
TO: «CUST»
FROM: Tom Van Susteren – Customer Service : Field Upgrades and Recalls
DATE: August 19, 2005
SUBJECT: **Recall Notice 05V-351 Pedestal Seat Mounting**
Pierce job#: «Product__Number»
VIN: «VIN»



SAFETY RECALL - IMPORTANT

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in the mounting of certain pedestal seats used on certain Pierce custom chassis with Command Cabs. The pedestal seats were also used in certain Pierce custom rescue bodies. All of the trucks were built during the following model years:

Dash, Lance, Enforcer, Quantum and Saber 1999 - 2004

Certain pedestal type seats used in Command Cab and rescue body offerings do not meet the pull test requirements of FMVSS 207. In some cases the pedestal seat was mounted by drilling and tapping the cab or body floor. In the event of a vehicle accident, the pedestal seat drilled and tapped fasteners could fail to restrain the seat.

To reduce the risk of malfunction before the remedy has been completed, inspect the pedestal seat fasteners in your vehicle. Make sure the fasteners are secure. If the seat fasteners are already 7/16-20 UNF bolts and nuts, this recall does not apply to your vehicle.

Your vehicle identified by the above job number or VIN may be affected. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter will be provided free of charge. To obtain this free service: Contact your dealer as soon as possible to schedule an appointment for the free service. Take this Owner Notification Letter with you at the time of your appointment and give it to your dealer.

We expect that remedy to this defect will begin no earlier than September 11, 2005. We expect the time required to perform the remedy should not exceed 1 hour per seat once the work has begun. However, additional time may be required depending on how dealer appointments are scheduled and processed. This remedy will be completed without charge.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at: 1-888 974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to: The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov/>.

Sincerely,
Pierce Manufacturing

A handwritten signature in black ink that reads "Tom Van Susteren".

Tom Van Susteren
Customer Service: Field Upgrades and Recalls



Reimbursement Notification

TO: «CUST»
FROM: Tom Van Susteren -- Customer Service : Field Upgrades and Recalls
DATE: 08-01-05
SUBJECT: **Recall Notice 05V-351 Pedestal Seat Mounting**
Pierce job#: «Product__Number»
VIN: «VIN»

Pierce has a program for reimbursing costs related to this recall campaign for repairs made before this campaign was initiated.

If you believe you have paid for repairs to remedy this problem between 06-01-99 and 08-27-04, you may be eligible for reimbursement, subject to these exclusions:

- The remedy, repair or replacement was already covered by the original or extended warranty.
- The remedy, repair or replacement did not address the problem covered by this recall
- The remedy, repair or replacement was not reasonably necessary to correct the defect.

The pre-notification remedy, repair or replacement need not be identical to the remedy provided by this recall campaign.

To obtain reimbursement consideration, please complete the enclosed Pre-Notification Reimbursement form and send it, along with a copy of the repair receipt, to:

Pre-Notification Reimbursement
Customer Service Department
Pierce Manufacturing
2600 American Drive
Appleton, WI 54912-2017