

**Early 2005 Model Year Avalon  
Steering Column Assembly Inspection  
SAFETY RECALL NOTICE**

5-31-05

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain early 2005 Model Year Toyota Avalon vehicles.

**What is the problem?**

In a small number of early 2005 Model Year Avalon vehicles, there is a possibility that a portion of the steering column assembly may not have been welded correctly. In the worst case, if the vehicle is continued to be operated in this condition, the steering yoke may separate from the shaft without warning and result in a loss of vehicle steering, which could cause an accident.

**What will Toyota do?**

Any Toyota dealer will inspect the steering column to assure it is welded correctly, and if it is not welded correctly, the dealer will replace the steering column. The inspection and, if necessary, the steering column replacement, will be performed at **NO CHARGE** to you.

**What should you do?**

Please contact your authorized Toyota dealer to make an appointment to inspect the steering column, as soon as possible. The inspection will take approximately 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the inspection and if necessary replacement.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

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OFFICE OF  
DEFECTS INVESTIGATION