

DAIMLERCHRYSLER

*Buckle up
for Safety!*

SAFETY RECALL E13 – TRANSMISSION FILL TUBE OIL SEAL

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some **2005 model year Jeep® Grand Cherokee vehicles equipped with a 3.7L engine.**

The problem is... The transmission fill tube oil seal on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may allow water to enter into the transmission. This can cause a torque converter related shudder and increase transmission temperatures. If the vehicle continues to be driven, transmission oil can spill onto the engine's exhaust manifold and cause an underhood fire.

What your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will install a water shield and replace the transmission fill tube oil seal. Vehicles found with a leaking fill tube oil seal will also have the transmission flushed or the torque converter replaced. The water shield and seal repair will take about one hour to complete. Another four hours will be required if torque converter replacement or a transmission flush is necessary. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety... Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code E13 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (tty 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E13

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.