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# Service Bulletin

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NUMBER: SC-27R

PAGE: 1 of 3

SUBJECT: SAFETY CAMPAIGN NOTICE No. KF  
Brake Light Switch

MODEL: Certain 2004 Forenza and 2004 Verona

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004 Suzuki Forenza and 2004 Suzuki Verona vehicles.

Affected vehicles have a brake light switch that may become misadjusted if an upward/rearward force is applied to the brake pedal. If this should occur, the brake light switch will not function properly causing the brake lights, including the high mounted stop lamp, to remain illuminated continuously without service brake pedal application, with the ignition switch in the on or off position. This condition may also discharge the vehicle's battery, and the Automatic Transmission Torque Converter Clutch, Cruise Control and Traction Control System, if equipped, will become disabled.

ASMC is requesting that Suzuki dealers replace the brake light switch on affected vehicles without cost to the customer.

## 1. Affected Vehicles

2004 Suzuki Forenza

KL5JD52Z\_4K919210~KL5JD52Z\_4K999770

KL5JD52Z\_4K000003~KL5JD52Z\_4K063066

KL5JJ52Z\_4K919210~KL5JJ52Z\_4K999770

KL5JJ52Z\_4K000003~KL5JJ52Z-4K063066

2004 Suzuki Verona

KL5VJ52L\_4B097278~KL5VJ52L\_4B137099

KL5VM52L\_4B097278~KL5VM52L\_4B137099

NOTE: Some 2004 Veronas within the VIN range are not included in this Important Safety Recall. To confirm recall status refer to SCAT on the Net, Vehicle History or contact the Warranty Helpline at (800) 568-9968.

## 2. Owner Notification

Suzuki owners have been notified by mail on or around March 16, 2005 of this Important Safety Recall. Please refer to the attached owner notification letter **ATTACHMENT A**.

ISSUED: 03/24/05

### 3. Dealer Safety Recall Campaign Responsibility

Dealers are to perform this Safety Recall on all affected vehicles upon customer request regardless of vehicle age, mileage or date of visit.

All affected in-dealer stock inventory, if any, subject to this Safety Recall Campaign must be completed prior to the retail sale or lease of the affected vehicle.

**NOTE: It is a violation of Federal law for a dealer to deliver an affected new motor vehicle under a sale or lease until the defect is remedied.**

If an affected vehicle is currently in your Service Department or is brought in for other service, use this opportunity to perform this safety recall and notify the customer of the campaign completion.

This safety recall may have been previously performed by the factory or another dealer. Refer to Foreza and Verona Technical Service Bulletin Brakes TSB No. TS 01 02045 for replacement instructions, and information on how to identify a brake light switch that does not need to be replaced.

### 4. Parts Information

Dealers will be shipped an initial supply of parts for affected in-stock vehicles. Each dealer should stock an adequate supply of recall parts to meet the demand at their specific location for sold units.

<u>PART NUMBER</u>	<u>DESCRIPTION</u>	<u>QUANTITY</u>	<u>DEALER NET</u>
37740-85Z01	Switch, Brake Light	1	\$5.86
99963-01501-264	KF Recall Sticker	10	No Charge

NOTE: Dealer Net Price subject to change but is current as of 02/04/05.

### 5. Basic Information

Campaign Code: KF  
Operation Code : SM15R0 - Replace  
                  : SM9999 - Inspect Only  
Complaint Code: 99  
Defect Code : KF  
Labor Hours : 0.2 hrs. Replace - Parts and labor on affected vehicle.  
              : 0.1 hrs. Inspection Only - Recall not required on affected vehicle.

### 6. SCAT PLUS and SCAT on the Net Claim Procedures

A) Basic Campaign Completion. Replace the stop lamp switch on an affected vehicle.  
Refer to page 11-7, revised 06/01/03, Suzuki Service Policy and Procedures Manual.

Claim type number 2-Short Campaign Claim

Campaign : KF  
Variation : JB

- B) Recall Not Required. Vehicle has threaded type brake light switch requiring inspection only.  
Refer to page 11-7, revised 06/01/03, Suzuki Service Policy and Procedure Manual.

Claim type number 2-Short Campaign Claim

Campaign : KF

Variation : JA

- C) Replacement, repairs and/or sublets above the scope of the campaign.  
Refer to page 11-8, revised 06/01/03, Suzuki Service Policy and Procedures Manual.

Claim type number 3-Long Campaign Claim

Campaign : KF

Variation : JK

Actual hours : To be determined by the DSPM

Sublets : To be determined by the DSPM

## 7. Special Procedures

Contact your Suzuki District Service and Parts Manager with claims with special procedures and Variation Code JK which require authorization.

## 8. Notes

- A) Only SCAT claims will be accepted for this Important Safety Recall.  
B) Only one variation code per vehicle will be allowed.

## 9. Time and Mileage Limits

Applicable time and mileage limits do not apply.

## 10. Warranty Parts Retention

Parts for the standard campaign do not have to be retained for the normal retention period. If the repair requires parts above and beyond the scope of the campaign Variation Code JK, those parts must be retained by the dealer for the normal parts retention period which is 60 days from the paid credit memo.

Please inform all Service, Parts and Warranty personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts Manager or the Warranty Assistance Helpline at (800) 568-9968.

AMERICAN SUZUKI MOTOR CORPORATION  
Automotive Service Division

ATTACHMENTS: A) Sample Owner Notification



**AMERICAN SUZUKI MOTOR CORPORATION**  
P.O. Box 1100  
Brea, California, 92822-1100

## IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004 Suzuki Forenza and 2004 Suzuki Verona vehicles. According to our records, you own one of the vehicles affected by this recall.

Affected vehicles have a brake light switch that may become misadjusted if an upward/rearward force is applied to the brake pedal. This condition could occur if your foot slips off the brake pedal or if you pull up on the brake pedal with the top of your foot. If this should occur, the brake light switch will not function properly, causing the brake lights, including the high mount stop lamp, to remain illuminated continuously without brake pedal application, with the ignition switch in the on or off position. If the brake lights remain on continuously while driving, a following driver may not know when your brakes have been applied, and a rear-end crash could occur without prior warning. This condition may also discharge the vehicle's battery, and, the Automatic Transmission Torque Converter Clutch, Cruise Control and Traction Control System, if equipped, will become disabled.

To correct the above problem, your Suzuki dealer will replace the brake light switch on your vehicle at no cost to you for parts or labor. If you must drive your vehicle before having the recall repair performed, be careful not to let your foot slip off the brake pedal and not to pull up on the brake pedal with the top of your foot.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at [www.suzuki.com](http://www.suzuki.com). The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and the recall can be completed in about 20 minutes if you have an appointment. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not complete the recall process without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If you are still not satisfied that American Suzuki and your dealer have done their best to complete the recall process, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your new Suzuki.

### **NOTICE TO LESSORS**

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent and the applicable Vehicle Identification Number. (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Sincerely,

**AMERICAN SUZUKI MOTOR CORPORATION**