

GM SERVICE AND PARTS OPERATIONS
DCS1373
URGENT DISTRIBUTE IMMEDIATELY

Date: March 29, 2005

Subject: 05015 Safety Recall
 Seat Latch Release Lever Actuation

Models: 2005 Chevrolet Uplander
 2005 Pontiac Montana SV6
 Equipped with Second Row Bucket Seats (AL4)

To: All Chevrolet and Pontiac Dealers

Attention: Service Manager, Parts Manager and Warranty
 Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Safety Recall 05015 today. The total number of vehicles involved is 21,537. Please see the attached bulletin for details.

Mailing Information

Customer notification letter mailing will begin on April 5, 2005.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on March 30, 2005.

Service Information System (SI)

Bulletin 05015 is scheduled to be available on March 30, 2005.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on March 29, 2005.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 05015 bulletin.pdf)

END OF MESSAGE

GM SERVICE AND PARTS OPERATIONS



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: SEAT LATCH RELEASE LEVER ACTUATION

**MODELS: 2005 CHEVROLET UPLANDER
 2005 PONTIAC MONTANA SV6
 EQUIPPED WITH SECOND ROW BUCKET SEATS (AL4)**

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2005 model year Chevrolet Uplander and Pontiac Montana SV6 vans. In a severe side impact test, a part of the vehicle deformed and actuated the outboard release handle of a second-row bucket seat and the rear latches became unlatched early during the crash sequence. If the rear latches of the seat are released early in a severe side impact crash, the potential for injury to the occupant of the seat is increased.

CORRECTION

Dealers are to remove the seat latch release handle and install a black plastic cap over the exposed metal stud to eliminate the side impact safety concern. Please note that even though the handle is not being replaced, seat functionality is not diminished as the primary release strap remains at the rear of the seat

VEHICLES INVOLVED

Involved are **certain** 2005 model year Chevrolet Uplander and Pontiac Montana SV6 vans built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2005	Chevrolet	Uplander	5D112132	5D207990
2005	Pontiac	Montana SV6	5D112141	5D207985

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For US: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld, Recall Information website. Dealers that have no involved vehicles currently assigned will not have a report available in GM DealerWorld.

For Canada: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers that have no involved vehicles currently assigned will not receive a Campaign Initiation Detail Report.

For Export: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers that have no involved vehicles currently assigned will not receive a report with the recall bulletin.

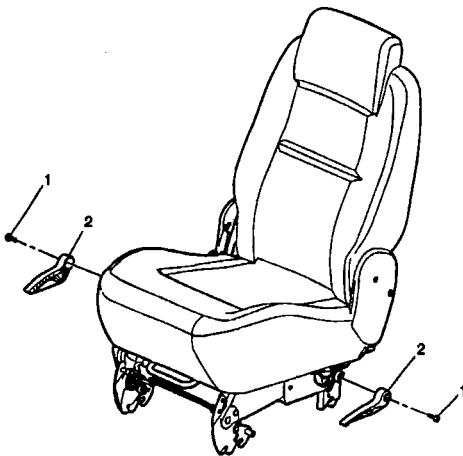
The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

Parts required to complete this recall are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12532238	Cap, R/Seat Adj Lat Shf	1 or 2

SERVICE PROCEDURE



1546920

1. Remove the rear seat latch handle screw (1).
2. Remove the rear seat latch handle (2) from the rear seat.
3. Install a new cap over the end of the rod.
4. Repeat steps for the rear seat on the other side of the vehicle, if applicable.

COURTESY TRANSPORTATION

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Install Seat Lever Cap(s)	1 or 2	---	*	MA-96	V1334	0.2
Courtesy Transportation	N/A	N/A	N/A	MA-96	**	N/A

* The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for seat lever cap(s) needed to complete the repair.

** Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION – For US and CANADA

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to

contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY - ALL

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



April 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 model year Chevrolet Uplander and Pontiac Montana SV6 vans. In a severe side impact test, a part of the vehicle deformed and actuated the outboard release handle of a second-row bucket seat and the rear latches became unlatched early during the crash sequence. If the rear latches of the seat are released early in a severe side impact crash, the potential for injury to the occupant of the seat is increased.

What Will Be Done: Your GM dealer will remove the seat latch release handle and install a black plastic cap over the exposed metal stud to eliminate the side impact safety concern. Please note that even though the handle is not being replaced, seat functionality is not diminished as the primary release strap remains at the rear of the seat. This service will be performed for you at **no charge**.

How Long Will The Repair Take? This service correction will take approximately 15 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

Owner Center Online: This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To get the most personalized information for your vehicle, visit www.mygmink.com, and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed customer reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
05015