- <CustomerName> <CustomerAddress>
- Dear <CustomerName>:

General Motors recently notified you regarding a safety recall involving vehicles operated in corrosion areas. These vehicles could have a condition where the rear side doors may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt.

Upon further investigation, we have determined that your vehicle has not been operated in a corrosion area and so your <Year> model year <VINDivisionName> <Vehicle_Name> vehicle will not have this condition.

If you have already had your vehicle serviced under this recall, we apologize for any inconvenience our error may have caused you.

If you have not yet had your vehicle serviced for this recall, there is no need for you to take your vehicle to your <VINDivisionName> dealer for service. We apologize if this error has caused you any concern regarding the durability of the rear side doors in your vehicle.

If you have questions regarding this matter, please contact the <VINDivisionName> Customer Assistance Center at <DivisionCACLD>. <DivisionTTYLD> <Signature>

Scott Lawson General Director, Customer and Relationship Services

Enclosure 05077-2