

**Special Service Campaign 50L
2004 and 2005 Model Year Sienna Middle Row Seatbelt Bezel
Safety Recall Notice**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 and 2005 model year Sienna vehicles.

What is the problem?

In the middle row seating position in certain 2004 and 2005 model year Sienna vehicles, there is a possibility that the shoulder portion of the seatbelt may bind in the bezel trim piece (Seatbelt Bezel). The affected Seatbelt Bezel is located on the shoulder portion of the seat in the right side seat of the seven passenger models and the center seating position in the eight passenger models. In the worst case, if the seatbelt binds in the bezel, the seatbelt may not properly fit a passenger and may lead to increased likelihood of injury in the event of a crash. Until the recall repair is completed, vehicle occupants sitting in the affected seating positions should verify the shoulder belt portion of the seatbelt is retracting smoothly. If the seatbelt binds, it may be unbound by pulling the seatbelt outward and then allowing it to retract.

What will Toyota do?

Any Toyota dealer will replace the Seatbelt Bezel with an improved one at **NO CHARGE** to you.

What should you do?

Please contact your authorized Toyota dealer to make an appointment to replace the Seatbelt Bezel with an improved one, as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the Seatbelt Bezel replacement. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.