

November 23rd, 2005

**DEFECT NOTIFICATION**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

Prévost Car Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2004-2006 H3-41 & H3-45 Multiplex Coaches. Prévost Car Inc., as coach manufacturer, has recently noticed that:

On the previously mentioned vehicles, the lower wiper driving motor thermal protection may stop the motor if the motor has been in operation for a long time in second speed. This is due to the high amperage coming from the wiper motor and returning to the coach electrical system. The lower windshield wipers will not function in 1<sup>st</sup> speed, intermittently or in 2<sup>nd</sup> speed until the motor internal fuse has cooled down. To prevent this situation from happening, we strongly recommend that you make an appointment with your Prévost Car Service Center or that you contact your Regional Service Manager to have the new multiplex software program downloaded and the procedure performed.

Model	Serial Numbers
H3-41 & H3-45 Multiplex Coaches Model Year : 2004 – 2006	2PCH3349041014933, 2PCH3349941014963, 2PCH3349041014995, 2PCH3349X51010020, 2PCH3349451010109, 2PCH3349251010142 and From 2PCH3349951010168 up to 2PCH3349461010399 incl.

**CORRECTIVE ACTIONS:**

You must refer to the enclosed Safety Recall no. 05-14 and perform the stated procedure. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**REPORTING REQUIREMENT:**

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "**SAFETY RECALL CERTIFICATION**" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PRÉVOST CAR INC. head office.

**LABOR & PARTS REIMBURSEMENT:**

Prévost Car Inc. will reimburse you parts and labor incurred.

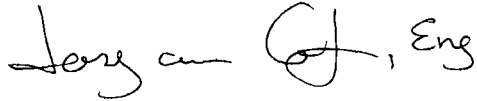
Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration  
Washington, DC 20590  
USA  
Auto Safety Hotline: 1-888-327-4236.

If any assistance is required, please contact your local distributor or the PRÉVOST CAR INC. after sales service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PRÉVOST CAR INC. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,

A handwritten signature in black ink, appearing to read "Josyane Côté, Eng". The signature is fluid and cursive, with the first name "Josyane" written in a larger, more prominent script than the last name "Côté". The initials "Eng" are written to the right of the name.

Josyane Côté, Eng.

Technical Publications Manager.