

AUG - 1 2005

[Owner Name]  
[Owner Address]  
[City], [ST] [Zip]

RE: Safety Recall Notification [Recall #]

Dear Reinke Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Reinke Manufacturing Company has decided that a defect which relates to motor vehicle safety exists in model year 2003 through 2006, Reinke Combination Steel/Aluminum Flatbed Trailers, Combination Steel/Aluminum Dropdeck Trailers, and Aluminum Flatbed Trailers, manufactured between January 1, 2003, and July 13, 2005, and equipped with mounted toolboxes. Each toolbox is attached to the trailer with a mounting system that includes two aluminum brackets which may have developed fatigue cracks along the bend radius lines. The small cracks may further develop based on trailer usage and as a consequence the brackets may break causing the toolbox to separate from the trailer. If the toolbox separates from the trailer while the trailer is in motion, vehicles on the road are at risk of collision with the toolbox and its contents.

Reinke records indicate that you purchased a Reinke trailer or trailers that [is/are] subject to this recall.

As a precautionary measure prior to obtaining remedial service under this recall, we recommend that you make a visual inspection of the bracket and if cracking appears, drop the box from the trailer or make other accommodations to further secure the toolbox.

If you no longer own [this/these] trailer or trailers, please send the name and address of the person[s] or dealership[s] to whom the trailer[s] [was/were] sold (or traded-in) and the corresponding trailer serial number[s] in the enclosed postage paid envelope.

#### WHAT REINKE WILL DO

In order to remedy the defect we have fabricated aluminum gussets that must be welded to the side of each bracket. The gussets will reinforce the toolbox bracket and eliminate the risk of separation due to the defective brackets. In the event that the brackets have already cracked, the brackets must be re-welded in addition to installation of the gussets. The gussets and detailed instructions for attaching the gussets are enclosed in this package.

**Reinke will reimburse you, as described below, for invoiced labor charges incurred in having this remedy performed by a certified welder.**

## WHAT YOU SHOULD DO

Please find enclosed your trailer serial number[s] which are subject to this recall. Please contact a certified welder in your area as soon as possible and no later than 30 days after receipt of this notification to arrange a service date for the subject trailer[s]. If the bracket has not yet cracked, the labor necessary to attach the gussets will be no more than 2 hours. If the bracket has already begun to crack, the labor time necessary to perform the service correction will be no more than 2.5 hours. You will need to provide the welder with the enclosed aluminum gussets and detailed instructions.

If you need additional gussets or have questions concerning this recall, notify Reinke immediately at 1-877-762-1001. Reinke will overnight any necessary materials to your location to expedite the service.

Within 60 days of the completion of service, please submit to Reinke in the enclosed postage paid envelope the following: a copy of your service invoice, your name, and the trailer serial number[s]. You will be reimbursed within 60 days of our receipt of the invoice for labor costs of up to 2 hours for brackets that have not yet cracked and up to 2.5 hours for brackets that have already begun to crack.

If you are unable to locate a certified welder in your area, please contact Reinke by calling 1-877-762-1001 to receive a list of recommended service shops.

After contacting Reinke customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

## IF YOU HAVE ALREADY CORRECTED THIS DEFECT

If you have already incurred expense to remedy this defect you may be entitled to reimbursement for your expense. Please call toll free at 1-877-762-1001 to find out if you are eligible for reimbursement.

We are sorry to cause this inconvenience; however we have taken this action in the interest of your safety and continued satisfaction with our trailers.

Sincerely,

[Signing person or group]  
Enclosures

AUG - 1 2005

[Owner Name]  
[Owner Address]  
[City], [ST] [Zip]

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Reinke records indicate that you purchased a Reinke trailer or trailers from [Dealer] that [is/are] subject to this recall.

As a precautionary measure prior to obtaining remedial service under this recall, we recommend that you make a visual inspection of the bracket and if cracking appears, drop the box from the trailer or make other accommodations to further secure the toolbox.

If you no longer own [this/these] trailer or trailers, please send the name and address of the person[s] or dealership[s] to whom the trailer[s] [was/were] sold (or traded-in) and the corresponding trailer serial number[s] in the enclosed postage paid envelope.

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If you are unable to locate a certified welder in your area, please contact your nearest Reinke dealer to arrange for service. Service by the Reinke dealer will be without charge as the dealer will invoice Reinke direct. If the dealer is unable to perform the service or to suggest a qualified certified welder, we recommend that you contact Reinke by calling 1-877-762-1001.

After contacting your dealer and Reinke customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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