

OWNER'S LETTER

Dear Nissan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2003-2005 model year Nissan Murano vehicles.

Reason for Recall

On some 2003-2005 Nissan Murano vehicles, there is a possibility that a wire breaking inside the alternator could stop the battery from charging. If this happens, the charge warning and brake warning lamps will immediately come on and the battery will begin to discharge. After a short time, the engine will go into a "fail safe" condition which will limit vehicle speed. Very shortly after this, the engine will stop running. This could result in a crash.

What Nissan Will Do

In order to prevent this condition from occurring, your Nissan dealer will inspect and, if necessary, replace the alternator. This free service should take about two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. **If the charge warning and brake warning lamps come on while you are driving, you should pull off the road to a safe location and arrange to have your vehicle towed to a Nissan dealer.** Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is (800) 647-7261.

If you have paid to have your alternator replaced prior to this campaign, you may be eligible for reimbursement of the related expense. You will still need to contact your Nissan dealer to arrange an appointment to have your vehicle inspected. You may also contact Nissan Consumer Affairs at the numbers listed above for additional information. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.
