

Tiffin Motorhomes, Inc.

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DEFECTION INVESTIGATION

Recall 05V-307 for Changeover Box with Copper Terminals

7-21-05 To: Tiffin Motorhomes Consumer

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in one 2006 Bus and certain 2005 Alleghos, Bays, Buses, Phaetons, and Zephyrs. The units were manufactured between February 2005 and April 2005. Your motorhome has been identified as one with the defect. The defect is your changeover box. The supplier of the changeover boxes started using copper terminals as opposed to steel terminals. The copper is too soft to hold the wires tightly. If the connection loosens, there is a risk of fire. Therefore we will replace your changeover box. Please contact Liz Jones at 256-356-0205 to inform of where to ship your changeover box. We advise you to take the changeover box to one of our dealers or to a service center to have the changeover box replaced. **Do not perform the repair yourself.** This will be done at no charge to you.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Please contact a Tiffin Motorhomes dealer or a service center nearest you to take care of this problem. Carry the enclosed Repair Form with you to the dealer or service center so they can send it back to us after the repair has been made. *Tiffin dealers, Repair Form must be attached to warranty claim to receive payment.* If you have any difficulty getting this problem taken care of please call Tiffin Motorhomes at 256-356-8661. Also, if you no longer own the motorhome, please fill out the enclosed postcard and return it to Tiffin Motorhomes.

Tiffin Motorhomes has notified the National Highway Traffic Safety Administration of this recall and the procedures involved. However, should Tiffin Motorhomes fail or be unable to correct the problem without charge, you may write to Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington DC 20590 or call toll free Auto Safety Hotline at 888-327-4236.

Bob Tiffin, President Tiffin Motorhomes

"Just ask someone who owns one"

Repair form for Replacement of Changeover Box

Customer:

Please carry this with you wherever you have your coach repaired and have the dealer or service agent fill it out.

Dealer or Service Center:

Tiffin dealers please attach it to the *top* of the warranty claim you send to Tiffin Motorhomes for payment. Service agents, please send it in to Tiffin Motorhomes at 105 2nd Street N.W., Red Bay, AL 35582 for payment.

We are allowing half an hour for replacement of changeover box.

VIN _____

Customer Name _____

Dealer or Service Agent Name & Address _____

Dealer or Service Agent Phone # _____

Date Repaired _____

If the Tiffin Motorhomes owner personally paid for the repair and is seeking reimbursement, please fill out who the check is to be made to and address to send it to:

