

## Mercedes-Benz USA, LLC

Klaus Ulkann Vice President, Customer Services

## Safety Recall #2006020005

March, 2006

Dear Mercedes-Benz Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DaimlerChrysler AG (DCAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2005 – 2006 C-Class vehicles with regard to the driver's airbag. Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

The National Highway Traffic Safety Administration (NHTSA) recently conducted low-risk out-of-position/unbelted airbag deployment tests on a Mercedes-Benz C-Class "Sport Sedan" produced between May 2004 and November 2005. Results of this testing included values which exceeded the permitted neck injury score for a dummy simulating an unbelted female driver of extremely small stature located extremely close to a deploying airbag.

DaimlerChrysler believes that the test readings in question reflect differences between the crash test dummy used in this type of test and humans, and do not represent a risk in real world crash situations. In spite of this belief that the current system is safe in real world accident situations, DaimlerChrysler has developed a new driver airbag module, which will be installed in the steering wheel on all vehicles subject to the recall.

Your authorized Mercedes-Benz dealer will install a replacement airbag that is designed to be compatible with the existing NHTSA test. This service will be provided free of charge. The working time required is approximately 1 hour. As a matter of normal service process, your authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact your authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience. Please mention Recall Campaign #2006020005.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

Please contact your authorized Mercedes-Benz dealer should you have any questions or encounter any difficulty regarding this recall. If your dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCedes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or Mercedes-Benz USA, LLC, fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this situation may cause you.

Sincerely,

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One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0356, Phone 1 800 FOR-MERCedes (1 300 367 5372), Fax (201: 476 621) www.MBUSA.com



