

November 2005

## 2006 Mazda B-Series Trucks Windshield Wiper Motor Recall 3705K

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 model year Mazda B-Series Truck vehicles produced from August 29, 2005 through October 17, 2005.

If you are a recipient of this notice, your vehicle is included in this campaign.

## What is the problem?

In some 2006 Mazda B-Series Truck vehicles, the windshield wiper motor may have been produced without grease applied to the output shaft gear. After a period of continuous use on the high-speed setting, lack of grease on the output shaft gear may cause the gear teeth to distort and/or fracture during operation resulting in the loss of wiper function. Inoperative wipers under inclement weather conditions could cause a crash due to impaired visibility.

#### What will Mazda do?

Your Mazda dealer will inspect the windshield wiper motor and, if necessary, apply grease, free of charge. The repair should take approximately one hour to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be a 2001 or newer and within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. As your dealer for details about the Mazda Rental Car Reimbursement Program.

## What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with an authorized Mazda dealer to have the windshield wiper motor inspected and repaired, if necessary, as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

# What if you have already paid for a repair of the windshield wiper motor?

If you have already paid for the inspection or repair of the windshield wiper motor, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

#### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <a href="https://www.MazdaUSA.com">www.MazdaUSA.com</a> or consult your local yellow pages.

# Moved or no longer own this vehicle?

If you have moved or no longer own your B-Series Truck, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experiences. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations



November 2005

#### 2006 Mazda Tribute Windshield Wiper Motor Recall 3705K

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 model year Mazda Tribute vehicles produced from August 29, 2005 through October 17, 2005.

If you are a recipient of this notice, your vehicle is included in this campaign. .

## What is the problem?

In some 2006 Mazda Tribute vehicles, the windshield wiper motor may have been produced without grease applied to the output shaft gear. After a period of continuous use on the high-speed setting, lack of grease on the output shaft gear may cause the gear teeth to distort and/or fracture during operation resulting in the loss of wiper function. Inoperative wipers under inclement weather conditions could cause a crash due to impaired visibility.

### What will Mazda do?

Your Mazda dealer will inspect the windshield wiper motor and, if necessary, apply grease, free of charge. The repair should take approximately one hour to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be a 2001 or newer and within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. As your dealer for details about the Mazda Rental Car Reimbursement Program.

### What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with an authorized Mazda dealer to have the windshield wiper motor inspected and repaired, if necessary, as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

# What if you have already paid for a repair of the windshield wiper motor?

If you have already paid for the inspection or repair of the windshield wiper motor, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

#### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <a href="https://www.MazdaUSA.com">www.MazdaUSA.com</a> or consult your local yellow pages.

# Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda Tribute, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

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Sincerely,

Mazda North American Operations