

November 2005

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 2005 Buick Terraza, Chevrolet Uplander, Pontiac Montana SV6, and Saturn Relay vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard (MVSS) 135. To meet the standard, the vehicle must not move for five minutes when stopped on a steep hill with the parking brake applied and the vehicle in NEUTRAL (N). A part that was not to GM's specifications can cause the parking brake to fail this test resulting in possible unintended vehicle movement, which could increase the risk of a crash.

A loud popping noise as the parking brake is applied or a sudden decrease in the effort required to apply the parking brake can be indications of this condition. When the parking brake is released, the driver may notice unintended braking when accelerating, decelerating, or coasting, and a groan, humming, and/or vibration coming from the rear of the vehicle.

To help prevent unintended vehicle movement, always put the vehicle in PARK (P) when parking.

What Will Be Done: Your GM dealer will inspect the rear brake calipers, and if necessary, replace them. This service will be performed for you at **no charge**.

How Long Will The Repair Take?: Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the 15 minute to inspect and the additional 30-60 minutes needed to replace the brake calipers, if required.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
Guam	1-671-648-8650	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400

Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

Recall Information Online: More information about this recall, including answers to frequently asked questions, can be found at the Owner Center at My GMLink. This free online service offers vehicle and ownership related information along with tools tailored to your specific vehicle. To join, visit www.gm.com/recall and enter your vehicle's 17-character vehicle identification number (VIN), shown on the enclosed reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
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