



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: SECOND ROW CENTER SAFETY BELT

**MODELS: 2003-2005 CADILLAC ESCALADE, ESCALADE ESV, ESCALADE EXT
 2003-2005 CHEVROLET AVALANCHE, SILVERADO CREW CAB,
 SUBURBAN, TAHOE
 2003-2005 GMC SIERRA CREW CAB, YUKON, YUKON XL
 2004-2005 HUMMER H2**

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2003-2005 Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Silverado Crew Cab, Suburban, Tahoe; GMC Sierra Crew Cab, Yukon, Yukon XL; and 2004-2005 HUMMER H2 vehicles. On these vehicles, the seat loop in the second row center seating position may make it difficult to position the lap portion of the safety belt low around the hips of the occupant. In the event of a vehicle accident, if the lap portion of the safety belt routing is not low and snug on the hips, it may not properly restrain the occupant and could increase the risk of abdominal injury.

CORRECTION

Dealers are to eliminate the seat loop by removing the safety belt from the loop and stitching the loop closed.

VEHICLES INVOLVED

Involved are **certain** 2003-2005 Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Silverado Crew Cab, Suburban, Tahoe; GMC Sierra Crew Cab, Yukon, Yukon XL; and 2004-2005 HUMMER H2 vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2003	Cadillac	Escalade	3R100043	3R320094
2004	Cadillac	Escalade	4R100166	4R323204
2005	Cadillac	Escalade	5R100030	5R169534
2003	Cadillac	Escalade ESV	3G193141	3G347889
2004	Cadillac	Escalade ESV	4G100002	4G342535
2005	Cadillac	Escalade ESV	5G100035	5G177278
2003	Cadillac	Escalade EXT	3G100002	3G343890
2004	Cadillac	Escalade EXT	4G100005	4G343604

VEHICLES INVOLVED, Cont'd.

YEAR	DIVISION	MODEL	FROM	THROUGH
2005	Cadillac	Escalade EXT	5G100009	5G177402
2003	Chevrolet	Avalanche	3G100001	3G347428
2004	Chevrolet	Avalanche	4G100011	4G344788
2005	Chevrolet	Avalanche	5G100003	5G177440
2003	Chevrolet	Silverado Crew Cab	3F100001	3F259060
2004	Chevrolet	Silverado Crew Cab	4F100001	4F269046
2005	Chevrolet	Silverado Crew Cab	5F800001	5F858773
2003	Chevrolet	Suburban	3G100007	3G348253
2003	Chevrolet	Suburban	3J100007	3J346322
2003	Chevrolet	Suburban	3R100004	3R319989
2004	Chevrolet	Suburban	4G100017	4G344801
2004	Chevrolet	Suburban	4J100031	4J333376
2004	Chevrolet	Suburban	4R100001	4R323231
2005	Chevrolet	Suburban	5G100001	5G177428
2005	Chevrolet	Suburban	5J100003	5J163706
2005	Chevrolet	Suburban	5R100015	5R169548
2003	Chevrolet	Tahoe	3J100001	3J346326
2003	Chevrolet	Tahoe	3R100017	3R320159
2004	Chevrolet	Tahoe	4J100005	4J333379
2004	Chevrolet	Tahoe	4R100008	4R323251
2005	Chevrolet	Tahoe	5J100008	5J163696
2005	Chevrolet	Tahoe	5R100013	5R169567
2003	GMC	Sierra Crew Cab	3F100008	3F259040
2004	GMC	Sierra Crew Cab	4F100005	4F269047
2005	GMC	Sierra Crew Cab	5F800011	5F858770
2003	GMC	Yukon	3J100003	3J346327
2003	GMC	Yukon	3R100006	3R320129
2004	GMC	Yukon	4J100013	4J333312
2004	GMC	Yukon	4R100014	4R323227
2005	GMC	Yukon	5J100017	5J163690
2005	GMC	Yukon	5R100012	5R169564
2003	GMC	Yukon XL	3G100020	3G348250
2003	GMC	Yukon XL	3J100008	3J346316
2003	GMC	Yukon XL	3R100005	3R320012
2004	GMC	Yukon XL	4G100023	4G340744
2004	GMC	Yukon XL	4J100006	4J333378
2004	GMC	Yukon XL	4R100022	4R322891
2005	GMC	Yukon XL	5G100029	5G177410
2005	GMC	Yukon XL	5J100019	5J163689
2005	GMC	Yukon XL	5R100003	5R169261
2004	HUMMER	H2	4H100001	4H122809
2005	HUMMER	H2	5H100001	5H115125

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For US and Canada: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld (US) Recall Information, GMInfoNet (Canada) Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

For Export: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers will not receive a report with the recall bulletin if they have no involved vehicles currently assigned.

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

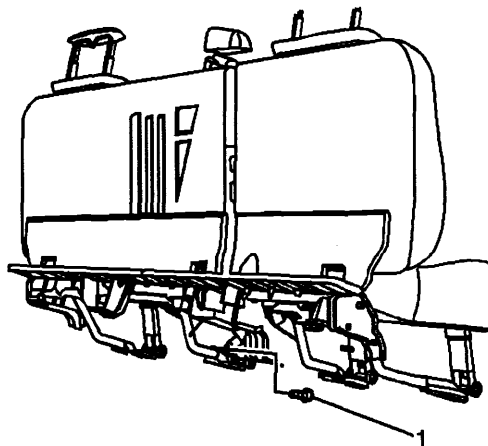
PARTS INFORMATION

Parts required for this recall are to be obtained locally.

Description	Quantity/Vehicle
Upholstery Thread (appropriately matched color)	1
Upholstery Needle (size 16 recommended)	1

SERVICE PROCEDURE

1. Note the position of the rear seats.
2. Position the seats to gain access to the lower seat belt anchor stud for the rear center seat.
3. Remove any cover necessary to gain access to the lower seat belt anchor point for the rear center seat.

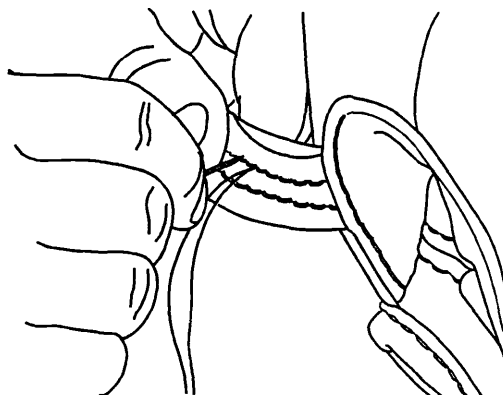


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4. Remove the nut (1) retaining the rear center seat's lower seat belt anchor (seat back shown in the up position).
5. Remove the belt anchor point from the stud.
6. Remove the belt from the seat loop on the front of the seat back cushion.
7. Route the belt outside of the seat loop and install it on the lower anchor stud. Be sure that the belt is not twisted.
8. Install the retaining nut to the anchor stud.

Tighten

Tighten the retaining nut to 53 N·m (39 lb ft).



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9. Using an appropriate color of locally obtained upholstery thread and needle (size 16 recommended), sew the retaining loop closed in the center.
 - Use a minimum of four complete loops of thread.
 - Use the existing upper stitching holes as guides,
 - Knot the thread and cut off any excess thread.
10. Reposition the seats to the customer's original position as noted in Step 1.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited

Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Stitch Seat Loop Closed	0	N/A	N/A	MA-96	V1382	0.2	*
Courtesy Transportation for vehicles within the New Vehicle Limited Warranty (US & Canadian Dealers)	N/A	N/A	N/A	MA-96	**	N/A	***

* The amount identified in the "Net Item" column should represent the sum total of the actual cost for the thread and needle obtained locally to perform the required repairs, not to exceed \$3.00 USD, \$4.00 CAD.

** Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranty.

*** The amount identified in the "Net Item" column should represent the actual dollar amount for courtesy transportation.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every

effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary
Technician
Certification**

July 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2003-2005 Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Silverado Crew Cab, Suburban, Tahoe; GMC Sierra Crew Cab, Yukon, Yukon XL; and 2004-2005 HUMMER H2 vehicles. On these vehicles, the seat loop in the second row center seating position may make it difficult to position the lap portion of the safety belt low around the hips of the occupant. In the event of a vehicle accident, if the lap portion of the safety belt routing is not low and snug on the hips, it may not properly restrain the occupant and could increase the risk of abdominal injury.

What Will Be Done: Your GM dealer will eliminate the seat loop by removing the safety belt from the loop and stitching the loop closed. This service will be performed for you at **no charge**.

How Long Will The Repair Take? This service will take approximately 15 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Hummer	1-866-964-8663	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

Owner Center Online: This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To get the most personalized information for your vehicle, visit www.mygmlink.com, and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed customer reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
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