



**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above. If you have paid to have this defect corrected, you may be eligible for reimbursement.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect exists on certain vehicles equipped with the Kwikkee® brand electric step. The steps may have been manufactured with defective step control units. The defective control units could develop an electrical short allowing for the potential of the plastic case to ignite, possibly resulting in personal injury and/or vehicle and property damage.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will inspect the Kwikkee step and replace the step control unit, if necessary, at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately two hours. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attention: Owner Relations Representative (641-585-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries® Owner Relations by e-mail at: or@winnebagoind.com, or write us at: Attention: Owner Relations Department, Winnebago Industries, Inc., P.O. Box 152, Forest City, Iowa 50436; or by telephone at: 1-641-585-6939 or 1-800-537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed your address or sold/traded your vehicle, please let us know by contacting Winnebago Industries Owner Relations by e-mail at: or@winnebagoind.com; or in writing at: Attention: Owner Relations Department, Winnebago Industries, Inc., P.O. Box 152, Forest City, Iowa 50436; or by telephone at: 1-641-585-6939 or 1-800-537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.