

SAFETY RECALL NOTICE

VOLVO

RVX-215

2005 SEP 20 P

**SAFETY RECALL RVXX0504
SEPTEMBER 2005**

DEAR VOLVO TRUCK OWNER:

OFFICE OF
DEFECTS INVESTIGATION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

On certain VNL and VNM model vehicles manufactured on August 4, 2003, through June 23, 2005, the certification label does not conform to the requirements of Federal Motor Vehicle Safety Standard 120, Tire Selection and Rims for Motor Vehicles other than Passenger Cars.

NON-CONFORMANCE: The vehicles selected do not contain the required tire descriptions and therefore do not conform to the requirements of Federal Motor Vehicle Safety Standard 120. This may result in installation of tires with ratings lower than the gross axle weight rating which may cause premature tire wear.

WHAT YOU SHOULD DO: Please remove the existing certification label and affix the provided certification label in the same location. **Please collect all of the labels that you remove. Your Fleet Service Manager or District Service Manager will collect these on a monthly basis. It is important that we receive back all removed labels so we can confirm that each vehicle has been addressed.**

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

IF YOU NO LONGER OWN THIS VEHICLE: If you no longer own this vehicle, please contact the Volvo Regulatory Compliance Department by e-mail or phone with the contact information for the new owner.

E-mail: gerard.hones@volvo.com
or call (336) 393-2404

**ASSISTANCE/
COMPLAINTS:**

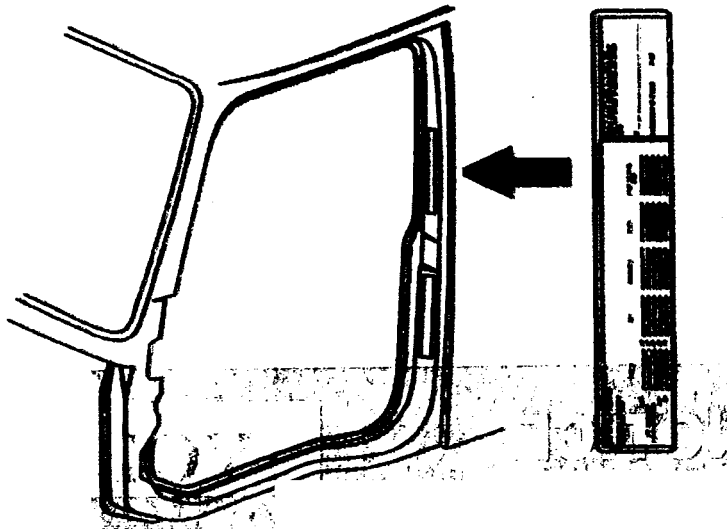
If you require assistance or have complaints regarding this recall, please contact:

Volvo Trucks North America
Regulatory Compliance Department,
P.O. Box 26115
Greensboro, NC 27402-6115
Phone: (336) 393-2233

You may also submit complaints to the Administrator of the National Highway Safety Administration (400 Seventh Street, S.W., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

VOLVO TRUCKS NORTH AMERICA



Remove existing label and install the new label in its place. If old label can't be removed install new label over top the old label after cleaning the label surface.