


Foretravel, inc.

1221 NW Stallings Drive
Nacogdoches, Texas 75964
936.564.8367 Fax 936.564.0391
www.foretravel.com

Date: April 25, 2005

Attention: All Foretravel Motorhome Dealers and Authorized Service Facilities

Models: 2002, 2003, 2004 and 2005 Year Model Foretravel Unicoach, and Grand Villa Series Motorhomes Equipped with Aqua Hot or Hydro Hot furnace systems

Reference: NHTSA Safety Recall # 05E-015

Webasto Product North America, Inc. along with Vehicle Systems Inc., furnace supplier for Foretravel has determined that a defect, which relates to motor vehicle safety, exists in the Aqua Hot or Hydro Hot furnaces on certain 2002, 2003, 2004 and 2005 year model Foretravel Unicoach, and Grand Villa Series Motorhomes.

These vehicles have the potential for the Combustion Chamber "burner tube" to fail prematurely. If such failure occurs, the surface temperature of the exhaust tube exiting the heater can increase and potentially ignite combustible materials in or around the vehicle which could cause personal injury.

There are approximately 108 Foretravel vehicles that will fall within the furnace serial #'s listed in the attached dealer and customer letter. The repair will require replacement of the combustion chamber. Parts for this campaign can be obtained directly from Vehicle Systems Inc. (See Attached Documents for parts ordering)

Service locations can also contact Vehicle Systems Inc. or Foretravel, Inc. to verify that coaches in this range have or still need the recall performed. Warranty claims can be filed directly with Vehicle Systems. Please see enclosed service manager letter from Vehicle systems.

Enclosed you will find a copy of the Dealer Letter, Customer Letter, Process Instruction, Webasto Recall # 05E-015 Claim form, and a tracking sheet listing coaches involved along with customer name.

Dealers with coaches in stock inventory must make sure this campaign is completed prior to delivery to the customer.

If you have other questions please call the Foretravel, Inc. warranty/technical department at 1-800-955-6226.

Sincerely,

Mark Harvey
Director of Warranty and Customer Assistance

Enclosures:

Dealer Stock List

Recall # 05E-015

****Please review the coaches with the following VIN numbers.****

****Dealers are required to perform recall prior to delivery to customer.****

<u>Featherlite Luxury Coaches</u>	<u>Unit</u>
1F98D54224N054654	6237
1F98D53874N054672	6255
1F98D540X4N054707	6290

<u>McClain's RV</u>	<u>Unit</u>
1F98D54095N054733	6316

<u>Stouts RV</u>	<u>Unit</u>
1F98D53815N054720	6298
1F98D54055N054731	6314
1F98D54225N054736	6319
1F98D53625N054739	6322 (consignment coach)

<u>Saddleback RV</u>	<u>Unit</u>
1F98D54085N054724	6304
1F98D53825N054726	6309
1F98D54035N054727	6310
1F98D53885N054732	6315
1F98D53635N054734	6317
1F98D53605N054738	6321
1F98D54015N054743	6326

<u>American RV</u>	<u>Unit</u>
1F98D54075N054729	6312

<u>Eddys Trailer Sales</u>	<u>Unit</u>
1F98D54005N054751	6334

NHTSA Recall # 05E-015 Tracking Sheet on Foretravel Coaches

Unit #	VIN #	Customer	City	State
6195	1F98D54013N054612	Bonifay, John	VESTAVIA HILLS	AL
6199	1F98D54273N054616	Grove, Gilbert	LAS VEGAS	NV
6200	1F98D54003N054617	Rhem, Sonny	GREER	SC
6202	1F98D54043N054619	Brimberry, Richard	CANYON LAKE	TX
6203	1F98D54003N054620	Boswell, John	CROWLEY	TX
6204	1F98D54023N054621	Malek, Cliff	PEARLAND	TX
6205	1F98D54043N054622	Walmsley, Jerry	SPOKANE	WA
6207	1F98D54263N054624	Thomson, Joe	TEXARKANA	TX
6208	1F98D53803N054625	Hatfield, Bill	MARSHALL	TX
6210	1F98D54033N054627	Harris, Larry	OWENSBORO	KY
6211	1F98D54053N054628	Andres, Mason	TEXARKANA	TX
6212	1F98D53823N054609	Jacobsen, Bill	ODESSA	FL
6213	1F98D54033N054630	Abshire, Doug	COLLEGE STATION	TX
6214	1F98D54233N054631	Felland, Bob	THREE LAKES	WI
6215	1F98D53883N054632	Williams, D. J.	TYLER	TX
6216	1F98D54093N054633	Shrankel, Rudy	CLEARWATER	FL
6217	1F98D53813N054634	Hagen, Jessie	CROSSVILLE	TN
6218	1F98D53833N054635	Andrews, Bart	HUNTINGTON	WV
6219	1F98D53853N054636	Hubschmitt, Peter	POLK CITY	FL
6220	1F98D54063N054637	Valenzuela, Arnoldo	MUNICH	GERMANY
6222	1F98D540X3N054639	Wallace, Frank	JUSTIN	TX
6223	1F98D53873N054640	Slane, Henry	MARCO ISLAND	FL
6224	1F98D54083N054641	Simpson, Michael	FRISCO	TX
6226	1F98D542X3N054643	Curtis, Robert	MONTGOMERY	TX
6227	1F98D53663N054644	Kaefer, Dennis	SPARTA	NJ
6229	1F98D54073N054646	Mullins, Bud	KNOXVILLE	TN
6230	1F98D53613N054647	Martines, Pat	INVERNESS	FL
6231	1F98D53813N054648	Shepherd, William	MONTGOMERY	TX
6232	1F98D53653N054649	Turner, Glenn	NEW WILMINGTON	PA
6233	1F98D54273N054650	Frailley, Tom	CHICKASHA	OK
6234	1F98D54094N054651	Griffin, Chuck	SEATTLE	WA
6235	1F98D53814N054652	Fish, Jimmy	NEWPORT	TN
6236	1F98D53834N054653	Norton, Basil	FOUNTAIN VALLEY	CA
6237	1F98D54224N054654	Featherlite	SANFORD	FL
6238	1F98D53874N054655	Tatum, Gaylon	ALVIN	TX
6239	1F98D53604N054656	Garber, Steve	RAMONA	CA
6240	1F98D540X4N054657	Featherlite	SANFORD	FL
6241	1F98D53824N054658	Braun, Roman	LAJOLLA	CA
6243	1F98D54284N054660	Samuli, John	PALM DESERT	CA
6244	1F98D53824N054661	Chambles, Ron	HALLETTSVILLE	TX
6246	1F98D54054N054663	Beattie, Alfred	SALISBURY	MD
6248	1F98D538X4N054665	Groth, John	PALACIOS	TX
6249	1F98D54004N054666	Harlow, James	AUSTIN	TX
6250	1F98D53834N054667	Stewart, Stephen	SAN DIEGO	CA
6252	1F98D54064N054669	Knight, Byron	TILLAMOOK	OR
6254	1F98D54224N054671	Busby, Jim	FORT WALTON BEACH	FL
6255	1F98D53874N054672	Featherlite	SANFORD	FL
6257	1F98D54284N054674	Cooper, David	AUSTIN	TX
6258	1F98D53644N054675	Spahn, Pete	COLORADO SPRINGS	CO
6259	1F98D54034N054676	Macnab, Duncan	BOZEMAN	MT
6260	1F98D54234N054677	Velting, William	KENTWOOD	MI
6261	1F98D54254N054678	Howell, Rick	MONROE	MI
6263	1F98D54234N054680	Foulger, Blair	POWELL	WY
6264	1F98D53884N054681	Limbrick, Freddie	LOS ANGELES	CA
6267	1F98D54024N054684	Henry, Brian	ST. CHARLES	MO
6269	1F98D54064N054686	Faubion, Charles	WHITNEY	TX
6270	1F98D54264N054687	Spain, David	COCOA BEACH	FL
6272	1F98D53824N054689	Neal, Roger	DALLAS	TX
6274	1F98D54284N054691	Gerber, Pete	LAKE OSWEGO	OR
6276	1F98D54214N054693	Sapp, Wallace	ALFORD	FL
6278	1F98D53884N054695	Patterson, Edwin D.	ALLENTOWN	NJ
6279	1F98D54094N054696	Burd, Gillas	OLDSMAR	FL
6281	1F98D54204N054698	Kirchner, George	BRASELTON	GA
6283	1F98D53884N054700	Saulten, Elliot	TUSTIN	CA
6285	1F98D54004N054702	Duncan, Eugene	LOBECO	SC
6286	1F98D53654N054703	Olds, Harry	BLAINE	WA
6287	1F98D54224N054704	Turner, John	PRATTSBURG	NY
6289	1F98D53604N054706	Smith, James	ATLANTA	GA

NHTSA Recall # 05E-015 Tracking Sheet on Foretravel Coaches

6290	1F98D540X4N054707	Featherlite	SANFORD	FL
6291	1F98D53824N054708	Richardson, Virgil	PONCA CITY	OK
6293	1F98D53624N054710	Irwin, Vernon	SPRING MILLS	PA
6294	1F98D542X4N054711	McClain's RV	DALLAS	TX
6296	1F98D54244N054722	Morgan, Dan	CAMDEN	MS
6298	1F98D53815N054720	Stout's RV	GREENWOOD	IN
6299	1F98D54275N054716	Reed, Lyle	FRISCO	TX
6301	1F98D54205N054718	Watson Family Trust	ALBUQUERQUE	NM
6303	1F98D54015N054709	June Hankins Trust	LAKELAND	FL
6304	1F98D54085N054724	Saddleback RV	IRVINE	CA
6305	1F98D54234N054713	Roepke, Richard	MANHATTAN	KS
6306	1F98D54065N054723	Williams, Jimmy	POLK CITY	FL
6308	1F98D540X5N054725	Williams, Ward	COLORADO SPRINGS	CO
6309	1F98D53825N054726	Saddleback RV	IRVINE	CA
6310	1F98D54035N054727	Saddleback RV	IRVINE	CA
6311	1F98D53865N054728	Frey, Jack	MAGNOLIA	TX
6312	1F98D54075N054729	American RV-ALBQ	ALBUQUERQUE	NM
6314	1F98D54055N054731	Stout's RV	GREENWOOD	IN
6315	1F98D53885N054732	Saddleback RV	IRVINE	CA
6316	1F98D54095N054733	McClain's RV	DALLAS	TX
6317	1F98D53635N054734	Saddleback RV	IRVINE	CA
6318	1F98D54025N054735	Craig, Richard	NAPLES	FL
6319	1F98D54225N054736	Stout's RV	GREENWOOD	IN
6320	1F98D53875N054737	Levi, Donald F.	SARASOTA	FL
6321	1F98D53605N054738	Saddleback RV	IRVINE	CA
6322	1F98D53625N054739	Stout's RV	GREENWOOD	IN
6323	1F98D54245N054740	Day, Samuel	CEDAR HILL	TX
6324	1F98D54085N054741	Eddy's Trailer Sls	MEDFORD	NY
6325	1F98D540X5N054742	Adams, Danny	TYLER	TX
6326	1F98D54015N054743	Saddleback RV	IRVINE	CA
6327	1F98D54035N054744	Davina, Art	KLAMATH FALLS	OR
6328	1F98D54055N054745	3926/FMCA		
6330	1F98D54095N054747	3910/FMCA		
6332	1F98D54025N054749	Cochran, Eveart	BALTIMORE	MD
6334	1F98D54005N054751	Eddy's Trailer Sls	MEDFORD	NY
6335	1F98D54205N054752	Freesen, Bob	JACKSONVILLE	IL
6336	1F98D53855N054753	3928/UTT		
6337	1F98D53695N054754	3922/FMCA		
6340	1F98D540X6N054757	Prototype		
6341	1F98D54016N054758	3934/FMCA		

~~Vehicle Systems~~

I N C O R P O R A T E D

March 30, 2005

Re: Safety Recall No. 05E-015 Servicing Dealer Letter

Attn: Service Managers

Dear: Sir or Madam

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS SAFETY RECALL

Webasto Product North America, Inc., the Diesel-Burner supplier for the Aqua-Hot and Hydro-H heating systems, has determined that a safety-related defect which relates to motor vehicle safety may exist in certain Aqua-Hot, Hydro-Hot (equipped with the Webasto DBW 2010 Diesel-Burner), along with Webasto DBW 2010 Coolant Heaters. The Diesel-Burner is equipped with a Combustion Chamber (generic name – “burner tube”) that may be made out of material that is not within specification and in those cases could fail prematurely. If such failure occurs, the surface temperature of the exhaust tube exiting from the heater can increase and could potentially ignite combustible materials in or around the vehicle which could cause personal injury. Vehicle occupants may notice an increase in noise relating to such an occurrence and may observe heat related discoloration of components of the heater’s exhaust system. This Combustion Chamber material defect may have affected heaters manufactured during the dates of November, 2002 through February of 2005.

Motorhomes that would be affected by this campaign would be manufactured after December 1, 2002 thru April 1, 2005

More specifically Aqua-Hot Serial # 02-1606 thru 05-0249 and Hydro- Hot Serial # HM/E 02-529 thru HM/E 05-0374 or Webasto Serial # 100265 thru 802066.

WHAT WE WILL DO

Webasto Product North America Inc., with the support of Vehicle Systems, Inc., will replace all affected Combustion Chambers (i.e. burner tube) with a new one. All Qualified Servicing Dealers will be sent a limited supply of replacement Combustion Chambers at no charge to the dealer for the initiation of this campaign.

~~Vehicle Systems~~

I N C O R P O R A T E D

April 11, 2005

Re: Safety Recall No. 05E-015 Owner Notification Letter

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS SAFETY RECALL

Webasto Product North America, Inc., the Diesel-Burner supplier for the Aqua-Hot and Hydro-Hot heating systems, has determined that a safety-related defect which relates to motor vehicle safety may exist in certain Aqua-Hot, Hydro-Hot (equipped with the Webasto DBW 2010 Diesel-Burner), along with Webasto DBW 2010 Coolant Heaters. The Diesel-Burner is equipped with a Combustion Chamber (generic name – “burner tube”) that may be made out of material that is not within specification and in those cases could fail prematurely. If such failure occurs, the surface temperature of the exhaust tube exiting from the heater can increase and could potentially ignite combustible materials in or around the vehicle which could cause personal injury. Vehicle occupants may notice an increase in noise relating to such an occurrence and may observe heat related discoloration of components of the heater’s exhaust system. This Combustion Chamber material defect may have affected heaters manufactured during the dates of November, 2002 through February of 2005.

Motorhomes that would be affected by this campaign would be manufactured after December 1, 2002 thru April 1, 2005

More specifically Aqua-Hot Serial # 02-1606 thru 05-0249 and Hydro- Hot Serial # HM/E 02-529 thru HM/E 05-0374 or Webasto Serial # 100265 thru 802066.

WHAT WE WILL DO

Webasto Product North America Inc., with the support of Vehicle Systems Inc. will replace all affected Combustion Chambers (i.e. burner tube) with a new one.

WHAT YOU SHOULD DO

Please contact your Motorhome Manufacturer or Vehicle Systems as soon as possible for assistance in locating a Qualified Service facility regarding this no-charge Safety Recall Campaign. Please be sure to ask if they are aware of this particular Safety Recall

End-user ltr.05E-015 Page 1 of 2

Motor Coach Heating Specialists • Manufacturers and Distributors

15549 East Highway 52 • Fort Lupton, CO 80621 • 303.659.8221 • FAX 303.857.9000
www.vehiclesys.com • www.aqua-hot.com • www.hydro-hot.com

~~Vehicle Systems~~

I N C O R P O R A T E D

WHAT YOU SHOULD DO

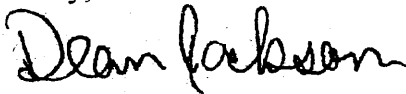
As the Qualified Servicing Dealer please review all technical correspondence enclosed with this notice to understand the scope of this Safety Recall Campaign.

Educate your service and claims personnel concerning which heaters are affected by this recall as well as reviewing the "Process Instructions" for clarity in claim submission and reimbursement procedures.

We have enclosed sample copies of the "End User letter" along with a copy of the "Process Instructions" and "Campaign Claim Form" for distribution to your Service Technicians. Please be sure to contact our company directly at 1-800-685-4298 and ask to speak with our Technical Support staff should you have any questions regarding the logistics of this Recall campaign.

We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

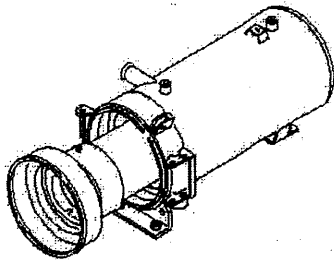
Sincerely,



Dean Jackson

Manager of Technical Support, Product Service, and Warranty Administration

Process Instruction



Process Instruction for the Replacement of the Burner Tube

April 2005

These Instructions are in reference to Safety Recall No. 05E-015

Webasto will allow \$92.50 labor to a qualified Servicing Dealer for each Burner Tube installed in accordance with the parameters of this Safety Recall.

Qualified Servicing Dealers will be provided with a limited stock of burner Tubes at no cost to the dealer.

**Before beginning work on the heater, the main power cable must be removed from the vehicle battery!
Do not work on a hot heater!**

A Philips screw driver, 10mm socket, extension and a ¼ drive ratchet or a 10mm Tee-handle and socket combination is required.

For full service instructions, a service and repair manual is available online at:

<http://www.vehiclesvs.com/manuals.htm>

Before starting work, check to see if the heater is already marked. Corrected heaters are marked with a yellow dot on the data/serial# plate on the outside of the Aqua-Hot or Hydro-Hot cover and on the front side of the burner head (black plastic) cover (see fig. 6&7).

Remove the heater access cover and locate the burner head attaching eye bolts. For burner head removal, both eye bolts of the housing are to be loosened (see fig. 1&2).

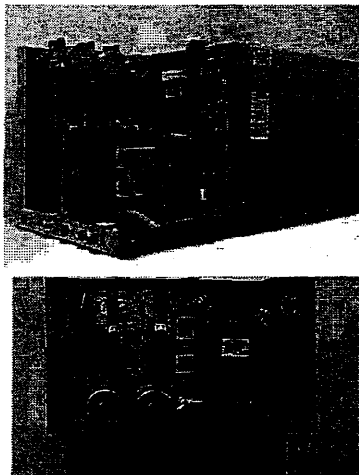


Figure 1



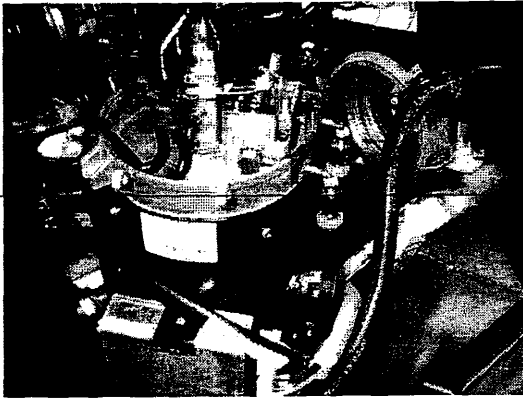
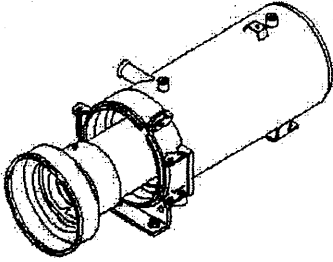
Figure 2

Once the burner head has been unlatched move it back away from the combustion chamber location, taking care not to bend or misalign the ignition electrodes or flame sensor disc.

Note: The wiring harness and fuel lines are long enough to allow for the burner head to be placed in a vertical position to allow plenty of clearance to remove the combustion chamber. (See fig. 3)

Process Instruction

Webasto
Feel the drive



(Fig. 3)



(Fig. 4)

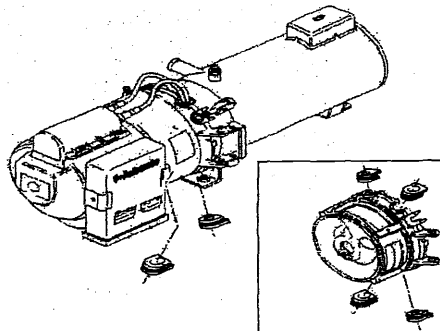
The burner tube can now be pulled out (see fig. 4). If burner tube fit is very tight, use two screwdrivers to gently pry it evenly away from the heat exchanger. Do a visual check of the heat exchanger for damages. If necessary remove carbon deposits with a steel brush. Insert the new burner tube into the heat exchanger until it is fully seated.

No further adjustment is necessary.

When reassembling the burner head to the heat exchanger the eyebolts and ears must be in the correct position during tightening (see fig. 1). **Tighten the eyebolts to a maximum of 4.0 Nm (35.5 lb/in.). Over-tightening could damage the casting.**

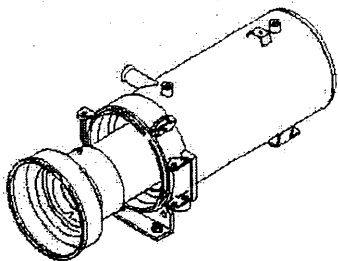
Once the burner head has been re-installed, make sure that all four grommets (2 rights and 2 left) are in place.

To minimize combustion air leakage, ensure grommets are fitted tightly around wire cables and fuel pipes. (See fig. 5).



(Fig. 5)

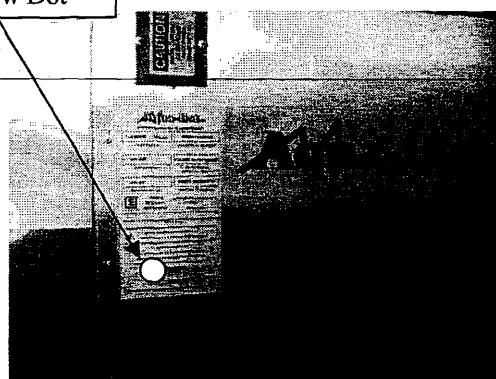
Process Instruction



Place the special yellow adhesive dots (2 each provided) on the front side of the burner head and on the outside cover data plate to identify corrected heaters. (See figure 6&7)



(Fig. 6)



(Fig. 7)

After completing the correction, a visual inspection and test run of the heater must be performed according to the service instructions.

In case of technical questions or technical problems please call our hotline at: (800) 685-4298.

Removed Material Disposition

To obtain reimbursement for labor, handling and expenses associated with installing replacement burner tubes dealers should:

- 1) **Complete the Webasto Recall #05E-015 Claim Form and fax to 303-857-7881**
Webasto requires the return of the removed parts to Vehicle Systems Inc. (See Claim Form)
- 2) **Upon submission of the claim, Vehicle Systems will issue a Return Goods Authorization (RGA) Number along with instructions for returning the parts.**

~~Vehicle Systems~~

I N C O R P O R A T E D

Webasto Recall #05E-015 Claim Form

Customer Name: _____ Coach Date of Purchase ____/____/____

Coach Manufacturer: _____ Coach VIN# _____

Aqua-Hot / Hydro-Hot Serial # _____ Webasto Serial # _____

Note: Only Aqua-Hot Serial # 02-1606 thru 05-0249 and Hydro- Hot Serial # HM/E 02-529 thru HM/E 05- 0374 or Webasto Serial # 100265 thru 802066 are covered by this campaign.

WPX-265-53A Combustion Chamber	No Cost to Dealer	NA
Combustion Chamber R&R Labor	Recall Flat Rate \$92.50	\$92.50
Return Shipping	Not to exceed 20% of actual shipping cost	\$
		Total \$ _____
Dealer Name: _____ Technician _____		
Address: _____ Phone #: _____		
City _____ State _____ Zip _____		
Service Mgr Signature: _____ Date: ____/____/____		

This recall claim form DOES NOT include normal warranty coverage. All other warranty repairs must be submitted separately.

Note: All parts replaced under this recall campaign" must be returned to Vehicle Systems with this completed claim form before any credit or reimbursement will be given.

Please call 800-685-4298 for Return Authorization and return this completed Claim Form and the parts replaced to: Vehicle Systems, Inc.

Warranty / Recall Campaign 05E-015

15549 East Highway 52

Fort Lupton, CO 80621

RG# _____