



December 14, 2009

"SAFETY RECALL NOTICE"
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 05V-336

Transportation Collaborative Inc; OBO US Bus Corporation School Bus
TCI Recall #: 05V-336

Vehicle VIN number:
Customer Name:
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc. has decided that a safety related defect exist in certain US Bus Sturdibus /Sturdibus HD School Buses, model years 2001 thru 2004, equipped with Specialty Manufacturing Stop Arms, model 5-Series.

It has been determined that the defect has exists in Specialty Manufacturing Stop Arms, model 5-Series with serial numbers ranging between **480380 to 627609**. Vehicles equipped with stop arms that do not fall within this specified serial range are not involved in the recall.

What the safety concern is:

The defect relates to malfunction of the School Bus Stop Sign. In extremely cold weather conditions the internal micro switches, which control the position the sign may malfunction, causing the sign to open or close improperly or not open at all. In addition, Specialty Manufacturing as determined that the heater section may not be wired properly, causing it not to function, which could result in a vehicle crash causing personal injury or mortality to a pedestrian



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



The Remedy:

Transportation Collaborative Inc. on behalf of Specialty Manufacturing will affect repairs to your vehicle by retrofitting the affected stop arms on the field with a replacement switch pack that includes switches that are not as sensitive to the extreme cold weather and to inspect the heater wiring for proper installation. For each affected stop arm, TCI on behalf of Specialty Manufacturing will provide a service kit (part number 005178) that includes a new heated switch pack, mounting hardware and installation instructions.

The expected out of service time necessary to affect repairs is .20 hours, however this may vary due to dealer service scheduling requirements.

What we are requesting you do:

Transportation Collaborative is requesting that you (the end user), contact TCI at 845-988-0419 to arrange for inspection and scheduling of the repair by an authorized facility.

Upon completion of the vehicle inspection please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI OBO US Bus Corporation
Warranty Department
7 Lake Station Road
Warwick, NY 10990

Address or ownership change:

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

What Transportation Collaborative will do for you?

Transportation Collaborative Inc. will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the service kits to you directly, or to an authorized repair facility as directed by TCI. You may perform the recall yourself, or you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. TCI reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.





If you have any questions:

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez
Transportation Collaborative Inc
Warranty Department
7 Lake Station Road
Warwick New York 10990
Phone 845-988-0419 Fax 845-988-0324
E-mail: jvazquez@transtechbus.com

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Corporation, the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc, as noted in the body of this Recall Notice.

If you have a complaint:

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at jvazquez@transtechbus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez
Transportation Collaborative Inc.





REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990

FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324

SEND ALL PAGES FOR REIMBURSEMENT

WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

Distributor Name	Address	City	State	Zip
Phone	FAX	E-Mail		

Vehicle Type: _____

Body Job Number	VIN (all digits):	Odometer	Date of Request
Customer Name:		Date of Manufacture	
Customer Address:		Date of Delivery	
City	State	Zip	Phone # FAX

Description of Defect or Complaint, Cause and Correction Requested

Defect Code	Flat Rate Labor Hours	Labor Rate	Labor Cost	Sublet Shop Name	Attach copy of parts house invoice if not a TCI part.	
Part Number	Description		Quantity	Cost Each	Total Cost	Notes

Disposition by Factory

Authorized By: _____

Denied By: _____

Date: _____

Total Parts: _____

Total Labor _____

Total Amt. Requested _____

Amount Denied _____



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