

SAMPLE COPY

October 28, 2005

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect, which relates to motor vehicle safety, exists on early production 2006 FLHX and FLHXI (Street Glide) model motorcycles built from June 27, 2005 through August 15, 2005. The affected motorcycles were built with mirrors that were improperly located on the inner fairing. Due to this improper mounting location, it is not possible to adjust the mirrors properly. This denies the rider the ability to adjust the mirrors and obtain the appropriate rearward field of vision, thereby presenting the risk of a crash and possible injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above with the condition involved in this recall.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to either have the mirrors repositioned on the existing fairing or the inner fairing replaced, at your option. The actual dealer labor time to perform this service may take from ½ hour to 2 hours, depending upon the solution required. The parts and labor will be free of charge to you. Parts should begin to become available at your dealership the week of November 7, 2005.

To verify that the service has been completed, your dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

Harley-Davidson Pre-Notification Remedy Reimbursement Program

Recall Summary

(1) Harley-Davidson Motor Company, Inc. is recalling early production 2006 FLHX and FLHXI (Street Glide) model motorcycles built from June 8, 2005 through August 15, 2005. Harley-Davidson has determined that there are motorcycles in the field that may have mirrors that were improperly located on the inner fairing. Our records indicate that you are the owner of one of the motorcycles covered in this recall campaign. The defect in this recall involves mirrors that were improperly located on the inner fairing. In this condition, it is not possible to adjust the mirrors properly, thereby not allowing the rider to have the appropriate rearward field of vision, thereby presenting the risk of a crash and possible injury or death to the rider.

Reimbursement Program

(2) Our program for reimbursing a claimant who incurred costs prior to this recall for a remedy involving the defect which is the subject of this recall is as follows: subject to the limitations and qualifications noted below, we will reimburse the lesser of the dollar amount you paid for the remedy or your cost of remedy parts [at the Harley-

Davidson list price for related, authorized parts], labor at local rates, and associated costs such as taxes and disposal fees.

Our remedy in this recall involves three possible remedies to correct this situation, at the option of the owner. They include; 1) replace the inner fairing with a new inner that has the mirror mounting holes properly positioned; 2) Drill another hole and have the mirrors repositioned. This method will cause the original hole to be exposed outside of the mirror base, which is cosmetically undesirable. The exposed hole would be covered with a decal; 3) Drill another hole and have the mirrors repositioned, then, at a later date, have the mirrors replaced with new mirrors that have a larger base which will cover the original mounting hole, and these are the only type of pre-notification remedies eligible for reimbursement consideration.

Time Limitation

(3) The covered pre-recall remedy of your motorcycle must have occurred no later than October 31, 2005.

Exclusions

(4) Harley-Davidson's Pre-Notification Remedy Reimbursement Program does not include reimbursement:

(a) for costs incurred while our original warranty, or an extended warranty as to which we gave written notice in either case, was in effect and would have provided a free remedy (without any consumer payment) of the problem involved in the recall, unless our authorized dealer or representative denied warranty coverage to you or the warranty repair did not remedy the problem involved in the recall;

(b) for a pre-notification remedy which was not of the same type as the Harley-Davidson recall remedy, which are: 1) replace the inner fairing with a new inner that has the mirror mounting holes properly positioned; 2) Drill another hole and have the mirrors repositioned. This method will cause the original hole to be exposed outside of the mirror base, which is cosmetically undesirable. The exposed hole would be covered with a decal; 3) Drill another hole and have the mirrors repositioned, then, at a later date, have the mirrors replaced with new mirrors that have a larger base which will cover the original mounting hole, and these are the only type of pre-notification remedies eligible for reimbursement consideration.

(c) for a pre-notification remedy that did not address the defect involved in the recall;

(d) for a pre-notification remedy that was not reasonably necessary to correct the defect involved in the recall;

(e) for a pre-notification remedy involving a motorcycle first purchased more than 10 calendar years before the recall notice letter in this recall campaign was provided to owners or purchasers by Harley-Davidson; or

(f) for insufficient documentation of your claim for pre-notification reimbursement, as specified immediately below. If this is the case, you will be given an opportunity to resubmit the claim with the complete information.

Required Claim Documentation

(5) To process your claim, Harley-Davidson must have:

(a) your name and mailing address;

(b) the make, model, model year and vehicle identification number (VIN) of your motorcycle;

(c) the recall campaign number (you may provide either the NHTSA or Harley-Davidson recall number);

(d) name of the owner or purchaser of the recalled motorcycle at the time the pre-notification remedy was obtained;

(e) a copy of the receipt for the pre-notification remedy, which, in the case of a replacement of a motorcycle part or component, a copy of the receipt identifying the part, etc. involved and stating the total amount paid for the part, etc. which replaced the defective item; and

(f) if the pre-notification remedy was obtained when your motorcycle could have been remedied at no charge under a Harley-Davidson original or extended warranty, documentation indicating that our authorized dealer or facility either refused or failed to remedy the recall problem under our warranty program.

Where to File a Claim

(6) Claims for reimbursement, with the requisite documentation as itemized above, should be mailed to:

Harley-Davidson Motor Company
Attn: Customer Service
3900 W. Juneau Avenue
Milwaukee, WI 53208

Call Us With Your Questions

(7) It is as important to us as it is to you that you understand the terms of our pre-notification reimbursement program. If you have any questions about the program or its possible application to you, please call us at 1-414-343-4056.

As always, Harley-Davidson stands behind its products and wants to assure your continued satisfaction with your Harley-Davidson motorcycle.

Harley-Davidson Motor Company