

RECEIVED  
NVS-215

2005 SEP 14 A 8:52

Customer Name  
Customer Address  
Anytown, USA 00001

OFFICE OF  
DEFECTS INVESTIGATION

05V-336

Dear Customer:

**NHTSA RECALL CAMPAIGN 05E-032**

This letter is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Based on information provided by Specialty Mfg. Co., U.S. Bus Corporation has decided that a defect which relates to motor vehicle safety exists on certain U.S. Bus Corporation vehicles equipped with certain stop arms manufactured by Specialty Manufacturing Co., between January 1, 2002 and March 1, 2005.

<b>U.S. BUS MODEL</b>	<b>MODEL YEAR</b>
Universe	2001-2005
Sturdibus	2001-2005
Sturdibus HD	2001-2005

In certain areas of the country during extremely cold weather and under certain conditions, the microswitches used internally to position the stop arm in the open or closed position may temporarily malfunction, causing the stop arm to open and/or close to an improper position, or to not open at all. It has also been determined that the heater section of the switch pack may not be connected in the proper manner. Stop arms with the potentially defective switch pack have a serial number, located inside the stop arm mechanism cover, between 480380 and 627609. U.S. Bus Corporation is conducting a recall to correct this defect.

Your U.S. Bus Corp. product(s) affected by recall 05E-032 are identified on the label affixed to the top of the front page of this letter; if you no longer own the subject bus(es) please complete the portion of the reply letter and return it in the enclosed stamped, pre-addressed envelope.

If the microswitches in your stop arm have not been updated, Specialty Mfg. Co. will provide a free service kit which includes instructions, mounting hardware, service completion card, and a new switch pack which includes switches which are not as sensitive to the cold weather. During installation, the heater wiring should be inspected for proper installation.

To receive the free service kit, you need to record the stop arm serial number of each stop arm, along with the U.S. Bus body serial number and/or VIN and contact Specialty Mfg. Co. by one of the following methods:

1. Call toll-free 1-800-951-7867 ext. Customer Service; or
2. Go on line to: [www.specmfg.com/products bus 1html](http://www.specmfg.com/products/bus1.html) and select page entitled "5-series stop arm campaign; or
3. Contact U.S. Bus Corporation Recall Administration at (765) 939-3984 for assistance.

Specialty Mfg. Co. will provide reimbursement for reasonable installation costs, after the Reimbursement Request Form, included with the repair kit, has been returned to Specialty Manufacturing Co. If you are not satisfied with the reimbursement provided by Specialty Manufacturing Co., U.S. Bus Corporation will provide the difference between Specialty's rate and the actual charges. If you need to seek additional reimbursement from U.S. Bus, we will require a copy of the work order, showing the amount actually charged, and showing that the bill has been paid. A form to be used for this purpose is included in this packet.

Parts that are removed are to be discarded. A qualified technician should make this repair; if you need assistance in finding a qualified technician, you may contact U.S. Bus Corporation at (765) 939-3984.

If the modification/repair directed by this notification was performed on your bus prior to the receipt of this recall notification and you have not been reimbursed by U.S. Bus Corp. or Specialty Manufacturing Co., you should contact Specialty Manufacturing for reimbursement. You should record the stop arm serial number and have a copy of your work order/invoice available when you contact Specialty Manufacturing. Reimbursements will be made in accordance with National Highway Traffic Safety Act, title 49 Code of Federal Regulations, Part 573-13.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this letter to the lessee within ten (10) days.

If the remedy for this condition is not provided without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
400 SEVENTH STREET, SW  
WASHINGTON, DC 20590**

OR, YOU MAY CALL THE National Highway Traffic Safety Administration toll free at:

1-888-327-4236

Or  
TTY 1-800-424-9153  
Or  
Go to <http://www.safercar.gov>.

Questions regarding this recall campaign should be directed to me at: (765) 939-3984.

U.S. Bus Corporation appreciates your business, and regrets any inconvenience to you resulting from this recall; however, your safety, the safety of the motoring public, and-most importantly - the safety of your passengers, is, and must remain, our primary concern. Thank you for your assistance in this very important matter.

Should you have any questions regarding this recall, you may reach me at (765) 939-3984, or by cell phone at (845) 641-4898.

Sincerely,

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Michael A. Sykes, Director  
Product and Business Development

**U.S. BUS CORPORATION**

3927 Elizabeth Street • Richmond, IN 47374

**IMPORTANT SAFETY  
RECALL NO. 05E-032  
NOTICE ENCLOSED**