



FUSO

MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Twp., NJ 08085
(856) 467-4500
(856) 467-4695 Fax

Sample

December 20, 2005

CUSTOMER NAME
STREET ADDRESS
CITY, STATE ZIP

**SAFETY RECALL NOTIFICATION: R3150510 – 4M50 Idler Gear Bushing
VEHICLES INVOLVED – Certain 2004 Model Year FE640 and FH210 Trucks**

Vehicle Identification Number – VIN

Dear Mitsubishi Fuso Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists in the 4M50 engine idler gear bushing. On affected vehicles, the cylinder head idler gear bushing may have been improperly machined, causing excessive stress on the cylinder head idler gear shaft. Continued operation in this condition could cause the idler gear shaft flange to break and generate abnormal engine noise and/or engine oil leaks. In the worst case, the engine could stall and not restart, causing a crash without warning.

WHAT WE WILL DO: The inside diameter of the cylinder head idler gear bushing will be measured. If the bushing is out of specification, the idler gear bushing, idler gear shaft and idler gear assembly will be replaced. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for performing this recall is approximately 1.5 (inspection only) to 5.0 (inspection and idler gear replacement) hours.

WHAT YOU SHOULD DO: For your continued safety, please contact any Authorized Mitsubishi Fuso Dealer or Parts and Service Center to schedule an appointment for this procedure. Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within approximately 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

If MFTA is unable to perform this procedure without charge, or within a reasonable amount of time, please feel free to contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (Washington DC residents use 1-202-366-0123).

Sincerely,

William P. Mohr
Director, Service Operations