

## **Customer Notification Letter:**

August 2005

Recall Campaign No. 05V-363, K 1200 S - IABS Sensor Cable

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain 2005 BMW K1200S motorcycles. Our records indicate that you are the owner of a potentially affected motorcycle.

We sincerely apologize for any inconvenience this may cause you.

### **DESCRIPTION OF DEFECT**

The potential defect involves the routing of the Integral Anti-lock Brake System (IABS) cable. There is a possibility of the IABS sensor cable to hang in a loop near the front left brake caliper if service has been performed on the motorcycle, for example, a front tire change. If this happens, the sensor cable can come into contact with, and rub against, the front brake disk. Over time, if the chafing becomes severe, it is possible to lose the ABS function.

However, loss of ABS function will be displayed to the rider by the warning lamp in the instrument cluster. Normal braking is not affected and remains fully functional. The capability to bring the motorcycle to a stop would still exist.

You may continue to ride your motorcycle; however, you must have the problem corrected promptly. Failure to observe the following precautions, in conjunction with traffic and road conditions, and the rider's reactions, could increase the risk of a crash.

### **PRECAUTIONS**

1. CONTACT YOUR AUTHORIZED BMW RETAILER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.
2. If you observe the ABS brake warning lamp in the instrument cluster while riding, your motorcycle may be experiencing this problem. Ride cautiously as your motorcycle no longer has ABS functionality. Contact your authorized BMW retailer immediately to have the necessary repair performed as soon as possible. Should you need BMW Roadside Assistance, they can be reached at 1-800-332-4269.
3. If you are not the only rider of this motorcycle, please advise all other riders of this important information.

### **DESCRIPTION OF REPAIR**

The repair will consist of attaching an additional retaining clip to the IABS sensor cable on all affected motorcycles.

The actual repair may take up to one hour; however, additional time may be required depending upon the BMW retailer's scheduling and processing. This work will be performed free of charge by your Authorized BMW retailer.

## OTHER INFORMATION

If you are no longer the owner of this motorcycle, we would appreciate you furnishing us with the name and address of the new owner using the enclosed postage-paid card.

If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Again, we sincerely apologize for any inconvenience this may cause you.

Should you have any questions about this campaign, please contact your Authorized BMW retailer.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-831-1117.

If the BMW retailer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC