the vehicle to the owner.

NOTE: To address any customer concerns for vehicles that are out of warranty and exhibit engine performance issues after the road test, please follow the guidelines in the Warranty and Policy Manual.



Ford Motor Company
Recall Reimbursement Plan for 05S34

Ford Motor Company has historically reimbursed customers for expenses to remedy a safety recall defect or noncompliance that were incurred before the customer was notified of the recall. These reimbursements have been processed through our dealer network, because our dealers are in the best position to quickly and efficiently satisfy these requests. We will continue to provide this service to our customers. However, new federal legislation now requires all motor vehicle manufacturers to establish processes through which customers may alternatively seek recall reimbursement directly from the manufacturer as well as from the dealers.

Regarding the specific reimbursement plan for Recall #05S34, owners who have paid for service to remedy the defect or noncompliance must have had that service performed prior to 7/29/2005 (the "ending date" referred to in the letter below). After this date, if repairs related to this recall are performed by a non-Ford repair facility in an emergency situation, customers must submit any refund requests through their dealership. As required by this federal regulation, Ford Motor Company submitted the details of its updated General Recall Reimbursement Plan in a letter to the National Highway Traffic Safety Administration (NHTSA) in February 2005. The following is the text of that letter and the Plan:

General Recall Reimbursement Plan
(As submitted to the NHTSA)

Pursuant to the requirements set forth in 49 CFR Part 573 and Part 577 of the Code of Federal Regulations, Ford Motor Company (Ford) is submitting required information pertaining to our general reimbursement plan for the cost of remedies paid for by vehicle owners before they are notified of a related safety recall.

As indicated in our February 28, 2003 letter to the agency concerning reimbursement, prior to this rule Ford routinely reimbursed owners for the cost of such pre-notification remedies. Our practice will continue as described in the February 2003 letter. Set forth below is Ford's general reimbursement plan to reimburse owners and purchasers for costs incurred for remedies in advance of notification of potential safety-related defects or noncompliance pursuant to Part 573.6(c)(8)(i).

Reimbursement Notification

Ford's notice to a vehicle owner in accordance with 49 CFR Part 577 will indicate that Ford is offering a refund if the owner paid to have service to remedy the defect or noncompliance prior to a specified ending date. In accordance with Part 573.13 (c)(2), this ending date will be defined as 10 calendar days after the date on which Ford mailed the last of its Part 577 notifications to owners, and will be indicated in the specific reimbursement plan available to owners for an individual recall. This notice will direct owners to seek eligible reimbursement through authorized dealers or, at their option, directly through Ford at the following address:

Ford Motor Company
P.O. Box 6251
- Dearborn, MI 48121-6251

Ford notes that this rule allows for the identification of a beginning date for reimbursement eligibility. Under the rule, an owner who paid to remedy the defect or noncompliance prior to the identified beginning date would not be eligible for reimbursement. Ford generally has not established such a beginning date for reimbursement eligibility and does not presently anticipate changing this general policy; however, in any case where Ford determines a beginning date is appropriate, Ford will indicate that date in the owner notice.

Costs to be Reimbursed

For vehicles, reimbursement will not be less than the lesser of:

- The amount paid by the owner for the remedy, or
- The cost of parts for the remedy (to be no more than the manufacturer's list retail price for authorized parts), plus associated labor at local labor rates, miscellaneous fees (such as disposal of waste) and taxes

For replacement equipment, reimbursement will be the amount paid by the owner for the replacement item (limited by the amount of the retail list price of the defective or noncompliant item that was replaced, plus taxes, where the brand or model purchased by the owner was different than the brand or model that was the subject of the recall). If the item of motor vehicle equipment was repaired, the reimbursement provisions identified above for vehicles will apply.

Ford notes that costs incurred by the owner within the period during which Ford's original or extended warranty would have provided for a free repair of the problem will not be eligible for reimbursement, as provided by Part 573.13 (d)(1).

Entities Authorized to Provide Reimbursement

Ford will continue to use authorized dealers to reimburse owners under the specific reimbursement plans for a particular recall, and will encourage owners to pursue requests for reimbursement directly through dealers to expedite reimbursement. Ford will also provide a mailing address to which customers can, at their option, send requests for reimbursement directly to Ford, as previously noted. Requests for reimbursement sent directly to Ford may take up to 60 days to process. Whether the owner chooses to pursue reimbursement requests through a dealer or directly through Ford, the owner will be directed to submit the required documentation, upon which reimbursement eligibility will be determined.

Required Documentation

The reimbursement determination will depend upon the information provided by the customer. Consistent with Part 573.13(d)(4) the following information must be submitted:

- Claimant name and address
- Vehicle make, model and model year
- Vehicle identification number (VIN) and, for replacement equipment, a description of such equipment or, for tires, the model, size and TIN (DOT code)
- Identification of the recall number (either the Ford recall number or the NHTSA recall number)
- Identification of the owner of the recalled vehicle at the time that the pre-notification remedy was obtained
- An original receipt for the pre-notification remedy that includes a breakdown of the amount for parts, labor, other costs and taxes, including costs for the replacement item. Where the receipt covers work other than to address the recall or noncompliance, Ford may require the claimant to separately identify costs that are eligible for reimbursement.
- If the remedy was obtained during the warranty period, documentation indicating that the warranty was not honored or the warranty repair did not correct the problem related to the recall.

Failure to submit all of the above information may result in denial of the reimbursement request.

Additional Information

The Part 577 required owner notice will provide a toll-free telephone number through which specific information about the reimbursement plan can be requested from Ford.

This general reimbursement plan will be incorporated into notifications pursuant to Part 573.6 by reference. Information specific to an individual recall also may be incorporated into the Part 573.6 notification.

**Dealer Questions and Answers
Safety Recall 05S34**

Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

Q1. Is this a safety recall and which vehicles are affected?

- A. Ford is voluntarily conducting both a customer satisfaction program and a safety recall on certain vehicles equipped with 6.0L diesel engines. The safety recall involves approximately 198,000 2004 F-Series (250/350/450/550) trucks and Excursion sport utility vehicles built from September 29, 2003 through May 31, 2004, as well as E-Series vans (E-350/450) built from December 9, 2003 through May 28, 2004. Of these 198,000 vehicles affected by the safety recall, approximately 79,000 of the F-Series truck and Excursions built from December 15, 2003 through March 31, 2004 are also a part of a customer satisfaction program to address reduced engine performance.

NOTE: There were 88 early production 2005 model year vehicles built before May 31, 2004. Only 27 of these 88 vehicles were delivered to dealers. These 27 vehicles are in the affected population for 05S34 and will be loaded into OASIS. Owners of these vehicles will receive a 05S34 letter from Ford. If one of these vehicles comes into your service department, please use OASIS to check for open Field Service actions and complete any actions that are open.

Q2. What is the concern?

- A. These actions are being taken to address the potential for reduced engine performance (such as lack of power, difficulty starting, rough running and possibly stalling). Some combination of the following service repairs will be conducted to address these issues: engine harness inspection and repairs and air intake system repairs.

Q3. I have heard customers with the 2003 model year 6.0L diesel equipped vehicles are having the same or similar issues as the 2004 model year. Is there an issue with the 2003s and, if so, why are you waiting to conduct the repairs on the 2003 model years?

- A. We are reviewing and evaluating the data we've received on the 2003 model year vehicles and we continue to monitor reports from the field. If we receive sufficient data that supports an expansion of this program, we will certainly take action if it is warranted.

Q4. Will customers with expired warranties be required to pay for the repairs?

- A. Repairs that are part of this service action will be completed at no charge to customers. Repairs for concerns not related to this service action will be covered by Ford's existing five year/100,000 mile warranty on the 6.0 liter diesel engine in most cases.

Q5. What have you done in production to correct the engine concerns?

- A. All of these concerns have been corrected and addressed in production.

Q6. What are you doing to assist customers with transportation and alleviate any inconvenience while the customer's vehicle is being repaired?

- A. The repairs take less than half a day to complete. We will provide rental vehicles if customers need them.

Dealer Questions and Answers
Safety Recall 05S34

Certain 2004 Model Year F250/350/450/550, Excursion, and E350/450 Vehicles
Fuel Injector Control Module Wiring Harness Repair

- Q7. What about customers who use their vehicles for commercial purposes? Are you providing comparable loaner vehicles?**
- A. Many of these vehicles have been customized to suit very specific commercial purposes. In these cases, it would not be possible to provide a comparable vehicle. However, we will do what we can to alleviate the inconvenience to the customer as much as possible and limit time the vehicle is in the dealership for the repairs.
- Q8. How should we handle owners that have modified their 6.0L diesel powered vehicle with the addition of a power chip, or have had their Powertrain Control Module (PCM) re-programmed with non-Ford software?**
- A. Ford policy on vehicle modifications is unchanged. If a vehicle modification prevents the completion of Warranty or Field Service Action repair, then it is the customer's responsibility to return the vehicle back to factory specification. Regarding this specific field action, customer modifications to the PCM should not prevent the completion of the field action repairs. Ford policy also states that if non-Ford product causes a Ford part to fail, the cost of the repair and any related damage are not covered by the Ford New Vehicle Limited Warranty, Service Part Warranty, or Extended Service Plan.



Mr. John Sample
123 Main Street
Anywhere, USA 12345

July 2005

IMPORTANT SERVICE NOTIFICATIONS

Dear Mr. Sample:

The enclosed letters detail two no-charge service programs provided by Ford Motor Company to update the 6.0L engine control system in your vehicle. These actions will improve the overall performance of your engine, and will address symptoms of rough idle, loss of power, hard starting and engine stalling.

LETTERS ENCLOSED

SERVICE PROGRAM	DESCRIPTION
Safety Recall 05S34	Inspect and correct the fuel injection control module wire harness and, if affected, replace the injection control pressure sensor (ICP) connector
Customer Satisfaction Program 05B29	Replace the charge air cooler (CAC) duct

For details regarding each of the programs listed above, please see the enclosed letters. For your convenience, we have grouped these into one mailing so that you can have all items completed in a single dealer visit.

Also, we previously sent you a letter regarding Customer Satisfaction Program 04B24, no-charge service for the low/reverse gear set pinion shaft(s) in your automatic transmission. Our records indicate that you have not had this service performed.

We urge you to contact your Ford dealer as soon as possible to obtain these no-charge services.

Ford has initiated these programs with your safety and satisfaction in mind. Thank you for purchasing a Ford vehicle and for your cooperation.



Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

July 2005

Safety Recall 05S34

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2004 model year F250/350/450/550 and Excursion vehicles equipped with a 6.0L Diesel engine.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?

The Fuel Injector Control Module (FICM) wire harness may chafe on engine bolts potentially resulting in an electric short. Also, the Injection Control Pressure (ICP) sensor connectors may have been improperly manufactured potentially causing an incorrect ICP signal to the engine control modules. If either of these two conditions occur, the vehicle may hesitate or surge while driving, and/or the engine may stall while driving. The engine may or may not restart after stall. An engine stall while driving may increase the possibility of a crash.

What will Ford and your dealer do?

Ford Motor Company and your dealer will inspect the FICM wire harness on your vehicle and perform repairs as necessary, free of charge (parts and labor). Also, if applicable, dealers will replace the ICP sensor connector free of charge (parts and labor). We urge you to return to your dealer for this service.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do?

Please call your dealer without delay and request a service date for Recall 05S34. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access <http://www.genuineflmservice.com> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you need a rental vehicle?

Your dealer is authorized to provide a rental vehicle at no charge (except for fuel and insurance) while your vehicle is at the dealership for repairs.

Have you previously paid for this repair?

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.

To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332. Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-800-392-3673. For the hearing impaired call 1-800-232-5952 (TDD).

Office Hours: (Eastern Time Zone)

Monday – Friday: 8AM – 5PM

If you wish to contact us through the Internet, our address is:

www.ownerconnection.com

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236. (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations



Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

July 2005

Safety Recall 05S34

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2004 model year E350/450 vehicles equipped with a 6.0L Diesel engine.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?

The Injection Control Pressure (ICP) sensor connectors may have been improperly manufactured potentially causing an incorrect ICP signal to the engine control modules. If this condition occurs, the vehicle may hesitate or surge while driving, and/or the engine may stall while driving. The engine may or may not restart after stall. An engine stall while driving may increase the possibility of a crash.

What will Ford and your dealer do?

Ford Motor Company and your dealer will replace the ICP sensor connector on your vehicle, free of charge (parts and labor). We urge you to return to your dealer for this service.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do?

Please call your dealer without delay and request a service date for Recall 05S34. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access <http://www.genuinefilmservice.com> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you need a rental vehicle?

Your dealer is authorized to provide a rental vehicle at no charge (except for fuel and insurance) while your vehicle is at the dealership for repairs.

Have you previously paid for this repair?

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.

To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332. Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

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Sincerely,



Frank M. Ligon
Director
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