

**GM SERVICE AND PARTS OPERATIONS
DCS1431
URGENT DISTRIBUTE IMMEDIATELY**

Date: July 28, 2005

Subject: 05044 Product Safety Recall
 Intermittent Incorrect Turn Signal Operation

Models: 2004 Buick Rainier
 2003-2004 Chevrolet Trailblazer, Trailblazer EXT
 2003-2004 GMC Envoy, Envoy XL
 2004 GMC Envoy XUV
 2003-2004 Oldsmobile Bravada

To: All Buick, Chevrolet, GMC and Oldsmobile Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 05044 today. The total number of vehicles involved is 300,326. Please see the attached bulletin for details.

Mailing Information

Customer notification letter mailing will begin on August 4, 2005.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on August 3, 2005.

Service Information System (SI)

Bulletin 05044 is scheduled to be available on July 29, 2005.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on July 28, 2005.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 05044 bulletin.pdf)

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



Recall Bulletin

File In Section: Product Recalls

Bulletin No.: 05044

Date: July 2005



PRODUCT SAFETY RECALL

SUBJECT: INTERMITTENT INCORRECT TURN SIGNAL OPERATION

**MODELS: 2004 BUICK RAINIER
2003-2004 CHEVROLET TRAILBLAZER, TRAILBLAZER EXT
2003-2004 GMC ENVOY, ENVOY XL
2004 GMC ENVOY XUV
2003-2004 OLDSMOBILE BRAVADA**

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2004 Buick Rainier and GMC Envoy XUV; 2003-2004 Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; and Oldsmobile Bravada vehicles. Some of these vehicles have an intermittent condition in which the turn signals may not operate as designed. Material build up on the flasher relay may cause the turn signals to flash on both sides of the vehicle when activated, similar to hazard warning flashers, or they may illuminate and remain illuminated instead of flashing. The instrument panel would indicate the incorrect operation if this were to occur. Incorrect operation of the turn signal indicator could fail to warn others of the driver's intentions and could lead to a vehicle crash.

CORRECTION

Dealers are to replace the flasher relay module.

VEHICLES INVOLVED

Involved are **certain** 2004 Buick Rainier, 2003-2004 Chevrolet TrailBlazer, GMC Envoy, and Oldsmobile Bravada vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2004	Buick	Rainier	42100176	42265669
2003	Chevrolet	TrailBlazer	32357514	32415147
2004	Chevrolet	TrailBlazer	42100001	42265677
2003	Chevrolet	TrailBlazer EXT	36217589	36246835
2004	Chevrolet	TrailBlazer EXT	46100116	46164774
2003	GMC	Envoy	32357516	32415148
2004	GMC	Envoy	42100011	42265672
2003	GMC	Envoy XL	36217214	36246828
2004	GMC	Envoy XL	46100127	46164763

VEHICLES INVOLVED, Cont'd.

YEAR	DIVISION	MODEL	FROM	THROUGH
2004	GMC	Envoy XUV	46100001	46164766
2003	Oldsmobile	Bravada	32357126	32409362
2004	Oldsmobile	Bravada	42100047	42257241

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For US and Canada: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld (US) Recall Information, GMInfoNet (Canada) Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

For Export: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers will not receive a report with the recall bulletin if they have no involved vehicles currently assigned.

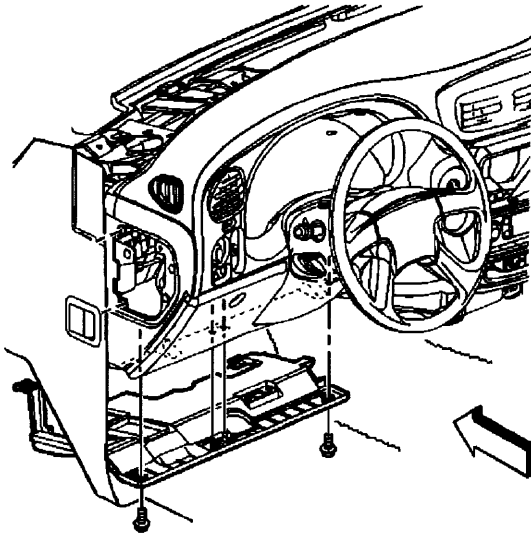
The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATIONParts Pre-Ship Information – For US Only

Important: An initial supply of flashers required to complete this recall will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin the week of July 18, 2005, and will be approximately 10% of each dealer's involved vehicles. Pre-shipped parts will be charged to dealer's open parts account.

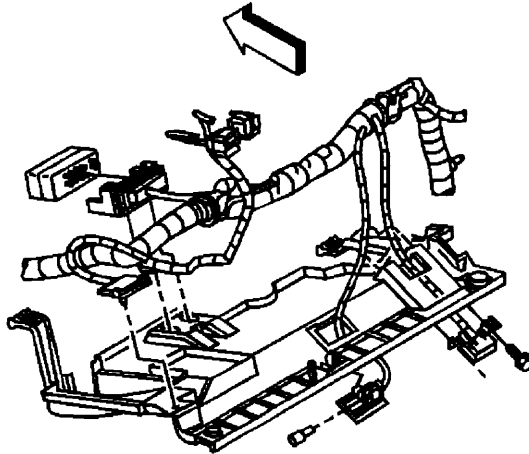
Additional parts, if required, are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15231201	Flasher, Hazard LP & T/Sig LP	1

SERVICE PROCEDURE

712800

1. Remove the 2 screws that retain the insulator panel to the instrument panel (I/P).
2. Release the insulator panel retaining clip from the I/P substrate.
3. Lower the insulator panel.



763321

4. Remove the flasher retaining bracket from the insulator panel.
5. Disconnect the flasher from the electrical connector.
6. Remove the flasher from the vehicle.
7. Position the new flasher to the insulator panel.
8. Connect the electrical connector to the flasher.
9. Install the flasher retaining bracket to the insulator panel.
10. Install the insulator panel tabs to the cowl slots.
11. Raise the insulator panel to the I/P.
12. Install the insulator panel retaining clip to the I/P substrate.

13. Install the 2 screws that retain the insulator panel to the I/P.

Tighten

Tighten the screws to 2.5 N·m (22 lb in).

CUSTOMER REIMBURSEMENT – For US

All customer requests for reimbursement for previous repairs for the recall condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Product Recall Customer Reimbursement Procedure Form is included with the customer letter.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

CUSTOMER REIMBURSEMENT – For Canada and Export

Customer requests for reimbursement of previously paid repairs to correct the condition contained in this bulletin are to be submitted by August 31, 2006.

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of repair expense(s) that were not reimbursed, a description of the repair, and the person or entity performing the repair.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 1.6.2, for specific procedures regarding customer reimbursement verification.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Replace Flasher Relay	1	---	*	MA-96	V1388	0.2	N/A
Courtesy Transportation for Vehicles Within the New Vehicle Limited Warranty (US & Canadian Dealers)	N/A	N/A	N/A	MA-96	**	N/A	***
Customer Reimbursement (Canadian & Export Dealers/US CAC)	N/A	N/A	N/A	MA-96	V1389	0.2	****

* The "Parts Allowance" should be the sum total of the current GMSPPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for the flasher relay needed to complete the repair.

** Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranty.

*** The amount identified in the "Net Item" column should represent the actual dollar amount for courtesy transportation.

**** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to

contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



August 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 Buick Rainier and GMC Envoy XUV; 2003-2004 Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; and Oldsmobile Bravada vehicles. Some of these vehicles have an intermittent condition in which the turn signals may not operate as designed. Material build up on the flasher relay may cause the turn signals to flash on both sides of the vehicle when activated, similar to hazard warning flashers, or they may illuminate and remain illuminated instead of flashing. The instrument panel would indicate the incorrect operation if this were to occur. Incorrect operation of the turn signal indicator could fail to warn other drivers of your intentions and could lead to a vehicle crash.

What Will Be Done: Your GM dealer will replace the flasher relay module. This service will be performed for you at **no charge**.

How Long Will The Repair Take? This service correction will take approximately 15 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Oldsmobile	1-800-630-6537	1-800-833-6537
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the

shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Customer Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

Recall Information Online: More information about this recall, including answers to frequently asked questions, can be found at the Owner Center at My GMLink. This free online service offers vehicle and ownership related information along with tools tailored to your specific vehicle. To join, visit www.gm.com/recall and enter your vehicle's 17-character vehicle identification number (VIN), shown on the enclosed reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
05044