

GM SERVICE AND PARTS OPERATIONS  
DCS1360  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 9, 2005

Subject: 05039 – Safety Recall  
Brake Pushrod Retaining Clip

Models: 2005 Chevrolet Tahoe and Suburban  
2005 GMC Yukon and Yukon XL  
2005 GMC Denali and Denali XL

To: All Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

**PRODUCT FIELD ACTION ANNOUNCEMENT**

General Motors is announcing Safety Recall 05039 today. The total number of vehicles involved is 916. Please see the attached bulletin for details. Also attached is a list of the involved vehicles. The list is sorted by dealer Business Associate Code (BAC) for easy reference. If your BAC is not listed, then none of the involved vehicles are assigned to your dealership

**Customer Notification**

GM will begin contacting customers of record via telephone on March 9, 2005. Customers who recently purchased or leased an involved vehicle are to be contacted by the selling dealer as the delivery report may still be in process.

**GM Vehicle Inquiry System (GMVIS)**

GMVIS information will be available on March 10, 2005.

**Service Information System (SI)**

Bulletin 05039 is scheduled to be available in SI on March 11, 2005.

**Campaign Initiation Detail Report (CIDR)**

A CIDR will not be available in GM DealerWorld for this recall.

**PLEASE DOUBLE CLICK ON THE ICON BELOW  
THEN SINGLE CLICK ON THE LAUNCH BUTTON  
TO VIEW OR PRINT THE DOCUMENT**



05039 bulletin.pdf 05039 US VINs.xls

END OF MESSAGE  
GM SERVICE AND PARTS OPERATIONS



# Recall Bulletin



## PRODUCT SAFETY RECALL

**SUBJECT: BRAKE PEDAL PUSHROD RETAINER**

**MODELS: 2005 CHEVROLET SUBURBAN, TAHOE  
 2005 GMC YUKON, YUKON XL**

### CONDITION

General Motors has decided that a defect which relates to motor vehicle safety exists in **certain** 2005 Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL vehicles. Some of these vehicles have a condition in which the brake pedal pushrod retainer may be missing. If the retainer is missing, the brake booster pushrod could disengage from the brake pedal, resulting in a loss of brakes and a possible vehicle crash without prior warning.

### CORRECTION

Dealers are to inspect for the presence of the brake pedal pushrod retainer, and install one if it is missing.

### VEHICLES INVOLVED

Involved are **certain** 2005 Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2005	Chevrolet	Suburban	5J212963	5J218157
2005	Chevrolet	Tahoe	5J211423	5J218780
2005	GMC	Yukon	5J206278	5J218221
2005	GMC	Yukon XL	5J215251	5J218187

**IMPORTANT:** Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For US: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld, Recall Information website. Dealers that have no involved vehicles currently assigned will not have a report available in GM DealerWorld.

For Canada: See the Dealer Communication VIN list attached to this email message for a listing of involved vehicles.

For Export: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers that have no involved vehicles currently assigned will not receive a report with the recall bulletin.

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

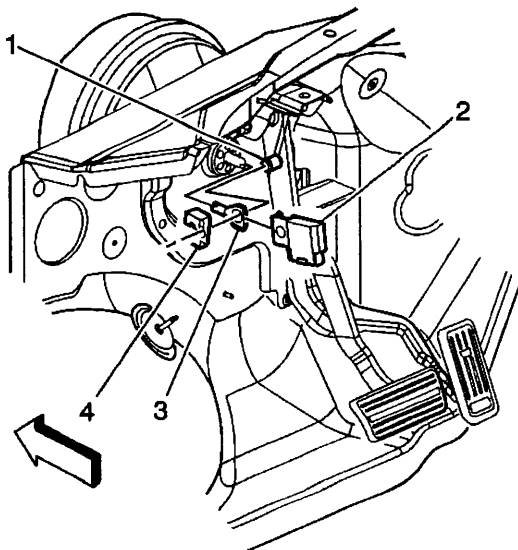
### PARTS INFORMATION

It is anticipated that very few vehicles will require a brake pedal pushrod retainer. If one is needed, place orders on a CSO = Customer Special Order.

### SERVICE PROCEDURE

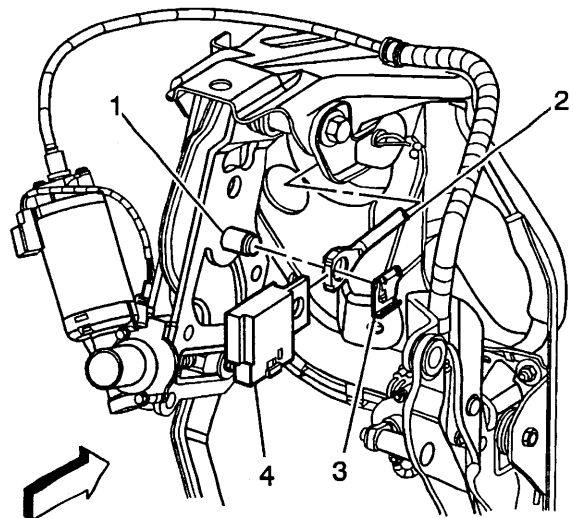
1. Inspect for the presence and proper installation of the brake pushrod retaining clip.

**Non Adjustable Brake Pedal Pushrod Retaining Clip (4)**



344194

**Adjustable Brake Pedal Pushrod Retaining Clip (3)**



1265181

2. Install a new clip if necessary.

### COURTESY TRANSPORTATION

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no

charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

### CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Inspect for Brake Pedal Pushrod Retaining Clip – No Further Action Req'd.	N/A	N/A	N/A	MA-96	V1328	0.2
Inspect & Install Brake Pedal Pushrod Retaining Clip	1	---	*	MA-96	V1329	0.2
Courtesy Transportation	N/A	N/A	N/A	MA-96	**	N/A

\* The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for the brake pedal pushrod retaining clip needed to complete the repair.

\*\* Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

### CUSTOMER NOTIFICATION – For US and CANADA

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

### CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

### DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

## DEALER RECALL RESPONSIBILITY - ALL

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



March 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For This Recall:** General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2005 Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL vehicles. Some of these vehicles have a condition in which the brake pedal pushrod retainer may be missing. If the retainer is missing, the brake booster pushrod could disengage from the brake pedal, resulting in a loss of brakes and a possible vehicle crash without prior warning.

**What Will Be Done:** Your GM dealer will inspect for the presence of the brake pedal pushrod retainer, and install one if it is missing. This service will be performed for you at **no charge**.

**How Long Will The Repair Take?** This inspection and service correction will take approximately 15 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**Contacting Your Dealer:** To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

**Customer Reply Form:** The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

**Courtesy Transportation:** If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation.

while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

**Owner Center Online:** This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To get the most personalized information for your vehicle, visit [www.mygmlink.com](http://www.mygmlink.com), and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed customer reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure  
05039