

**Special Service Campaign 50S  
2005 and Early 2006 Model Year Scion tC Moonroof Wind Deflector Laminate Installation  
Safety Recall Notice**

Dear Scion Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 and early 2006 model year Scion tC vehicles.

**What is the problem?**

The Scion tC vehicle is equipped with a glass Wind Deflector which tilts upward when the moonroof is opened. In certain 2005 and early 2006 model year Scion tC vehicles, there is a possibility that if impacted by a projectile, such as road debris, while driving with the Wind Deflector in the upward-tilted position at highway speeds, the Wind Deflector may shatter and separate from the frame. In the worst case, pieces of the Wind Deflector glass which have separated from the frame may fall upon the vehicle occupants causing driver distraction and/or injury. You may reduce the likelihood of this occurring on your vehicle by not opening the moonroof until the Special Service Campaign repair has been performed.

**What will Toyota do?**

Any Scion or Toyota dealer will install a protective laminate to the Wind Deflector to prevent pieces of glass from separating from the Wind Deflector Frame at **NO CHARGE** to you.

**What should you do?**

Please contact your authorized Scion or Toyota dealer to make an appointment to install the protective laminate, as soon as possible. The repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have other questions?**

***Your local Scion or Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the installation.*** If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-548-1851 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

**What if you have previously paid for the repair of the Wind Deflector for this specific condition?**

If you have previously paid for the repair of the Wind Deflector for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.  
Scion Customer Experience, WC10  
19001 South Western Avenue  
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request. Please note that reimbursement does not cover damage resulting from direct abuse, vandalism or reason which Toyota determines is not a direct result of this issue.

If you believe that the dealer or Scion has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion,  
A Marque of Toyota Motor Sales, U.S.A., Inc.