



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

October 2005

«Name»

«Address»

«City», «St» «Zip»

«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

NHTSA Recall Campaign # 05V-476

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2003, 2004, 2005 and 2006 Jayco Escapade and Greyhawk motorhomes.

Jayco has become aware that the 2003 - 2006 Greyhawk and Escapade motorhomes, with Chevrolet C3500 (Express) cutaway chassis, have a towing pigtail that will not show brake lights on the towed vehicle if hooked to the towing pigtail. These chassis' were not equipped from the chassis manufacturer with a combined brake and turn light circuit as part of the towing package. This condition, if not addressed, could result in accident, injury or death.

The remedy includes the rewiring of the towing pigtail wires to include the brake light circuit. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a ***“Claim Form”*** will serve as an authorization to have the correction made. Please present the ***“Claim Form”*** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card

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and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home

Sincerely,

Jayco, Inc.
After Market Services