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Keystone RV Company

3/3/05

2005 MAR -7 P 12:11

SERVICE ADVISORY # 05-052

RECALL 05V-???

Furnace Fastening Inspection & Repair

Models Included: Oregon built Sprinter, Springdale & Tail-Gator TT & FW produced on line 902

Serial Number Range: Sprinter: 217703 – 221453
Springdale: 116282 – 121932
Tail-Gator: 851235 – 852211

Parts Required per Unit: Wood screws Furnace Gasket-KRV Part # 105710

Tools Required: Screwdriver

Some trailers were released from the factory without furnace gaskets in place and/or the furnace properly attached. Follow this procedure to INSPECT the furnace installation and make any REPAIRS as needed.

1. Inspection of furnace.

- Remove return air grill at interior of coach – (4) screws
- Check to see if the furnace will move front to rear or side to side. There should be no movement.
- Remove the two screws holding the rear access cover on the furnace and remove the cover.
- Verify that the two screws that secure the furnace to the floor are installed. They are located on the bottom pan of the furnace on either side directly behind the rear access cover. If they are not installed, you will need to complete step 2 of this Advisory.
- Except for the 189RR and 210RR Tail-Gators (these models do not duct heat to the floor) go ahead and remove the two screws securing the furnace to the floor. Lift the furnace approximately 2-3 inches off the floor and verify that the furnace gasket between the furnace and the duct opening in the floor is installed. If not, you will need to complete step 2 of this Advisory.
- If the attaching screws were installed properly and the gasket is in place, there is no need to continue on to Step 2. Place the furnace back into position. Verify that the exterior furnace vent is properly installed. Look through the exterior furnace grate and make sure the 2" pipes coming off the furnace are overlapped by the exterior grate, which will provide an unobstructed exit for exhaust.
- Reinstall screws securing the furnace in place and reinstall covers.

WARNING!

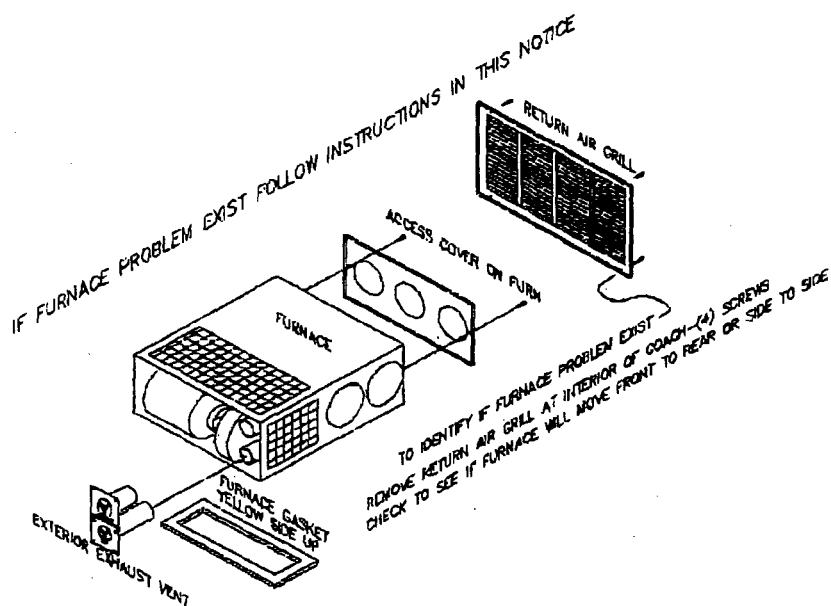
Failure to provide unobstructed exhaust of gases could lead to Carbon Monoxide poisoning, fire, personal injury or death!

2. Repairing the problem.

- Continue from the inspection step where missing parts were identified.
- Lift furnace up and place fiberglass gasket (foil side down) over the opening in floor.
- Set furnace back down. Make sure the furnace opening is centered on the opening in floor and the gasket is not covering the floor opening.
- Verify that the exterior furnace vent is properly installed. Look through the exterior furnace grate and make sure the 2" pipes coming off the furnace are overlapped by the exterior grate, which will provide an unobstructed exit for exhaust.
- Reinstall screws securing the furnace in place and reinstall covers.

WARNING!

Failure to provide unobstructed exhaust of gases could lead to Carbon Monoxide poisoning, fire, personal injury or death!



If only the inspection was performed, submit labor expense on a Keystone Warranty Claim Form with the **Service Bulletin 05 - 052** and **Flat Rate Code #7105242F** noted in the customer complaint section. The amount of time authorized for this repair is 0.3 hrs.

If repairs were made, submit labor expense on a Keystone Warranty Claim Form with the **Service Bulletin 05 - 052** and **Flat Rate Code #7105242A** noted in the customer complaint section. The amount of time authorized for this repair is 0.5 hrs.

If you have any questions please call Keystone RV Customer Service at (866) 273-1452 or Oregon at (541) 276-6075.