



V-05-03(A)

Polaris Industries Inc.  
2100 Hwy 55  
Medina, Minnesota 55340

Phone: 763-542-0500  
FAX: 763-542-0599

THE NEW AMERICAN MOTORCYCLE

SUBJECT: RECALL CAMPAIGN - CAMSHAFT CHAIN DRIVE SPROCKET INSPECTION

2005 Victory Hammer™ Motorcycles

Warning and Safety Recall Notice 05V-252 (05-171 in Canada)

Example of U.S. Consumer Letter Reference Victory Safety Recall Bulletin V-05-03(A)

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some 2005 Victory Hammer™ motorcycles. Our records indicate that you have purchased an affected vehicle.

**The reason for this recall:**

On the affected motorcycles, the camshaft chain drive sprocket located on the crankshaft may have cracked upon installation. If cracks are present, the sprocket may fail during operation. Sprocket failure could cause the engine to lock up which could result in loss of operator control, increasing the risk of a crash.

**What Victory and your dealer will do:**

To correct this defect, your authorized Victory dealer will remove the lower right engine cover and inspect the sprocket for cracks. If no cracks are visible, repair is not required. For those machines that fail the visual inspection, Victory dealers will replace the engine and/or necessary components. Repairs will be made by an authorized Victory motorcycle dealer at no cost to you. The inspection will take approximately 15 minutes after the engine and exhaust have cooled sufficiently to safely perform the inspection. However, parts replacement will require a longer period of time due to service scheduling requirements and the parts required.

**What you should do:**

Please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory dealer.

**Do not ride your motorcycle until your dealer has inspected the camshaft chain drive sprocket.**

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you are having difficulty obtaining the recall repair outlined in this letter, please call our Consumer Service Department at (763) 417-8650.

If you no longer own your motorcycle, please call our Consumer Service Department at (763) 417-8650 or write to the address below with the name and address of the new owner.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration at 400 Seventh Street S.W., Washington D.C. 20590 or call the toll-free safety hotline at 1-888-327-4236.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl Iverslie

Manager, Technical Service & Warranty

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 763-417-8650 so we may update our records. Or write to us at:

Polaris Industries, Inc.  
Consumer Service Department  
2100 Highway 55  
Medina, MN 55340-9962

REF: V0503(A)

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