



Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

July 2005

Safety Recall 05S35

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2006 model year Ford Expedition and Lincoln Navigator vehicles. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support.

What is the issue? During assembly, the front and rear tires on the driver's side of your vehicle may have been damaged on the conveyor line in the vehicle assembly plant. The potential damage varies greatly in size, and most tires will have no damage. However, on some vehicles, damage may be sufficient to allow belt corrosion which may pose a potential long-term tire durability concern. Corrosion of the belts could lead to a tread separation. A tire tread separation could result in a loss of vehicle control and result in a crash.

What will Ford and your dealer do? Ford Motor Company and your dealer will inspect all four installed tires on your vehicle and, if necessary, replace any that exhibits tread damage free of charge (parts and labor). We urge you to return to your dealer for this service.

Additionally, if any tire requires replacement, it is recommended that the wheel nut torque be re-tightened within 500 miles after any tire replacement. Your dealer will perform the re-tightening procedure after your vehicle has accumulated 500 miles at no charge to you.

NOTE: We urge you to have these services performed before this program expires. Program expiration date is December 31, 2005.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. In addition, your vehicle will require inspection prior to determining if a new tire needs to be ordered.

Do you need a rental vehicle?

If your dealer determines that a tire needs to be ordered for your vehicle, your dealer is authorized to provide a rental vehicle at no charge (except for fuel and insurance) while replacement tires are on order and while your vehicle is being repaired.

What are we asking you to do?

Please call your dealer without delay and request a service date for Recall 05S35. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access <http://www.genuinefilmservice.com> for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer.

If you choose, refund requests may be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original paid receipt (no photocopies), to Ford Motor Company at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to this address may take up to 60 days to process. Your original receipt will be returned to you.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-800-392-3673. Owners who have previously paid for a replacement tire are still eligible to have this recall performed on the remaining original tires.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance. If you still have concerns, please contact Ford Motor Company or Lincoln Customer Relationship Center and one of our representatives will be happy to assist you.

Ford Owners: Call 1-800-392-3673.

Lincoln Owners: Call 1-800-521-4140.

For the hearing impaired call 1-800-232-5952 (TDD).

Office Hours are Monday through Friday 8AM – 5PM (Eastern Time Zone)

If you wish to contact us through the Internet, our address is:

www.ownerconnection.com.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon

Director

Service Engineering Operations