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Ford Motor Company
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November 7, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 05S27: Supplement #2
 Certain 2000 - 2005 Model Year Focus 4-Door, 4-Door Wagon, and 5-Door Vehicles
 Originally Sold In, Or Currently Registered In Corrosion States
 Rear Door Latch Corrosion

New!

REASON FOR THIS SUPPLEMENT

This bulletin is being re-issued with the following revisions:

- *The population of affected vehicles is being expanded to include certain 2003 through 2005 MY vehicles.*
- *Some of the affected 2005 vehicles had the lower rear door seal installed during production. This safety recall still needs to be performed but it is not necessary to install a new lower door seal if one was installed in production.*

AFFECTED VEHICLES

- All 2000 - 2002 model year Focus 4-Door, 4-Door Wagon, and 5-Door vehicles built at Wayne Assembly Plant and originally sold in, or currently registered in corrosion states.
- All 2002 model year Focus 4-Door, 4-Door Wagon, and 5-Door vehicles built at Hermosillo Assembly Plant and originally sold in, or currently registered in corrosion states.
- **New!** All 2003 - 2004 and certain 2005 built through January 26, 2005, Focus 4-Door, 4-Door Wagon, and 5-Door vehicles built at Hermosillo and Wayne assembly plants and originally sold in, or currently registered in corrosion States.

The affected vehicles were originally sold in, or are currently registered in, the following states and Canadian Provinces:

US States:

Connecticut	Maryland	New York
Delaware	Massachusetts	Ohio
District of Columbia	Michigan	Pennsylvania
Illinois	Minnesota	Rhode Island
Indiana	Missouri	Vermont
Iowa	New Hampshire	West Virginia
Maine	New Jersey	Wisconsin

Canadian Provinces:

New Brunswick	Nova Scotia	Prince Edward Island
Newfoundland	Ontario	Quebec

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on November 9, 2005.

REASON FOR THIS SAFETY RECALL

All rear door latches on 2000-2004 and some rear door latches on 2005 model year 4-door, 4-door wagon, and 5-door Ford Focus vehicles in recognized high corrosion areas of North America may experience corrosion in the pawl pivot area preventing proper engagement of the pawl into the catch. The customer may experience difficulty closing the rear door that may eventually progress to a point where the rear door may not latch properly. If not latched properly, the door may open while driving.

SERVICE ACTION

At no charge to the vehicle owner, dealers are to inspect, clean, and lubricate the rear door latches, install a lower rear door seal and informational label to the rear doors on all the affected vehicles. As a courtesy maintenance, dealers will also clean and lubricate the front door latches even though the front door latches are not part of this recall.

New! *Note: Some 2005 MY vehicles were built with the door seal. Do not remove the existing door seal but do complete the rest of the service procedure.*

If a rear door latch does not pass the prescribed inspection procedure as outlined in Attachment III, it will be replaced. A replacement latch must still have the cleaning and lubrication procedure performed using the approved Door Latch Repair Kit.

This recall must be performed on all of the affected vehicles in your new inventory as well as vehicles that have been delivered to customers.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: **New!** Technical Information
Customer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621

Sincerely,



Frank M. Ligon

Safety Recall 05S27-S2
Certain 2000 - 2005 Model Year Focus 4-Door, 4-Door Wagon, and 5-Door Vehicles
Rear Door Latch Corrosion

OASIS ACTIVATED? Yes. OASIS was activated November 7, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by November 9, 2005. Owner names and addresses will be available the week of November 21, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs after parts are available.
- When parts are available, contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE / ADDITIONAL LABOR TIME

- If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.
- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

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OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- **This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.**
- Refund Claiming Information (Submit on separate repair line.)
 - Program Code: 05S27
 - Misc. Expense: ADMIN
 - Misc. Expense: REFUND
 - Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

If replacement of a rear door latch is necessary, and parts are not available to repair a customer's vehicle the same day they bring it to the dealership for service, Ford Motor Company will pay for a rental vehicle, except for fuel and insurance which will be at the owner's expense. Follow Extended Service Plan (ESP) guidelines for rental dollar amounts. Enter the word "RENTAL" plus the number of days the vehicle was used in the Miscellaneous Expense area of the recall claim form.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Inspect rear door latches, clean and lube front and rear door latches with approved repair kit, install a lower rear door seal and label to the rear doors. MOST VEHICLES WILL REQUIRE <u>ONLY</u> THIS LABOR OPERATION.	05S27B	0.8 Hour

FOR VEHICLES THAT DO NOT PASS INSPECTION

Replace <u>one</u> rear door latch (includes inspect rear door latches, clean and lube front and rear door latches with approved repair kit, install a lower rear door seal and label to the rear doors).	05S27E	1.5 Hours
Replace <u>two</u> rear door latches (includes inspect rear door latches, clean and lube front and rear door latches with approved repair kit, install a lower rear door seal and label to the rear doors).	05S27F	2.1 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this program. Order your parts requirements through normal order processing channels.

Part Number	Description	Quantity
XS4Z-54247C34-AA	<p>**Door Latch Repair Kit – Each kit will repair 4 vehicles. The Unit Of Issue for each kit = 4</p> <p>**Kits <u>ONLY</u> contain aerosol cleaner, lubricant, alcohol wipes, and lower rear door seals. Kits do not contain latches (most vehicles will <u>not</u> require a latch). If a door latch is required, it must be ordered separately using the appropriate parts catalog.</p>	<p>1 kit 4 vehicle repairs</p>

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RECALL PARTS ASSISTANCE

There are three methods that can be used to contact the Special Service Support Center for questions or assistance regarding recall parts:

- E-mail : Ford@Renkim.com
- FAX: 1-888-374-8040
- Phone: 1-800-207-2444

When contacting the Special Service Support Center via FAX or E-mail please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA # 05S27 – S2
- VIN #
- Part number and question or concern regarding part

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.