

OWNER LETTER-EXAMPLE  
FINAL (REVISED)

<COMPANY>  
 <ADDRESS1>  
 <CITY>, <STATE>, <ZIP>

Wheeled Coach Unit: <UNIT>

Date:

Vehicle Identification Number <VIN>

Recall 05V-528

This notice is sent you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Wheeled Coach Industries has decided that a noncompliance with Federal Motor Vehicle Safety Standard No. 110 exists in certain Type II & III ambulances that were built in the 2005 & 2006 Model Year. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Reason:** Some 2005-06 model year Ford E-350 & Chevrolet GMT610 vans and mods have incorrect or missing "Tire and Loading Information" placards in the driver's door jamb. This information will aid you in loading your ambulance to avoid exceeding the gross vehicle weight rating (GVWR). A misprinted label would lead to improper vehicle loading specifications or tire inflation, which could result in a tire failure, increasing the risk of a crash.

**Repair:** Installation of the correct vehicle placard.

**How Long It Will Take:** The placard installation should take approximately 5 minutes. The correct placard/decals are enclosed with this notice. A photo showing the correct location is enclosed to help you install the decal. If for some reason you cannot install the decal, you may take your truck and decal to the closest Wheeled Coach service center for installation. Additional installation time may be required depending on the service center's schedule. The postcard enclosed with this letter must be filled out at the completion of this installation and returned to Wheeled Coach.

**Who to Call:** If you have any questions about this procedure, please call Wheeled Coach Customer Service at 1-800-628-8178 between 8 a.m. and 5 p.m. EST, Monday through Friday.

**New Address Or Sale of Product:** If you received this letter and no longer have the ambulance identified by the VIN at the top of this page, please fill in the name and address of the customer where the vehicle is now located and mail the card to Wheeled Coach.

If for some reason, you don't get this service done without charge, you may contact Wheeled Coach at 1-800-628-8178 or P.O. Box 677339, Orlando, FL 32867-7339. You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

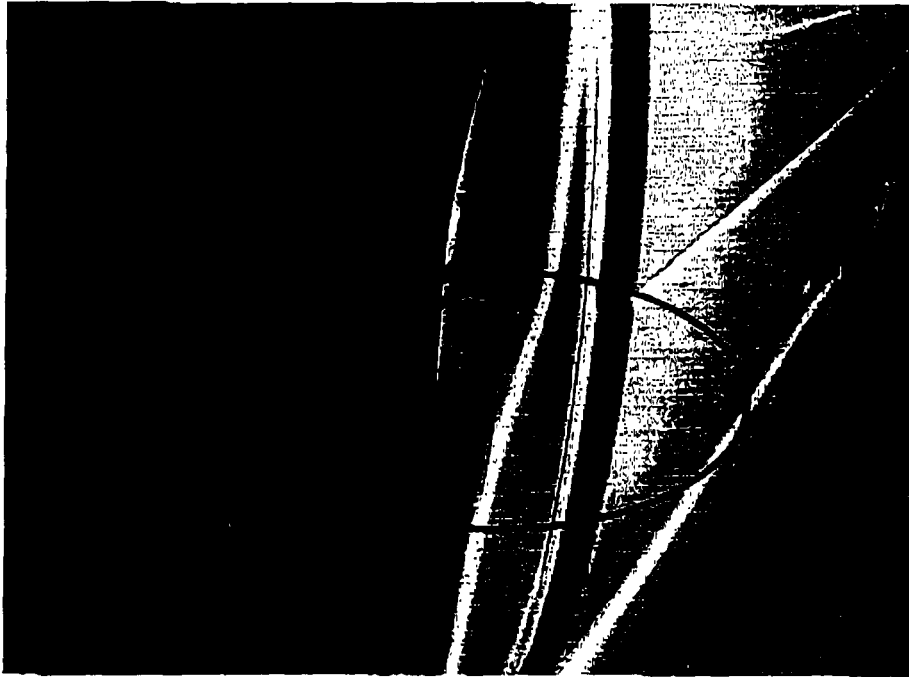
We regret the inconvenience this service may cause you.



*Delivers ...*

## Placard Location Requirements

The completed placard is to be installed on the driver's side B-pillar. If the vehicle does not have driver's side B-pillar, but instead has two doors on the driver's side that open in opposite directions ("suicide doors"), such as some extended cab pickup trucks, the placard is to be installed on the forward edge of the rear door. If the driver's side B-pillar does not accommodate for the vehicle placard to be properly applied so that it is prominently visible and legible, the placard may instead be installed on the rear edge of driver's door. If this, too, proves to be a location that does not allow proper application and visibility, the placard may alternatively be installed on the inward-facing surface of the vehicle next to the driver's seat. Wherever the placard is applied, the surface temperature should be no less than 50°F for proper adhesion.



If you have any questions about these instructions, please contact the Wheeled Coach Industries Warranty Department at 1-800-628-8178 or 407-677-7777.