

Newell Coach Corp.

September 20, 2005

Charles Glace
P.O. Box 1057
Round Rock, Texas 78680

Dear Chaz:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ZF Lenksysteme, our supplier of ZF steering and suspension systems has determined that a safety-related defect exists in certain Newell motor coaches produced from 06/24/04 through 03/09/05 (coaches 737 through 764). The defect is in the connection of the I-shaft to the universal fork, the mechanical linkage between the steering wheel and the steering gear. This connection can fail resulting in the loss of steering control. The consequences of this failure can be very serious, possibly resulting in injury or death, so we feel it prudent to inspect and repair your system at the earliest opportunity.

ZF Lenksysteme has developed a security clamp that fits over the shaft and safely secures the I-shaft to the universal fork. The installation takes approximately one hour and can be accomplished at the Newell Service Department or by a qualified service facility convenient to your location.

Please contact Newell Coach at 1-888-363-9355, as soon as possible to schedule a repair in our factory Service Department, or for assistance in locating a qualified service facility in your area to complete this safety recall campaign.

If you have sold or traded your motor coach, please call us at 1-888-363-9355.

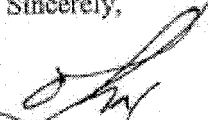
If you are unable to have the safety related defect/non-compliance remedied without charge, and within a reasonable time, you may notify: Administrator, National Highway Traffic Safety Administration, 400 7th Street SW, Washington, DC 20590 (or call 1-888-327-4236); (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newell at 1-888-363-9355.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this may cause. If you need assistance or if you have any questions, please call the undersigned, Jim Gering or Tommy Key. Our toll free number is 1-888-363-9355.

Sincerely,

A handwritten signature in dark ink, appearing to be 'John N. Clark', is written over the printed name. The signature is fluid and cursive.

John N. Clark

Vice President/Director of Customer Service