

Date: March 4, 2005
To: All Dealers and Employees
From: MMNA Public Relations
RE: Parking Brake Lock-nut Recall

As you may be aware from news reports, there will be a recall of Endeavors to perform a safety check of the parking brake. The following summarizes the situation and the questions which may be posed by potential buyers or owners of Endeavors. If you receive any inquiries from the media, please direct them to the News Bureau 888-560-6672. As with all recalls, owners of affected vehicles will receive a letter inviting them to return to the dealership. All dealerships will receive information and instructions from MMNA service department.

STATEMENT:

The supplier notified us of an issue with a lock-nut on the parking brake assembly. No field reports or complaints have been received in connection with this issue, but we are recalling the vehicles to ensure the lock-nut is properly tightened.

Q & A

Q. What happens if the nut fails? Will my parked car roll down a steep hill?

A. No. This lock-nut is a "back-up" to another nut, with which there is no issue. If the primary nut and the back-up nut both failed, the brake would be more difficult to engage. Perhaps it would require foot-depression for six "clicks", instead of the usual four "clicks."

Q. Do I really need to have this work done? It sounds trivial?

A. Yes. We are strongly encouraging all owners to return their Endeavors for the safety check when they receive the recall notification.

Q. How long will the check and repair take?

A. The actual check and tightening of the nut takes approximately 12 minutes.

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2005 MAR 25 A 9:48
OFFICE OF DEFECTS
INVESTIGATION



SUBJECT:		PARKING BRAKE CABLE LOCK NUTS — SAFETY RECALL CAMPAIGN		No:	SR-05-001
				DATE:	March, 2005
				MODEL:	2004-05 Endeavor
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN		
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER		

PURPOSE

The parking brake cable lock nuts on some affected vehicles may not have been tightened to the proper torque specification. If not tightened properly, the nuts may loosen and come off, reducing the effectiveness of the parking brake. This condition could allow the vehicle to roll if the transmission is not in "Park" and the vehicle is parked on a slope, increasing the possibility of a crash.

AFFECTED VEHICLES

2004-05 Endeavor models produced between 3/11/04 and 1/7/05

IMPORTANT

Affected new or used inventory vehicles must be inspected/repared before the vehicle is sold. This includes vehicles recently acquired at Mitsubishi auctions. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is an affected VIN for this recall campaign.

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles, asking them to bring their vehicle to their Mitsubishi dealer to have the parking brake cable lock nuts inspected. A copy of the customer notification letter is included in this bulletin.

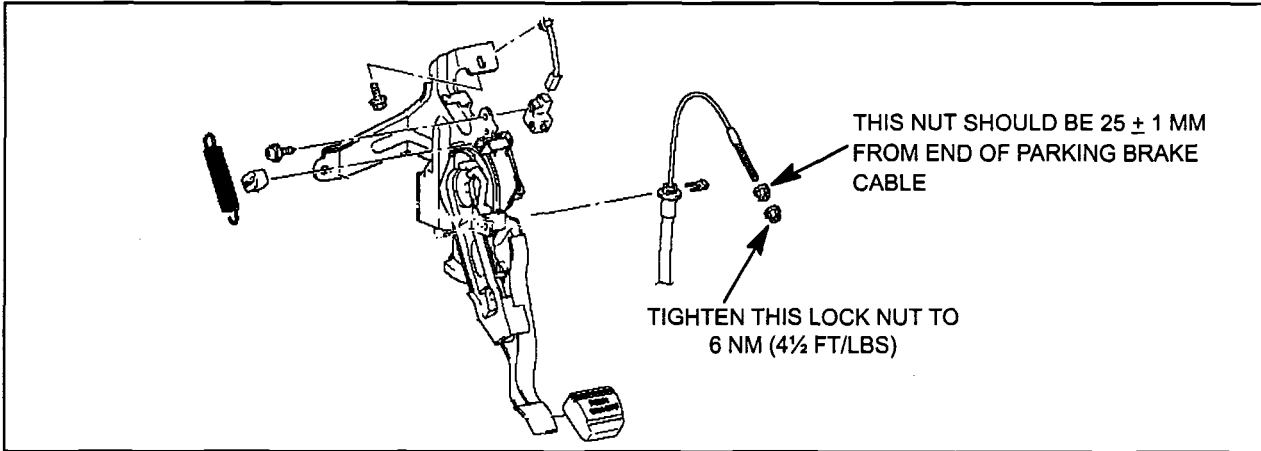
REQUIRED OPERATIONS

Before starting this campaign procedure, **CHECK ON THE WARRANTY SUPER SCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Continued

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 SERVICE INFORMATION

FILE UNDER: **Safety Recall Bulletins in the Dealer Service Information Binder** (2847)



1. Release the parking brake.
2. Be sure the first parking brake cable lock nut is positioned 25 ± 1 mm from the end of the parking brake cable.
3. Torque the second lock nut to 6 Nm ($4\frac{1}{2}$ ft/lbs) against the first nut.

NOTE: If a lock nut is missing, install a new lock nut, listed in the PARTS INFORMATION section of this bulletin. Torque the new lock nut to 6 Nm ($4\frac{1}{2}$ ft/lbs).

4. Confirm proper parking brake operation.

PARTS INFORMATION

ONLY IF NECESSARY, use the Genuine Mitsubishi Part listed below.

Description	Part Number
Parking brake cable lock nut	MS440503

WARRANTY INFORMATION

Use Campaign Labor Operation C0501MXX

Parking Brake Cable Lock Nut - Labor time = 0.2 hrs.

Claims for this campaign must be entered as Recall type "C" claims. Sample claim screens are shown on the following pages.

Mitsubishi Motors North America, Inc.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

WEB BASED CLAIM SYSTEM — RECALL CLAIM SCREENS

Header Section

MITSUBISHI DEALER LINK
Service Warranty
Help

Enter in the first 6 characters of the campaign labor operation

Campaign Information

Campaign Operation No	C0501M	Only certain Endeavor VINs that start with 4A are involved. <u>Check the SuperScreen</u> for each vehicle to be sure that the vehicle is involved in the recall. Some vehicles may have already been inspected and corrected and were either not involved in the recall or no longer require the repair.
Miles/Km		
VIN	4A.....	

Service Technician	Emp No	Service Advisor	Emp No

Spec Value *
Duplicate Recall *

Dealer: 99920	Ref No:	VIN:
Claim No:	Adj:	Claim Status: Incomplete
Model and Year:		

Save & Continue
Main Menu

Parts Section

MITSUBISHI DEALER LINK
Service Warranty
Help

Recall Claim

Add Page - Parts Information

Delete	Part No	Part Description	Qty	Unit Price	Part Amount	Primary
1.						C
2.						C
3.						C
4.						C
5.						C
6.						C
7.						C

In the vast majority of case, no parts will be needed for this campaign.

 In rare cases, and only if necessary, only the parking brake cable lock nut may require replacement if it has fallen off. Refer to the bulletin for the applicable part number.

Check Part Prices
Save & Continue
More Parts
Main Menu
Cancel Changes



AFFECTED VEHICLES:
MODELS: 2004-2005 ENDEAVOR

Date: March, 2005

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-05-001

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. has decided that a defect that relates to vehicle safety exists in certain 2004-2005 Endeavor vehicles. The parking brake cable lock nuts on some vehicles may not have been tightened to the proper torque specification. If not tightened properly, the nuts may loosen and come off, reducing the effectiveness of the parking brake. This condition could allow the vehicle to roll if the transmission is not in "Park" and the vehicle is parked on a slope, increasing the potential for a vehicle crash.

What you should do: Please contact your Authorized Mitsubishi Dealer to schedule a repair date. When you bring your vehicle in, show this letter. (If you misplace this letter, they will still make the repair, free of charge.)

What your dealer will do: The dealership will inspect the parking brake cable lock nuts to ensure they are tightened to the proper torque specification.

How long will it take? The time needed for the actual repair is approximately 15 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling:
Mitsubishi Customer Relations Department **888-MITSU-2005 (888-648-7820)**
Hours: Monday – Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Dealer.

Sincerely,

A handwritten signature in black ink, appearing to read "Chuck Halper", is written over a light-colored background.

Chuck Halper
Vice President, Service

C0501MXX