

Volkswagen of America, Inc.



Product Compliance
3800 Hamlin Road
Auburn Hills, MI 48326
Tel. (248) 340-5000

July 20, 2005

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
NSA-11
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

**Subject: Recall Campaign UU (05V-154)
1999-2000 Model Year Volkswagen Golf and GTI Vehicles Equipped
with a Gasoline Engine
Inspect Fuel Supply Module for Leaks and Install a Couple Piece (Connector) on
Fuel Line, Replace Fuel Supply Module if Necessary**

Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.5 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications:

- Dealer Notification
- Customer Notification
- Work Procedure
- Accounting Procedure

Sincerely,

A handwritten signature in black ink that reads 'Maria Cotter'.

Maria Cotter
Product Compliance

Enclosures

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326

July 2005

**Subject: Safety Recall UU
1999-2000 Model Year Volkswagen Golf and GTI Vehicles Equipped with a Gasoline Engine
Inspect Fuel Supply Module for Leaks and Install a Couple Piece (Connector) on Fuel Line;
Replace Fuel Supply Module if Necessary**

Dear Volkswagen Dealer Principal and Service Manager:

This letter is to inform you of the initiation of safety recall **UU**.

What is the issue?

Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 1999-2000 model year Volkswagen Golf and GTI vehicles.

Volkswagen has determined that tension may exist on the fuel supply line on some affected vehicles equipped with a gasoline engine and a double-layer fuel tank. This may cause the fuel pump supply nipple to develop a crack, which could result in a leak. Leaking fuel, in the presence of an ignition source, may cause a fire.

What Does the Inspection and Repair Involve?

In order to identify and correct this defect, we will inspect the fuel supply module for leaks and install a couple piece (connector) on the fuel line. If the fuel supply module nipple is cracked, the fuel supply module will be replaced.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

Federal law prohibits any person from knowingly selling, or offering for sale, any motor vehicle that does not comply with applicable motor vehicle safety standards prescribed under Chapter 301 ("Motor Vehicle Safety") of Title 49, United States Code. It is therefore imperative that any vehicle in your inventory that is affected by this recall is corrected prior to delivery for sale or lease.

Precautions Customers Should Take

The vehicle can be driven until the inspection/repair is conducted. If the customer smells fuel in their vehicle, the customer is advised to proceed immediately to the nearest authorized Volkswagen dealer or qualified workshop if they believe that it is safe to do so in order to have the fuel system on the vehicle inspected.

Special Tool

In the Service Manager package you will receive a one-time shipment of two (2) non-permanent (dry erase) felt marking pens for use with this campaign.

Where to Find Complete Campaign Information

Please refer to **Safety Recall UU** posted on web VESIS and on the VW HUB for additional information, and please be sure to share this information with all personnel with campaign-related responsibilities.

Note that the VIN ranges listed on the campaign circular represent the highest and lowest serial numbers of affected vehicles. Use of the OTIS campaign inquiry system will allow you to determine whether or not a particular vehicle, within the given VIN ranges, requires the corrective work.

Other Service Work to be Completed at the Same Time

When the vehicle is presented for this recall, check the OTIS screen for any applicable service procedures, such as Required Vehicle Update Technical Bulletins, and perform these during the service visit. Also, we encourage you to take this opportunity to ask the customer if there are any other concerns with the vehicle, and service them at that time as well.

OTIS Printouts

Additionally, it is recommended that on the day of the repair, a screen print of the OTIS campaign inquiry be attached to the repair order. Volkswagen will not reimburse under this action any duplicate repair work or a repair performed on a vehicle outside the VIN ranges.

Thank you for your cooperation and assistance in this important matter.



Maria Cotter
Product Compliance

Important! Please Provide A Copy To All Personnel With Campaign-Related Responsibilities!



Safety Recall Circular

Code: **UU**

July 2005

**Subject: 1999-2000 Model Year Volkswagen Golf & GTI Vehicles
Equipped with a Gasoline Engine
Inspect Fuel Supply Module for Leaks and Install a Couple Piece
(Connector) on Fuel Line; Replace Fuel Supply Module if Necessary**

This is to inform you of the initiation of a safety recall involving some 1999-2000 model year Golf and GTI vehicles with gasoline engines.

Problem Description Volkswagen has decided that on some affected vehicles equipped with a gasoline engine and a double-layer fuel tank, tension may exist on the fuel supply line. This may cause the fuel pump supply nipple to develop a crack, which could result in a leak.

Remedial Action Inspect the fuel supply module for leaks and install a couple piece (connector) on the fuel line. If the fuel supply module nipple is cracked, the fuel supply module will be replaced.

Vehicle Identification Number Range The vehicles affected by this recall action are within the following vehicle identification number range:

1999-2000 Golf & GTI

WVW _ * _1J _XW192101 – WVW _ * _1J _YW765687

(*Only A, C, E or H in 5th position)

Please note that the above VINs represent the lowest and highest serial numbers of affected vehicles. Use of the OTIS campaign inquiry system will allow you to determine whether or not a particular vehicle, within the above VIN range, requires the corrective work.

Note: *It is recommended that a screen print of the OTIS View Campaign Inquiry screen be attached to the repair order. Volkswagen will not reimburse under this action any duplicate repair work or a repair outside the VIN range.*

Limitation of Sale or Lease of Certain Vehicles

The National Traffic and Motor Vehicle Safety Act of 1966, as amended, mandates that dealers correct, prior to delivery for the sale or lease, any vehicle which fails to comply with an applicable Federal Motor Vehicle Safety Standard or which contains a defect relating to motor vehicle safety. **It is therefore imperative that any vehicle in your new or used car inventory and affected by this recall is corrected prior to delivery for sale or lease.**

Owner Notification Mailing

Volkswagen will notify all known owners of affected vehicles directly by first-class mail on or about July 20, 2005. A sample copy of the owner letter is enclosed for your information.

Vehicle Allocation

A computer list containing the VINs including the owner names and addresses of vehicles that, according to our records, are located within your area of responsibility (AOR) and require this action to be performed will be provided under separate cover.

Note: The above listing includes names and addresses obtained from state motor vehicle registrations. Under the law of most states, including regulations set forth by the California Department of Motor Vehicles, vehicle registration information may only be used for recall purposes. Use for any other reason may constitute a violation of state law.

Parts Information

You will receive an initial allocation of parts. During the campaign launch period, parts may be blocked and released by VIN through Special Services. Refer to the VWHub for campaign parts updates. After the launch period, the block may be lifted and then parts can be ordered through your facing PDC.

Time Requirements/ Reimbursement

To ensure prompt and proper payment, be sure to enter, immediately upon completion of the repair work, the applicable reimbursement code listed below. Claims will only be paid for vehicles that show the **UU** code in the OTIS View Campaign inquiry screen on the day of repair. It is therefore recommended that a screen print of the OTIS View Campaign inquiry screen be attached to the repair order.

UU Data Entry Procedure

Repair Code (Damage Code Field)	Time Units	Work Scope
UU 12	50 T.U.	- Inspect nipple on fuel supply module and install couple piece 1 3D0 201 337F Couple Piece
UU 13	100 T.U.	- Inspect nipple on fuel supply module install couple piece and fuel supply module 1 3D0 201 337F Couple Piece 1 1J0 919 087J Fuel Supply Module
UU 14	100 T.U.	- Inspect nipple on fuel supply module install couple piece, fuel supply module and sealing washer 1 3D0 201 337F Couple Piece 1 1J0 919 087J Fuel Supply Module 1 1J0 919 133A Sealing Washer

There is NO reimbursement for Vehicle Wash or Loaner Vehicle.

The system automatically enters labor applicable to the above listed codes.

For vehicles that, according to your information, cannot be corrected or reached, and one of the codes below best describe the reason, please enter one of the applicable codes into the system:

- UU 20 Customer Refused Repairs
- UU 30 Total Loss
- UU 40 Vehicle Stolen
- UU 50 Vehicle Exported

Additional Campaigns

Some of the affected vehicles may be involved in an additional corrective action. Please check your OTIS View Campaign inquiry screen so that any additional required work can be done simultaneously.

Campaign Verification

For verification, **always** check the OTIS View Campaign inquiry screen. The OTIS system is the **only** binding campaign inquiry and verification source; other sources are not valid and may result in non-payment of a claim.

Dealer Obligation

To ensure customer satisfaction, as well as to minimize inconvenience to customers, you are urged to service each vehicle at the scheduled service appointment time.

Service Help

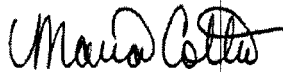
If you have a question regarding this or any other campaign, please call (800) 741-2919.

Dealer Personnel Information

Please inform and/or provide a copy of this communication to every person in your dealership who has campaign-related responsibilities, including parts and accounting personnel.

Thank you for your cooperation.

Sincerely,



Maria Cotter
Product Compliance

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326

July 2005

**Subject: Safety Recall UU
1999-2000 Model Year Volkswagen Golf and GTI Vehicles Equipped with a Gasoline Engine
Inspect Fuel Supply Module for Leaks and Install a Connector on Fuel Line; Replace Fuel Supply
Module if Necessary**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 1999-2000 model year Volkswagen Golf and GTI vehicles equipped with a gasoline engine. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

Volkswagen has determined that tension may exist on the fuel supply line on some affected vehicles equipped with a gasoline engine and a double-layer fuel tank. This may cause the fuel pump supply nipple to develop a crack, which could result in a leak. Leaking fuel, in the presence of an ignition source, may cause a fire.

What Will Volkswagen Do?

In order to identify and correct this defect, we will inspect the fuel supply module for leaks and install a connector on the fuel line. If the fuel supply module nipple is cracked, the fuel supply module will be replaced.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment so that this work can be performed on your vehicle without delay. This service will take about one hour; however, your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule. This work will, of course, be free of charge.

Precautions You Should Take

Your vehicle can be driven until the inspection/repair is conducted. If you can smell fuel in your vehicle, proceed immediately to the nearest authorized Volkswagen dealer or qualified workshop if you believe that it is safe to do so in order to have the fuel system on your vehicle inspected.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid to have the fuel supply module replaced because of a cracked fuel supply module nipple, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Volkswagen of America, Inc.
Attn: Customer CARE Center – Hills East (UU)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-3274236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this matter may cause. Thank you for driving a Volkswagen!


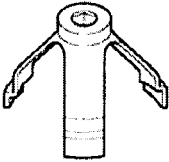
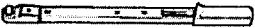
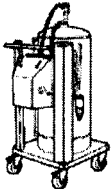

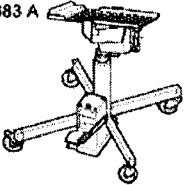
Sincerely,

Maria Cotter
Product Compliance

Parts:

Quantity	Part Number	Description
1	3D0 201 337 F	Couple Piece (connector)
1	1J0 919 087 J	Fuel Supply Module
1	1J0 919 133 A	Sealing Washer

Special tools:

<p>V.A.G 1331</p> 	<p>3217</p> 
<p>V.A.G 1332</p> 	<p>VAS 5190</p> 
	<p>V.A.G 1383 A</p> 

⇐ V.A.G 1331 Torque wrench or equivalent

⇐ 3217 Ring nut spanner

⇐ V.A.G 1332 Torque wrench or equivalent

⇐ V.A.G 5190 Fuel removal cart or equivalent

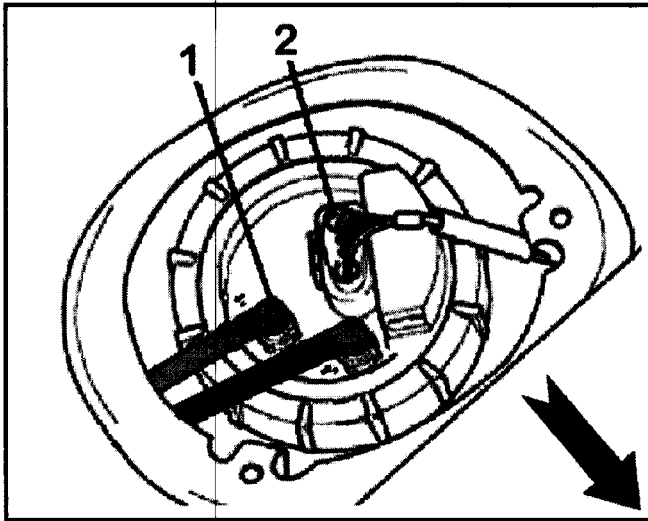
⇐ Non permanent (dry erase) felt marking pen

⇐ V.A.G 1383A Transmission jack or equivalent


Work Sequence

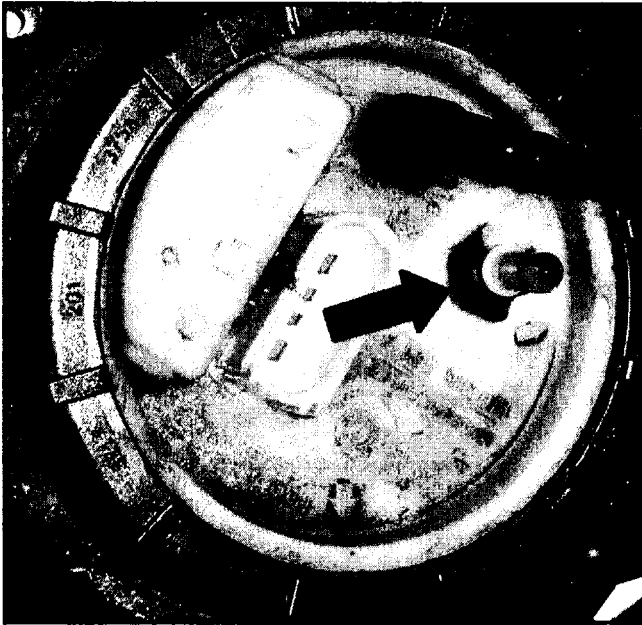
Section A – Check Fuel Supply Module

- Turn ignition switch to the off position and remove key
- Open fuel filler door
- Open hood and disconnect the negative battery cable (GND) from the battery
- Loosen gas cap to release any pressure in fuel tank
- On four-door vehicles, open right rear door and fold rear seat bottom forward or on two-door vehicles, open right passenger door, move front seat forward and remove right side rear seat bottom
- Lift carpet and remove cover on floor to access the fuel supply module



- ⇐ The arrow in the illustration indicates front of vehicle
- ⇐ Press the release button and disconnect the black fuel feed line -1-
- ⇐ Disconnect connector -2-

 WARNING
The fuel system is under pressure! Before opening the system, place a cloth around the connection. Then release the pressure by carefully loosening the connection.
Always wear eye protection and wear fuel-resistant gloves when disconnecting system connections

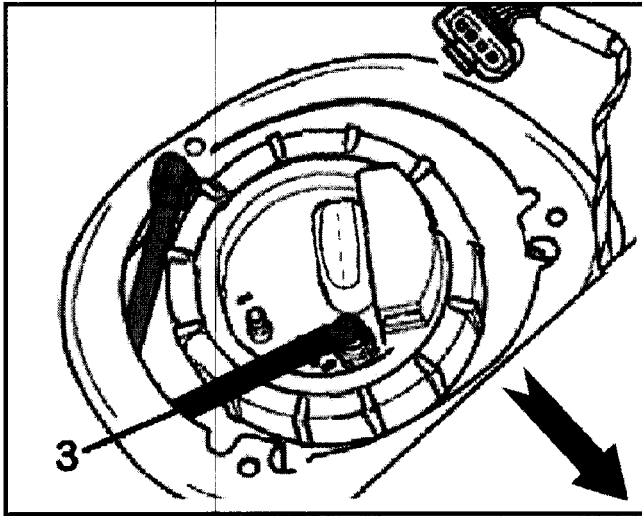


- Thoroughly clean and dry the fuel feed nipple and fuel supply module cover around the base of the nipple
- Visually check nipple for perpendicularity to the fuel supply module cover (not leaning outward) and make note of condition
- ⇐ Use a dry erase felt marker and color the lower part of the nipple and supply module cover around the base of the nipple -arrow-
- After a few seconds, wipe off ink

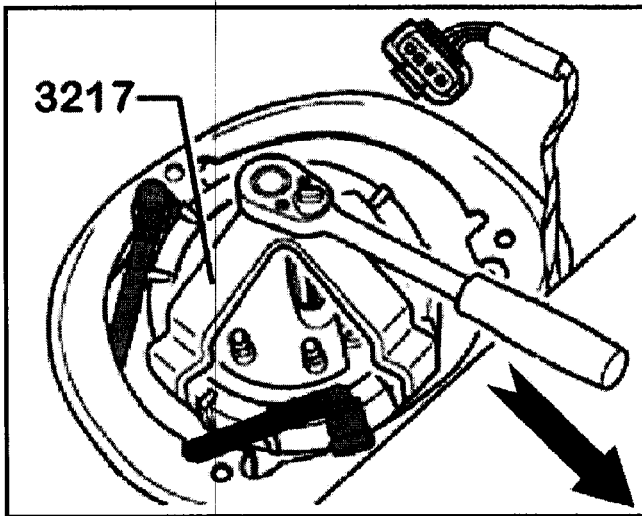


- ⇐ If a small ink line -arrow- at the base of the nipple is evident, a small crack is indicated; go to **Section B**
- If nipple is bent and there is no small ink mark or indication of a leak, do not replace the fuel supply module, go to **Section C**
- If the nipple is not bent and there is no small ink mark or indication of a leak, go to **Section C**

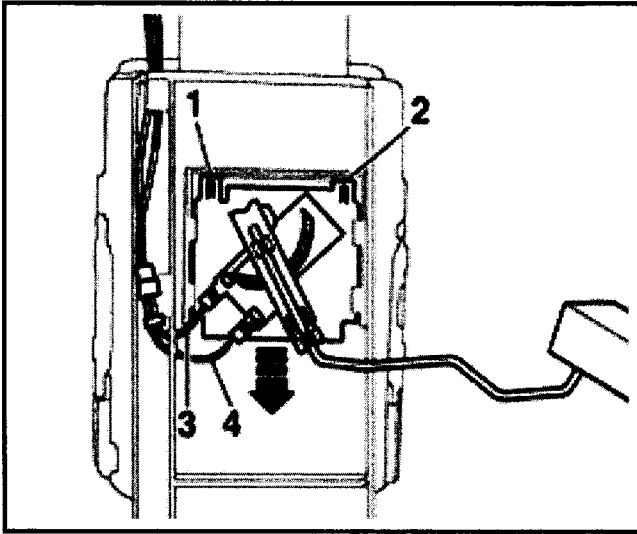
Section B – Fuel Supply Module Removal and Installation



- Use the V.A.G 5190 fuel removal cart and remove fuel from the vehicle
- ⇐ Press the release button and disconnect the blue fuel return line -3-
- Cover fuel line to prevent dirt or debris from entering fuel system



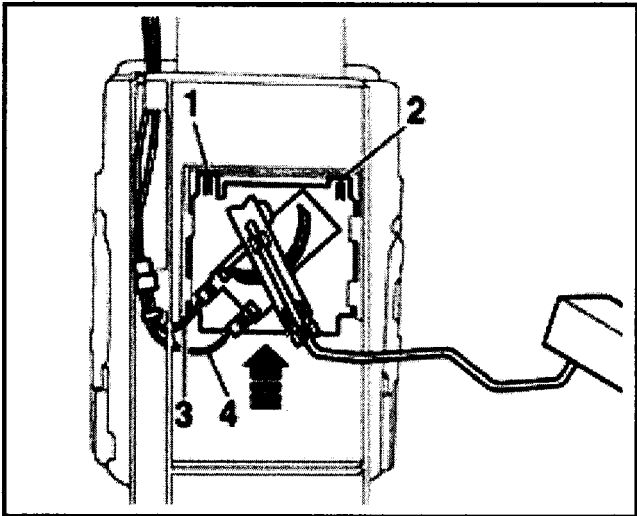
- ⇐ Use 3217 ring nut spanner tool and remove union nut
- Being careful not to bend the fuel level sensor, lift up and remove fuel supply module from the fuel tank with sealing washer and place on a clean bench



- Review wire routing and connections to the fuel level sensor and make note for reassembly

- ⇐ Remove wires -3- & -4- from slots in bracket
- ⇐ Lift up tabs -1- and -2-, slide fuel level sender down and remove from bracket
- ⇐ Release terminals on wires -3- and -4- from fuel level sender and remove terminals

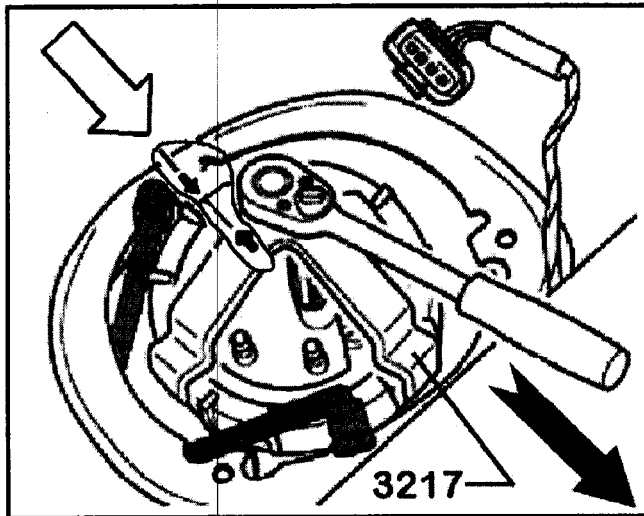
- Remove sealing washer from the fuel supply module, inspect for damage and if necessary, replace using part (1J0 919 133 A)



- On new fuel supply module (1J0 919 087J) temporarily position sealing washer between cover and fuel pump

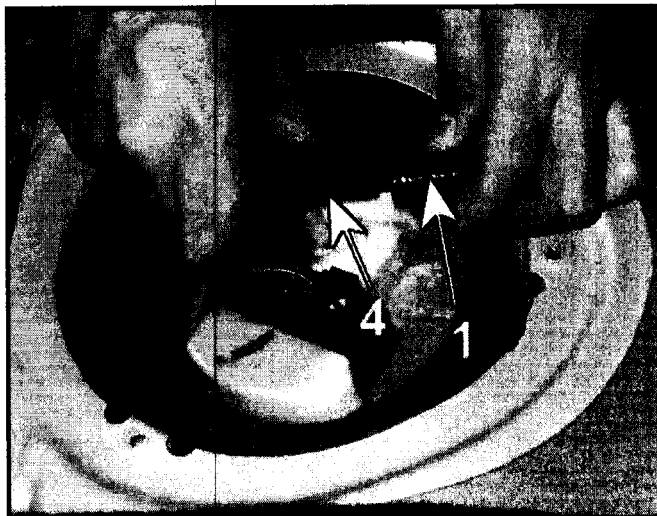
- ⇐ Connect terminals on wires -3- and -4- of new fuel supply module to fuel level sender
- ⇐ Slide fuel level sender upward until tabs -1- and -2- snap into position on bracket
- ⇐ Insert wires -3- and -4- into slots in the bracket

- Carefully insert fuel supply module into fuel tank opening making certain not to bend the fuel level sensor
- Position sealing washer around opening of fuel tank using **no** lubricant



- ⇐ Align arrow on flange of fuel supply module with arrow on gas tank - white arrow-, moisten seal with fuel and push flange down into position
- ⇐ Secure fuel supply module to the fuel tank with union nut using 3217 ring nut spanner tool and tighten to 75 Nm (55 ft. lbs.)
- Reconnect the blue fuel return line to the nipple marked "R" on the fuel supply module
- Proceed **Section C**

Section C – Fuel Feed Line Couple Piece Installation



- ⇐ Rotate fuel feed line connector -1- forward into a horizontal position and insert new couple piece -4- (3D0 201 337 F)
- Connect couple piece to the nipple marked "V" on the fuel supply module
- Proceed to **Section D**

Section D - Reassembly

- If not connected, reconnect four pin connector to the fuel supply module
- Tighten gas cap and close fuel filler door
- Turn ignition switch to the "ON" position
- Reconnect battery ground strap (GND) and tighten bolt to 6 Nm (53 in. lbs.)
- Start engine and visually check for leaks
- Reinstall cover on floor over fuel supply module
- Reposition carpet
- Reposition or reinstall rear seat bottom
- Perform power restoration procedure
- Destroy and properly dispose of removed parts

WORK COMPLETE