



April 29, 2005

**Road Rescue RSB-FET-001
NHTSA Recall No. 05V-153**

Dear Dealer:

Road Rescue is recalling all Road Rescue models equipped with the Smart Display electrical system manufactured between 11/01/2002 to present.

Reason: The FET boards in the Power Distribution were designed with Type 1 circuit protection. This allows the board to cycle on and off in the event of an over current condition, that could possible result in a meltdown of the board. The new FET board is equipped with Type 2 circuit protection that will require a hard reset in the event of an over current condition.

We will contact all owners of these units that are affected by this recall. They will be provided with instructions to contact you to make an appointment to have the proper repairs performed. They will also be advised that they do not need to call Road Rescue.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Service Bulletin, schedule the work at your mutual convenience.
2. When the customer arrives for the appointment, ask him/her for his recall letter. You can use this to verify the chassis VIN.
3. It will be helpful to verify the "users" current address and phone number.

COMPLETING THE WORK:

1. **You do not need a work authorization number from Road Rescue to complete this work.** There is no need to call Road Rescue customer service unless you need technical assistance.
2. Do the work following the instructions on the Recall Service Bulletin.

DOCUMENTING THE WORK:

1. Reference to the identified recall number **05V-153** and the completed work on the submitted invoice will satisfy our need for documentation of this recall.
2. **You will be reimbursed for 1 hour labor to install the FET boards.**

If there are contributing factors that cause the recall procedure to take longer than the allotted time, please report that information on your shop repair order instead of the "Record of Completion," including details of the circumstances that resulted in additional time. Enter Recall 05V-153 as the work authorization number. The time for these repairs will be considered for reimbursement on a case by case basis.

3. Documents submitted for Road Rescue reimbursement for this recall should not be combined with any other documents being sent to Road Rescue.

PARTS SUPPLY & DISPOSITION:

1. The shipment of parts will be identified with the recall number. If you need additional parts, please order them by calling Road Rescue Customer Service at (800) 328-3804.

ROAD RESCUE ASSISTANCE:

1. If you have **technical questions**, please call Road Rescue s' Customer Service Department at (800) 328-3804.