

Ford Motor Company

NVS-215

2005 JUN 22 P 4: 08

OFFICE OF
DEFECTS INVESTIGATION

James P. Vondale, Director
Automotive Safety Office
Environmental & Safety Engineering

June 21, 2005

Mr. George Person, Chief
Recall Management Division (NVS-215)
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

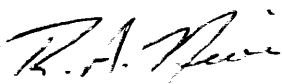
Dear Mr. Person:

Subject: Safety Recall 05V-266
(Ford Number 05S33)

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations -- Defect and Noncompliance Reports, Ford Motor Company is submitting a representative copy of information that relates directly to the subject campaign.

Attached are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 2005 model year Ford F-250/350/450/550 Super Duty trucks equipped with 5.4L and 6.8L gasoline engines. Specific details were submitted to you in a letter dated June 7, 2005. Owner notification letters were mailed on June 20, 2005.

Sincerely,



J. P. Vondale

Attachment(s)
05S33 Dealer-Owner Bulletin





Frank M. Ligon
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

June 13, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S33:
Certain 2005 Model Year F-250/350/450/550 Super Duty Trucks Equipped With 5.4L
and 6.8L Gasoline Engines
Fuel Line Retainer Clip Installation

AFFECTED VEHICLES

Certain 2005 Model Year F-250/350/450/550 Super Duty Trucks equipped with 5.4L and 6.8L gasoline engines built at the Kentucky Truck Assembly Plant from August 1, 2004 through May 9, 2005. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on June 13, 2005.

REASON FOR THIS SAFETY RECALL

The fuel jumper line may become disconnected from the main fuel bundle near the transmission due to an improperly formed fuel line end form. If the fuel line separates, an operator may notice a gasoline odor and/or fuel on the ground; the engine will lose power and eventually stall. A fuel leak in the presence of an ignition source could result in a fire.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to install an external retaining clip to the fuel supply line on all affected vehicles. This repair is to be done at no charge to the vehicle owner. The clip will prevent separation or loosening of the fuel line at the connector, preventing fuel from leaking. This must be performed on all of the affected vehicles in your new inventory as well as vehicles that have been delivered to customers.

SPECIAL PARTS INFORMATION

Parts for this recall will not be readily available until June 20, 2005. However, for vehicles that are sold and will be delivered to customers prior to June 20, 2005, please contact the Special Service Support Center at 1-800-207-2444 to have a retaining clip sent via overnight mail.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621
Parts Support Center (Dealer only) Questions: 1-800-207-2444

Sincerely,



Frank M. Ligon

DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S33
Certain 2005 Model Year F-250/350/450/550 Super Duty Trucks
Equipped With 5.4L and 6.8L Gasoline Engines
Fuel Line Retainer Clip Installation

OASIS ACTIVATED? Yes. OASIS will be activated by June 13, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by June 13, 2005. Owner names and addresses will be available by June 27, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

Related damage claims are not approved for this program.

ADDITIONAL LABOR TIME

- This repair will require no additional labor time to complete. Claims submitted with "MT" labor will not be accepted for reimbursement.
- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S33
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Fuel Line Retainer Clip Installation

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Install external retaining clip	05S33B	0.2 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this recall. Parts are expected to be available on June 20, 2005. On or after that date, order your part requirements through the normal order processing channels. For vehicles that are sold and will be delivered to customers prior to June 20, 2005, contact the Parts Support Center at 1-800-207-2444 to have a retaining clip sent via overnight mail.

Part Number	Description	Quantity
5C3Z-9J278-A	External retaining clip - Fuel Line	1

RECALL PARTS ASSISTANCE

There are three new methods for questions or assistance regarding recall parts:

- Parts Support Center: 1-800-207-2444
- E-mail: Ford@Renkim.com <<mailto:Ford@Renkim.com>>
- FAX Number: 1 (888) 374-8040

When contacting the Parts Support Center via phone, FAX, or E-mail for a part order, question, or concern, please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA #: 05S33
- Include a VIN# for each part requested (bulletin specific if required)
- Part number and QTY being ordered or question / concern regarding part

DEMONSTRATION / DELIVERY HOLD: Safety Recall 05S33
Certain 2005 Model Year F-250/350/450/550 Super Duty Trucks
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DEALER PRICE

For latest prices, refer to DOES II.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2005 MODEL YEAR F-SUPER DUTY VEHICLES EQUIPPED WITH A 5.4L OR 6.8L ENGINE — FUEL LINE RETAINER CLIP INSTALLATION

OVERVIEW

This program involves installing a retainer clip at the fuel line connection located between the fuel filter outlet tube and the engine supply tube. This connection can be found in the area between the left side frame rail and the rear of the transmission.

This **new** retainer clip is designed as two (2) opposing shells, one having a semi-circular tang that fits inside the quick connect coupling and holds the fuel line in place. Each shell has two (2) locking tangs that engage into slots on the opposite shell which secures the clip to the coupling, locking the two (2) fuel lines together. Be sure to properly align the tangs and slots when assembling the clip over the quick connect coupling.



SERVICE PROCEDURE

NOTE: This procedure does not require the vehicle to be on a hoist.

1. From below the vehicle, locate the fuel line connection at the fuel filter outlet tube and the engine supply tube, then pull back the heat shield to fully expose the quick connect coupling.
2. **WARNING: THE FUEL SYSTEM IS UNDER PRESSURE. DO NOT PRESS THE BLUE RELEASE BUTTON. THE FUEL LINES MAY SEPARATE AND CAUSE FUEL TO SPRAY.**

Install the retainer clip onto the quick connect coupling as follows:

See Figures 1 and 2.

- a) Push together the fuel lines to make sure they are fully engaged.
- b) Position the rear shell with BLUE mark over the blue release button and with the semi-circular tang inserted into the coupling. See Figure 1.

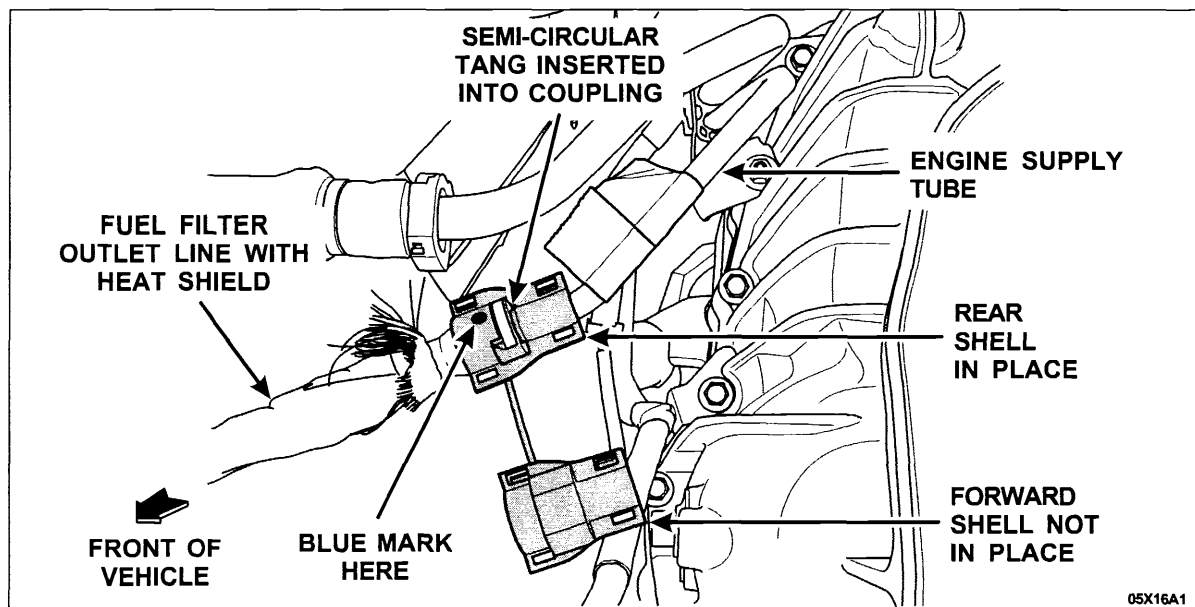


FIGURE 1



CAUTION: Do not allow the locking tangs to get caught and bend between the two (2) shells.

- c) Position the forward shell around the front of the coupling and engage all four (4) locking tangs.
See Figure 2.

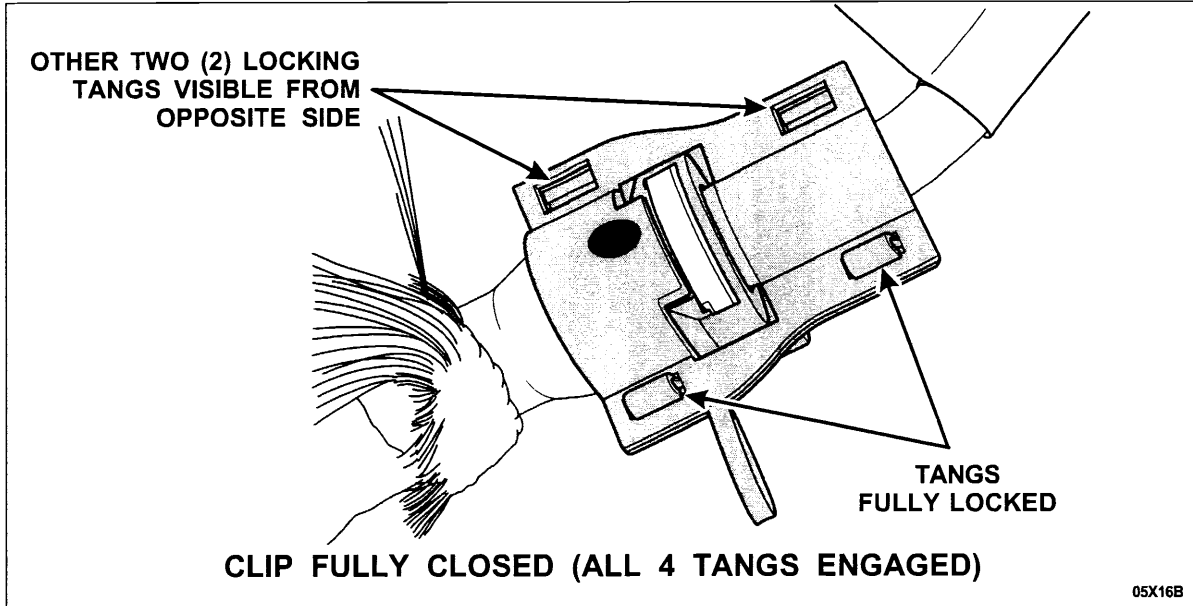


FIGURE 2

- d) Visually inspect all four (4) tangs to make sure that they are properly engaged. See Figure 3.

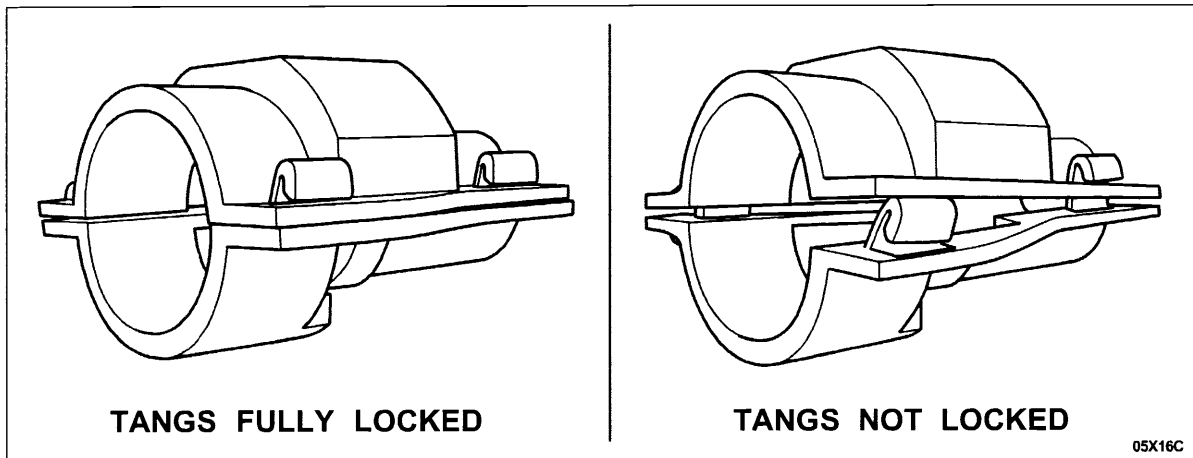


FIGURE 3





Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

June 2005

Safety Recall 05S33

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2005 Model Year F-Super Duty Trucks equipped with 5.4L and 6.8L gasoline engines.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue? The fuel jumper line may become disconnected from the main fuel bundle near the transmission due to an improperly formed fuel line end form. If the fuel line separates, an operator may notice a gasoline odor and/or fuel on the ground; the engine will lose power and eventually stall. A fuel leak in the presence of an ignition source could result in a fire.

What will Ford and your dealer do? Ford Motor Company and your dealer will install an external retaining clip to the fuel supply line, free of charge (parts and labor). We urge you to return to your dealer for this service.

How long will it take? The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time

What are we asking you to do?

Please call your dealer without delay and request a service date for Recall 05S33. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Fleet Owners: To locate a dealer, call 1-800-34FLEET. Representatives are available 8:30AM to 6:00PM Monday through Friday (Eastern Time Zone).

All Other Owners: If you do not already have a servicing dealer, you can access <http://www.genuineflmservice.com> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

Fleet Owners: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET and one of our representatives will be happy to assist you. Representatives are available 8:30AM to 6:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at www.fleet.ford.com.

All Other Owners: If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-800-392-3673. For the hearing impaired call 1-800-232-5952 (TDD).

Office Hours are Monday through Friday 8AM – 5PM (Eastern Time Zone)

If you wish to contact us through the Internet, our address is:
www.ownerconnection.com

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 or 1-800-424-9393.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations