



Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Tel. 1 800 893 5298

December 2005

**Subject: Safety Recall M5  
2006 Model Year Volkswagen Passat (B6)  
Replace Left and Right Tie Rod Securing Nuts**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 2006 model year Volkswagen Passat (B6) vehicles. Our records show that you are the owner of one of these vehicles.

**What Is The Problem?**

Volkswagen has decided that on some affected vehicles built during a limited production period, the left and/or right tie rod securing nut may be insufficiently torqued. In rare cases, an insufficiently torqued tie rod nut may loosen, resulting in separation of a tie rod. This can cause a loss of steering control, and could cause a crash without prior warning.

**What Will Volkswagen Do?**

In order to correct this defect, we will install new left and right tie rod securing nuts at the proper torque specification on your vehicle.

**What We Would Like You To Do**

Please contact your authorized Volkswagen dealer and arrange for an appointment without delay. This service will take about one-half hour and will be free of charge.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

**Reimbursement of Expenses**

If you have previously paid for replacement of a tie rod due to an insufficiently torqued nut, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.*  
**Attn: Customer CARE Center – Hills East (M5)**  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this matter may cause. Thank you for driving a Volkswagen!

Sincerely,

Maria Cotter  
Volkswagen Product Compliance