



TECHNICAL INFORMATION

SAFETY RECALL BULLETIN

SUBJECT: PARKING BRAKE CABLE LOCK NUTS — SAFETY RECALL CAMPAIGN			No: SR-05-001REV
			DATE: April, 2005
			MODEL: 2004-05 Endeavor
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

This bulletin supercedes SR-05-001, issued March, 2005, to correct the lock nut inspection and part number information. Revised information is indicated by ►.

PURPOSE

The parking brake cable lock nuts on some affected vehicles may not have been tightened to the proper torque specification. If not tightened properly, the nuts may loosen and come off, reducing the effectiveness of the parking brake. This condition could allow the vehicle to roll if the transmission is not in "Park" and the vehicle is parked on a slope, increasing the possibility of a crash.

- Dealers should inspect the parking brake cable lock nut torque as described in this bulletin. Parts replacement is only necessary if the nut is missing or damaged.

AFFECTED VEHICLES

2004-05 Endeavor models produced between 3/11/04 and 1/7/05

IMPORTANT

Affected new or used inventory vehicles must be inspected/repared before the vehicle is sold. This includes vehicles recently acquired at Mitsubishi auctions. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is an affected VIN for this recall campaign.

CUSTOMER NOTIFICATION

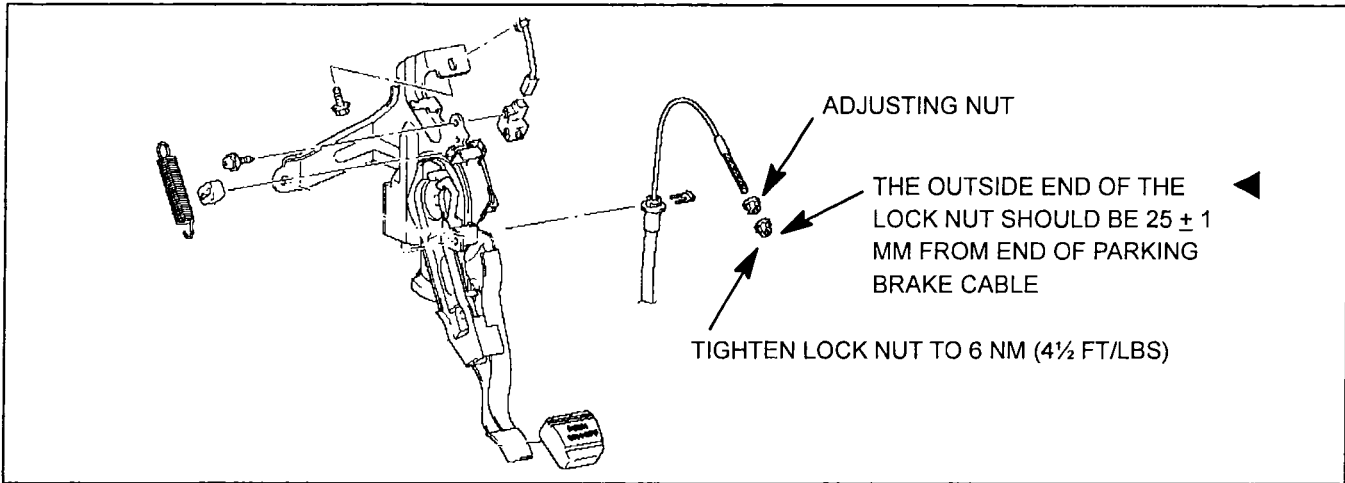
A letter will be sent to all owners of affected vehicles, asking them to bring their vehicle to their Mitsubishi dealer to have the parking brake cable lock nuts inspected. A copy of the customer notification letter is included in this bulletin.

REQUIRED OPERATIONS

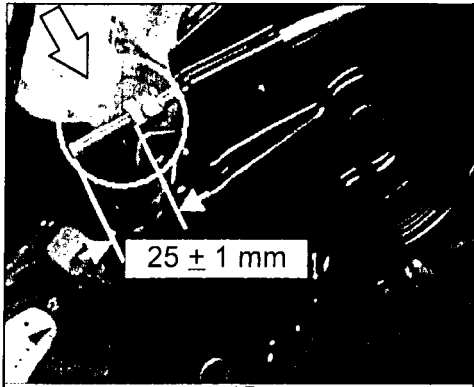
Before starting this campaign procedure, **CHECK ON THE WARRANTY SUPER SCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Continued

FILE UNDER:	Safety Recall Bulletins in the Dealer Service Information Binder	(2857)
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1. Release the parking brake.



- ▶ 2. Be sure **the outside end of the parking brake cable lock nut** is positioned 25 ± 1 mm from the end of the parking brake cable. If necessary, move the lock nut to this position.
- ▶ 3. Torque the lock nut to 6 Nm (4½ ft/lbs).

NOTE: If a lock nut is missing, install a new lock nut, listed in the PARTS INFORMATION section of this bulletin. Torque the new lock nut to 6 Nm (4½ ft/lbs).

4. Confirm proper parking brake operation.

PARTS INFORMATION

ONLY IF NECESSARY, use the Genuine Mitsubishi Part listed below.

Description	Part Number
Parking brake cable lock nut	▶ MF430004

WARRANTY INFORMATION

Use Campaign Labor Operation C0501MXX

Parking Brake Cable Lock Nut - Labor time = 0.2 hrs.

Claims for this campaign must be entered as Recall type "C" claims. Sample claim screens are shown on the following pages.

Mitsubishi Motors North America, Inc.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

WEB BASED CLAIM SYSTEM — RECALL CLAIM SCREENS

Header Section

MITSUBISHI DEALER LINK Service Warranty Help

Enter in the first 6 characters of the campaign labor operation

Campaign Information

Campaign Operation No:

Miles/Km:

VIN: In

Service Technician: Emp No: Service Advisor: Emp No:

Spec Value * Duplicate Recall *

Dealer: 99320 Ref No: VIN:

Claim No: Adj: Claim Status: Model and Year:

Only certain Endeavor VINs that start with 4A are involved. Check the SuperScreen for each vehicle to be sure that the vehicle is involved in the recall. Some vehicles may have already been inspected and corrected and were either not involved in the recall or no longer require the repair.

Parts Section

MITSUBISHI DEALER LINK Service Warranty Recall Claim Help

Recall Claim

Add Page - Parts Information

Delete	Part No	Part Description	Qty	Unit Price	Part Amount	Primary
1.						C
2.						C
3.						C
4.						C
5.						C
6.						C
7.						C

In the vast majority of case, no parts will be needed for this campaign.

In rare cases, and only if necessary, only the parking brake cable lock nut may require replacement if it has fallen off. Refer to the bulletin for the applicable part number.

Labor Section

MITSUBISHI DEALER LINK		Service Warranty Recall Claim					Help	
Add Page - Labor Information								
Note: These entries will automatically be filled in based on the campaign number you entered on the previous screen.								
Delete	Sublet	Labor Op	Labor Operation Description	Qty	Hours / Sublet Amt	Total Hrs	Labor Amt	
		C0501MXX		1	.2			
Verify C0501MXX comes up as the full campaign labor operation number				Qty of 1	Enter. 2 hrs			
Total Labor Amount								
[Update] [Finish] [FVA] [Main Menu] [Cancel Changes]								



AFFECTED VEHICLES:
MODELS: 2004-2005 ENDEAVOR

Date: March, 2005

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-05-001

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

- Reason For Notice:** Mitsubishi Motors North America, Inc. has decided that a defect that relates to vehicle safety exists in certain 2004-2005 Endeavor vehicles. The parking brake cable lock nuts on some vehicles may not have been tightened to the proper torque specification. If not tightened properly, the nuts may loosen and come off, reducing the effectiveness of the parking brake. This condition could allow the vehicle to roll if the transmission is not in "Park" and the vehicle is parked on a slope, increasing the potential for a vehicle crash.
- What you should do:** Please contact your Authorized Mitsubishi Dealer to schedule a repair date. When you bring your vehicle in, show this letter. (If you misplace this letter, they will still make the repair, free of charge.)
- What your dealer will do:** The dealership will inspect the parking brake cable lock nuts to ensure they are tightened to the proper torque specification.
- How long will it take?** The time needed for the actual repair is approximately 15 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling:
Mitsubishi Customer Relations Department **888-MITSU-2005 (888-648-7820)**
Hours: Monday – Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Dealer.

Sincerely,

A handwritten signature in black ink, appearing to read "Chuck Halper".

Chuck Halper
Vice President, Service

C0501MXX