Dear Isuzu Ascender Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION

The manufacturer General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2003 Ascender vehicles that have ever been registered in corrosion areas. The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unnoticed, it may open while the vehicle is in motion. If the occupant is unbelted, they may fall out of the vehicle and personal injury could occur.

☐ WHAT WE WILL DO

To correct this condition, your Isuzu dealer will install a seal to prevent water intrusion into the latch. The latch will also be inspected and replaced if necessary. This service will be performed for you at **no charge**.

E) WHAT YOU SHOULD DO

To limit any possible inconvenience, we recommend that you contact your Isuzu dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Botification Letter at the time of your appointment or refer to Campaign Service Bulletin SB06-11-C002. Isuzu estimates that the repair will take between approximately 20 and 55 minutes to perform. However, additional time may be necessary depending on how appointment are scheduled and processed at your dealership. To locate the nearest Isuzu dealer, visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state. Should you not have access to a compart of terminal please contact our National Owner Relations Department at the number listed below.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be me to within a reasonable time, you may contact:

National Owner Relations Department

Isuzu Motors America, Inc. 13340 183rd Street Cerritos, CA 90702 1-800-255-6727.

If, after contacting your Isuzu dealer or the National Office with any problems, you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may taken to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Office S.W., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-114-0741236 (TTY:1-800-424-9153); or go to http://www.safecar.gov.

E) REMBURSEMENT

The enclosed form explains what reimbursement is available and how to request reimbursement if you have previously paid for repairs for the recall condition.

We regret any inconvenience this action may cause you; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely.

Let militars America, Inc.

ISSICCEE. NT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and within its, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.