



SPARTAN CHASSIS, INC.

August 15, 2005

Re: Notice of Recall Service Bulletin: **RSB05-160-001**

NHTSA # **05V-283**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Please note:

The Vehicle Identification Number that is affected by this recall is on the address label that is on the front of the envelope this letter was contained in.

Spartan Chassis Inc. has decided that a defect which relates to motor vehicle safety exists in certain Spartan Chassis models produced with ZF Lenksysteme I-shaft assemblies manufactured October 19, 2003 thru September 3, 2004.

Compliance Repairs:

Replace the I-shaft assembly. It is possible that the fork / shaft connection could be disengaged resulting in loss of steering which could result in a crash. It is important to insure this recall is conducted on your vehicle.

Corrective Action:

Your authorized service center will replace the I-shaft assembly per recall safety bulletin # RSB05-160-001.

What You Should Do:

Call an authorized service center without delay. **You do not need to call Spartan Chassis, Inc.** to find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. Please call that facility to make an appointment to have this recall implemented.

Leased Vehicles: The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Labor Time:

The labor time required to install the kit applicable to your vehicle will be **1.0 hrs**. Due to some service scheduling times, your service center may need your vehicle for a longer period.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Best Regards,

Wayne Ridge
Product Improvement Administrator
Spartan Chassis, Inc.