



Driven to Explore

Fleetwood Folding Trailers, Inc.
258 Beacon Street / P.O. Box 111
Somerset, PA 15501-3100
p: 814.445.9661 / f: 814.443.7320
www.worldsbesttrailers.com

IMPORTANT RECALL INFORMATION MAY, 2005

TO: All Fleetwood Folding Trailer Dealer Principals, Service Managers, and Parts Managers

**SUBJECT: RECALL CAMPAIGN #05V-181
Bedroom Emergency Egress Window Recall**

Fleetwood Folding Trailers, Inc. is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Folding Trailers, Inc. has decided that certain 2005 Resort TNT, Pegasus, and Orbit travel trailers are not in compliance with the ANSI A119.2, paragraph 6.2.1, Minimum Exit Facilities by not having a minimum of two emergency exits.

WHAT IS THE PROBLEM?

The subject travel trailers are not equipped with an emergency egress window, resulting in the non compliance. If this situation is not corrected, it can result in personal injury.

WHAT SHOULD YOU DO?

Owners of the above mentioned travel trailers have been asked to contact you for application of the recall remedy. The installation will need to be performed as outlined in Product Recall Service Bulletin (PR:05-2). A copy of the bulletin is enclosed with this notice.

Should you perform this service, please complete a Fleetwood Folding Trailer Warranty Claim Form utilizing the flat rate and trouble codes listed in the Recall Service Bulletin (PR:05-2). Once repairs are completed, have the customer sign the work order and submit a warranty claim to Fleetwood Folding Trailers, Inc. for processing. You will be paid a fee in accordance with Recall Service Bulletin PR:05-2. Customers will not be charged for these repairs.

If you have any of these vehicles in your inventory, included with this notice will be a computer list of all the trailers involved that were sold to you. The appropriate number of repair kits will automatically be shipped to your dealership. Fleetwood is asking our dealers to repair stock units on their lots.

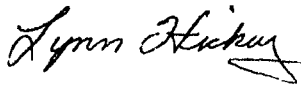
Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles.

Please review this entire recall package with your Parts and Service Staff to familiarize them with the step by step procedure and implement the Voluntary Safety Recall Campaign.

If you have any questions, please contact our Customer Service Department at 800/841-3605. Thank you for helping Fleetwood Folding Trailers, Inc. with its continuing efforts to maintain customer satisfaction.

Sincerely,



Lynn Hickey
Technical Administrator
FLEETWOOD FOLDING TRAILERS, INC.

/kp

Enclosures: Recall Bulletin PR:05-2
Copy of Retail Notification
Computer List (if applicable)



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PRODUCT RECALL SERVICE BULLETIN #PR:05-2

RECALL BULLETIN: PR:05-2

SUBJECT:

This service bulletin describes the procedure to remove the dinette window and replace it with an emergency exit style window.

YEAR(S) AFFECTED: 2005

UNITS AFFECTED:

The vehicles involved in this recall are 2005 model year Resort 20CK travel trailers, manufactured from September 14, 2004 through January 31, 2005, 2005 Resort 21SS travel trailers, manufactured from October 12, 2004 through April 19, 2005, 2005 Resort 18CK travel trailers, manufactured from November 23, 2004 through February 14, 2005, 2005 190XP Pegasus travel trailers, manufactured March 1, 2005, and 2005 190XP Orbit travel trailers, manufactured March 1, 2005.

PRODUCT(S) AFFECTED: Travel Trailers

IDENTIFICATION OF AFFECTED TRAVEL TRAILERS:

MODEL(S) AFFECTED: Resort 20CK, Resort 21SS, Resort 18CK, 190XP Pegasus, 190XP Orbit

Table with 3 columns: Description, Beginning, Ending. Rows include V.I.N. ranges for various models.

manufactured between September 14, 2004 and March 1, 2005

PARTS REQUIRED: Kit P/N 4713-0131 (Following parts are included in the kit.)

ISSUE DATE: May 2005

Table with 3 columns: Quantity, Description, Part Number. Lists items like dry wall screws, curtain track board, butyl tape, and emergency exit window.

Note: Reuse the window ring, curtain track board, curtain track, mini-blind, mini-blind brackets, and screws from around the old window.

Fleetwood Folding Trailers will pay a flat rate of 1.5 hours per trailer to perform this recall. Upon completion of the work, a Fleetwood Folding Trailer Warranty Service Claim Form should be submitted promptly. Only one warranty service claim form per trailer is allowed. Service claim writers need to use Trouble Code PR05-2 for National Highway Traffic Safety Administration tracking purposes. Under no circumstance should a customer be denied or charged for performing this recall.

To aid you in this recall, Fleetwood Folding Trailers, Inc. will supply to each dealer a computer list showing the trailers involved and supply the corresponding number of repair kits (emergency exit window with hardware) required to complete the repairs. Any questions should be directed to the Technical Service Department at 800/841-3605.

Thank you in advance for your participation and dedication to ensure our customers' safety concerns are handled in a professional and courteous manner.

PROCEDURE:

1. Remove the dinette table and cushions from the dinette area.
2. Remove the curtains, mini-blind, mini-blind brackets, curtain track, and curtain track board from the dinette window. Be sure to save all screws, brackets, and curtain track board to reinstall.
3. Remove the screws from around the inside window clamp ring. Save these screws for the installation of the new window.
4. Remove the clamp ring and save this for use on the installation of the new window as well.
5. From outside, use a putty knife to loosen and pry the window from the trailer wall. If the butyl tape makes the removal difficult, place a small block of wood flat against the trailer wall and use a flat head screwdriver to pry the window loose.
6. After removal of the window, use a putty knife to remove any excess butyl tape left on the trailer wall around the window opening.

CAUTION: Be careful not to damage the outer fiberglass skin on the wall.

7. Remove the new emergency exit window from the box. Place the butyl tape from the kit around the inside perimeter of the window frame edge, allowing at least 1/8" of the butyl tape to overhang the edge.
8. Clean the entire perimeter of the window cut-out. From outside, place the new emergency window into the wall opening. Press the new window into place allowing the butyl tape to squeeze out from the edge of the window.
9. From inside, attach the window to the wall reusing the clamp ring and screws from the old window.
10. From outside, trim any excess butyl tape that has squeezed out from the window frame.

CAUTION: Do not damage or scratch the fiberglass wall skin.

11. Center the old curtain track board directly above the window clamp ring. Reinstall it using the old screws.
12. Using the screws and new curtain track board provided in this kit, and install it directly above the old one installed in step 11.
13. On the top curtain track board, reinstall the curtain track flush to the top edge of the board reusing the old screws.
14. On the bottom curtain track board, reinstall the mini-blind brackets flush to the bottom edge of the board reusing the old screws.
15. Reattach the mini-blind and curtains.



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IMPORTANT RECALL INFORMATION (Recall #05V-181) MAY, 2005

Dear Valued Fleetwood Resort, Pegasus, or Orbit Travel Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Folding Trailers, Inc. has decided that certain 2005 model year Resort, Pegasus, and Orbit travel trailers fail to conform to ANSI A119.2, paragraph 6.2.1. Minimum Exit Facilities.

WHAT IS THE PROBLEM?

The subject travel trailers are not in compliance by not having a minimum of two emergency exits. Fleetwood Folding Trailers, Inc. has determined that a voluntary recall is necessary to ensure your safety in your Resort, Pegasus, or Orbit travel trailer. If this noncompliance is not corrected, it can result in personal injury.

WHAT WILL FLEETWOOD DO?

Your selling dealer will install an emergency egress window at no charge to you in accordance with the recall, using parts (immediately available) and instructions supplied by Fleetwood Folding Trailers, Inc.

WHAT SHOULD YOU DO?

To have this kit installed on your travel trailer, please contact your selling dealer for an appointment. Estimated time of installation is 1 ½ hours. The total length of time your travel trailer will be out of service will depend on the service facilities work schedule at the time of installation.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall (#05V-181), contact Fleetwood Folding Trailers, Inc. at 800/841-3605.

When you deliver your travel trailer for repairs, your dealer will complete a repair order. Upon completion of the installation, please sign the Repair Order.

Please fill out the enclosed *Vehicle Information Update Card* and return it to Fleetwood Folding Trailers, Inc. If you no longer own this vehicle, please take a moment to provide the name and address of the person you sold it to. This will enable us to send this important information to the new owner.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

**Fleetwood Folding Trailers, Inc.
258 Beacon Street, P.O. Box 111,
Somerset, Pennsylvania 15501
Phone: 800/841-3605**

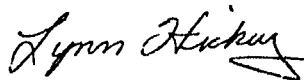
If you believe that the dealer and Fleetwood Folding Trailers, Inc. have failed to or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

**Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, D.C. 20590**

or call the toll-free Auto Safety Hotline at 888/327-4236.

Fleetwood Folding Trailers, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,



Lynn Hickey
Technical Administrator
FLEETWOOD FOLDING TRAILERS, INC.

/kp

Enclosures: Vehicle Information Update Card



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FIRST CLASS MAIL

SAFETY RECALL NOTICE